

Calibration Service Plans

Delivering Unmatched Measurement Confidence



A Tektronix calibration plan is the most efficient way to ensure top performance over the lifetime of your instrument, whether it was made by Tektronix or one of over 9000 other manufacturers. Following recommended calibration intervals guarantees continuous compliance with international quality and traceability standards. A variety of convenient and affordable plans are available to service all of your instruments, regardless of brand.

Key features

- Verification of specifications using manufacturer-developed procedures
- Adjustment as necessary to restore top performance
- Updates to instrument firmware
- Minor repairs when needed

- Installation of reliability and safety updates
- Traceability to national metrology institutes
- Certificate of Traceable Calibration
- Maintenance of reverse traceability records
- Optional test data report

Calibration Service plans

Measurements are critical to your success. Whether you're making electronic measurements on a brand-new circuit design or spot-checking your measurements in production, you want to be certain that your results are accurate and your methods compliant with standards. With a Tektronix calibration plan you can be confident in the measurement results your instruments produce. The table below summarizes the available service options:

Plan	Features
Factory-certified Service	Accredited and traceable calibration Adjustments included where necessary Applicable software, safety, and reliability updates Calibration records retention
Multi-brand Commercial Calibration	Certified and accredited calibration facilities and personnel Over 140,000 instrument models covered from 9000 manufacturers On-site service at your facility or in our local labs

Convenience

Tektronix calibration plans are convenient and easy to use. With a Tektronix calibration plan, your instrument will get priority, placing it ahead of the on-demand queue and minimizing the time the instrument is out of circulation. We offer options for both in-depot service at a Tektronix lab as well as onsite calibration performed on your schedule, in your facility.

Additionally, online tools such as CalWeb, are available 24/7 to track your instrument's service journey. Calibration due notices help you keep track of your instrument's calibration intervals, sparing you the administrative effort of tracking the intervals manually. Whether you choose factory certified or commercial calibration, compliance and measurement confidence is assured.

Performance

You count on your instruments to deliver their specified performance year after year. The best way to ensure top performance is to follow a rigorous calibration schedule, adhering to the recommended calibration interval for each particular instrument. And there is no better resource for calibration of your instrument than Tektronix, a pioneer in the test and measurement industry.

Compliance

Your instruments must be calibrated to regional and internationally accepted standards so that their results can be trusted, giving you confidence in the quality of your products.

Both accredited and fully traceable calibration levels are available. Accreditation guarantees that compliant calibration facilities and procedures will be used, and traceability ties the accuracy of your instrument to a hierarchy of measurement references that begins with the tools that calibrate your instrument, and ends with the standardized weights and measures residing in national laboratories such as the National Institute of Standards and Technology in the United States.

Tektronix personnel, facilities, and equipment are certified and/or accredited, where applicable, to the following standards:

- ISO/IEC 17025:2005
- ANSI/NCSL Z540.1-1994(R2002)
- ISO 9001:2008

Cost effectiveness

Tektronix multi-year calibration service plans are discounted from an equivalent level of on-demand service, making the plans the most affordable way to get quality Tektronix service over the life of your instrument.

Your calibration service plan is a contract protected against price increases and budget "surprises," and if you opt for factory certified service, the plans even include free shipping.

A Tektronix calibration plan delivers measurement confidence for a fixed and predictable cost of ownership.

Calibration service offerings

Calibration deliverable	Z540 Calibration ¹	ISO17025 Compliant ¹	ISO17025 Accredited
Certificate of calibration and calibration label designed to meet audit requirements	X	X	X
Firmware updates, if applicable, along with safety and reliability updates ²	X	X	X
OEM procedures for measurements ²	X	X	X
Test data	Optional	Included	Included
Calibration Due notice	X	X	X
Calibration record retention	X	X	X
Reverse traceability	X	X	X
Uncertainty analysis		X	X
Independent verification by a ISO/IEC accredited organization (with logo on certificate)			X



Global resources

¹ May be ISO 9001 in specific locations.

² Standard with Factory-certified service. May cost more, or not be available with Commercial.

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For Further Information. Tektronix maintains a comprehensive, constantly expanding collection of application notes, technical briefs and other resources to help engineers working on the cutting edge of technology. Please visit www.tek.com.

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