

Tektronix Supplemental E-Commerce Terms and Conditions of Sale

These Supplemental E-Commerce Terms and Conditions ("E-Commerce Terms") supplement the Tektronix Worldwide Terms and Conditions of Sale, including the applicable End User License Agreement (collectively, the "Terms"), available [HERE](#). These E-Commerce Terms apply to all orders placed through Tektronix Inc.'s online storefronts (the "E-Commerce Platform").

1. Online Order Acceptance

Orders placed through the E-Commerce Platform constitute an offer to purchase Products or Services under the Terms. Customer's credit card will be charged at the time order is placed. Tektronix accepts an order only upon written order acknowledgment, shipment of physical Products, or electronic delivery of Digital Products or license keys, whichever occurs first. Automated responses that order was placed do not constitute acceptance. Tektronix may reject orders or require additional information for identity, payment, export, or compliance screening. For purposes of these E-Commerce Terms, "Digital Product" means software, firmware, subscriptions, license keys, documentation, or other intangible products or services that are made available electronically and do not involve shipment of physical goods.

2. Permitted Use

Customer represents that all purchases are made solely for business or professional use in the U.S. and not for personal, family, or household purposes. Consumer protection statutes do not apply. Purchases are for end use only unless Customer is an authorized Tektronix partner under a separate agreement, as further described in Section 26 of the Terms.

3. Pricing; Errors

Online prices apply only to orders placed through the E-Commerce Platform and are subject to change prior to acceptance. Tektronix is not obligated to honor pricing, availability, or specification errors and may cancel affected orders or require confirmation of corrected terms.

4. Taxes

Tax-exempt purchases may not be completed through the E-Commerce Platform. Taxes, duties, and fees are calculated based on information provided at checkout. Customer remains responsible for all applicable taxes not collected, and Tektronix has no obligation to adjust or refund taxes on completed orders.

5. Shipping and Delivery

E-Commerce Platform shipments are limited to U.S. destinations and are made CIP (Incoterms® 2020). Delivery dates are estimates only. Digital Products are delivered

when made available electronically. Risk of loss follows the Terms.

6. Payment and Fraud Controls

Accepted payment methods are as indicated on the E-Commerce Platform and may change at any time. Tektronix may verify payment information and pre-authorize transactions. Orders may be delayed or canceled due to fraud screening. Unresolved chargebacks are treated as non-payment, and Customer is responsible for related fees and costs.

7. Customer Accounts

Customer is responsible for all activity under its account, maintaining credential confidentiality, and providing accurate billing, shipping, and export information. Tektronix may cancel orders based on false, incomplete, or unverifiable information. Customer accepts the Tektronix Tek.com Terms of Use by submitting an order through the E-Commerce Platform.

8. Electronic Communications

By placing an order through the E-Commerce Platform, Customer expressly consents to receive electronic communications from Tektronix relating to orders, accounts, compliance inquiries, legal notices, and transactional matters.

G. Data Privacy

Personal data collected through the E-commerce Platform will be processed in accordance with Tektronix's Privacy Statement at www.tek.com/privacy-statement. Customer agrees that Tektronix may use third-party providers as necessary to process orders as further provided in Section 18 of the Terms.