

Tektronix

FLUKE®

CalWeb Quick Start Guide

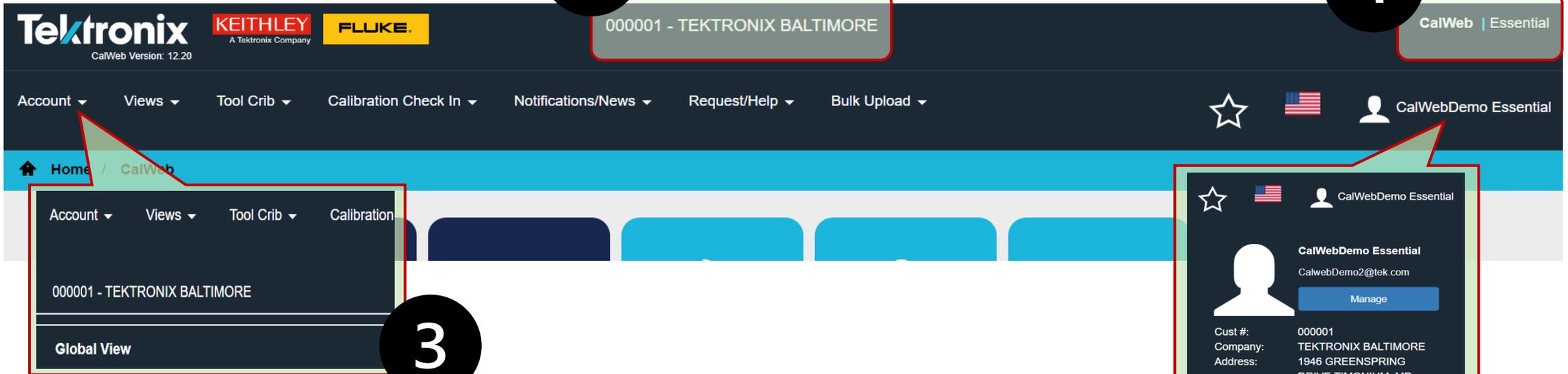


When You Login To CalWeb, Verify

- ✓ Access to CalWeb Essential or Ultra, as per your subscription

2 ✓ Your selected account

4



- 3
- ✓ Dropdown list of all accounts you have access to

1

- ✓ Your profile details

Get To Know Your CalWeb Home Page

CalWeb
Essential



Home / CalWeb

- Dashboards
- Work In Process
- Create Shipping Label
- Tek Managed Assets
- Simple Asset Search
- TMA Barcode Search
- My Reports
- Service History
- Billing History
- Calibration Forecast
- EIS Delivery Dashboard
- EIS Delivery Metrics
- Learning Resources

Additional tiles in **CalWeb Ultra**:

- Customer Managed Assets
- CMA Calibration Request
- CMA Calibration Return
- CMA Barcode Search
- Service History(CMA)
- Procurement Intelligence
- API



Explore Your TEK Managed Assets

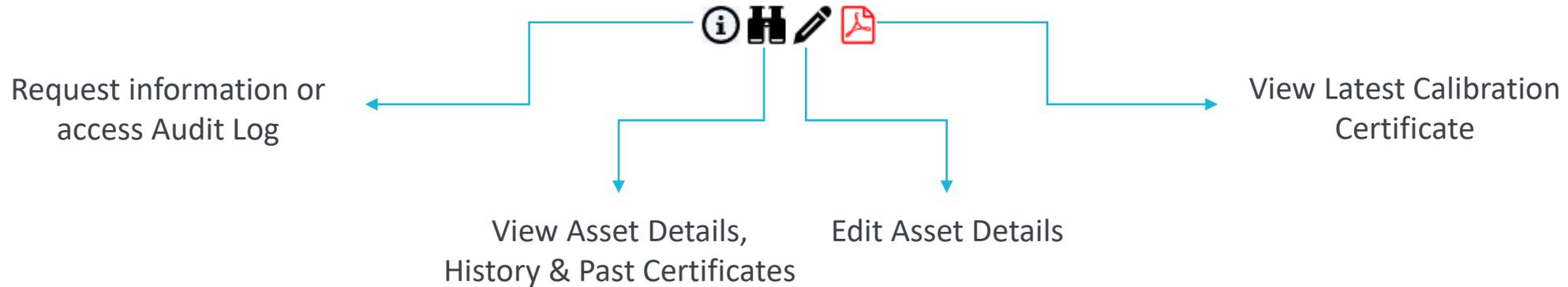
Home / Tek Managed Assets (Active)

Recall No Recall Out Of Service All TMA ALL Parent/Child Assets Add Asset

Email as Excel Export Grid to Excel Back

Actions	Asset Number	Manufacturer	Model Number	S/N	Description	Location	Status	Service
	<input type="text"/>	ALL	ALL	<input type="text"/>	ALL	ALL	ALL	ALL
	A00601	AGILENT	N5182B	MY53050433	MXG VECTOR SIG...	NY21	Active	11/14/2
	C00055	KEYSIGHT/AGILENT	8643A	3512A01346	SIGNAL GENERATOR		Active	10/1/20
	A01063	TEKTRONIX	TDS460A	B050508	400 MHZ OSCILLOS...	NY21	Active	11/13/2
	A01077	TEKTRONIX	TDS460A	B070239	OSCILLOSCOPE	NY21	Active	11/13/2

Complete inventory of all your assets serviced by Tektronix / Fluke





View Service History

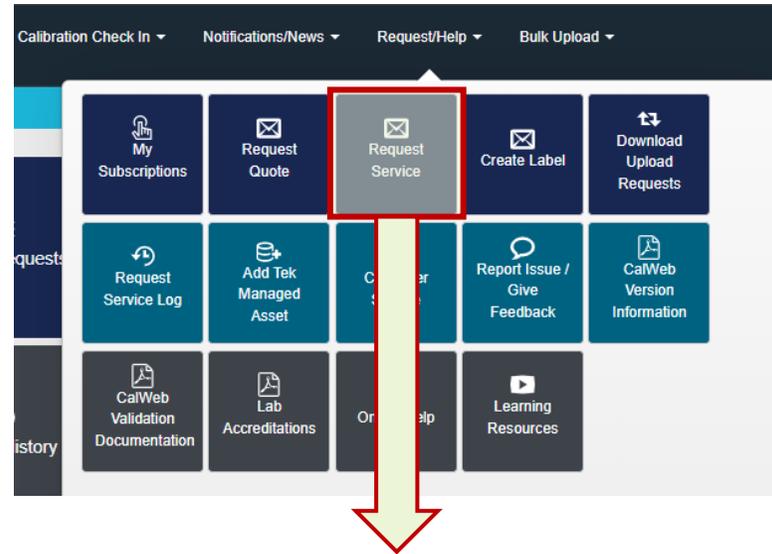
Home / Service History

Email as Excel Export Grid to Excel Back

Bulk PDF	Actions	Serviced	Cert	Attachment	Manufacturer	Model	Description	Asset #
		ALL			ALL	ALL	ALL	
<input type="checkbox"/>	P P	2/22/2022	17093043	0 Att.	FLUKE RAYSAFE	DXR	RAYSAFE X2 DXR	12345
<input type="checkbox"/>	P P	1/16/2022	17011152	0 Att.	MOUNTZ	TLS0022	PRESET TORQUE ...	000003
<input type="checkbox"/>	P P	1/8/2022	16996041	0 Att.	MOUNTZ	TLS0022	PRESET TORQUE ...	000003
<input type="checkbox"/>	C C	11/11/2021	16893716	0 Att.	FLUKE	787	PROCESSMETER	1234567

Complete Service History for all your assets

Schedule Service



Add different assets to generate packing list for service



Monitor Work In Process

Home / Work In Process

Clear Filters Email as Excel Export

Bulk PDF	Actions	Status	Received	Expected Delivery D...	PO Number	Manufacturer	Model
		<input type="text"/>	ALL	ALL	<input type="text"/>	ALL	ALL
		*Await Lab Transfer	6/3/2022	6/10/2022	11920500732	FLUKE	5520A-SC1100/PQ
		*Awaiting Final Insp	5/12/2022	6/9/2022	11920500732	HEWLETT PACKARD	8482A
		*Awaiting Cal	6/1/2022	6/16/2022	11920500732	ACCUMAC CORP	AM1860-25

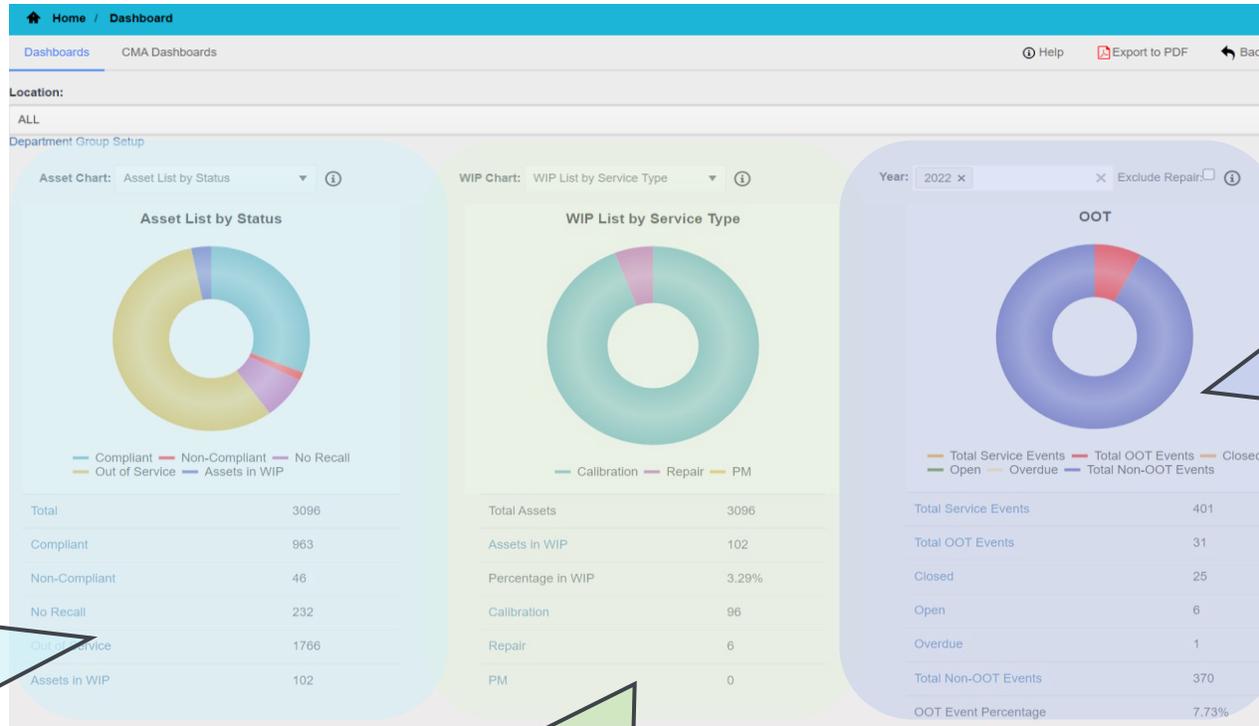
Visit this section to find out:

- Current Status
- Expected Completion Date
- PO Number

of all your assets that are being serviced by Tektronix / Fluke



View Your CalWeb Dashboard



Asset List by Status

- Total asset count broken down as per compliance and service status

WIP List by Service Type

- Total units in Calibration vs Repair

OOT (Out of Tolerance)

- Total count of units that are OOT
- OOT Case Management to track investigation and resolution of OOT events (CalWeb Ultra Only)

Find Assets As Per Your Criteria



Use a combination of criteria such as:

- Asset Number
- Manufacturer
- Model
- Calibration level
- Last Calibration Date
- Next Calibration Date



Scan the CalWeb generated barcode on your equipment to view the most recent calibration certificate or asset details



View Delivery Metrics

Home / Delivery Metrics

Year 2021 Service Delivery Summary Cost Review Back Help

2022 2021 2020 2019 2018 2017
2016 2015 2014 2013 2012 2011
2010 2009 2008 2007 2006 2005

Category

- Onsite
- PM
- Local Lab
- Network
- OSS
- Repair
- Monthly Totals

Export Grid to Excel

Service Delivery Summary 2021

Delivery	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	Total
On-Site				1							1		2

Export Grid to Excel

On-Site Service Efficiency Not Including Weekends 2021

Month	# Instruments	# Avg T-Time	# Items Within 2 Days	# Items Not Within 2 Days	% Items Meeting Commitment
January					
February					
March					
April	1	1.00	1		100.00

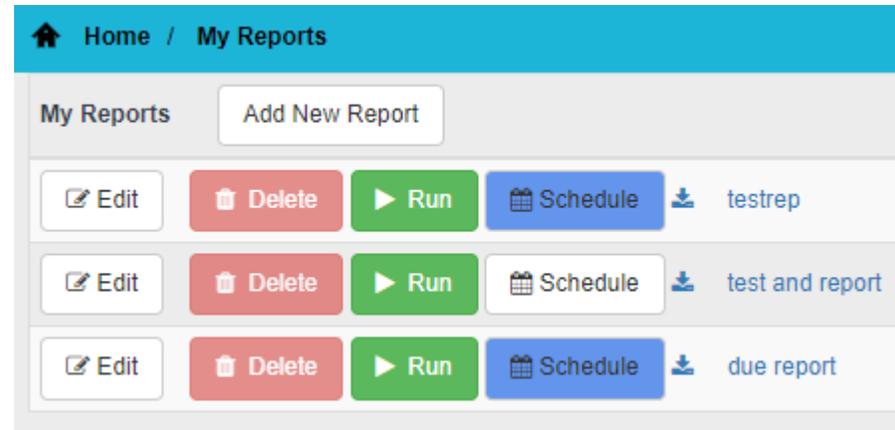
View and analyze service delivery performance over a chosen period

Filter using dates or service type



My Reports

Create & Schedule Custom Reports



Create one or more reports by combining various criteria

Assign recipients for each report

Define schedule for automatically running the report, or run it ad hoc



Manage Your Other Assets

Home / Customer Managed Assets (Active)

call No Recall Out Of Service Active / Out of Service Add Asset Help Email as Excel Export Grid to

Icons	Equipment ID	Nokia Status	Serial	Description	Manufacturer	Model	Original Group (fixed)	Original Business LI...	Date Placed in Service	Disposal Date
	75401	Active - Eng Use Only	MY49100926	MXA SPECTRUM A...	AGILENT TECHNOL...	N9020A	RF Design	RF	2/1/2010	
	75385	Active - NCR	US19L5948R	DC Power Supply 60...	KEYSIGHT TECHN...	N8737A	RF Verification Conducted	RF	6/7/2022	
	75383	Active - Eng Use Only	B040615	OSCILLISCOPE, DI...	TEKTRONIX	TDS784D	RF Design	RF		
	75380	Active - CR	101327	CALUNIT 100KHZ-2...	ROHDE & SCHWARZ	ZN-Z52	RF Design	RF	6/2/2022	
	75379	Active - Eng Use Only	FRA3002007	FREQUENCY RESP...	AP INSTRUMENTS	300	PME	PME	1/19/2015	
	75378		101154	SENSOR MODULE	ROHDE & SCHWARZ	NRPM3	5G&SC	5G&SC	5/15/2017	
	75376	Active - CR	MY49230503	50 GHZ COMB GEN...	KEYSIGHT TECHN...	U9391F	5G&SC	5G&SC	5/18/2017	

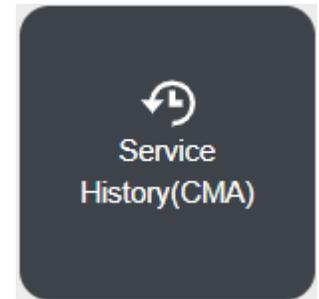
Complete inventory of all your Customer Managed Assets (CMA) - ones that are NOT serviced by Tektronix / Fluke



Calibration management for CMA



Scan the CalWeb generated barcode on your CMA to view asset details



Service History specific to CMA



Access Procurement Intelligence

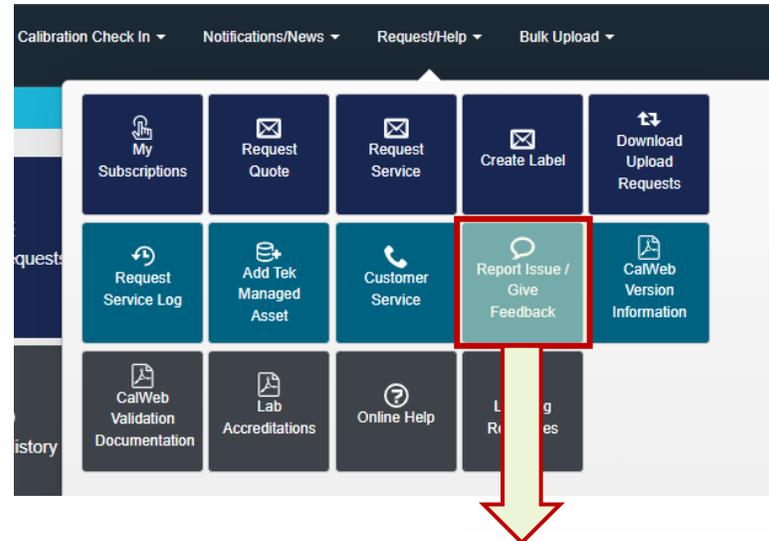
Home / Procurement Intelligence

Global ON **Global OFF** Search Model not in my contract Submit Start:2010 2010 2015 2020 End:2022 Back

	Manufacturer	Model #	Description	Total Service Count	Total OOT Count	Total OOT Percent	Total Repair Count	Average Repair C...
Expand	GREENFIELD IND...	10-32 UNF-2A	RING GAGE	1	1	100 %	0	0
Expand	LUDLUM MEASU...	14-C	SURVEY METER	1	0	0 %	0	0
Expand	AGILENT / HP	34401A	MULTIMETER	4	0	0 %	0	0
Expand	AGILENT / HP	6002A	DC POWER SUP...	1	1	100 %	0	0
Expand	FLUKE	787	PROCESS CALIB...	6	0	0 %	0	0

View the service/repair profile of thousands of unique models of equipment to make data-driven procurement decisions

Request Help / Provide Feedback



Communicate any issues to the TEK team

Attach files to provide details

Provide feedback about your service experience

Report Issue / Give Feedback Submit

[Help](#)

First Name:

Last Name:

Company Name:

Email:

Category:
Category is required.

Report Issue / Give Feedback:

Attachment: No file chosen

Submit