

Equipment Services

Calibration Services

ISO 17025:2005 Accreditation

Keithley Instruments' U.S. and German Service Centers have achieved ISO 17025:2005 accreditation by A2LA (American Association for Laboratory Accreditation). Keithley offers 17025 accredited calibrations on many models.

ISO 17025 is the single most important metrology standard for test and measurement products. This international standard specifies the general requirements for the technical competence to carry out tests and/or calibrations. It is applicable to all organizations performing tests and/or calibrations.

A management system based on the standard is required, as well as adherence to very specific technical requirements. By achieving accreditation to ISO 17025, Keithley U.S. and German Service Centers proved that their management systems meet all requirements of this standard and demonstrated their technical competence to carry out very high level calibrations.

ANSI/NCSL Z540.3-2006 Accreditation (U.S. only)

ISO 17025 calibrations performed by the Keithley Service Center—U.S. are also accredited to ANSI/Z540.3-2006, an important U.S. metrology standard.

Why Use Keithley's Calibration Services?

Quality is important to you. You understand the importance of calibration, but now you're faced with a choice of calibration providers. Who you choose as your calibration provider depends on what's important to you. Keithley is world-renowned for its quality and measurement expertise. Why trust your equipment with anyone else? You realize many benefits when you choose Keithley as your calibration partner, such as:

- **Accuracy**—Our calibration equipment is among the most advanced in the industry. This allows us to calibrate your product to a high level of accuracy. We take more measurements than most calibration providers, ensuring that your product is performing with repeatable accuracy.
- **Quality**—Our calibrations are traceable to national and international standards.
- **Speed**—We offer fast turnarounds on our calibrations to minimize your downtime.

KeithleyCare™ Plans



Cut costs, reduce downtime, and protect your investment with KeithleyCare Plans. They provide fast, high quality services at a fraction of the cost of per-event service. With a KeithleyCare plan, you'll enjoy priority calibration and repair services and virtually eliminate unscheduled downtime and administrative hassles. Trust a KeithleyCare plan to take care of your equipment, so you can take care of your customers.

KeithleyCare Calibration Plan

Simplify your calibration management and ensure your equipment is maintained in peak condition with Keithley's value-added calibration plans. KeithleyCare calibration plans offer multi-year coverage in 3- or 5-year increments. KeithleyCare calibration plans feature:

- Expedited priority service reduces downtime by 2 days or more.
- Complimentary shipping one way
- Adjustment to OEM specifications included with each calibration
- Performance verification before and after adjustment
- Performance updates

KeithleyCare Gold Plan

Unplanned downtime and maintenance expenses can be costly. Minimize the impact to your budget and your customers by purchasing value-added warranty coverage. KeithleyCare Gold Plan programs offer multiple years of protection in 3- and 5-year increments. KeithleyCare Gold plans feature:

- Free repairs
- Expedited priority service reduces downtime by 3 days
- Complimentary shipping both ways (within country)
- Calibration and adjustment to OEM specifications included with each repair
- Performance updates

Uptime Program

Minimize your downtime. Keithley products are often used in applications where uptime is critical. We know how important speed of service is to you, and we are proud of our ability to consistently deliver fast turnarounds. However, we also know that there are occasions where you simply cannot afford to be without your Keithley product. To address this need, we have developed a program to allow you to get your operation up and running sooner.

Express Service

Our express service option is available for a nominal cost and is offered on most products. It provides you with "next on bench" service and a guaranteed faster turnaround time.

1.888.KEITHLEY (U.S. only)

www.keithley.com

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KEITHLEY

A Tektronix Company