



**PRISM MPX  
Media Analysis Platform  
Installation and Safety  
Instructions**



071-3549-02





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Media Analysis Platform  
Installation and Safety  
Instructions**

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# Important safety information

This manual contains information and warnings that must be followed by the user for safe operation and to keep the product in a safe condition.

To safely perform service on this product, additional information is provided at the end of this section. (See page v, *Service safety summary*.)

## General safety summary

Use the product only as specified. Review the following safety precautions to avoid injury and prevent damage to this product or any products connected to it. Carefully read all instructions. Retain these instructions for future reference.

Comply with local and national safety codes.

For correct and safe operation of the product, it is essential that you follow generally accepted safety procedures in addition to the safety precautions specified in this manual.

The product is designed to be used by trained personnel only.

Only qualified personnel who are aware of the hazards involved should remove the cover for repair, maintenance, or adjustment.

Before use, always check the product with a known source to be sure it is operating correctly.

This product is not intended for detection of hazardous voltages.

While using this product, you may need to access other parts of a larger system. Read the safety sections of the other component manuals for warnings and cautions related to operating the system.

When incorporating this equipment into a system, the safety of that system is the responsibility of the assembler of the system.

### To avoid fire or personal injury

**Use proper power cord.** Use only the power cord specified for this product and certified for the country of use.

Do not use the provided power cord for other products.

**Ground the product.** This product is grounded through the grounding conductor of the power cord. To avoid electric shock, the grounding conductor must be connected to earth ground. Before making connections to the input or output terminals of the product, make sure that the product is properly grounded.

Do not disable the power cord grounding connection.

**Power disconnect.** The power cord disconnects the product from the power source. See instructions for the location. Do not position the equipment so that it is difficult to operate the power cord; it must remain accessible to the user at all times to allow for quick disconnection if needed.

**Observe all terminal ratings.** To avoid fire or shock hazard, observe all ratings and markings on the product. Consult the product manual for further ratings information before making connections to the product.

Do not apply a potential to any terminal, including the common terminal, that exceeds the maximum rating of that terminal.

**Do not operate without covers.** Do not operate this product with covers or panels removed, or with the case open. Hazardous voltage exposure is possible.

**Avoid exposed circuitry.** Do not touch exposed connections and components when power is present.

**Do not operate with suspected failures.** If you suspect that there is damage to this product, have it inspected by qualified service personnel.

Disable the product if it is damaged. Do not use the product if it is damaged or operates incorrectly. If in doubt about safety of the product, turn it off and disconnect the power cord. Clearly mark the product to prevent its further operation.

Before use, inspect test leads and accessories for mechanical damage and replace when damaged. Do not use test leads if they are damaged, if there is exposed metal, or if a wear indicator shows.

Examine the exterior of the product before you use it. Look for cracks or missing pieces.

Use only specified replacement parts.

**Do not operate in wet/damp conditions.** Be aware that condensation may occur if a unit is moved from a cold to a warm environment.

**Do not operate in an explosive atmosphere.**

**Keep product surfaces clean and dry.** Remove the input signals before you clean the product.

**Provide proper ventilation.** Refer to the installation instructions in the manual for details on installing the product so it has proper ventilation.

Slots and openings are provided for ventilation and should never be covered or otherwise obstructed. Do not push objects into any of the openings.

**Provide a safe working environment.** Always place the product in a location convenient for viewing the display and indicators.

Avoid improper or prolonged use of keyboards, pointers, and button pads. Improper or prolonged keyboard or pointer use may result in serious injury.

Be sure your work area meets applicable ergonomic standards. Consult with an ergonomics professional to avoid stress injuries.

Use only the Tektronix rackmount hardware specified for this product.

## Service safety summary

The *Service safety summary* section contains additional information required to safely perform service on the product. Only qualified personnel should perform service procedures. Read this *Service safety summary* and the *General safety summary* before performing any service procedures.

**To avoid electric shock.** Do not touch exposed connections.

**Do not service alone.** Do not perform internal service or adjustments of this product unless another person capable of rendering first aid and resuscitation is present.

**Disconnect power.** To avoid electric shock, switch off the product power and disconnect the power cord from the mains power before removing any covers or panels, or opening the case for servicing.

**Use care when servicing with power on.** Dangerous voltages or currents may exist in this product. Disconnect power, remove battery (if applicable), and disconnect test leads before removing protective panels, soldering, or replacing components.

**Verify safety after repair.** Always recheck ground continuity and mains dielectric strength after performing a repair.

## Terms in this manual

These terms may appear in this manual:



**WARNING.** Warning statements identify conditions or practices that could result in injury or loss of life.



**CAUTION.** Caution statements identify conditions or practices that could result in damage to this product or other property.

## Symbols and terms on the product

These terms may appear on the product:

- DANGER indicates an injury hazard immediately accessible as you read the marking.
- WARNING indicates an injury hazard not immediately accessible as you read the marking.
- CAUTION indicates a hazard to property including the product.



When this symbol is marked on the product, be sure to consult the manual to find out the nature of the potential hazards and any actions which have to be taken to avoid them. (This symbol may also be used to refer the user to ratings in the manual.)

The following symbol(s) may appear on the product:



# Preface

This manual describes how to install the PRISM Media Analysis Platform and provides basic safety and operating information.

## Product description

The PRISM MPX Media Analysis Platform provides flexible options and field-installable upgrades to monitor a diverse variety of IP statistics as well as video and audio content. The comprehensive feature set, along with an intuitive and simplified graphical presentation of IP statistics, including video quality and diagnostic information, enables engineers to ensure the delivery of superior QoS levels in an increasingly complex broadcast environment involving compressed / uncompressed video transmission through SDI/IP signal paths. PRISM is an ideal solution for monitoring SDI/IP hybrid environments including master control rooms, production studios, OB vans, and signal contribution/distribution centers.



Figure i: PRISM MPX Media Analysis Platform

## Features and benefits

- A comprehensive analysis and monitoring tool for a hybrid IP/SDI broadcast systems that provides system evaluation for long term system quality monitoring and reporting
- Real time IP/SDI analysis and monitoring to quickly identify the issue to determine the root cause
- Graphical displays that show the traffic present in the 10G Ethernet link, allowing engineers to understand what is on their network and to easily select the stream of interest
- Select a stream to view and monitor the content using the Picture, Waveform, and Audio applications, and listen to audio with headphones for conformance monitoring
- Detect IP packet errors, monitor the packet inter arrival time (PIT) and time stamped delay factor (TS-DF) to allow engineers to observe issues that may cause intermittent loss of Video, Audio or Data
- Analysis tools coupled with historical data give engineers the ability to understand and resolve complex and intermittent problems quickly
- Monitor PTP trend graphs to ensure proper IP system setup for robust sync system
- Tektronix patented Timing display showing the relative timing of the input signal and PTP reference that makes facility timing easy
- 1 PPS output when the instrument is locked to a PTP reference

- Simultaneous two paths monitoring to ensure proper SMPTE 2022-7 redundant system operation
- API to control PRISM from system management software
- Multipoint or remote site monitoring allowing one engineer to quickly respond to issues from multiple points in the system
- Build an extensive monitoring solution with the SDI signal decoded from SMPTE 2022-6 streams reconstructed from streams compliant to SMPTE 2022-7
- 10 GbE line rate packet capture for offline analysis
- All-in-one instrument within a 1RU full rack-width platform

## Documentation

Table i: Product documentation

Document	Tektronix part number	Description	Availability	
			Print	Web
Installation and Safety Instructions	071-3549-xx	Describes how to install the instrument and provides basic safety and operating information	√	√
User Manual	077-1290-xx	Provides detailed operating information		√
Specifications and Performance Verification	077-1291-xx	Lists the product specifications and provides procedures for verifying product performance		√
Release Notes	077-1293-xx	Describes the new features, improvements, and limitations of the instrument firmware		√
Rackmount Slides and Rails Installation Instructions	071-2746-xx	Describes how to install the instrument in a 19" equipment rack	√	√
Field Upgrade Kit Instructions	075-1095-xx	Describes how to install post-purchase field upgrades in the instrument	√	√

## Conventions Used in This Manual

The following icons may be used throughout this manual.

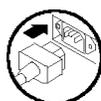
Sequence Step



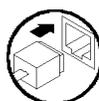
Front panel power



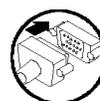
Connect power



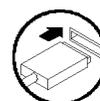
Network



SVGA



USB





# Installation

## Initial product inspection

Perform the following product inspection procedure when you receive your instrument:

1. Inspect the shipping carton for external damage, which may indicate damage to the instrument.



---

**WARNING.** To prevent injury or damage to the instrument, do not carry the PRISM monitor by the small handles on the front sides of the instrument. These handles are for pulling the instrument out of a rackmount installation and are not intended to be used for carrying the instrument.

---

2. Remove the PRISM monitor from the shipping carton, and then check that the instrument has not been damaged in transit. Prior to shipment the instrument is thoroughly inspected for mechanical defects. The exterior should not have any scratches or impact marks.

---

**NOTE.** Save the shipping carton and packaging materials for instrument repackaging in case shipment becomes necessary.

---

3. Verify that the shipping carton contains the instrument, the standard accessories, and any optional accessories that you ordered. (See page 3, *Accessories*.)
4. Verify that all of the product options you ordered are installed:
  - a. After you install and power-on the instrument, touch or click the **Settings** icon.
  - b. Touch or click the **Utilities** bar.
  - c. Touch or click the **Options** bar.
  - d. The display will list all installed product options (for example, MP-IP-STD and/or MP-IP-MEAS). The display will read "None" if no options are installed.

## Exterior cleaning

The instrument exterior was inspected for debris when it was shipped. If necessary, you can clean the exterior of the instrument as follows.



**WARNING.** *To prevent injury or death, power off the instrument and disconnect it from line voltage before cleaning.*

---

Clean the exterior surfaces of the chassis with a dry lint-free cloth or a soft-bristle brush. If any dirt remains, use a cloth or swab dipped in a 75% isopropyl alcohol solution. Use a swab to clean narrow spaces around controls and connectors. Do not use abrasive compounds on any part of the instrument that may be damaged by it.



**CAUTION.** *Avoid the use of chemical cleaning agents that might damage the plastics used in the instrument. Use only deionized water when cleaning the front-panel buttons. For the rest of the instrument, use a 75% isopropyl alcohol solution as a cleaner and rinse with deionized water. Before using any other type of cleaner, consult your Tektronix Service Center or representative.*

---

## Accessories

**Table 1: Standard and optional accessories**

Accessory	Std.	Opt.	Tektronix part number
PRISM MPX Installation and Safety Instructions	√		071-3549-xx
Power cord (See page 3, <i>International power cords.</i> )	√		NA
SFP and transceiver modules:			
SD/HD/3G Optical (1310 nm) SDI SFP transmitter module (to be installed into SDI SFP+ cage for optical SDI loop through output)		√	MP-SFP Opt. 3GTO
SD/HD/3G DIN SDI SFP transmitter module (to be installed into SDI SFP+ cage for SDI loop through output with DIN coaxial connector)		√	MP-SFP Opt. 3GTD
SD/HD/3G HDBNC SDI SFP transmitter module (to be installed into SDI SFP+ cage for SDI loop through output with HDBNC coaxial connector)		√	MP-SFP Opt. 3GTH
10G Ethernet short range (850 nm) transceiver module (to be installed into 10GbE SFP+ cage); requires Option MPI-IP-STD		√	MP-SFP Opt. 10GESR
10G Ethernet long range (1310 nm) transceiver module (to be installed into 10GbE SFP+ cage); requires Option MPI-IP-STD		√	MP-SFP Opt. 10GELR
Rackmount Slides and Rails Kit <sup>1</sup>		√	MPX RACK

<sup>1</sup> The rackmount kit includes the *Rackmount Slides and Rails Kit Instructions*, Tektronix part number 071-2746-xx.

**International power cords.** Your instrument was shipped with one of the following power cord options. Power cords for use in North America are UL listed and CSA certified. Cords for use in areas other than North America are approved by at least one authority acceptable in the country to which the product is shipped.

- Opt. A0 – North America power cord
- Opt. A1 – Universal EUR power cord
- Opt. A2 – United Kingdom power cord
- Opt. A3 – Australia power cord
- Opt. A4 – 240 V, North America power cord
- Opt. A5 – Switzerland power cord
- Opt. A6 – Japan power cord
- Opt. A10 – China power cord
- Opt. A11 – India power cord
- Opt. A12 – Brazil power cord
- Opt. A99 <sup>2</sup> – No power cord

<sup>2</sup> When ordering the A99 option, it is the responsibility of the end user to ensure that a certified power cord, for the country or region it is installed, is used with this instrument.



**CAUTION.** To reduce risk of fire and shock, use the certified power cord provided with the product.

## Operating requirements

This section provides the environmental and power operating requirements for the instrument. See the *PRISM Specifications and Performance Verification Technical Reference* for additional information on product environmental and power specifications.

### Environmental operating requirements

Check that the location of your installation has the proper operating environment as listed in the following table.



**CAUTION.** *Damage to the instrument can occur if this instrument is powered on at temperatures outside the specified temperature range.*

**Table 2: Environmental requirements**

Parameter		Description
Temperature	Operating	0 °C to +40 °C
	Non Operating	-20 °C to +60 °C
Humidity	Operating	20% to 80% relative humidity (% RH) at up to +40 °C, non-condensing
	Non Operating	5% to 90% relative humidity (% RH) at up to 40 °C and derated linearly to 45% RH at 60 °C, non-condensing
Altitude	Operating	To 3,000 m (10,000 feet) Maximum operating temperature decreases 1 °C each 300 m above 1.5 km
	Non Operating	To 12,000 m (40,000 feet)
Cooling		Internal fans provide forced air circulation. Do not block ventilation openings.
	Bare Instrument	To ensure proper airflow, there must be at least 2 inches of clearance on both sides of the instrument, at least 2 inches of clearance from the rear of the instrument, and at least a 1/2 inch of clearance from the top of the instrument.
	Rackmount Kit	Use only the Tektronix Rackmount Slides and Rails Kit, MPX RACK, to install this instrument in an equipment rack. To ensure proper airflow when installing the instrument in a closed rack with solid walls, there must be at least 2 inches of clearance from both sides of the instrument chassis to the rack side walls, at least 3 inches of clearance from the rear of the instrument to the rack's back wall, and at least a 1/2 inch of clearance from the top of the instrument to another installed instrument. The rack intake air to the side vents must not exceed 40 °C.

## Electrical power requirements

The instrument operates from an AC power input. Check that your location provides the proper electrical power requirements as listed in the following tables.

**AC line power.** Use the proper power cord with the instrument. (See page 3, *International power cords*.) The following table lists the power requirements for the instrument.

**Table 3: AC line power requirements**

Parameter	Description
Line voltage range	100 - 240 VAC $\pm$ 10%
	 <b>WARNING.</b> To reduce the risk of fire and shock, ensure that the mains supply voltage fluctuations do not exceed 10% of the operating voltage range.
Line frequency	50/60 Hz
Maximum power	200 W <sup>1</sup>

<sup>1</sup> Typical power 100 W.



**WARNING.** In the instrument, only the line conductor is fused for over-current protection. The fuse is internal and not user replaceable. Do not attempt to replace the fuse. If you suspect the fuse has blown, return the unit to an authorized service center for repair.

## Physical characteristics

The following table lists the physical characteristics of a bare instrument.

**Table 4: Physical characteristics**

Parameter	Description
Dimensions	
Height	4.45 cm (1.75 in.)
Width	48.26 cm (19.00 in.), includes bezel
Depth	45.72 cm (18.00 in.), includes bezel and connectors
Weight	
Net	3.9 kg (8.7 lbs.)
Shipping	Typically 10.21 kg (22.5 lb.), includes rack mount kit

## Equipment rack installation

There is an optional Rackmount Slides and Rails Kit available for the PRISM MPX monitor (MPX RACK). The rackmount kit includes the *Rackmount Slides and Rails Kit Installation Instructions* document (Tektronix part number 071-2746-xx).

## Rear panel connectors

The following figure shows the external connections to the rear panel of the instrument. A description of each connector is provided in the following table. See *Front panel controls and connectors* for information about the front panel connectors. (See page 11.)

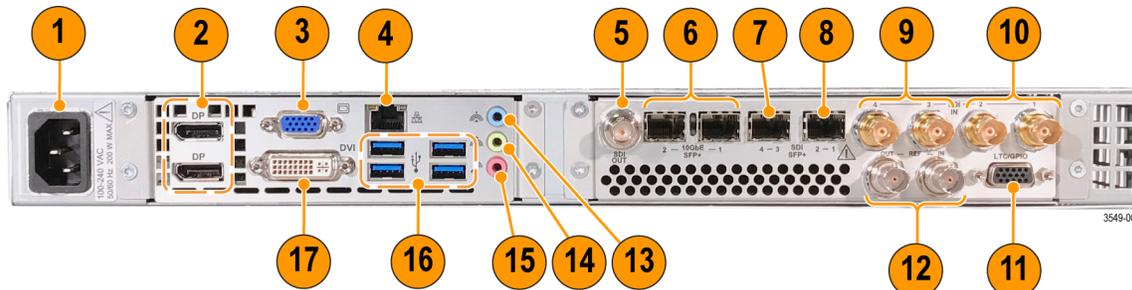
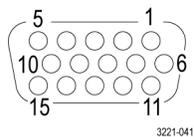


Figure 1: PRISM MPX rear panel

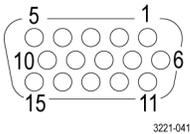
Item number  
(See Figure 1.)

Description

1	<b>AC power input.</b> Connector for AC power source.
2	<b>DisplayPort (DP).</b> Two DisplayPort outputs for external monitors. The output video format is 1920 x 1080.
3	<b>PC MONITOR.</b> 15-pin, D-type connector for 1920×1080 analog video output of the instrument display.



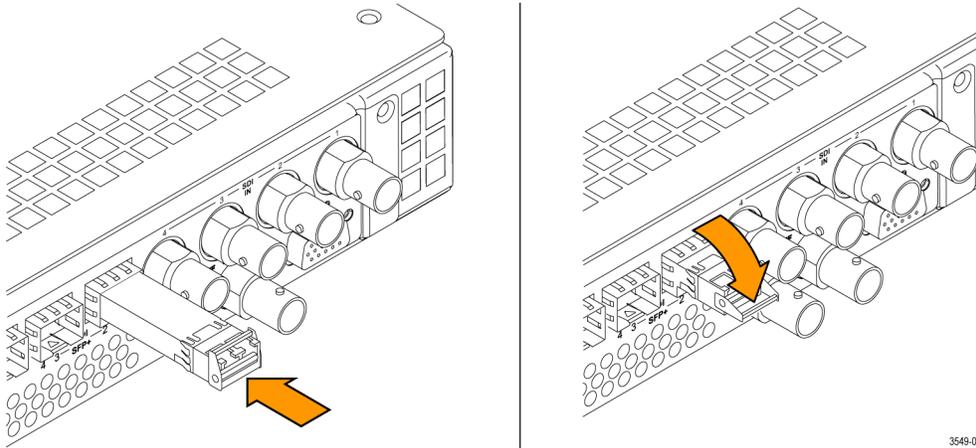
- Pin 1: Red video
- Pin 2: Green video
- Pin 3: Blue video
- Pin 4: Not connected
- Pin 5: GND
- Pin 6: Red GND
- Pin 7: Green GND
- Pin 8: Blue GND
- Pin 9: Not connected
- Pin 10: Not connected
- Pin 11: Not connected
- Pin 12: VGA\_b\_DDAT
- Pin 13: Horizontal sync
- Pin 14: Vertical sync
- Pin 15: VGA\_b\_DCLK

Item number (See Figure 1.)	Description
4	<b>Ethernet port.</b> Standard RJ-45 connector for 10/100/1000Base-T Ethernet cable.
5	<b>SDI OUT.</b> BNC output of the selected SDI or 10 GbE input.
6	<b>10 GbE SFP+ 1-2.</b> Two optional SFP+ ports for 10 GbE Ethernet applications.
7	<b>SDI SFP+ 3-4.</b> Two optional SFP+ outputs for SD/HD/3G-SDI signals.
8	<b>SDI SFP+ 1-2.</b> Two optional SFP+ outputs for SD/HD/3G-SDI signals.
9	<p><b>SDI IN 3-4.</b> Two BNC inputs that can operate in the following modes:</p> <ul style="list-style-type: none"> <li>■ Single SD/HD/3G-SDI link. When used as a single link, only one of the SDI 1-4 inputs is active at a time.</li> <li>■ Quad 4K links when used in conjunction with the SDI 1-2 inputs (Option MP-FMT-4K only). When used as Quad 4K links, all four SDI inputs are active.</li> </ul>
10	<p><b>SDI IN 1-2.</b> Two BNC inputs that can operate in the following modes:</p> <ul style="list-style-type: none"> <li>■ Single SD/HD/3G/12G-SDI link (Option MP-FMT-4K is required for 12G support). When used as a single link, only one of the SDI 1-4 inputs is active at a time.</li> <li>■ Quad 4K links when used in conjunction with the SDI 3-4 inputs (Option MP-FMT-4K only). When used as Quad 4K links, all four SDI inputs are active.</li> <li>■ Single 12G Eye link on SDI 1 input only for physical layer measurements, including automated measurement of 12G-SDI Eye pattern parameters (requires Options MP-FMT-4K and PHY-12G).</li> </ul>
11	<b>LTC/GPIO.</b> 15-pin, D-type connector is for future functionality.
	
12	<b>IN – REF – OUT.</b> The REF IN connector is for future use. The REF OUT connector outputs a 1 PPS (Pulse Per Second) signal when the instrument is locked to a PTP reference.
13	<b>Audio input.</b> This connector is for future use.
14	<b>Audio output.</b> 3.5 mm line out port for using headphones to listen to the selected audio channel pair.
15	<b>Mic input.</b> This connector is for future use.
16	<b>USB ports.</b> Four USB 3.0 ports for connecting a mouse and keyboard, importing or exporting instrument presets, upgrading the instrument firmware, or saving screen and stream captures.
17	<b>DVI port.</b> DVI port output for an external monitor. The output video format is 1920 x 1080.

## SFP module installation

There are several types of optional SFP modules available. (See Table 1 on page 3.)

To install the SFP module, you will first need to remove the plug from the SFP connector. Insert the SFP module into the SFP connector as shown below (optical SFP module shown). The module will latch into place when fully inserted.



**Figure 2: Installing and removing an optical SFP module**

To remove the SFP module, pull down on the latch and then pull the module out of the SFP connector as shown above (optical SFP module shown).

---

**NOTE.** An optical SFP module is shown above. Other types of SFP modules may have different latching mechanisms.

---

## SFP module transportation




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**CAUTION.** To prevent static damage to the SFP module, if you remove the SFP module from the instrument, always transport the SFP module in a anti-static bag or container.

---

## Power-on and power-off procedures

This section describes how to apply power to the instrument and how to power-on and power-off the instrument.

### Power cord installation

This instrument is powered by an AC power source. Connect the power cord to the power connector on the rear panel of the instrument as shown below. The power connector is keyed to be directional, with the flat portion of the power cord housing facing the left of the instrument (as viewed from the rear). When fully inserted, the power cord housing latches onto the instrument power connector.



**CAUTION.** To minimize the risk of damage to the instrument, it is strongly recommended that the power cord be connected to the instrument before the power cord is connected to the AC power source.

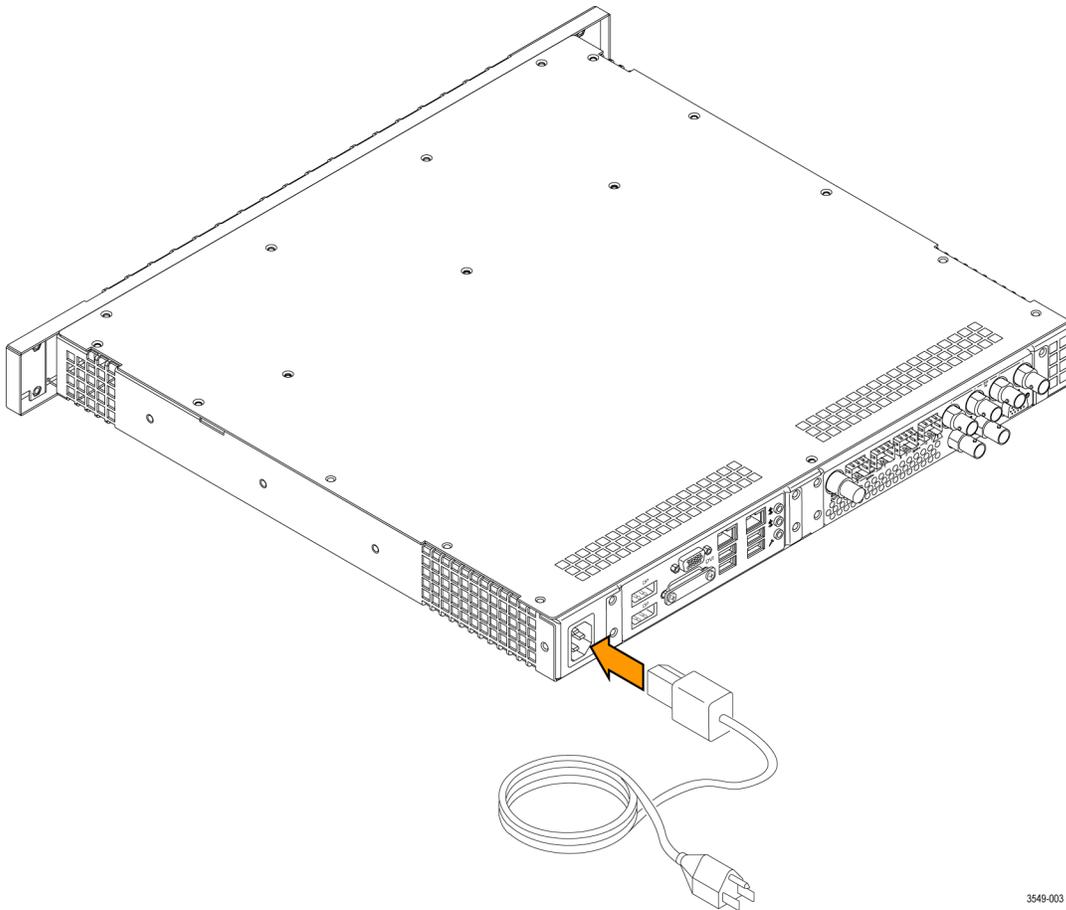


Figure 3: Connecting the power cord to the instrument

## Power-on procedure

1. Apply power to the instrument. (See page 9, *Power cord installation.*)

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**NOTE.** If the PRISM monitor was previously powered off by a power interruption or by removing the power cord from the rear of the instrument, the instrument will power on when power is reapplied.

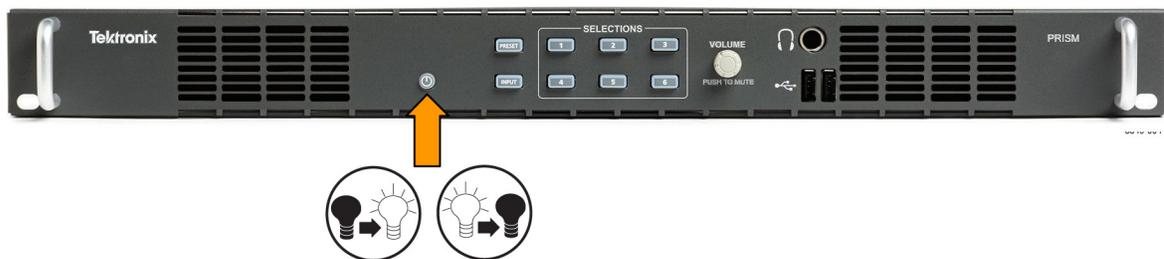
---

2. Press the **Power/Standby** button on the instrument front panel to turn the instrument on.

---

**NOTE.** The Power/Standby button illuminates during the power-on sequence and then turns off during normal instrument operation.

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## Power-off procedure

1. Press the **Power/Standby** button on the instrument front panel to turn the instrument off.



**CAUTION.** To prevent data loss, it is strongly recommended that you first shut down the instrument using the power button or the Settings > Utilities > Power submenu before disconnecting the power cord.

To minimize the risk of damage to the instrument, it is strongly recommended that the AC adapter be disconnected from the AC power source before the adapter is disconnected from the instrument.

---

2. To completely remove power from the instrument, disconnect the power cord from the instrument. The power cord has a locking mechanism to keep it attached to the instrument. Push the button on the cord housing to release the locking mechanism.

# Operation

## Front panel controls and connectors

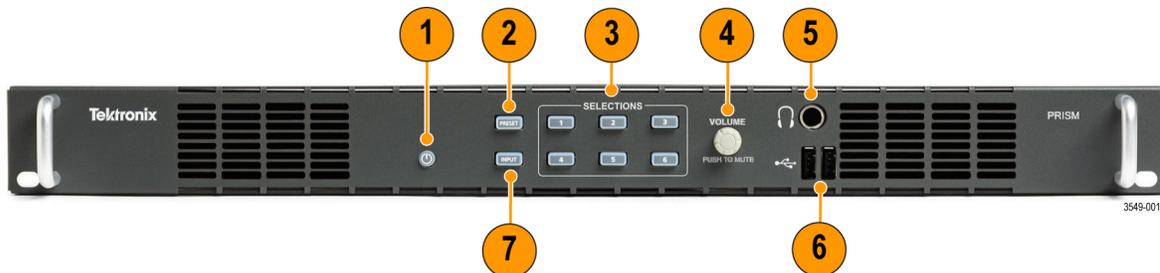


Figure 4: Front panel controls

Item number (See Figure 4.)	Description
1	<p><b>Power / Standby button.</b> Press the button to turn the instrument on or off. To completely remove power from the instrument, remove the power cord.</p> <p> <b>CAUTION.</b> To prevent data loss, it is strongly recommended that you first shut down the instrument using the power button or the Settings &gt; Utilities menu before disconnecting the power cord.</p>
2	<p><b>PRESET button.</b> Press the button once to prepare the instrument for a preset selection from preset Group A using the SELECTIONS buttons (1-6). Press the button repeatedly to select preset Group B-F.<sup>1</sup></p>
3	<p><b>SELECTIONS buttons.</b> After pressing the PRESET or INPUT button, press one of the SELECTIONS buttons (1-6) to recall an instrument preset or to select an input to monitor.</p>
4	<p><b>VOLUME control.</b> Turn the VOLUME control to adjust the volume on the front and rear-panel headphone outputs. Push the VOLUME control to mute or unmute the audio.<sup>1</sup></p>
5	<p><b>Headphone jack.</b> 1/4 inch headphone jack for listening to the selected audio channel pair.</p>
6	<p><b>USB ports.</b> Two USB 2.0 ports for connecting a mouse and keyboard, importing or exporting instrument presets, upgrading the instrument firmware, or saving screen and stream captures.</p>
7	<p><b>INPUT button.</b> Press the button to prepare the instrument for an input selection using the SELECTIONS buttons (1-6).<sup>1</sup></p>

<sup>1</sup> When you use the PRESET and INPUT buttons, the associated menus appear on the display. The menus close after a short time-out period. Similarly, when you use the VOLUME control, the volume slider and mute controls appear on the display and close after a short time-out period.

## Display elements

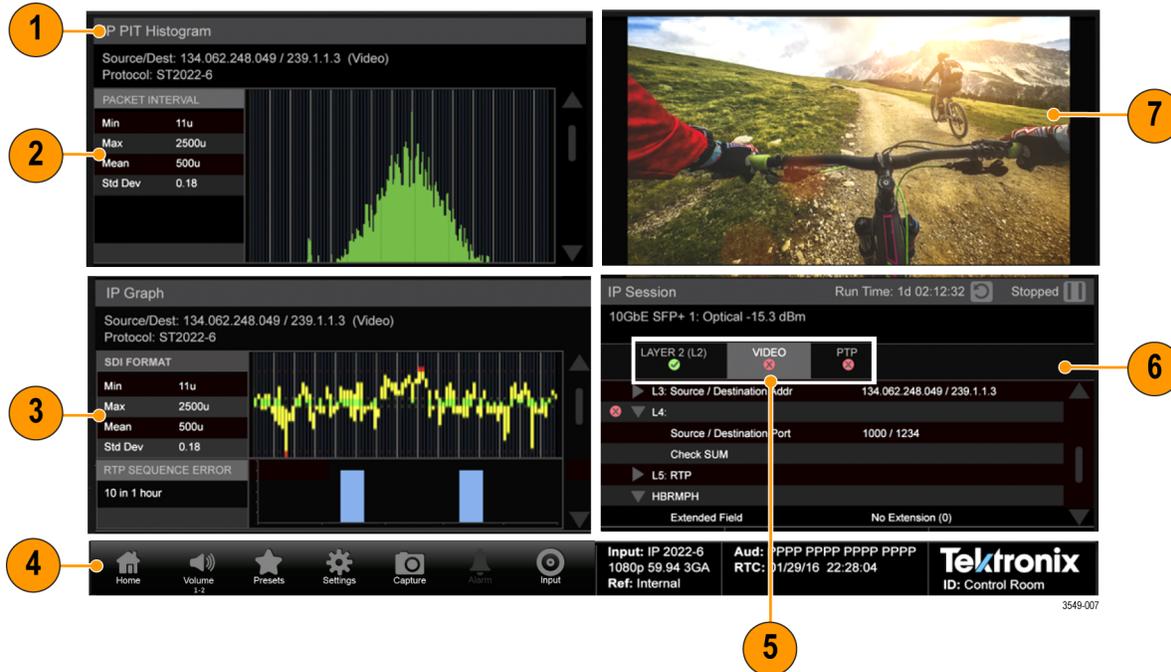


Figure 5: Elements of the display

Item number (See Figure 5.)	Description
1	<b>Application name.</b> Lists the name of the displayed application.
2	<b>Application tile1.</b> <sup>1</sup>
3	<b>Application tile 3.</b> <sup>1</sup>
4	<b>Status bar.</b> The right side of the Status bar lists instrument status such as the selected input, type of input signal, selected signal reference (internal or external), audio channel status, and the real time clock setting. The left side of the Status bar has icons with links to various instrument setting menus, presets, audio volume control, and status readouts. Use the Home icon to exit any displayed menus.
5	<b>Application tabs.</b> Some applications have selectable tabs (highlighted readouts) you can use to display additional information.
6	<b>Application tile 4.</b> <sup>1</sup>
7	<b>Application tile 2.</b> <sup>1</sup>

<sup>1</sup> The application panels can be shown in four-tile mode or in full screen mode.

## Methods of operation

This section describes the four primary methods of operating the instrument:

- Keyboard and mouse with external display
- Remote control via VNC
- External touchscreen display

### Keyboard and mouse with external display operation

You can use a USB keyboard and mouse to operate the instrument when an external display is connected to the instrument. The mouse needs to have a scrolling wheel in order to access all of the menu selections. Click or click and hold on applications to perform actions like you would on the touch panel.

Connect the keyboard, mouse and external display as follows:

- Connect the keyboard and mouse to any of the available front or rear-panel USB ports
- Connect the external monitor to any of the available display outputs, including VGA, DVI, or DisplayPort

### Front panel operation

You can use the instrument front panel to perform the following functions:

- Recall instrument presets
- Select an input to monitor
- Control or mute the volume on the headphone outputs
- Connect a mouse and keyboard
- Connect a USB drive to import or export instrument presets, upgrade the instrument firmware, or save screen and stream captures

**How to recall instrument presets.** Perform the following steps to recall instrument presets using the front panel:

1. Press the **PRESET** button once to prepare the instrument for a preset selection from preset Group A using the **SELECTIONS** buttons (1-6).
2. Press the **PRESET** button repeatedly to select preset Group B-F. The selected preset group will be displayed.
3. After you select the desired preset group, press the **SELECTIONS numbered button** corresponding to the preset in that group you want to recall (1-6).

---

***NOTE.** When you use the **PRESET** and **INPUT** buttons, the associated menus appear on the display. The menus close after a short time-out period. Similarly, when you use the **VOLUME** control, the volume slider and mute controls appear on the display and close after a short time-out period.*

---

**How to select an input to monitor.** Perform the following steps to recall instrument presets using the front panel:

1. Press the **INPUT** button to prepare the instrument for an input selection.
2. Press the **SELECTIONS numbered button** corresponding to the input you want to monitor.

## External touchscreen operation

The following figure shows the instrument display with an open menu for one of the applications.

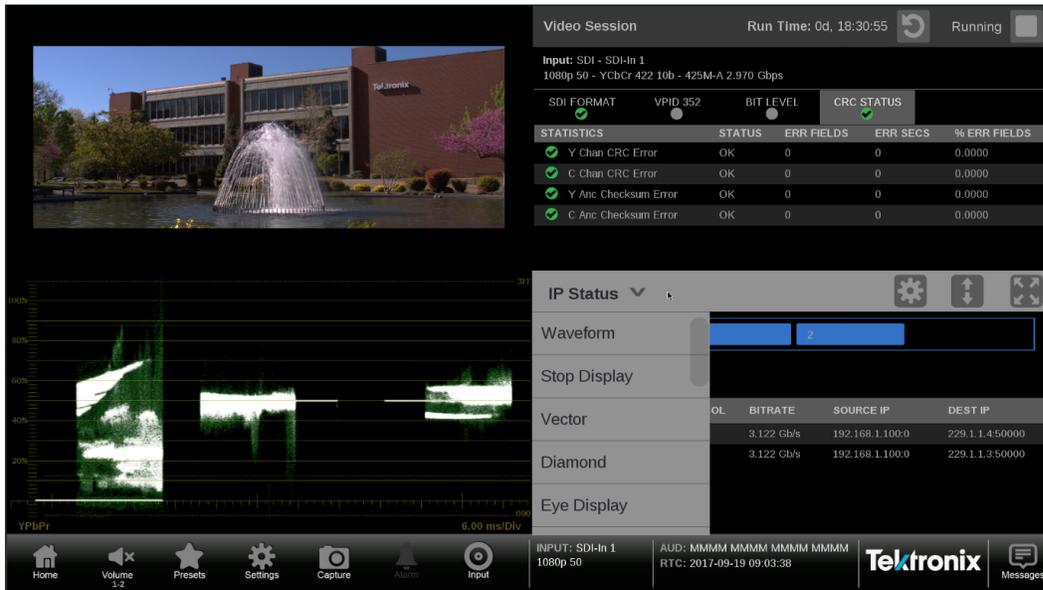


Figure 6: PRISM display in four-tile mode

**Supported touchscreen gestures.** You can use the following touchscreen gestures to control the instrument:

- Touch or tap the screen to select display elements.
- Press and hold on an application panel to open the application menu.
- Double tap an application panel to toggle the display between four-tile and a full-screen display of the tapped application panel.
- Swipe up/down or left/right as necessary to navigate menus and preset listings and to view additional application information.

### How to select or control an application to display.

1. Press and hold on an open application to open the application menu.
2. If necessary, touch the menu down arrow to open the list of available applications. (See Figure 6.)
3. Swipe the application list up or down to locate the desired application.
4. Touch the name of the desired application to display that application.
5. If available, touch or tap the  icon in the menu bar to open the settings menu for the application.
6. Touch or tap the  icon in the menu bar to change the selected application display to full screen.
7. Touch or tap the  icon in the menu bar to change the selected application display to vertical extended mode. The vertical extended mode is useful for when you want to view two application displays side-by-side. When an application display is in vertical extended mode, touch or tap the  icon in the menu bar to return to quarter tile mode.
8. If available, touch or tap the  icon to clear or reset the selected display.

### External touchscreen display operation

You can use an external touchscreen display to control the instrument. Two connections are required:

- Connect the Display Port output from the PRISM monitor to the input on the external device.
- Connect the output of the external device to one of the USB ports on the PRISM monitor.

### Remote control via VNC operation

When the PRISM monitor is connected to an Ethernet network, you can use a computer connected to the same network to remotely control the instrument via VNC. Use the following steps to connect to the PRISM monitor via VNC:

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**NOTE.** When using VNC for extended periods of time, it is recommended to use a VNC client such as VNC Viewer.

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1. On the PRISM monitor, open the **Settings > Network** page to view the **Control IP Port** address of the instrument to which you are going to connect.
2. On your computer, enter the following in the URL box of your web browser, where xxx.xxx.xxx.xxx is the IP address of the Control IP Port of the instrument.

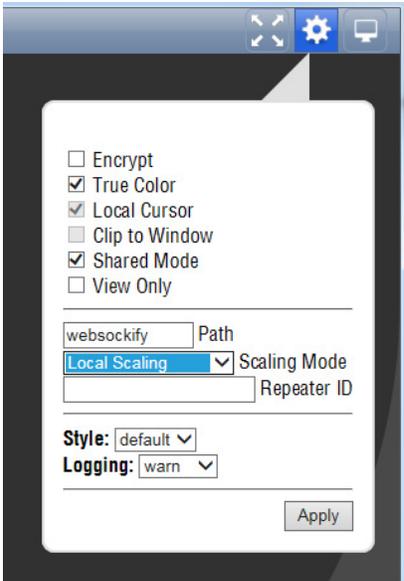
`http://xxx.xxx.xxx.xxx:6080/vnc.html`

3. This opens a login Web page as shown below.



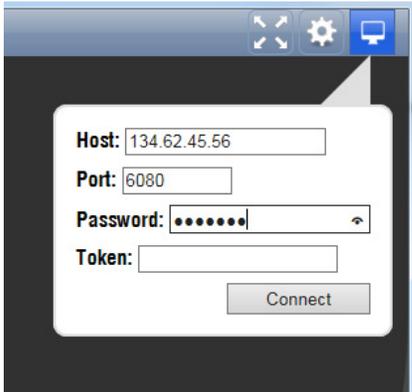
4. In the Control bar, click the **Settings** icon to open the Settings dialog.

5. In the Settings dialog, use the Scaling Mode drop-down list to select **Local Scaling**, and then click **Apply**.

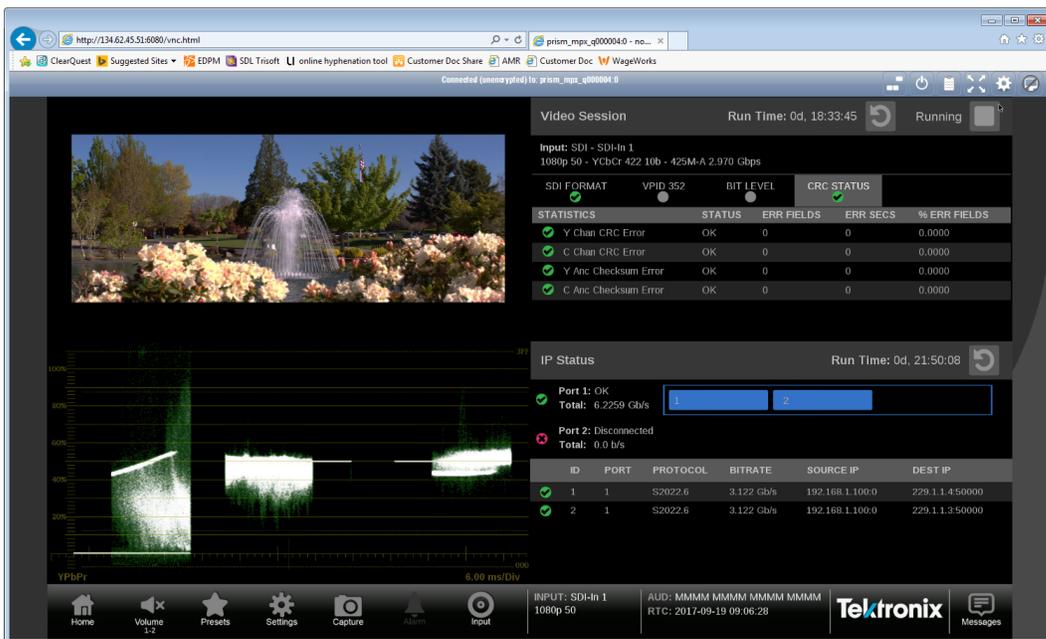


6. In the Control bar, click the **Connect** icon to open the Connect dialog.
7. In the Settings dialog, enter the default password **PRISM**, and then click **Connect**.

**NOTE.** You can use the **WEB REMOTE** tab of the **PRISM Settings > Network** menu to change the default password for the remote Web connection.



8. The web browser connects to the instrument with the browser display appearing exactly like the display on the external monitor, but with a slower update rate.



## Compliance information

This section lists the EMC (electromagnetic compliance), safety, and environmental standards with which the instrument complies.

### EMC compliance

#### European Union

##### EMC Directive 2014/30/EU.

- EN 55032 Class A. Product Family Standard for Multimedia Equipment -- Emissions <sup>1 2</sup>
- EN 55103-2 Environment E2. Product Family Standard for Audio, Video, Audio-Visual. Industrial and Light Commercial. Part 2: Immunity.
  - IEC 61000-4-2+A1+A2. Electrostatic discharge immunity
  - IEC 61000-4-3+A1. RF electromagnetic field immunity
  - IEC 61000-4-4. Electrical fast transient / burst immunity
  - IEC 61000-4-5. Power line surge immunity
  - IEC 61000-4-6+A1+A2. RF conducted immunity
  - IEC 61000-4-11. Power line voltage fluctuation immunity
- EN 61000-3-2. AC power line harmonic emissions
- EN 61000-3-3. Voltage changes, fluctuations, and flicker

##### European contact.

Mfr. Compliance Contact  
Tektronix, Inc. PO Box 500, MS 19-045  
Beaverton, OR 97077, USA  
[www.tek.com](http://www.tek.com)

<sup>1</sup> This product is intended for use in nonresidential areas only. Use in residential areas may cause electromagnetic interference.

<sup>2</sup> For compliance with the EMC standards listed here, high quality shielded interface cables should be used.

#### Australia / New Zealand Declaration of Conformity – EMC

Complies with the EMC provision of the Radiocommunications Act per the following standard, in accordance with ACMA:

- EN 55022. Radiated and conducted emissions, Class A, in accordance with EN 55032.

##### Australia / New Zealand contact.

Fluke Australia PTY LTD  
Unit 26, 7 Anelia Avenue  
Castle Hill, NSW, Australia 2154

## Russian Federation

This product is approved by the Russian government to carry the GOST mark.

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*NOTE. GOST approval is currently in progress and is not complete.*

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## Safety compliance

This section lists the safety standards with which the product complies and other safety compliance information.

### EU low voltage directive

Compliance was demonstrated to the following specification as listed in the Official Journal of the European Union:

Low Voltage Directive 2014/35/EU.

- EN 61010-1. Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use – Part 1: General Requirements.

### U.S. nationally recognized testing laboratory listing

- UL 61010-1. Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use – Part 1: General Requirements.

### Canadian certification

- CAN/CSA-C22.2 No. 61010-1. Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use – Part 1: General Requirements.

### Additional compliances

- IEC 61010-1. Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use – Part 1: General Requirements.

### Equipment type

Test and measuring equipment.

### Safety class

Class 1 – grounded product.

## Pollution degree descriptions

A measure of the contaminants that could occur in the environment around and within a product. Typically the internal environment inside a product is considered to be the same as the external. Products should be used only in the environment for which they are rated.

- Pollution degree 1. No pollution or only dry, nonconductive pollution occurs. Products in this category are generally encapsulated, hermetically sealed, or located in clean rooms.
- Pollution degree 2. Normally only dry, nonconductive pollution occurs. Occasionally a temporary conductivity that is caused by condensation must be expected. This location is a typical office/home environment. Temporary condensation occurs only when the product is out of service.
- Pollution degree 3. Conductive pollution, or dry, nonconductive pollution that becomes conductive due to condensation. These are sheltered locations where neither temperature nor humidity is controlled. The area is protected from direct sunshine, rain, or direct wind.
- Pollution degree 4. Pollution that generates persistent conductivity through conductive dust, rain, or snow. Typical outdoor locations.

## Pollution degree rating

Pollution degree 2 (as defined in IEC 61010-1). Rated for indoor, dry location use only.

## IP rating

IP20 (as defined in IEC 60529).

## Measurement and overvoltage category descriptions

Measurement terminals on this product may be rated for measuring mains voltages from one or more of the following categories (see specific ratings marked on the product and in the manual).

- Category II. Circuits directly connected to the building wiring at utilization points (socket outlets and similar points).
- Category III. In the building wiring and distribution system.
- Category IV. At the source of the electrical supply to the building.

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**NOTE.** Only mains power supply circuits have an overvoltage category rating. Only measurement circuits have a measurement category rating. Other circuits within the product do not have either rating.

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## Mains overvoltage category rating

Overvoltage category II (as defined in IEC 61010-1).

## Environmental considerations

This section provides information about the environmental impact of the product.

### Product end-of-life handling

Observe the following guidelines when recycling an instrument or component:

**Equipment recycling.** Production of this equipment required the extraction and use of natural resources. The equipment may contain substances that could be harmful to the environment or human health if improperly handled at the product's end of life. To avoid release of such substances into the environment and to reduce the use of natural resources, we encourage you to recycle this product in an appropriate system that will ensure that most of the materials are reused or recycled appropriately.



This symbol indicates that this product complies with the applicable European Union requirements according to Directives 2012/19/EU and 2006/66/EC on waste electrical and electronic equipment (WEEE) and batteries. For information about recycling options, check the Tektronix Web site ([www.tek.com/productrecycling](http://www.tek.com/productrecycling)).

**Perchlorate materials.** This product contains one or more type CR lithium batteries. According to the state of California, CR lithium batteries are classified as perchlorate materials and require special handling. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate) for additional information.