CalWeb Quick Start Guide
When You Login To CalWeb, Verify

1. Your profile details
2. Your selected account
3. Dropdown list of all accounts you have access to
4. Access to CalWeb Essential or Ultra, as per your subscription
Get To Know Your CalWeb Home Page

Additional tiles in CalWeb Ultra:

- Customer Managed Assets
- CMA Calibration Request
- CMA Calibration Return
- CMA Barcode Search
- Service History (CMA)
- Procurement Intelligence
- API
Explore Your TEK Managed Assets

Complete inventory of all your assets serviced by Tektronix / Fluke

- Request information or access Audit Log
- View Latest Calibration Certificate
- View Asset Details, History & Past Certificates
- Edit Asset Details
Complete Service History for all your assets
Schedule Service

Add different assets to generate packing list for service
Monitor Work In Process

Visit this section to find out:

- Current Status
- Expected Completion Date
- PO Number

of all your assets that are being serviced by Tektronix / Fluke
View Your CalWeb Dashboard

- **Asset List by Status**
  - Total asset count broken down as per compliance and service status

- **WIP List by Service Type**
  - Total units in Calibration vs Repair

- **OOT (Out of Tolerance)**
  - Total count of units that are OOT
  - OOT Case Management to track investigation and resolution of OOT events (CalWeb Ultra Only)
Find Assets As Per Your Criteria

Use a combination of criteria such as:
• Asset Number
• Manufacturer
• Model
• Calibration level
• Last Calibration Date
• Next Calibration Date

Scan the CalWeb generated barcode on your equipment to view the most recent calibration certificate or asset details.
View and analyze service delivery performance over a chosen period

Filter using dates or service type
Create one or more reports by combining various criteria

Assign recipients for each report

Define schedule for automatically running the report, or run it ad hoc
Manage Your Other Assets

Complete inventory of all your Customer Managed Assets (CMA) - ones that are NOT serviced by Tektronix / Fluke

CMA Calibration Request
CMA Calibration Return
CMA Barcode Search
Service History (CMA)

Calibration management for CMA
Scan the CalWeb generated barcode on your CMA to view asset details
Service History specific to CMA
Access Procurement Intelligence

View the service/repair profile of thousands of unique models of equipment to make data-driven procurement decisions
Request Help / Provide Feedback

Communicate any issues to the TEK team
Attach files to provide details
Provide feedback about your service experience