

Tektronix, Inc.
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Tektronix Virus and Malware Control Policy Statement

September 9, 2010

Dear Customer,

Tektronix recognizes the potential risks of computer virus infections on Windows® based products. We have taken precautions to assure instruments manufactured, calibrated, serviced, repaired, and demonstrated by Tektronix are free of malware and other computer based threats.

Tektronix products support, but are not equipped with virus protection software. If these instruments are going to be placed on a network, it is highly recommended that you add such software. Prior to leaving Tektronix, these products were checked for known viruses and to the best of Tektronix' assurances, are considered clean of known security threats.

There are two important ways of protecting your Tektronix Microsoft Windows based test and measurement equipment from virus infection. The first way is through the use of commercially available virus scanners. Your Information Technologies (IT) department very likely already deploys one of these scanners. Tektronix encourages the installation and use of whichever virus scanner your IT department recommends. The second way is through the installation of Microsoft's Security Patch updates. Minimally, Microsoft makes security patch updates available every second Tuesday of the month. Tektronix recommends the installation of "critical" and "important" Microsoft Security Patch Updates following your IT departments processes and procedures for download, installation, and use of these patch updates.

Despite all the precautions, should you encounter issues with your virus scanner or have questions regarding a particular security configuration, please contact Tektronix for further information regarding valid product configurations.

Sincerely,

Christopher M. Perez

Global Operations
Software Engineering