## **User Manual**

# **Tektronix**

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# **Table of Contents**

	General Safety Summary	v
	Service Safety Summary	
	Preface	) )
<b>Getting Started</b>		
	Getting Started Product Description Options and Accessories Installation First Time Operation Networking the PQM100 Incoming Inspection Diagnostics Powering Off the Program Monitor Shutting Down the PQM100 Application Field Service	1-1 1-1 1-1 1-1 1-2 1-2 1-2 1-2
Operating Basics		
	Operating Basics Starting the Application Remote Operation Front Panel Controls Quality of Service Monitoring Operating Controls and Menus Alarm Monitor View Stack Chart Monitor Overlay Chart Monitor View Viewing the Defect Log	2-2-2-2-2-3 2-4
Reference		
	Reference	<b>3-</b> 3-
	Tutorial  Viewing History  Web Browser Remote Operation  Manual and Adaptive Setting of Blockiness Period  Configuring the Composite Decoder	3-1 3-1 3-1 3-2

# **Appendices**

Appendix A: Specifications	A-1
Performance Conditions	A-1
Hardware Specifications	A-2
System Components	A-4
Power Characteristics	A-7
Mechanical (Physical) Characteristics	A-8
Environmental Characteristics	A-8
Certification and Compliances	A-9
Appendix B: User Service	B-1
General Care	B-1
Preventive Maintenance	B-1
User Performance Verification	B-3
In Case of Problems	B-14
Error Messages During Operation	B-16
Composite Decoder Board Error Messages	B-17
Repacking for Shipment	B-18
Appendix C: Software Repair and Installation	C-1
Software Repair Strategy	C-1
Restoring the PQM100 Operating System	C-2
Reinstalling the PQM100 Application Software	C-4
Appendix D: SNMP Networking	D-1
SNMP Installation	D-1
Summary of SNMP Terms	D-3
SNMP Support Commands	D-27
Setany Command	D-28
Getbulk Command	D-34
Getid Command	D-38
Getmany Command	D-41
Getmet Command	D-42
Getnext Command	D-44
Getone Command	D-45
Getroute Command	D-46
Getsub Command	D-47
Gettab Command	D-49
Traprev Command	D-51
Trapsend Command	D-52
Inform Command	D-57
Snmpdm	D-60

## Glossary Index

# **List of Figures**

Figure 1-1: The PQM100 Program QoS Monitor	1-
Figure 1-2: Rear panel of PQM100 program monitor	1-
Figure 1-3: Signal connections for monitoring 601 serial-digital video signals	1-
Figure 1-4: Program Monitor module simplified block diagram	1-1
Figure 1-5: Signal connections for using the optional Composite Decoder module to monitor composite video signals	1-1
Figure 1-6: Composite decoder module simplified block diagram .	1-1
Figure 1-7: On/Stby switch location	1-1
Figure 1-8: Editing the computer name in the default.htm file	1-1
Figure 1-9: Configure menu selections	1-1
Figure 1-10: Change Access Control dialog	1-1
Figure 1-11: Host file for DNS name server	1-2
Figure 2-1: Front-panel LEDs	2-
Figure 2-2: Front-panel elements	2-
Figure 2-3: Connection Configuration dialog box	2-1
Figure 2-4: Channel naming dialog box (PQM300 connection)	2-1
Figure 2-5: Display Properties dialog screen	2-1
Figure 2-6: Color palette screen	2-1
Figure 2-7: Measure Configuration dialog box (PQM300 connection)	2-1
Figure 2-8: Period Output Type display with a detected period	
of 8 and varying blockiness	2-1
Figure 2-9: Period Output Type with blockiness period change	2-1
Figure 2-10: Freeze frame parameter settings	2-2
Figure 2-11: Noise measurement parameter settings	2-2
Figure 2-12: Alarm monitor by connection view (PQM300 connection)	2-2
Figure 2-13: Alarm monitor all channel view (PQM300 connection)	2-2
Figure 2-14: Stack Chart Monitor view with measurement traces on one monitored channel	2-2
Figure 2-15: Chart Monitor with Line Graph View of selected channel measurements (PQM300 connection)	2-3
Figure 2-16: Overlay Chart monitor with Bar Graph View display of the selected measurements	2-3
Figure 2-17: Bar graph indications	2-3

Figure 2-18: 5 Point vertical scale for picture quality	2-34
Figure 2-19: Chart scale dialog box	2-35
Figure 2-20: Measurement trace selection dialog box (PQM300 connection)	2-36
Figure 2-21: History interval and decimation mode dialog area	2-37
Figure 2-22: Graph trace expansion controls	2-39
Figure 2-23: Defect Log monitor	2-40
Figure 2-24: Error duration time	2-41
Figure 3-1: Extracted measurement data plotted using the Excel	
spread sheet graphing tool	3-11
Figure B-1: Rear panel of PQM100 program monitor	B-4
Figure B-2: Signal connections for checking the optional	
Composite Decoder module	B-9
Figure B-3: Repackaging the program monitor	B-19
Figure D-1: W32 bin directory with SNMP commands	D-27

# **List of Tables**

Table 1-1: Standard and optional accessories	1-4
Table 1-2: Option 01 (Composite Decoder) accessories	1-4
Table 1-3: Power cord options	1-5
Table 1-4: Power requirements	1-7
Table 1-5: Network and peripheral device connectors	1-8
Table 1-6: Program monitor module connectors	1-9
Table 1-7: Composite Decoder module connectors	1-11
Table 2-1: Task shortcut icons	2-7
Table A-1: Program Monitor board	A-2
Table A-2: NTSC/PAL Composite Decoder board (Option 01)	A-3
Table A-3: System components	A-4
Table A-4: Rear panel interface characteristics	A-5
Table A-5: VGA modes	A-6
Table A-6: Keyboard and mouse interface characteristics	A-7
Table A-7: AC power source characteristics	A-7
Table A-8: Mechanical characteristics	A-8
Table A-9: Environmental characteristics	A-8
Table A-10: Electromagnetic Compatibility	A-9
Table A-11: Environmental Limits and Use Classification for	
Safety Certification Compliance	A-10
Table B-1: Recommended test equipment	B-3
Table B-2: Troubleshooting	B-16
Table B-3: Decoder error messages	B-17
Table B-4: Packaging material	B-18
Table D-1: PQM Objects textual conventions	<b>D-</b> 4
Table D-2: PQM general information group	<b>D-</b> 7
Table D-3: PQM state group	D-9
Table D-4: PQM Blockiness configuration table	D-10
Table D-5: PQM Noise configuration table	D-13
Table D-6: PQM Freeze Frame configuration table	D-16
Table D-7: PQM Signal Absent configuration table	D-19
Table D-8: POM Channel Name configuration table	D-21

Table D-9: Trap descriptions	<b>D-22</b>
Table D-10: Conformance group descriptions	D-23
Table D-11: Conformance trap descriptions	D-26
Table D-12: Compliance descriptions	D-26
Table D-13: SetAny command arguments	D-29
Table D-14: Setany environment variables	D-32
Table D-15: Diagnostic messages	D-33
Table D-16: Getbulk command arguments	D-34
Table D-17: Getbulk environment variables	D-36
Table D-18: Getid command arguments	D-38
Table D-19: Diagnostic messages	D-40
Table D-20: Traprcv environment variables	D-51
Table D-21: Trapsend command arguments	D-52
Table D-22: Trapsend environment variables	D-55
Table D-23: Diagnostic messages	D-56
Table D-24: Inform command arguments	D-57
Table D-25: Inform environment variables	D-59
Table D-26: Snmpdm options	D-61
Table D-27: Snmp master agent environment variables	D-64

# **General Safety Summary**

Review the following safety precautions to avoid injury and prevent damage to this product or any products connected to it. To avoid potential hazards, use this product only as specified.

Only qualified personnel should perform service procedures.

#### To Avoid Fire or Personal Injury

**Use Proper Power Cord.** Use only the power cord specified for this product and certified for the country of use.

**Ground the Product.** This product is grounded through the grounding conductor of the power cord. To avoid electric shock, the grounding conductor must be connected to earth ground. Before making connections to the input or output terminals of the product, ensure that the product is properly grounded.

**Observe All Terminal Ratings.** To avoid fire or shock hazard, observe all ratings and markings on the product. Consult the product manual for further ratings information before making connections to the product.

**Do Not Operate Without Covers.** Do not operate this product with covers or panels removed.

**Use Proper Fuse.** Use only the fuse type and rating specified for this product.

**Avoid Exposed Circuitry.** Do not touch exposed connections and components when power is present.

**Do Not Operate With Suspected Failures.** If you suspect there is damage to this product, have it inspected by qualified service personnel.

Do Not Operate in Wet/Damp Conditions.

Do Not Operate in an Explosive Atmosphere.

**Keep Product Surfaces Clean and Dry.** 

**Provide Proper Ventilation.** Refer to the manual's installation instructions for details on installing the product so it has proper ventilation.

#### **Symbols and Terms**

**Terms in this Manual.** These terms may appear in this manual:



**WARNING** Warning statements identify conditions or practices that could result in injury or loss of life.



**CAUTION.** Caution statements identify conditions or practices that could result in damage to this product or other property.

**Terms on the Product.** These terms may appear on the product:

DANGER indicates an injury hazard immediately accessible as you read the marking.

WARNING indicates an injury hazard not immediately accessible as you read the marking.

CAUTION indicates a hazard to property including the product.

**Symbols on the Product.** The following symbols may appear on the product:







Protective Ground



# **Service Safety Summary**

Only qualified personnel should perform service procedures. Read this *Service Safety Summary* and the *General Safety Summary* before performing any service procedures.

**Do Not Service Alone.** Do not perform internal service or adjustments of this product unless another person capable of rendering first aid and resuscitation is present.

**Disconnect Power.** To avoid electric shock, switch off the instrument power, then disconnect the power cord from the mains power.

**Use Care When Servicing With Power On.** Dangerous voltages or currents may exist in this product. Disconnect power, remove battery (if applicable), and disconnect test leads before removing protective panels, soldering, or replacing components.

To avoid electric shock, do not touch exposed connections.

**Lithium Battery Replacement.** Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent battery type recommended by the manufacturer. Dispose of used batteries according to local laws and regulations.

## **Preface**

This manual contains operating information for the PQM100 Program QoS Monitor. The manual content is divided into the following topics:

- Getting Started provides a product description, installation procedures, connection information, and information on getting the program monitor ready for use.
- *Operating Basics* provides basic information about using the program montor after it is installed and operating in a network.
- *Reference* contains an overview of monitor displays and history viewing. This is followed by a tutorial on performing selected user tasks.

The appendices contain information not needed during normal operation of the PQM100 Program QoS Monitor.

- Appendix A: Specifications lists the environmental, physical, and electrical properties of the instrument.
- Appendix B: User Service provides user service information including general care, preventive maintenance, and troubleshooting.
- Appendix C: Software Repair and Installation describes how to reinstall the operating system software and the application software.
- Appendix D: SNMP Networking describes the management information base needed to control the program monitor from a remote operating position using Simple Networking Management Protocol Version 2 (SNMPv2).

#### **Related Documentation**

In addition to this user manual, the following documentation is available for your program monitor.

- The online help provides information about using the program monitor. To view online help, select Help in the tool bar or click on a Help button in a configuration screen. Select other help topics from the Contents or Index of the PQM100 application Help menu. Use the Windows NT help to obtain help on the Windows NT operating system.
- The optional *PQM100Program QoS Monitor Service Manual* provides module-level service and parts replacement information.

## **Contacting Tektronix**

Phone 1-800-833-9200\*

Address Tektronix, Inc.

Department or name (if known) 14200 SW Karl Braun Drive

P.O. Box 500

Beaverton, OR 97077

**USA** 

Web site www.tektronix.com

**Sales support** 1-800-833-9200, select option 1\*

Service support 1-800-833-9200, select option 2\*

Technical support Email: techsupport@tektronix.com

1-800-833-9200, select option 3\*

1-503-627-2400

6:00 a.m. - 5:00 p.m. Pacific time

Outside North America, contact a Tektronix sales office or distributor; see the Tektronix web site for a list of offices.

<sup>\*</sup> This phone number is toll free in North America. After office hours, please leave a voice mail message.

# **Getting Started**

## **Getting Started**

Getting Started provides a description of the PQM100 Program QoS Monitor and explains installation and first-time operation to set up the monitor for operation in a network. If you are using this manual to learn how to use a program monitor that is already installed and operating, the next chapter, Operating Basics, describes how to operate the program monitor.

## **Product Description**

The PQM100 program monitor (shown in Figure 1-1) provides video program service quality assessments on one channel of real-time Rec. 601 serial-digital video. Composite video programming can be monitored using a composite decoder to provide 601 digital video to the program monitor. You can use either your own high-quality decoder or you can order the program monitor with a composite decoder module (Option 01) to handle the composite decoding task.

An SVGA monitor, a keyboard, and a mouse can be connected for local display and control of the program monitor. After configuration and installation in a network, the program monitor can be controlled and monitored over the network.

The PQM100 application is configured to begin automatically after the power switch is set to On. It does not go through the Windows NT log-on process. The standard configuration for the program monitor is to be operated without a display or front panel controls in a networked system.

The PQM100 program monitor is essentially a single-channel version of the multi-channel PQM300 program monitor. You can connect a PQM100 into an existing network of PQM300 program monitors.

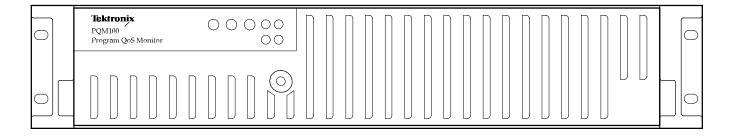


Figure 1-1: The PQM100 Program QoS Monitor

Quality of Service (QoS) monitoring provides the following assessments and capabilities:

#### **MPEG Defects**

- Real-time MPEG defect (Discrete Cosine Transform based blockiness artifacts) monitoring and reporting when a signal is present. The PDI level (Picture Defect Indicator) provides immediate and continuous indication of the video image quality.
- Fixed (manual) setting of blockiness period for a given pixel block size for the MPEG defects measurement.
- Adaptive settings to automatically determine blockiness periods used for the MPEG defects measurement.
- Period selection to monitor the detected blockiness period. This is a tool to find the correct period for the fixed period setting and to monitor the incoming video for blockiness period changes.

#### Frozen Frame, Repeated Frames, Loss of Service

- Reports situations where the video content is constant
- Repeated frame found in a moving sequence
- Absence of a serial digital video signal
- Absence of video content on the input

#### **Uncorrelated Noise**

■ Indicates the amount of white Gaussian noise in the video signal (such as that injected by analog video circuits)

#### Alarm Level Monitoring

- Individual alarm settings for all measurements (including blockiness period)
- Level thresholds for amplitude of error
- Time thresholds in number of fields for duration of error condition
- Percentage thresholds for an amount of error within a defined time threshold

#### **Remote Control and Networking**

- Web Browser control and monitoring of any program monitor accessible over a TCP/IP network. Access is through the Netscape (4.5 or higher) or the Internet Explorer (4.0 or higher) Web browser. An applet provides a remote user interface to make all the configuration setups and display the measurement results.
- SNMP agent (Simple Network Management Protocol) and MIB (management information base) for integration into an existing SNMP infrastructure to monitor picture quality from a central control point. Click on the SNMP icon on the desktop to launch the SNMP agent. The agent must be running to connect with the SNMP network.
- Multi-machine networking. A networked Windows NT PC or a PQM100 program monitor with local display, keyboard, and mouse, can be used to control and monitor all PQM100 and PQM300 program monitors accessible over the network.

#### **Continuous Measurements**

Measurements run continuously to monitor program quality in real-time. An operator at a central control station can control the operation of the program monitor installed in a system network.

## **Options and Accessories**

This section lists the options and accessories available with the PQM100 program monitor.

#### **Options**

You can order the following options with the PQM100 program monitor:

**Option 01.** Adds a Composite Decoder module, which allows you to monitor composite video (analog) programming.

**Option R3.** Adds a three year, extended-service warranty to the instrument.

**Option VK.** Adds a mouse, keyboard, and LCD flat-panel display for local control of the instrument.

#### **Accessories**

Table 1-1 lists the standard accessories that are shipped with each instrument and the optional accessories you can order. Table 1-2 lists the accessories that are shipped with Option 01. Table 1-3 lists the available optional power cords.

Table 1-1: Standard and optional accessories

Description	STD	ОРТ	Part number
PQM100 Program QoS Monitor User Manual	•		071-1005-XX
PQM100 Program QoS Monitor Application Software Recovery CD-ROM	•		063-3510-XX
PQM100 Program QoS Monitor Operating System Recovery CD-ROM	•		063-3511-XX
Windows NT 4.0 End User License Agreement	-		061-4230-00
Power cable (standard North American)	•		161-0066-00
Rackmount kit w/ instructions	-		016-1906-00
PQM100 Program QoS Monitor Service Manual		•	071-1007-XX

Table 1-2: Option 01 (Composite Decoder) accessories

Description	Part number
SMB-to-BNC adapter cable	174-3916-00
75 $\Omega$ terminator	011-0163-00

**Table 1-3: Power cord options** 

Plug configuration	Normal usage	Option and part numbers
	North America 115 V	Standard cord PN: 161-0066-00
	Europe 230 V	Option A1 PN: 161-0066-09
	United Kingdom 230 V	Option A2 PN: 161-0066-10
	Australia 230 V	Option A3 PN: 161-0066-11
	Switzerland 230 V	Option A5 PN: 161-0154-00

#### Installation

Read this section before attempting any installation procedures. This section describes site considerations, power requirements, and ground connections for your instrument. The input and output signal connections for program monitoring are described beginning on page 1–9.

#### **Check the Shipping List**

Verify that you have received all of the parts of your program monitor. Use the shipping lists that came with your instrument to compare against the actual contents of your order. You should also do the following:

- Verify that you have the correct power cord for your geographical area.
- Verify that you have the PQM100 application software CD-ROM in case you need to reinstall the software. Store the backup software in a safe location where you can retrieve the software for maintenance purposes.
- Verify that you have the PQM100 Operating System Recovery CD in case you need to reformat the hard drive or repair damaged operating system files or drivers.
- Verify that you have all the other standard and optional accessories that you ordered.

#### Software Installation

All software is installed at the factory. If you ever need to reinstall the software, refer to *Appendix C: Software Repair and Installation*.

#### **Hardware Installation**

The instrument comes standard with a rack-mount kit. For proper cooling, at least two inches (5.1 cm) of clearance is recommended on the rear and sides of the mainframe. Use the instructions provided with the rack-mount kit to install the rack-mount cradle in a standard rack and to install the PQM100 program monitor in the cradle.



**CAUTION.** For proper cooling, the air temperature at all air intake vents (inside of the rack) must not exceed 35° C. Keep the bottom of the instrument clear of obstructions to ensure proper cooling.

# Power and Signal Connections

After you have installed the instrument in the equipment rack, you are ready to connect the power and signal cables to the instrument. Figure 1-2 shows the rear panel of the program monitor.

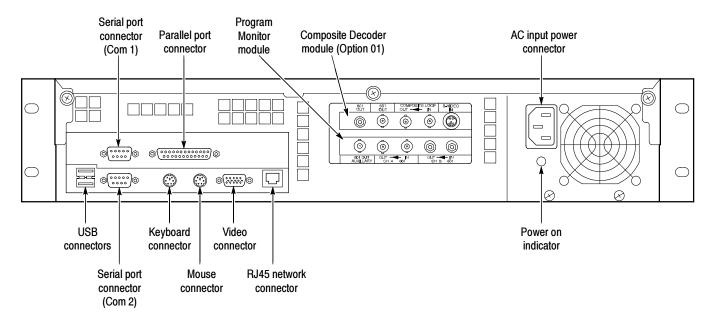


Figure 1-2: Rear panel of PQM100 program monitor

**Connecting Power.** To supply power to the instrument, connect the power cord to the power-input connector on the rear panel of the instrument, and then connect the power cord to the local mains supply. Refer to Table 1-4 for the power requirements of the instrument. Do not connect to any power sources other than those for which the instrument is rated. Refer to *Appendix A: Specifications* for a complete list of the instrument specifications.



**CAUTION.** Do not supply power to the instrument until after all of the signal connections have been made.

Table 1-4: Power requirements

Requirement	Specification
Source Voltage	100 - 120 VAC or 200 - 240 VAC, 50/60 Hz
Power Consumption	100 W, typical
Inrush Surge Current	22 A peak at 120 VAC, 60 Hz
	38 A peak at 240 VAC, 50 Hz
Power Factor Correction	Yes

**Connecting Peripheral Devices.** Table 1-5 describes the function of the network and peripheral device connectors. Refer to *Appendix A: Specifications* for more detailed information about each connector.

Table 1-5: Network and peripheral device connectors

Connector	Description
Monitor	15-pin female high density-D-sub connector for SVGA monitor
Keyboard	Mini-DIN connector for PS2 compatible keyboard
Mouse	Mini-DIN connector for PS2 compatible mouse
Printer	25-pin sub-D connector for parallel communication
LAN (Ethernet)	10 Base-T/100 Base-T, RJ45 connector for Ethernet communications
USB	Series A USB
RS-232 (COM1 and COM2)	9-pin D-sub type connector for serial communication

**Connecting Serial Digital Video Signals.** If you are going to monitor 601 serial-digital video signals, connect the video program material to be monitored (525-line or 625-line) to the CHANNEL A IN connector on the Program Monitor module. You can use the CHANNEL A OUT connector to route the monitored video program to other equipment such as a picture monitor. Figure 1-3 shows the signal connections for monitoring serial-digital video signals.

The applied signal can be either direct 601 serial-video program material or it can be a 601 serial-video signal obtained from a composite video decoder. When the measurements start, the video standard connected to the program monitor module input is automatically recognized.

**NOTE**. Do not make any cable connections to the SMB connectors on the Program Monitor module. These ports are not presently used in the program monitor. Connecting cables to the SMB inputs can cause increased EMI (electromagnetic interference) due to radiated emissions from and to the unused SMB connectors.

Do not change the video standard applied to a Program Monitor module input while the PQM100 measurements are running. The Program Monitor sets the video standard used for measurements (detected from the signal input) when the application starts. If you need to change video standards, you must restart the program monitor.

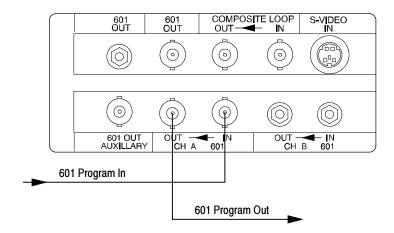


Figure 1-3: Signal connections for monitoring 601 serial-digital video signals

Table 1-6 describes the video signal connectors on the program monitor module. Refer to *Appendix A: Specifications* for more detailed information about each connector.

Table 1-6: Program monitor module connectors <sup>1</sup>

Connector	Description
Channel A Loop In	270 MB/s serial-digital video component input, 75 $\Omega$ BNC
Channel A Loop Out	270 MB/s serial-digital video component active loop-through, 75 $\Omega$ BNC
Channel B Loop In	270 MB/s serial-component input, 75 $\Omega$ SMB (not used in the PQM100 application)
Channel B Loop Out	270 MB/s serial-component active loop through, 75 $\Omega$ SMB (not used in the PQM100 application)
601 Auxiliary Out	270 MB/s 601 serial digital component output, 75 $\Omega$ BNC (not used in the PQM100 application)

The program monitor module input and output channels comply with ITU-R BT.601, BT.656, SMPTE 259M, 272M, and RP165.

A simplified block diagram of the program monitor module is shown in Figure 1-4. You can use the CHANNEL A OUT loop-through connector to continue the video signal path to other 601 serial video devices in the system such as a digital video monitor.

The 601 CHANNEL A OUT connector of the active loop-through need not be terminated if it is unused. The loop-through signal output can be applied to a serial-digital monitor for viewing the program material.

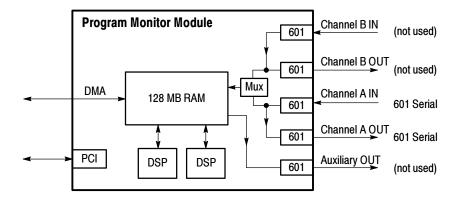


Figure 1-4: Program Monitor module simplified block diagram

Connecting Composite Video Signals. If you are going to monitor composite video signals, you must first pass the composite-video signal through a decoder to make the video signal compatible with the input requirements of the Program Monitor module. You can use an external decoder or you can use the optional Composite Decoder module available with the PQM100 program monitor. If you use an external decoder, connect the output of the decoder to the 601 CHANNELA IN connector of the Program Monitor module as shown in Figure 1-3.

The optional Composite Decoder module (Option 01) accepts NTSC, NTSC No Setup, or PAL I video signals in either composite video or S-Video format. Figure 1-5 shows the typical signal connections for monitoring composite video signals.

**NOTE**. The Composite Decoder module does not automatically recognize the applied video standard and must be preset to the correct standard. If you use the composite decoder module, select the video standard of the composite video using the decoder initialization dialog box prior to starting the measurements (refer to Composite Decoder Configuration starting on page 3–22).

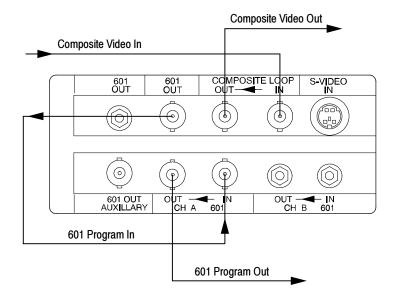


Figure 1-5: Signal connections for using the optional Composite Decoder module to monitor composite video signals

Table 1-7 describes the video signal connectors on the Composite Decoder module. Refer to *Appendix A: Specifications* for more detailed information about each connector.

**Table 1-7: Composite Decoder module connectors** 

Connector	Description
S-VIDEO IN <sup>1</sup>	Standard S-Video input connector, NTSC or PAL
COMPOSITE LOOP	Composite video NTSC/PAL passive loop-through, two BNC connectors. The output BNC (the one not used for input) must be terminated in 75 $\Omega$ to operate the decoder. Connect the 75 $\Omega$ BNC terminator provided with the option if the loop-through output is not used.
601 OUT (BNC)	Serial digital 601 output, 75 $\Omega$ BNC
601 OUT (SMB)	Serial digital 601 output, 75 Ω SMB

To ensure electromagnetic compliance for S-Video applications, use high quality S-Video cables with two clamp-on EMI suppression ferrites attached at the cable end connected to the Tektronix Composite Decoder module S-Video input connector. See Table A-10 Electromagnetic Compatibility in Appendix A, Specifications, for suggested Tektronix part numbers.

A simplified diagram of the Composite Decoder connections is shown in Figure 1-6. The composite video input is output on the loop-through connector. The output of the loop-through must be either terminated by a 75  $\Omega$  BNC termination or continued on to a 75  $\Omega$  system for proper operation of the decoder. The analog input signal is converted to 601 serial video for application to the Program Monitor module. The 601 serial video is available on both an SMB connector and a BNC connector.

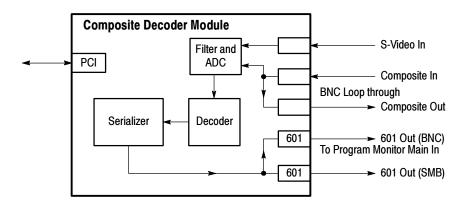


Figure 1-6: Composite decoder module simplified block diagram

The Composite Decoder module requires the standard 0 to 1 V input. That input is mapped into decimal 16 to 235 output levels (8-bit mode). Signals with lower amplitude will cause reduced decoder accuracy.

### **First Time Operation**

This section contains the procedure for powering on the instrument for the first time. After the initial setup to install the program monitor in a network, it is ready to operate. The program monitor can also act as a stand-alone monitoring instrument when configured for local operation as described in the following paragraphs.

#### **Local Operation**

For the initial setup, access the controls of the standard configuration PQM100 without a front panel display locally by connecting an SVGA monitor and a keyboard and mouse for entering commands and operating the controls. The mouse cursor and buttons are used to select and activate the on-screen menu selections. Use the keyboard to enter parameter changes, file names, and edit any other user configurations choices that permit keyboard entries. The SVGA monitor, mouse, and keyboard connections are located on the rear panel (see Figure 1–2 on page 1–7).

#### First Time Power On

Perform the following procedure when you first get your instrument to set the autologon parameters and to set the system clock:

- 1. Connect an SVGA monitor for a display and a keyboard and mouse for user command inputs. See Figure 1-2 for the connector locations.
- 2. Lower the instrument front-panel cover, and then press the On/Stby switch to power on the instrument (see Figure 1-7 for the switch location).

**NOTE**. Whenever you power on the program monitor, it initializes and starts the PQM100 application without the need to enter a user name and password as normally required for a Windows NT operating system.

- 3. When the PQM100 application has started, click on the X in the upper right corner of the PQM100 application window to stop the PQM100 user interface.
- **4.** In the task bar at the bottom of the display, click on the jave.exe task to display it and click on the X in the upper right corner of the java task window to quit the task.
- 5. In the task bar at the bottom of the display, click on the PQM\_core task to display the task window. Type **exit** at the prompt and press **Enter** on the keyboard to exit the PQM\_core application. This procedure saves some files and exits the core task in an orderly manner.

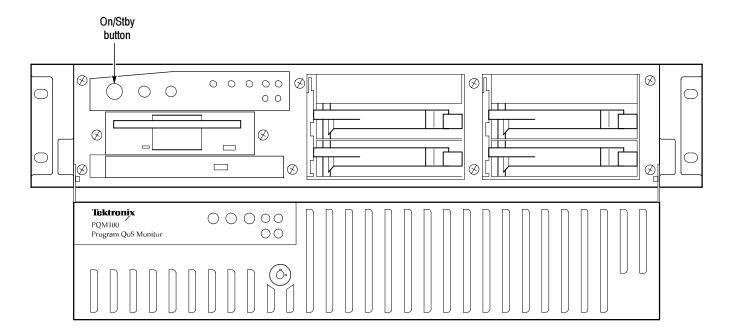


Figure 1-7: On/Stby switch location

**NOTE**. The PQM100 program monitor uses automatic login, with the user name of "administrator" and the password of "PQM100". The administrator user has administrative privileges on the Windows NT operating system built into the PQM100 application. You can load software, change passwords, assign users, and make the Windows NT system setups for the network from the administrator log in.

No other user can log in while the autologin property of the application is enabled. If necessary to disable the automatic login, you must run the Regedit (registration edit) program and set the HKEY\_LOCAL\_MACHINE\SOFT-WARE\Microsoft\Windows NT\CurrentVersion\ Winlogon\AutoAdminLog value to 0. It must be reset to 1 to enable automatic login.

**6.** If autologin is disabled as described in the preceding note, use the key sequence CTRL + ALT + Delete to display the log-in dialog box. Login as **administrator** and use **PQM100** as the password.

7. Check and set the program monitor clock to the correct system time.

**NOTE**. Do not set the program monitor clock back while the application is running. The time stamps for the files are obtained from the picture monitor clock. If conflicting times are found on the files, an error can occur. If you must reset the time, either set the time ahead, if needed, or wait until the new time setting is later than previous time setting to begin the PQM100 application again.

#### Configure the Network Properties

The PQM100 program monitor can be used as a stand-alone instrument, but it will seldom be used that way except initially to get the networking configured. To install the program monitor in a network, it must be configured for the network and provided with a network IP address. Specific items that need to be configured in the networking properties can vary depending on the local network requirements.

**NOTE**. You will need certain information to correctly install the PQM100 program monitor in a network. Ask your network administrator to do the installation, or provide you with the following information:

- Computer Name for use on the network (often called Host name)
- IP Address
- Subnet Mask
- DNS address
- *Default Gateway*
- Domain Name or Workgroup Name, as applicable

The typical steps to configure for the network are as follows:

- 1. Click on the Start icon in the bottom task bar, select Settings, and open the Control Panel.
- 2. Double-click on the Network icon to open the Network dialog box.
- 3. Click on Computer name, and then click Change.
- **4.** In the Identification Changes window, enter the Computer (Host) name assigned by the network administrator for the computer you are installing.
- **5.** Enter either the Work Group or the Domain as directed by your network administrator.
- **6.** Click OK to apply the changes.
- 7. Click on the Protocols tab.
- **8.** Select TCP/IP Protocol if there is more than one choice listed.
- **9.** Click on TCP/IP Properties and click on the IP Address tab.

**10.** Click on Specify an IP Address.

Typically, the PQM100 program monitor is to participate on a network with a fixed IP address. Check with the system administrator to see if you need to select Obtain an Address from DHCP Server.

- 11. Enter the IP address, the subnet mask, and the default gateway addresses you obtained from the network administrator.
- **12.** Click on the DNS tab, and then click on Add to enter a new address in the DNS service Search Order list.
- **13.** Enter the DNS address provided by the network administrator in the edit box, and click on Add to enter the new number in the list.
- **14.** Verify that the Host Name and Domain name are correct. Enter the correct names if necessary.
- 15. Click on the WINS Address tab.
- **16.** Check that Enable DNS for Windows Resolution is selected.
- **17.** Click on OK. You can ignore the WINS Address setting error message and select Yes to continue.
- **18.** Click on Close to apply the changes.
- **19.** On the prompt to restart the computer, select Yes to restart it.

**NOTE**. If you change the name of the computer from the factory default, you must also change the name in file used to locate the computer through the Web.

- **20.** Use the explorer to navigate to the **C:\InetPub\wwwroot** folder and open the folder.
- 21. Use note pad, or other suitable text editor, to open the **default.htm** file.
- **22.** Find the two lines in the file that contain the text highlighted in the quote marks as shown in Figure 1-8.
- 23. Edit both of the lines so that the value inside the quote marks is the new computer (host) name used in step 4.
- **24.** Save and close the file.

```
<HTML>
<BODY>
<CENTER>
<H1>PQM100-Monitoring Station #1</H1>
<OBJECT classid="clsid:8AD9C840-044E-11D1-B3E9-00805F499D93"</pre>
WIDTH = 200 HEIGHT = 170
codebase="http://java.sun.com/products/plugin/1.2/jinstall-12-win32.cab
=1,2,0,0">
<PARAM NAME = CODE VALUE = com.tek.tv.PQM100.Applet >
<PARAM NAME = ARCHIVE VALUE = pqm100/PQM100UI.zip >
<PARAM NAME="type" VALUE="application/x-java-applet; version=1.2">
<PARAM NAME = "Address" VALUE ="pqm100">
<PARAM NAME = "Port" VALUE ="1234">
<COMMENT>
<EMBED type="application/x-java-applet;version=1.2" java CODE =</pre>
com.tek.tv.PQM100.Applet
       java ARCHIVE = pqm100/PQM100UI.zip
       WIDTH = 200 HEIGHT = 170 Address = "pqm100" Port = "1234"
pluginspage="http://java.sun.com/products/plugin/1.2/plugin-install.htm"
<NOEMBED>
</COMMENT>
</NOEMBED>
</EMBED>
</OBJECT>
```

Figure 1-8: Editing the computer name in the default.htm file

## Networking the PQM100

The PQM100 program monitor must be installed in a network system if it is to be controlled and accessed using remote control features. The IP address, or the computer name assigned to the IP address, identifies the machine location for proper operation within the managed network. Refer to *Configure the Network Properties* on the preceding page.

**NOTE**. Limit the total number of connections (Web browser, SNMP Network, and ethernet) to a PQM100 program monitor to no more than three for best performance. With additional connections the response of the program monitor server slows down. There is an imposed limit of three Web browser connections to a program monitor.

#### **System Security**

The system administrator can set the administrator password and set the user security to monitor only or monitor and configuration access with an access code. When first started, access to the PQM100 application is unlocked.



The application access security is independent of the Windows NT security and any Windows NT password that is setup for system logon of the program monitor As shipped from the factory, the Windows NT login screen requiring a password in bypassed, and the PQM100 application starts automatically after the power-up initialization has completed.

Click on the Configure selection to show the Configure menu selections as shown in Figure 1-9. Then, select the Access Code choice to display the Change Access Control dialog box as shown in Figure 1-10. You can set or change the Administrator's password and the User Access password. Click on the one you want to set. For a new password setting, enter the new password in two places to set and confirm the password. If you are changing the password, enter the old password, and then enter the new password in two places to set and confirm the change.

**NOTE**. In the event that the either password (administrator or users) is forgotten, the administrator can restore the factory defaults settings using the Restore Factory Defaults icon. The factory default setting for the passwords is to have the System Access unlocked. New passwords can then be set for the administrator and the users.

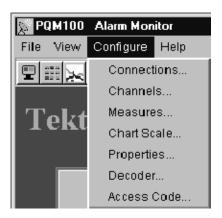


Figure 1-9: Configure menu selections

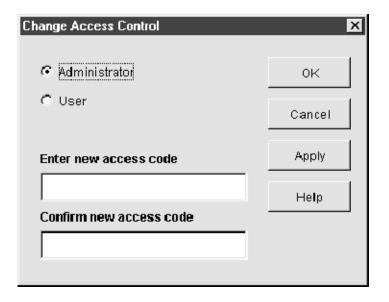


Figure 1-10: Change Access Control dialog

# Web Browser Remote Control

A good choice of a PC for the control and monitor task is one with a Pentium processor of 200 MHz or better, 64 Mbytes or more of RAM memory, and with either a direct network connection or a fast modem. Computers with less capability may be used with good results, but expect slower update rates. You can control and monitor the quality of service measurements of any networked PQM100 program monitor through the virtual front panel (UI) using a Web Browser.

**Web Browser Requirements.** You can use Netscape version 4.5 or higher, or Internet Explorer, version 4.01 with SP2 (Service Pack 2) or higher. To be able to use the Internet Explorer browser, the JVM (Java Virtual Machine) version 5.0 must also be installed.

Web Browser Access. Access any networked PQM100 or PQM300 program monitor that is on the Internet by starting the Web browser on your PC and entering either the network computer name or IP address for the PQM100 you want to access in the URL Location block. For example, if the host name for the machine on the network is PQM1 and its network address is PQM1.tek.com, enter http://PQM1.tek.com. If its IP address is known, enter that number (for example, http://128.181.39.60). The program monitor must be properly configured in your network. The virtual user interface displayed by the applet provides an interactive window for operating the accessed PQM100 program monitors.

#### **SNMP Remote Control**

A second networking approach is to control the program monitor in a networked system using SNMP (Simple Network Management Protocol). Refer to *Appendix D, SNMP Networking* for information on configuring and installing the program monitor in an SNMP network. You can use third party software for SNMP network control for the management application. If you have an SNMP network manager installed to control your networked devices, the PQM100 MIB and SNMP agent supplied with the application software can be added to the system. Refer to your third party SNMP software instructions for the information needed to install the PQM100 program monitor MIB in your networked system.

**SNMP Agent.** An SNMP agent is a processing entity that conveys the management information between the agent and the management station. The necessary agent software is provided as part of the PQM100 application software, but it does not start automatically. Double-click the SNMP shortcut icon on the desktop to launch the SNMP agent that enables SNMP network connections.

**MIB.** The PQM100 management information base (MIB) provides the information needed to control the operation, configure the measurements, and monitor the activity of the program monitor from a management station. The management information base for the program monitor is shown in *Appendix D SNMP Networking*.

#### **Network Remote Control**

A third network operating choice is multi-machine networking. Access any PQM100 or PQM300 program monitor on the network from a controlling PC or PQM100 program monitor with a local display, keyboard, and mouse connected using the Windows NT networking facilities. Each PQM100 program monitor that is connected through a network to another PQM100 program monitor can be controlled, configured, and monitored by the control PC. Your system administrator must provide the IP addressing and configuration settings needed to properly network PQM100 program monitors in your local network.

**DNS Table.** To locate the PQM100 or PQM300 program monitors on a local network, a DNS (dynamic name server) table must be created. If the DNS server is maintained by a centralized administration, that service has to make the appropriate entries to enter the program monitors on the network. For a local network without a centralized administration, the appropriate information must be available on the program monitors in the network. The name server looks at the Host file to find the IP addresses and assigned net names to identify a machine on the network. The Host file, shown in Figure 1-11, is in the **C:\WINNT\system32\drivers\etc** directory.

**NOTE**. The local machine is listed twice in the Host file; once as the localhost and again with its net name.

Use Notepad to open the file and edit the file to add the machine IP addresses and net names for the PQM100 and PQM300 program monitors on the local net.

```
# Copyright (c) 1993-1995 Microsoft Corp.
# This is a sample HOSTS file used by Microsoft TCP/IP for Windows NT.
# This file contains the mappings of IP addresses to host names. Each
# entry should be kept on an individual line. The IP address should
# be placed in the first column followed by the corresponding host name
# The IP address and the host name should be separated by at least one
# Additionally, comments (such as these) may be inserted on individual
 lines or following the machine name denoted by a '#' symbol.
 For example:
        102.54.94.97
                         rhino.acme.com
                                                 # source server
        38.25.63.10
                        x.acme.com
                                                # x client host
128.181.39.68
                    localhost
                                      # control room 1
128.181.39.66
                    met66
128.181.39.67
                   met67
                                      # control room 2
128.181.39.68
                   met68
                                      # video booth
```

Figure 1-11: Host file for DNS name server

# **Incoming Inspection**

Incoming inspection consists of verifying basic operation of the PQM100 program monitor. The Power-on diagnostics check basic functionality. These diagnostics run every time you power on the program monitor. If a failure is detected, the Power-on diagnostics dialog box opens with the failed test indicated. A functional check of the MPEG Defect measurement is provided in the *User Service* found in *Appendix B* beginning on page B-3.

# **Diagnostics**

The PQM100 program monitor has built-in self diagnostics to act as the first level of failure location and to act as part of the functional verification check. The program monitor performs power-on diagnostic testing. This testing consists of running the Windows NT power-on tests for checking the server and the boot-up testing of the program monitor modules. Additional diagnostic tests are performed on all installed Tektronix modules (such as the Composite Decoder) to determine if they are operational.

# **Powering Off the Program Monitor**



**WARNING.** Pressing the On/Stby button does not remove power to this instrument. Make sure you remove the power cord from the instrument before performing any maintenance procedures on the PQM100 Program QoS Monitor.

There are two ways to shut down the program monitor: the standard Windows NT shut-down method and the hard power down.

#### Standard Power Down

If your program monitor has a local user interface, use the normal Windows NT shutdown procedure to turn off the operating system as described below:

- To avoid loss of data and possible problems during subsequent Windows NT initialization, always shut down Windows NT before switching computer power off. To shut down Windows NT, select Shut Down from the Start menu.
- 2. Select Shut down the computer? in the resulting Shut Down Windows, and then click Yes.
- **3.** After a few seconds, the Shutdown Computer window appears with the message indicating that "It is now safe to turn off your computer." Press the On/Stby button to put the program monitor in standby mode.
- **4.** After the program monitor goes into standby, pressing the On/Stby button will restart it.



**CAUTION.** Use the following procedure only if all other attempts to shut down the program monitor fail. The hard power down procedure can cause you to lose data.

#### **Hard Power Down**

You can turn off the program monitor in a emergency or other priority situation by pressing and releasing the On/Stby button. This method is a hard shutdown that can cause missing or corrupted files. The next time the program monitor is powered on, the operating system performs a check for missing or corrupt files (SCAN DISK).

If the transport monitor is not responding due to a system lock-up, press and hold the On/Stby button for 10 seconds to shut down power to the instrument.

# **Shutting Down the PQM100 Application**

There are three steps in an orderly shutdown of the PQM100 application. These steps shut down the user interface, the PQM core program, and the server. The best practice is to use the orderly shutdown procedure so that the appropriate data for the application is saved and all the PQM100 processes are stopped. You must be able to control the program monitor operating system either locally (refer to *Local Operation* on page 1–13) or through an appropriate network to shut down the PQM100 application using the following steps:

- 1. In the PQM100 display, click on File in the display task bar and select Exit to shut down the user interface.
- 2. Click on the PQM\_Core.exe task in the lower task bar to display the task DOS window. At the prompt, type in **exit** and press the **enter** key.
- **3.** Right click on the java.exe task in the lower task bar and select close from the list that is displayed.

To restart the PQM100 application, double-click on the PQM100 icon. All of the PQM100 processes are automatically started, and the user interface is reloaded. To restart the SNMP service, double-click on the PQM100 SNMP agent icon.

# **Field Service**

If the PQM100 Program QoS Monitor needs repair or adjustment, you may either service it yourself or make arrangements for Tektronix service. Refer to *In Case of Problems* on page B-14 in the Appendices for some troubleshooting aids that may help isolate a problem area.

If you have the ability to diagnose and repair module level defects, the optional service manual will aid you in module-level trouble isolation. See *Options and Accessories* on page 1-4 for the manual part number. Once a problem module is identified, you can order an exchange replacement module. You will then have to install the module, configure the mainframe, and calibrate the program monitor as necessary.

If you prefer to have Tektronix or a Tektronix authorized service center diagnose and repair the PQM100 Program QoS Monitor, contact your local Tektronix representative to arrange for either local service or shipment to Customer Service.

A field service or factory service technician performing the repairs will replace the defective module, verify instrument functionality, and ship it back to the customer. Defective modules are returned to a central repair facility for component-level repair where the boards are repaired, tested, and recalibrated to support the exchange repair program. Refer to *Contacting Tektronix* in the *Preface* of this manual for information on obtaining additional customer support.

# **Operating Basics**

# **Operating Basics**

Operating Basics provides operating instructions for the PQM100 Program QoS Monitor control. Use of the controls, menus, and how to make the configuration settings for the quality of service measurements are described.

**NOTE**. The PQM100 Program QoS Monitor provides one channel of video monitoring while the Tektronix PQM300 Program QoS Monitor provides up to eight channels. Since you can connect to either instrument type from a remote location using the software provided with the PQM100, your monitoring display may contain multiple video channels if you connect to a PQM300 instrument.

Some of the illustrations in this section represent what the monitoring display would look like when you connect to a PQM300 with multiple channels. Illustrations representing a PQM300 display are clearly marked.

# **Starting the Application**

You do not need a local control interface to start the application from a power-off to power-on state. The PQM100 application starts automatically at power on after the Windows NT operating system is initialized.

If the application has been stopped, and you have local control with an external display monitor, double-click on the PQM100 icon on the desktop to restart the application.

# **Remote Operation**

The PQM100 Program QoS Monitor has versatile networking capabilities to permit remote configuration and monitoring of the installed program monitor. Your access to the PQM100 program monitor depends on the provisions that were made for putting it into a network.

**NOTE**. For best performance, limit the total number of connections (Web browser, SNMP Network, and ethernet) to a PQM100 program monitor to no more than three. You can permit more connections to be made, but the response of the program monitor server slows down. There is an imposed limit of three Web browser connections to a program monitor.

#### **Web Browser**

Start the browser on your PC. In the URL Location text box of the browser, enter either the network IP address or the network machine name of a program monitor you want to access. A JAVA applet screen downloads to the browser window. Use this screen to start the monitor operation or to download the defects log or the measurement results files. Click on the Java applet to start the the display screens of the PQM100 program monitor.

**NOTE**. If the browser has a problem and the display stops updating, close the PQM100 application window and reload the JAVA applet in the browser window. Click on the Java applet again to restart the display updates.

The Status Log Monitor screen may be displayed for a brief time to show the connection activity. Once the connection is made, the program monitor screen is downloaded. The initial screen downloaded for display depends on the operating state of the program monitor to which you connect. Control the accessed program monitor and send and receive data information to it through the display screens.

#### **SNMP Network**

If you have an SNMP (simple network management protocol) network, you can use the SNMP network controls to access a networked PQM100. Refer to the instructions provided with the SNMP network software for information on its operation. The PQM100 SNMP agent and management information base (MIB) must be incorporated in a controlling SNMP system to recognize and control the program monitor. An SNMP agent icon appears on the desktop of the program monitor. Start the SNMP server either by clicking on the icon and pressing enter or by double-clicking on the icon.

### **Local Area Network**

Use Windows NT networking to access a PQM100 or PQM300 program monitor installed on the local area network. Refer to Windows NT documentation for information on Windows NT networking. Refer to the *Network Remote Control* information on page 1–21 for information on setting up a PQM100 program monitor local area network.

# **Front Panel Controls**

Figure 2-1 shows the front-panel LEDs. Figure 2-2 shows the front-panel interface with the front-panel cover removed. With the cover in place, the LEDs provide status information. To shut down or power on the instrument, or to perform software upgrades to the instrument, you must first open the front-panel cover.

The front-panel LEDs provide the following status information:

**Power.** This is a green LED that, when lit, indicates power has been supplied to the instrument.

**LAN Activity.** This is a green LED that, when lit, indicates activity between the instrument and the LAN network to which the instrument is connected.

**Fault.** This is a yellow LED that, when lit, indicates that a system fault or failure has occurred.

**Disc 0-3 Activity/Failure.** These are bicolor LEDs that are either green or yellow. A green LED indicates disk activity is occurring. A yellow LED indicates a disk failure has occurred.

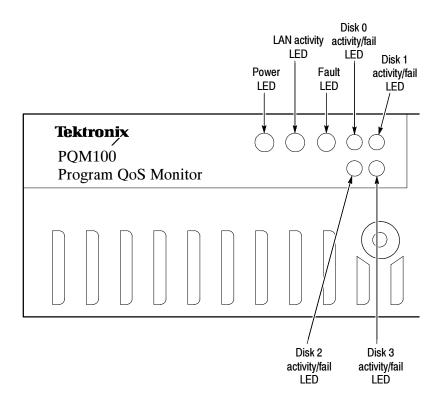


Figure 2-1: Front-panel LEDs

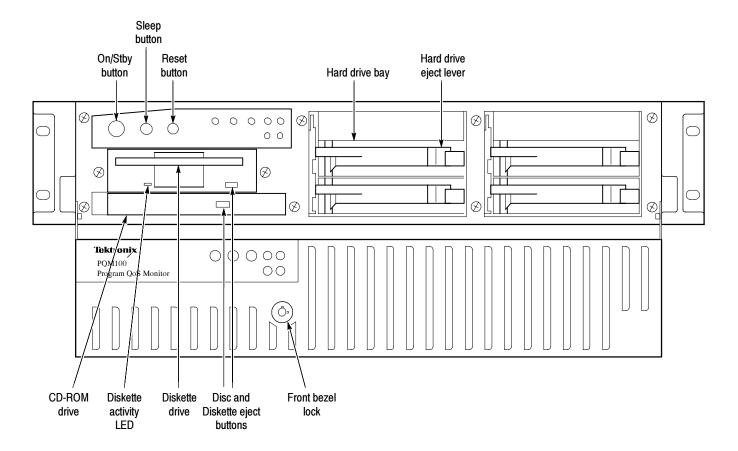


Figure 2-2: Front-panel elements

The front-panel buttons provide the following functions (see Figure 2-2):

**On/Stby.** Use this button to power the program monitor up and down. Refer to *Powering Off the Program Monitor* on page 1-23 for more information about how to use this button.

**Sleep.** Use this button to put the program monitor into an idle mode that reduces the power consumption required by the instrument.

**Reset.** Use this button to reboot and initialize the program monitor.

**NOTE**. You need an external keyboard and mouse for some of the functions of the operating system.

# **Quality of Service Monitoring**

The Quality of Service measurements performed by the PQM100 monitor the incoming video for MPEG blockiness defects, accompanying noise, and frozen or repeated frames. You can select any one or all three of the measurements for monitoring in any connected program monitor channel. You can set measurement thresholds to indicate program quality alarm conditions.

#### **Alarm Monitor**

Use the icon-based Alarm Monitor to monitor for alarm conditions. There are two possible view choices for the Alarm Monitor: View by Connection and View All Channels. Make the selection in the View menu under the Alarm View Mode menu choice. See *View Menu* on page 2–9 for a complete description of the View menu choices.

**View By Connection.** This Alarm Monitor view displays the connected channel(s) of the selected PQM100 or PQM300 program monitor separately with a thumbnail video of the program content. When more than one program monitor is connected, more than one monitor-selection tab is available. Click on a selection tab to view the channels of that program monitor.

**View All Channels.** This Alarm Monitor view displays all the channels of all the connected program monitors. If there are more channels connected than can be displayed in one screen, a scroll bar is provided to view all the channel icons. This alarm view does not provide a thumbnail video of the program content, but it allows you to quickly view all the monitored channels for an alarm state.

**Alarm State Indicators.** The alarm states of the connected program monitors are indicated in a row of small tabs with the program monitor IDs across the top of the screen. Colored indicators in the tabs display the current alarm state:

- Green is displayed if a connected program monitor does not have an alarm condition on any of its channels.
- Amber is displayed to show that an alarm condition existed, but is not now present.
- Red is displayed to show an alarm condition is present on the program monitor.
- Gray is displayed to show that there are no measurements configured for the program monitor associated with that tab.

The background color of the channel icons follows the same color coding as the alarm state of the individual channels.

#### **Stack Chart Monitor**

Switch to the Stack Chart Monitor view by clicking on the thumbnail video in the View By Connection icon or the Chart button in the Monitor All icon. The Stack Chart Monitor displays a moving graph display of the channel measurements on the selected program monitor channel. Each enabled measurement for the channel is displayed in a separate line graph.

If an alarm condition exists or occurred while the channel was being monitored, you can quickly discover the cause of the alarm and the time the alarm occurred by viewing the program channel history. The history time of the displayed measurement results is selectable from 10 seconds (the maximum resolution) to 1 week. See *Stack Chart Monitor* on page 2–28 for a complete description.

# **Overlay Chart Monitor**

Use the Overlay Chart Monitor to view the results of multiple program monitor channel measurements. You have two possible view choices for the Overlay Chart: Line Chart, a line graph display of the selected measurements and channels, and Bar Chart, a bar graph display of the selected measurements and channels. Make the selection under the View menu choices under the Overlay View Mode menu choice. See *Overlay Chart Monitor* on page 2–30 for a complete description of the Overlay Chart View choices.

You can select measurement traces to view from any of the PQM100 channels connected. You can view up to eight measurement result traces at the same time. The history time of the displayed measurement results in the Overlay Chart Monitor is also selectable from 10 seconds to 1 week.

# **Operating Controls and Menus**

PQM100 windows can be resized just as any other window. Place the mouse cursor on an edge or corner of the window to get a double arrow display. Then hold down the mouse button and drag the window edge to resize the window. Within design limits, the PQM100 displays in the window are resized to adjust to the new window size. Set the window size to allow correct viewing of the PQM100 displays.

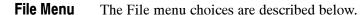
Across the top of the PQM100 monitoring views there are four user task menus: File, View, Configure, and Help. Click on the menu name to display the drop-down menu with a list of the choices. Click on a choice in the menu to make a task selection.

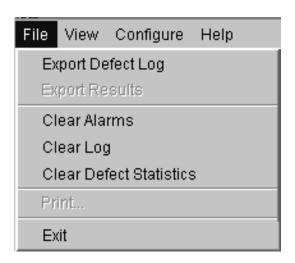
#### Icon Toolbar

A toolbar provides icon shortcuts to switch between views and to select some common operator tasks. Turn the toolbar display on or off by clicking on the Toolbar selection in the View menu. A check mark shows that the toolbar display is enabled. Move the mouse cursor over an icon in the toolbar to display the tool-tip help for the icon. Table 2-1 describes the tasks done by each shortcut icon. Click on the task icon to start its associated task.

Table 2-1: Task shortcut icons

Task icon	Shortcut task
<b>=</b>	Switches to Alarm Monitor view, View by Connection
	Switches to Alarm Monitor view, View all Channels
74	Switches to the Overlay Monitor Chart, line graph display
ılı	Switches to the Overlay Monitor Chart, bar graph display
#	Switches to the Defect Log Monitor
T <sub>B</sub>	Indicates the system access is either locked or unlocked. Click on the icon to toggle between system access locked and system access unlocked. When the system access is locked, a user can view the program monitor, but cannot make configuration changes without an access code. If the access is not locked, all users have viewing and configuration change privileges.
	Screen captures a bit-mapped image of the current display and prepares to send it to a selected network or connected printer. The printer setup dialog box is displayed for making the printer selection.
18	Accesses the online help system for the PQM100 application.





**Export Defect Log.** Sends the Defect Log to the DefectLog.txt file for archiving or printing. Each new export of the Defect Log is written to the DefectLog.txt file. The previous DefectLog.txt file is renamed with a date and time added to the beginning of the file name. The DefectLog.txt file is downloaded to the controlling PC when you click on **Download the PQM100 Defect Log** in the Web browser start-up screen.

**Export Results.** Sends the measurement data of all the displayed traces to a Results.txt file for archiving or printing. You can export the Results.txt file to a spread-sheet program for more analysis. The measurement results are exported with a time stamp and machine name for record purposes. Each time the Results data is exported, the previous file is renamed with a date and time added to beginning of the file name. The Results.txt file is downloaded to the controlling PC when you click on **Download PQM100 Results Data** in the Web browser start-up screen.

**Clear Alarms.** Clears the current alarm states. Red and amber backgrounds turn green when the alarm is reset; but if the alarm state is still present, the background turns red again as soon as an out-of-limit measurement is made. You can also clear the alarms by clicking on the Clear Alarms button in either of the alarm views or in the Overlay Chart bar graph view.

**Clear Log.** Clears the Defects Log to begin a new accumulation of defects. To save the current Defect Log data for your records, export the Defect Log for archiving before clearing the current log.

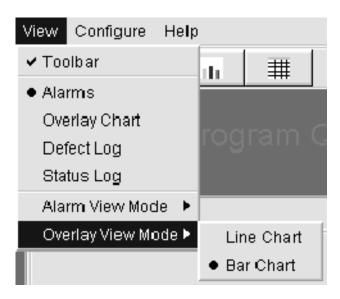
**Clear Defects Statistics.** Clears the accumulated error column of the defects log. The accumulated errors column in the defects log table shows the total error time seen for a measurement since the last time the column was cleared.

**Print.** Captures a bit-mapped image of the screen and prepares to send it to a printer. A printer setup dialog box is displayed to configure the printer and make the printer selection.

**Exit.** On a program monitor under local control, Exit stops the PQM100 application. It has the same effect as clicking on the  $\times$  in the upper right corner of the application window. You cannot start or exit the PQM100 application from a remote machine using a Web Browser or SNMP networking. The application must be started or stopped at the local machine.

#### View Menu

Use the View menu to select a different monitoring view. The current view is indicated by a bullet character. The menu choices are described below.



**Toolbar.** Click on Toolbar to toggle the toolbar display on or off. The toolbar is displayed when the check mark precedes the menu selection.

**Alarms.** Selects the Alarm View window showing the alarm state of the connected program monitors in a small machine-name tab across the top of the display and the program channel(s) of a selected program monitor (machine) in a series of icons in the view display area. Use this view to monitor the alarm state of all connected program monitors.

**Overlay Chart.** This view is the live graph overlay display of the selected measurements on selected program monitor channels.

**Defect Log.** This view shows the log for alarm conditions on all monitored program channels for up to the last 1000 defects logged. Use the defect log or the archived DefectsLog.txt files in the D:\PQM100\bin\DefectsLog directory to locate any area of monitored program quality on any channel. Use the Overlay view to select program channels to view history when you want to view the traces (up to one week of trace history is maintained).

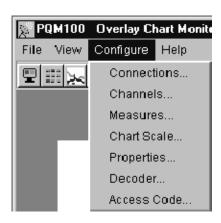
**Status Log.** The operating status of the PQM100 application is recorded in the status log. The information recorded in this log may be helpful for trouble-shooting an operation problem, but would not normally require viewing.

**Alarm View Mode.** Use these two choices to select the type of view you want for the Alarm Monitor View: View By Connection or View All Channels. The current selection is indicated by a bullet. See *Alarm Monitor View* on page 2–24 for a description of each view.

**Overlay View Mode.** Use these two choices to select the type of view you want for the Overlay Chart View: Line Chart or Bar Chart. The current selection is indicated by a bullet. See *Overlay Chart Monitor View* on page 2–30 for a description of each view.

# **Configure Menu**

The Configure menu selections are described below:



**Connections.** You can connect as many PQM100 program monitors as there are in the installed system. If you access a program monitor either using a Web Browser or running the PQM100 remote application on your PC, you can connect to any other program monitor on the network.

Check with your local system administrator for the IP addresses and/or system machine names of the installed PQM100 and PQM300 program monitors.

In the task bar, select Configure and then Connections to display the Connections Configuration dialog box (shown in Figure 2–3). Enter either the IP address or the assigned network machine name of the program monitor in the Connection box. Click the Apply button to make the connection. When the connections are made, click on OK to exit the Connections dialog box.

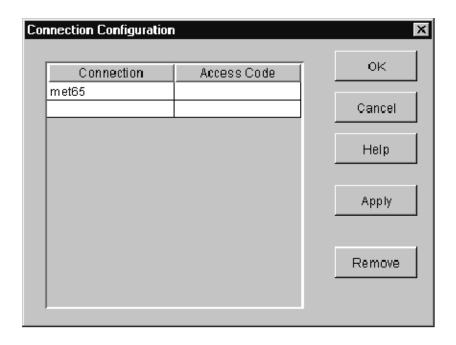


Figure 2-3: Connection Configuration dialog box

If access to a program monitor is locked, you can make the connection and view the operation of the connected program monitors. You must enter the assigned Access Code to make any configuration changes after the connection is made. The PQM administrator assigns access codes for the networked program monitors (refer to *System Security* on page 1-18).

To remove an existing connection to a machine, select the machine name in the Connection list and click the Remove button to disconnect the machine. If you are viewing a local display, the local machine name is always displayed as a default and cannot be deleted.

**Channels.** Use the Channels dialog box shown in Figure 2-4 to assign program source names to the connected channels for easy identification while monitoring. The names you assign to the channels are displayed on the channel icons in the alarm monitor views. More than one board may appear as shown below if you connect to a PQM300. Perform the following steps to name program channels:

- 1. Use the Connection drop-down menu to select a connected program monitor.
- 2. Click in a channel slot to be renamed in the Channel ID column and edit the name to what you want it to be.

The number of channels shown indicate the number of program monitor modules (channels) installed in a connected machine. For the selected program monitor, select a slot that has a monitor module installed. Unnamed slots with program monitor modules installed have default Channel ID names (such as board #1 for the program monitor module in slot 1 of the indicated machine). Empty slots are either empty or contain an optional composite decoder module or alarm relay board; they cannot be renamed.

- 3. Click in the next box to be edited or use the Tab key to go to the next slot.
- **4.** When you finish assigning names to the installed program monitor modules, click OK to accept the changes and exit the window. Click Cancel if you do not want to accept any name changes you made.

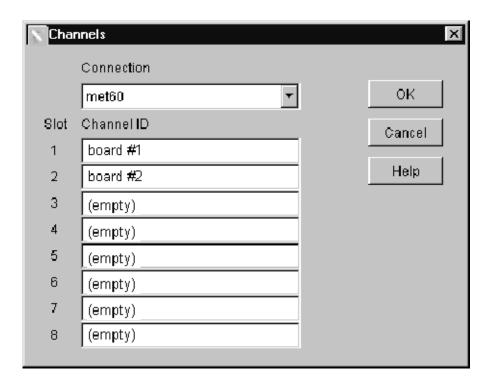


Figure 2-4: Channel naming dialog box (PQM300 connection)

**Measures.** Use the Measures menu selection to select measurements and set measurement parameters for each connected program monitor channel. See *Setting Measurement Parameters* on page 2-17 for more information.

**Chart Scale.** Set the vertical scale of the line graph or the bar chart to display the picture quality either in numerical values (PDI) or in words (5 PT). The descriptive words in the 5 PT selections relate to perceived program quality. There are two choices of scale wording available: Very Annoying (high PDI) to Imperceptible (low PDI) and Bad to Excellent. See *Chart Scale* on page 2-34 for information on the chart scale selections.

**Properties.** Use this menu selection to open the Properties Configuration dialog box (see Figure 2-5) where you can customize the Overlay Chart Monitor and Stack Chart Monitor graph displays for color of the traces in the graph, origin of the traces on the left or right side of the graph, and graph grid on or off. You can also set the audio alarm on or off.

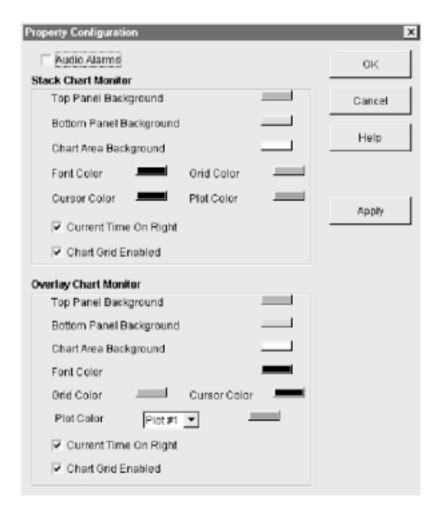


Figure 2-5: Display Properties dialog screen

Perform the following steps to customize the display properties:

- 1. Click on the button next to a display color you want to change to get the color selection dialog box shown in Figure 2-6.
- 2. In the Swatches color selection grid, select a color for the component. The color change shows in the Preview area of the dialog box. Click Reset to restore to the last applied color. Click OK to apply your color selection.
- 3. If you want a custom color, select either RGB (red, green, blue) or HSB (hue, saturation, brightness) color mapping. Adjust the color slides in the color mapping screen or enter color numbers to adjust the amount of red, green, or blue for the RGB selection. Use the HSB selection to adjust hue, saturation, and brightness for a custom color.
- **4.** Change the plot direction of the trace in either graph display to start at the left or the right side of the graph. Click on Current Time on Right to have the new data appear on the right side of the graph and scroll off to the left. The default is to scroll the data to the right.
- **5.** Turn the graph grid on or off using the Chart Grid Enabled selection. Grid enabled is the default setting.

**Decoder.** Use this menu selection to set up the Composite Decoder configuration choices if a Composite Decoder module is present in the program monitor. If a composite decoder module is not installed, the Decoder selection is grayed out in the menu.

The Composite Decoder module is usually configured for the video standard (NTSC or PAL) at the beginning of monitor operation and never changed. If the video standard is changed, the Composite Decoder must be reconfigured before beginning to monitor the new video standard program. Refer to *Configuring the Composite Decoder* on page 3–22 for information on the decoder control menus.

**Access Code.** Use this menu selection to set up or change administrator and user access codes. The default access on a new system is unlocked. Refer to *System Security* on page 1–18. When the access to a system is locked, the user must enter an assigned Access Code in the Connections dialog box to make changes to the configuration. Access the Connections dialog box by selecting Connections from this Configure menu.

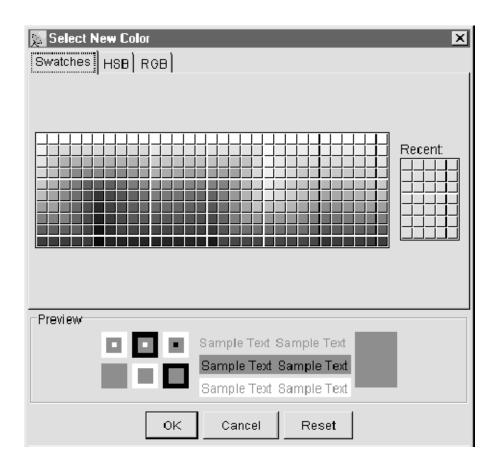


Figure 2-6: Color palette screen

## **Help Menu**

The PQM100 Program QoS Monitor has HTML-based help. To view the top-level help contents, either click Online Help in the Help menu list or click the help icon in the icon task bar. The help browser with its controls is displayed with the help screens.

- To view help on a displayed window that has a Help button in the window, click on the Help button to display the help topic page for that window.
- Click on a hot link in a help page to jump to a referenced topic.
- Use the Contents and Index selections to navigate through the help files for additional information.

**NOTE**. If the help page you expect does not appear after you click on a new help page selection, especially the contents or index page, click on the browser Reload button to get the new page loaded correctly.

- In the Contents page, use the mouse to select a content area and click to open a help topic you want to read about.
- Click Index to do a search by topic alphabetically. Each index item in the list is a hot link to the topic page containing or pertaining to the indexed word or subject.

**Help Browser Controls.** The help html browser has the following control buttons to help you navigate through the pages you are viewing and customize some of the browser features:

- Use the browser Back and Forward buttons to go to a previously displayed help page.
- Click the Reload button to reload the current help screen from the remote program monitor. You may need to use the Reload button to clear up a poorly displayed help screen.
- Click the Stop button to halt a download to the help screen from the remote program monitor.
- Click the Scroll button to switch between fast or slow scrolling when using the scroll bars on the help screen. The vertical and horizontal scroll bars also return to their beginning positions when you click the Scroll button.
- Click the Font button to display the browser Font Chooser dialog box. The default settings for the browser font are present each time the Font Chooser dialog box is displayed. A preview of the selection you make is displayed in the dialog box.
  - Select a font name from the choices displayed by the down arrow in the Name box.
  - Select a font style from the choices displayed by the down arrow in the Style box.
  - Slide the slider in the Font Size control to select a larger or smaller font size. The present selection for size is in parentheses following the Font Size label.
  - Click OK to apply the changes to the help text.
  - Click Cancel to exit the dialog box without making a change.

**About PQM100.** This selection provides information about the application version number.

# Setting Measurement Parameters

Set the parameters for the measurements made on connected channels. The connected program monitors are shown in the Connections box along the left side of the window (see Figure 2–7), and the measurement parameter selections are shown beneath the Measures box.

The measurement parameters on every connected channel can be controlled through the Measures window. You can set the alarm limits individually for each channel or set them for all channels or a selected set of channels at the same time.

Refer to *Deleting History Data* on page 2-38 for a procedure to reset the measurement parameters back to the factory default settings.

- 1. In the Connections window, click on a machine icon button or double-click on the icon itself to expand or contract the channel hierarchy for the machine as shown in Figure 2-7.
- 2. Select a program monitor and channel to check the parameter settings, turn the measurement on or off for a selected channel, or adjust the measurement parameters. Program channels are labeled board #n until they are renamed.

**NOTE**. Channel selection tip. You can select all the channels or a subset of the channel enable measurements or to apply parameter choices. Use the standard Windows NT file selection methods (shift-click for multiple selections or control-click for single selections) to choose the channels to apply the parameter selections.

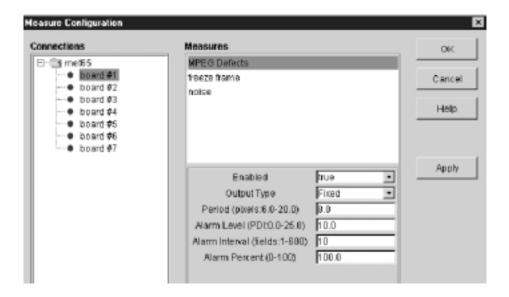


Figure 2-7: Measure Configuration dialog box (PQM300 connection)

**Setting MPEG Defects Measurement Parameters.** MPEG defects parameters are shown in Figure 2-7. Use the edit boxes in the MPEG Defects Measurement Parameters window to turn the measurement of a selected channel on on off, set the block period size, select adaptive block size detection, and set the alarm thresholds. Suggested ranges for the parameters are shown in parenthesis following the parameter name.

- 1. Turn the MPEG Defects measurement on by setting the Enabled selection to True. Turn it off by setting the Enabled selection to False.
- 2. Click on the down arrow in the Output Type box to select the Output Type. Enable adaptive blockiness period by setting the Output Type to Adaptive. Enable the Fixed blockiness period setting by setting Output Type to Fixed. Either of these choice output a graph of the MPEG Defects measured in the incoming program video.
  - **Fixed Output Type:** Use the Fixed Output Type when the blockiness period of the incoming program video is known or you have determined the correct blockiness value using either the Adaptive Output Type or the Period Output Type.
  - Adaptive Output Type: Use the adaptive blockiness setting for incoming video with unknown or changing blockiness period. The adaptive choice causes the program monitor to attempt to find the period of the blockiness present in the signal. Starting with the blockiness period set in the period field, the PQM100 program monitor continually analyzes the incoming video stream on each channel individually and attempts to determine a blockiness period for the channel program content. If a different blockiness period is found, subsequent MPEG Defects measurements are made based on the found block size. Refer to Manual and Adaptive Setting of Blockiness Period on page 3-20 for a further discussion on blockiness period. If you view the MPEG Defect graph in the Stack Chart Monitor view, the adaptive period is reported in the graph label. There is no period reported when the Output Type is set to either Fixed or Period.
  - Period Output Type: Use the Period Output Type as a tool to determine blockiness period (shown in Figure 2-8) or track blockiness period changes (shown in Figure 2-9) in the incoming program video. Natural content of an incoming signal can sometimes exhibit characteristics similar to MPEG defects. Some graphic patterns present in the video can mimic a varying blockiness period during the duration of the graphic pattern display in a scene. Such a condition interferes with signal analysis of quality of service if the program monitor is adaptively finding the blockiness period.

To determine the detected blockiness period of the incoming video, watch the detected blockiness values over time to find the true signal blockiness. Once you find the blockiness period, set the Output Type to Fixed, and set the period manually to monitor for MPEG defects in the incoming program.

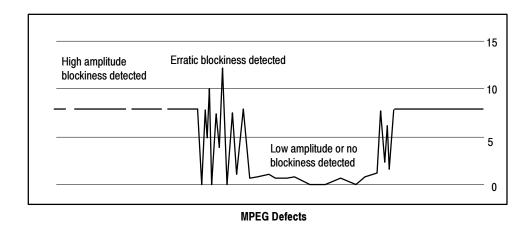


Figure 2-8: Period Output Type display with a detected period of 8 and varying blockiness

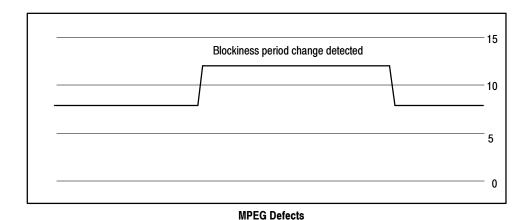


Figure 2-9: Period Output Type with blockiness period change

3. Use the Period box to manually set the blockiness period. The Fixed Output Type measurements uses the value set in the Period box for the MPEG Defects measurement. The Adaptive Output Type uses that value as the starting point for the measurement. The value set in the Period box has no effect when Period Output Type is selected.

The value you enter can be found either adaptively or by observing the detected period, as described above. Otherwise, a good starting value is a period of 8.0 (most MPEG codecs use this period). However, some MPEG encoders attempt to conserve transmission bit-rate by sub-sampling the original video, and then expanding it during the decoding process. The result is that the block period is enlarged. Often seen are blockiness periods of 10.667, 12, and 16 pixels. (Some decoders can slightly expand the scan, so non-integer blockiness sizes can be encountered.)

- 4. Set the Alarm thresholds. Three alarm limits let you determine the criteria for an alarm condition. The three limits work together as follows: if the alarm level is exceeded during a set number of fields for a set percentage of the field interval selected, an alarm condition exists. Suggested range limits for the alarm parameters are shown in parenthesis.
  - Alarm Level: This is the measured PDI level of a monitored defect that is the threshold for an alarm condition. Based on the settings for alarm interval and alarm percent, an excursion beyond the alarm level threshold may or may not initiate an alarm state.
  - Alarm Interval: This is the number of fields in which if the alarm threshold is crossed for more than the Alarm Percent setting, an alarm condition is indicated. For example, if the alarm interval is set for 10 fields, and the measured level only crosses the threshold for three fields in 10 (30%) with an Alarm Percent setting of 50%, an alarm is not indicated.
  - Alarm Percent: This is the percent of the Alarm Interval that the measured level must exceed the Alarm Threshold before an alarm condition is indicated. For example, even if the level does not cross the threshold continuously during the number of fields set for the Alarm Interval, if the PDI level exceeds the Alarm Level threshold for a percentage of the Alarm Interval greater than the Alarm Percent, an alarm is indicated.
- **5.** After making your selections for a measurement's parameters, do one or more of the following actions as needed:
  - Click Apply to activate the changes you made before you select another measurement. Settings for a measurement are not made until you click Apply.

**NOTE**. Changes are accepted only if the program channel has a signal applied. Connect a video signal to the channel before you configure the measurements for the channel.

- Click Cancel to revert to the settings in effect before to the last apply.
- Click OK to exit the window.

**Setting Freeze Frame Measurement Parameters.** Select the freeze frame measurement in the Measurement Parameters window to display the parameter settings for freeze frame on the selected channel as shown in Figure 2–10.

1. Set Enabled to true to turn on the freeze frame measurement or false to turn off the measurement for the selected channel or channels.

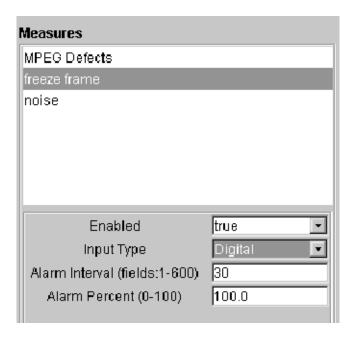


Figure 2-10: Freeze frame parameter settings

- 2. Choose an Input Type: Digital or Analog. Digital source material has the same content from field to field if it is frozen. Analog source material has changing color field data from field to field. The color fields are checked for the same pixels in the appropriate fields to determine if the content is frozen.
  - If you are not sure of the source content, the safest selection is Analog. Digital freeze frames will still be detected if they exceed the Alarm Interval setting, and Analog freeze frames will not be missed because of the color phase differences from field to field.
- 3. Choose an Alarm Interval setting and Alarm Percent setting to determine the percentage of frozen fields in the time interval that constitutes a freeze frame alarm condition. The suggested limits for the alarm parameters are shown in parenthesis next to the parameter to be set. There is no Alarm Level setting for FreezeFrame. A frame is either frozen or it is not, and there is no PDI scale on the graph of the freeze frame trace.

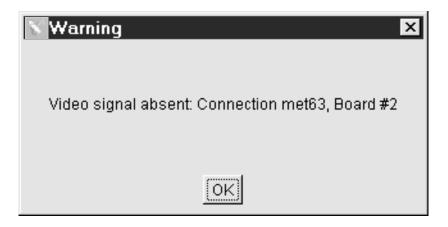
**NOTE**. The minimum Alarm Interval setting changes depending on the Input Type you select. For Digital, the minimum interval is 1 field. For Analog, the minimum is 8 fields. With Analog Input Type selected, the interval number automatically rounds up to the next 8-field boundary.

A detected freeze-frame condition during monitor operation may indicate loss of service. However, a constant image on the screen, such as still graphic content, can be mistaken for frozen video. A good practice might be to set the alarm interval to be long (large unbroken fields, for example 60) with a high alarm percent, so that only a prolonged still image triggers an alarm. Permitted ranges for the alarm limits are enclosed in parenthesis next to the parameter to be set.

Setting the Alarm Percent to a lower value means that you want fewer frozen frames in the Alarm Interval to trigger an alarm condition. If you want to set the frozen frame alarm to trigger for a set number of frozen frames in succession, set the Alarm Interval to the number of frames and the Alarm Percent to 100%.

4. Click Apply to make any selection you made or changed effective. Changes are accepted only if the channel has a video signal connected. The changes you make are not accepted until you click Apply. Click Apply before selecting another measurement or board or the changes are not accepted.

An error message is displayed if there is a complete loss of signal. The program monitor name and channel are given in the error message display. A lost signal error is also noted in the Status Log and in the Defects Log.



**Setting Noise Measurement Parameters.** Select the noise measurement in the Measurement Parameters window to display the parameter settings for noise measurement on the selected channel as shown in Figure 2-11.

- 1. Set Enabled to true to turn on the noise measurement or false to turn off the measurement for the selected channel or channels.
- 2. Set an Alarm Level for the threshold value of the noise measurement.
- 3. Set the Alarm Interval for a specified number of fields during which a continuous threshold violation constitutes an alarm.
- **4.** Set the percentage of the time during the specified number of fields that a threshold violation is considered an alarm. Suggested range limits for the alarm parameters are shown in parenthesis next to the parameter to be set.
- **5.** Click Apply to make any selection you made or changed effective.

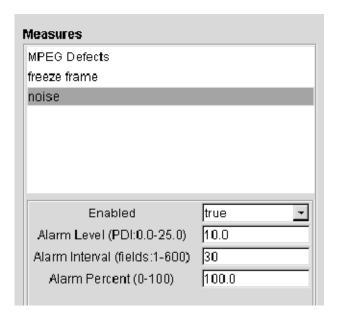
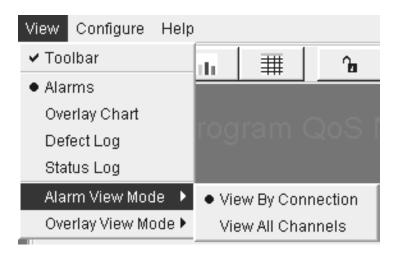


Figure 2-11: Noise measurement parameter settings

**Audio Alarms.** In the Properties configuration window shown in Figure 2–5, the first selection box is for enabling the sounding of an audio alarm. When enabled, the alarm sounds on the controlling PC (the one used to set the alarm) if there is an alarm condition on any connected program monitor. The audio alarm sounds only while the alarm state indicator in the icon of a connected program monitor is showing red. The audio alarm is turned off either when the alarm condition passes (the icon alarm indicator turns amber) or when you clear the alarm state (the icon alarm indicator turns green).

# **Alarm Monitor View**

The Alarm view provides a quick visual check on the alarm status of all the connected program monitors and the program channel alarm status of a selected monitor. There are two alarm view choices available: view by connection and view all channels as shown below. Across the top of the view by connection display, each connected monitor has a tab with the machine name and a small indicator to show its alarm state.



The color of the indicator spot in the tab is green until an alarm occurs on any channel of the program monitor. When there is an alarm on any of the channels, the program monitor tab indicator is red. If an alarm has occurred in the past history, but is not present currently, the tab indicator is amber. The indicator color is gray if no measurements are being made on any channels of the program monitor.

#### **View By Connection**

This selection provides an alarm view of the connected channels of a selected program monitor.

Select a machine tab to display the alarm icons of the channels for that program monitor. Alarm icons for all the channels of the selected program monitor are displayed. A thumbnail view of the video program content on that channel provides a means to see that a channel has video applied and to identify the program content. The video image displayed in the icon is updated about once per second on a local machine. If connected through the internet, the apparent video update rate is slower and depends on the speed of the internet connection.

The program channel icons line up across the display in the order of the slot that the monitor board occupies in the program monitor card cage. The program channel ID is displayed across the bottom of the icon. You can change that name to the name of the monitored program source as an identification aid.

The background color of the program channel icon is red when an alarm condition exists and the alarm condition (MPEG Defect, FrozenFrame, or Noise) is displayed at the bottom of the icon. If an alarm has occurred in the past history, but is not present currently, the icon background is amber. The background color is gray if no measurements are being made on the program channel.

Alarm State Indicator. The background color of the large program channel icons in the alarm view screen shows the alarm state of each channel of the selected program monitor. The same green/amber/red color scheme as described for the program monitor tabs is used. If a connected program monitor does not have an alarm condition, the background color is green. An amber-colored background shows that an alarm condition existed, but is not now present. A red background in the icon shows that an alarm condition is present on the program monitor. If no measurements are configured for a program channel, the background color is gray. The program channel ID and nature of the alarm, if one exists, are also indicated in the program channel icons.

Click on the Clear Alarms button to reset the present alarm state.

Red and amber backgrounds turn green when the alarm is reset, but if the alarm state is still present, the background turns red again as soon as an out-of-limit measurement is made.

Click on the thumbnail video portion of the program channel icon to display the measurement traces for that channel in the Stack Chart Monitor view.

If there are no measurements configured for the program channel, an error message "Measures Not Configured" is displayed when you click on the program channel icon. A possible reason for not having measurements configured is that there is no signal applied to that program monitor module. A second reason is that there are no measurements turned on for that monitor.



Figure 2-12: Alarm monitor by connection view (PQM300 connection)

## **View All Channels**

A program channel alarm icon for all channels from all the connected program monitors is displayed as shown in Figure 2-13. This view does not provide a thumbnail of the video program content. If there are more channels connected than can be displayed in one screen, a vertical scroll bar is provided to view the complete list.

Click on the Chart button in a View All Channels channel icon to switch to a Stack Chart Monitor graph view for that channel.

If there are no measurements configured for the program channel, an error message "Measures Not Configured" is displayed when you click on the program channel icon. A possible reason for not having measurements configured is that there is no signal applied to that program monitor module. A second reason is that there are no measurements turned on for that monitor.

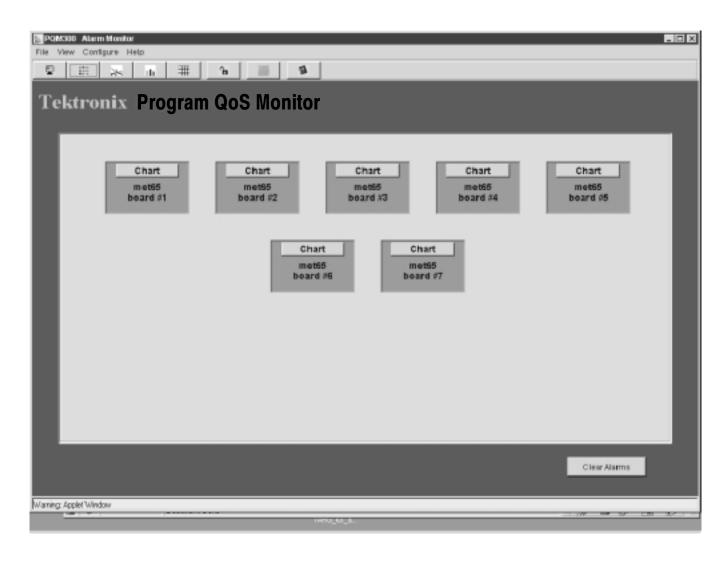


Figure 2-13: Alarm monitor all channel view (PQM300 connection)

# **Stack Chart Monitor**

The Stack Chart Monitor is a graph of each enabled measurement on the channel as shown in Figure 2-14. Each measurement trace is in a separate graph, stacked vertically, for easy identification. The program monitor and channel are indicated in the upper left corner of the display. An alarm condition is indicated in the trace display by a red bar line across the bottom of a graph when an alarm threshold for that measurement is crossed.

Use the Stack Chart Monitor to quickly switch to a connected program channel to check its alarm condition, program quality, and history. Refer to *History* on page 2–37 for a description of using the history selections.

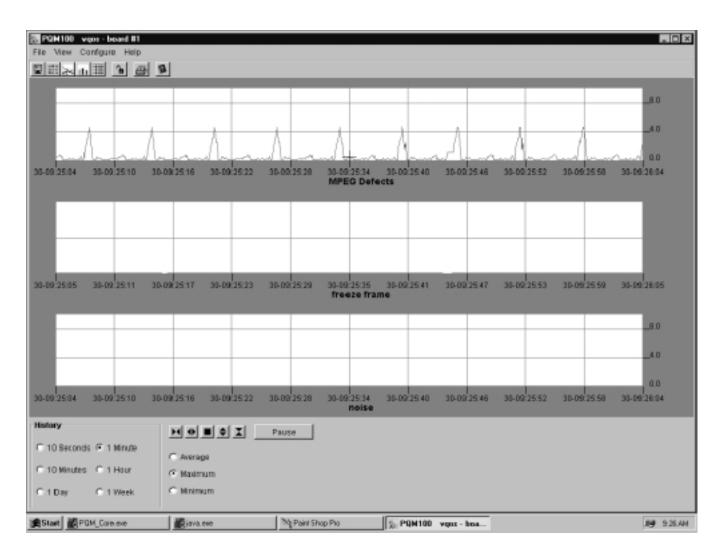


Figure 2-14: Stack Chart Monitor view with measurement traces on one monitored channel

**Trace Expansion and Pause.** Use the trace controls at the bottom of the graphs to expand the horizontal time or vertical PDI value axis scale of the graphs. The traces can be paused and expanded individually. Click on a trace you want to pause before clicking on the pause button.

To hold the trace stable while making measurements, pause the trace. The trace expansion controls work on the paused trace. The other traces continue to update. When you click Resume, the paused trace is realigned to the live traces.

Click on a point of interest in time to select an expansion point in the graph. You will get a time and value readout of the selected graph point while the mouse button is held down. Time is the number of seconds back from the time of origin of the graph; value is the PDI number of the data point selected by the mouse cursor. If the program material contains a VITC (vertical interval time code), that time also appears in the cursor readout. The VITC provides the hour, minute, second, and frame number of the point you select. Program material provided from a tape player usually has the time code. Original program material that is obtained after MPEG compression does not have a time code as the MPEG compressor strips it from the signal.



A small cursor remains displayed to indicate the expansion point selected after you release the mouse button. Refer to *Trace Expand/Contract* on page 2-39 for further details about the trace expansion controls.

To return to the Alarm view screen from either the Stack Chart Monitor or the Overlay Chart Monitor, select Alarm View in the View selections or, if the icon task bar is displayed, click on either the view by connection icon or the view all channels icon.

## **Overlay Chart Monitor View**

Use the overlay chart monitor view to display a live graph of the measurement results. You can select up to eight measurements to view from the connected program monitor channels. You can view the measurements in a line graph as shown in Figure 2–15 or in a bar chart display as shown in Figure 2–16. Use the View menu selection of Overlay View Mode to select the display type.

#### Line Graph

Line graph is an X-Y graph of the measurement results. Traces are superimposed over one another for ease of comparison between like measurement traces. Trace comparison is useful if you want to compare the same program content coming from separate sources to determine if there is a quality of service difference or to correlate errors on the monitored channels.

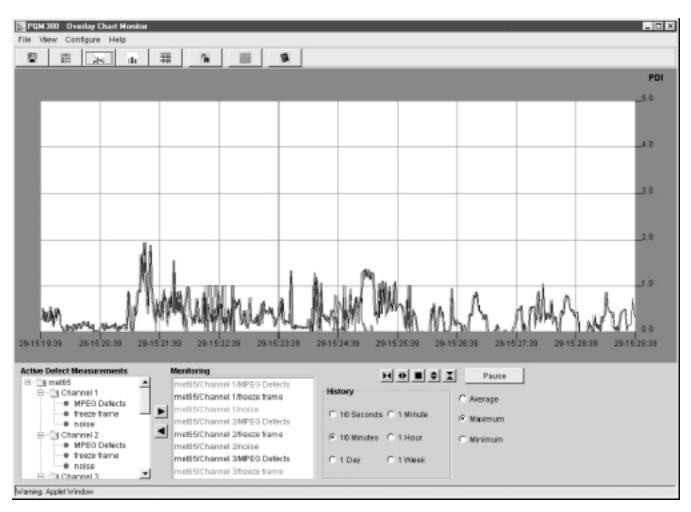


Figure 2-15: Chart Monitor with Line Graph View of selected channel measurements (PQM300 connection)

Click on a point of interest in the graph to get a time and value readout of the selected point while the mouse button is held down. Time is the number of seconds back from the time of origin of the graph; value is the PDI number of the data point selected by the mouse cursor. If only one measurement trace is displayed, you will also see a VITC time, if the program material has a vertical interval time code. If more than one trace is displayed, only the time is displayed.



**NOTE**. The time scale on the graph is determined from the time of the local program monitor clock. The time of the signal from a remote site is read and used to adjust the data to line up the graph time of the traces to that of the local trace. The trace for the remote data can have a gap at the beginning of its plot that corresponds to the time difference between the local time clock and the remote time clock. Measurement traces viewed from different PQM100 program monitors can be from different time zones, but the clocks in each must be close in the number of seconds.

Check and set program monitor clocks against GMT (UTC) for the best accuracy. Do not set the program monitor clock back while the application is running. The time stamps for the history files and defects logs are obtained from the picture monitor clock. If conflicting times are found on the files, an error can occur. If you must reset the time, either set the time ahead, if needed, or wait until the new time setting is later than previous time setting to begin the PQM100 application again.

If the processor is heavily loaded, especially if running other tasks, the measurements can occasionally skip a few fields to catch up to real time. This skip is evidenced by short interruptions in the trace data.

#### **Bar Chart**

The measurements you select (up to eight) are displayed with the alarm state, the minimum reading, the instantaneous reading, and the maximum reading as shown in Figure 2-16.

Bar graphs are displayed in the order, from left to right, that you add them to the monitoring list.

**NOTE**. When you display a bar graph or line graph that has already been set up, the graphs are displayed in board number order, from the lowest to the highest.

The color of the bars (not the alarm/threshold indicator) matches the color of the measurement in the monitoring list for identification. See Figure 2-17 for an explanation of the bar chart.

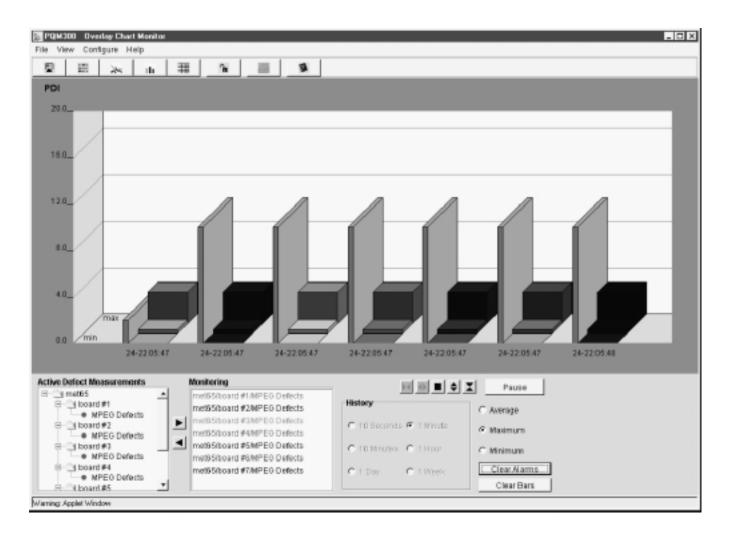


Figure 2-16: Overlay Chart monitor with Bar Graph View display of the selected measurements

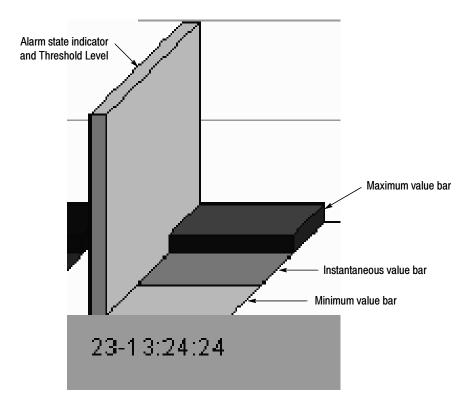


Figure 2-17: Bar graph indications

In a typical display, the most active indication of measurement activity is the changing amplitude of the instantaneous reading of the middle bar. The middle bar graph value is controlled by the selection of Maximum, Average, or Minimum in the lower right corner of the Overlay Chart Monitor screen. The Maximum selection shows the most activity as it follows the peak PDI values found in the program content.

The minimum and maximum value bars are latched to show the highest maximum and lowest minimum PDI values measured. To reset them to begin a new search for maximum and minimum values, click on the **Clear Bars** button at the bottom of the screen.

The color of the alarm state indicator bar is green unless an alarm occurred. In the alarm state, the alarm state bar has a red background. If an alarm has occurred in the past history, but is not present currently, the alarm state bar is amber.

#### **Chart Scale**

You can select either a numerical PDI vertical scale (picture defect indicator) or a word description of the picture quality rating for the graphs view. The 5-Point picture quality rating has two choices for the descriptive wording labels: Quality and Impairment, as shown in Figure 2-18.

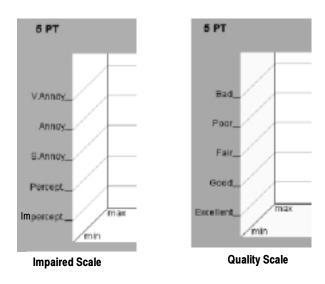


Figure 2-18: 5 Point vertical scale for picture quality

You can change the default range step values shown in the Chart Scale dialog box in Figure 2-19 to values that correspond to levels that match your quality requirements. Click in the edit box and edit the number to a new value. The PDI values for the quality ranges are shown next to the edit boxes. The new range values are listed after you apply a change.

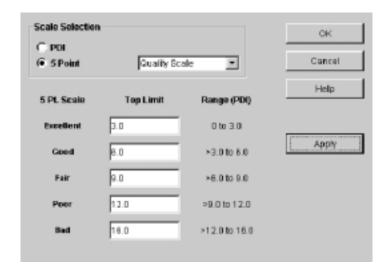


Figure 2-19: Chart scale dialog box

#### Selecting Active Defect Measurements

Add or delete measurement traces to/from the Overlay Monitor graph using the Active Defect Measurements selections and the Monitoring list on the lower left side of the Overlay Chart Monitor view (see Figure 2-20). Add a measurement to the monitoring list by selecting it in the measurements list and clicking the right pointing arrow. Up to eight measurements can be added to the monitoring list. Remove a measurement from the monitoring list by selecting it and clicking the left-pointing arrow. Removing a trace from the display does not stop the accumulation of channel measurement data, but it permits other traces to be added to the graph for monitoring program quality.

Only those measurements you have enabled for a program monitor appear in the Active Defect Measurement list. If a program monitor board does not have any measurements configured (turned on), none will appear in the list when you click on the machine icon radio button for that board. Use the scroll bar arrows to move up and down the measurements list when it is too long to fit in the Active Defect Measurements window.

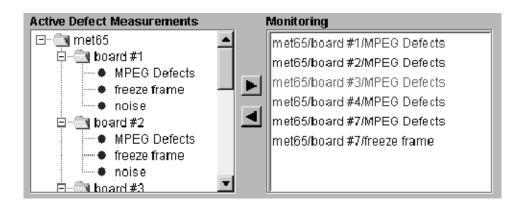


Figure 2-20: Measurement trace selection dialog box (PQM300 connection)

Traces are added to the bottom of the monitoring list. Traces in the line graph or bars in the bar chart are color coded to match the color displayed in the Monitoring window to identify them in the overlay chart monitor display. You can customize the color of the traces using the selections in the Properties Configuration window (refer to *Properties* on page 2–13).

#### History

The measurement and trace for the 10-second time interval have a resolution of one data point per pixel across the screen. The display data points are decimated to permit longer history periods to be shown in the graph. You can view history in either the Overlay Chart Monitor or in the Stack Chart Monitor; the history and trace controls are exactly the same.

- If you are viewing the Overlay Chart Monitor, select a program channel of interest to display using the Active Defect Measurements window. Refer to *Viewing History* beginning on page 3-13 for instructions on selecting program channels to check for history.
- If you want to check history in the Stack Chart Monitor, select the correct program monitor in the Alarm View and click on the icon for the channel you are interested in viewing. That displays the Stack Chart Monitor view for that channel. Only the measurements being made on a selected channel have a graph in the Stack Chart Monitor view.
- Select one of the longer periods in the history selection area to view the quality of service history farther back in time (see Figure 2-21). Up to one week of data for every measurement enabled for every channel monitored is maintained for defect analysis and proof of service quality over time.



Figure 2-21: History interval and decimation mode dialog area

- Pause the update of the trace and click the mouse cursor on a point of interest in a history waveform to select a portion of the history to expand. Hold the mouse button down to display a time and value readout for the point chosen. When you release the mouse button, a small crosshair cursor remains at the selected point.
- Note the time reading of the point you selected to view in greater detail. The VITC time also appears in the cursor readout if the program has a vertical time interval code. You can use that information to identify the problem frame or frames of a time-coded video source.

- Select a shorter history period to view the data with higher resolution. The displayed history traces expand around the selected point in time. Use the time you noted from the cursor readout to help you locate the point of time in the graph using the time scale across the bottom of the graph.
- You can export the displayed trace data of the selected trace to a file using the Export Results selection in the File choices.

**Display Data Decimation.** The PQM100 application decimates the data in intervals of time to fit in the display when a time longer than 10 seconds is chosen. For example, with a 1-minute history window selected, six fields of data are represented by one pixel on the display. The choices of Average, Maximum, or Minimum come into action for the longer history trace displays. Select Average to show the average value (average of the quality of service) for a decimated time interval, Maximum (the default selection) to show the maximum value (worst quality) of the data, or Minimum to show a lowest (or best quality) value for the data. The decimation selection affects only the display of the traces; it does not affect the action of the alarm threshold settings or the actual measurements made.

The Minimum/Average/Minimum selection also determines the value that is indicated by the instantaneous value bar (the middle bar) in the bar graph display. When the bar graph is displayed, the maximum and minimum bars latch to show the highest maximum and lowest minimum PDI value measured. To reset the maximum and minimum bars to start a new search for maximum and minimum values, click on the Clear Bars button at the bottom of the screen.

**Deleting History Data.** To start a new history accumulation, you can delete the stored history results. You must be able to control the program monitor operating system either locally or through a network connection to use the procedure that follows:

**NOTE**. You cannot clear the defects log while the application is running. If you attempt to delete history while the application is running, the PQM100 application stops.

Deleting the history files also resets the PQM100 measurement configuration back to the factory defaults.

Once deleted, measurement history cannot be recovered.

1. Shut down the PQM100 application completely, but leave the Windows NT system up. Refer to *Shutting Down the PQM100 Application* on page 1-24 for instructions if you are not familiar with the shut-down procedure.

- 2. On the Windows NT desktop, double-click the Tektronix PQM100 Factory Defaults icon. Any stored measurement results are deleted, and the measurement history will be as if no measurements have been made. The cleared history cannot be recovered.
- **3.** Double-click on the PQM100 icon in the Windows NT desktop to restart the PQM100 application.

#### **Trace Expand/Contract**

Expand the trace scale vertically or horizontally using the trace controls located just below the graph window (see Figure 2–22). The vertical scale expansion setting is maintained between views and is remembered at startup.

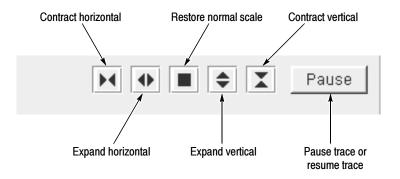


Figure 2-22: Graph trace expansion controls

- Use the Pause control to stop the movement of the traces in the graph. Measurements do not stop, but the data stops updating to the display until Resume is pressed.
- Click the cursor on a point of interest to select the expansion point in the graph. The point you select remains visible as a crosshair in the display when the mouse button is released.
- Click the Expand and Contract buttons as needed to expand or contract the trace around the selected point.
- Revert to the normal vertical and horizontal trace scales in the view by clicking on the square button.

To view a history trace with more resolution than can be obtained by expanding a trace, revert to a shorter interval history period (refer to the preceding *History* topic on page 2-37).

## Viewing the Defect Log

Use the defect log view to check how many times an alarm condition occurred on a connected program monitor channel. The defects log stores the alarm record of every monitored channel.

The last 1000 defects are stored in the log. When that number is reached, the defects are written (auto exported) to a new time-stamped file in the **D:\PQM100\bin\DefectsLog** directory, and new defects begin to accumulate in the Defects Log. The newest 100 defects are maintained in the log for viewing.

The Defect Log Monitor shown in Figure 2-23 identifies entries by a machine address, time stamp, channel name, type of defect, duration of the defect in fields, and accumulated error time for that defect. Only data relevant to the measurement reporting the alarm appear in the defect log display. Use the vertical and horizontal scroll bars to view the entire log. If the video content has a vertical time interval code (VITC), the time code of the error frame or frames is included in the VITC column. The measurement type and alarm parameters are also maintained. The alarm parameters are displayed once at the top of the table, and again if they change.

**NOTE**. Do not set the program monitor clock back while the application is running. The time stamps for the history files and defects logs are obtained from the picture monitor clock. If conflicting times are found on the files, an error can occur. If you must reset the time, either set the time ahead, if needed, or wait until the new time setting is later than previous time setting to begin the PQM100 application again.

**Clear Accumulated Errors.** The accumulated errors column is a summation of the error time since the last time the errors column was cleared. Use the Clear Defects Statistics choice in the File menu to clear the accumulated error column to begin a new error time accumulation.

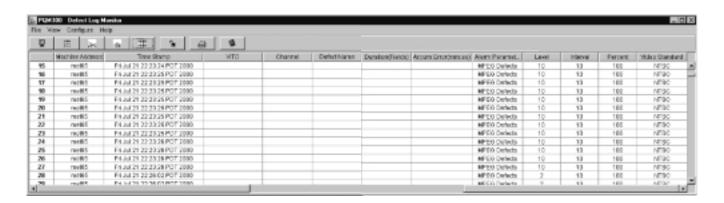


Figure 2-23: Defect Log monitor

**Defect Log Files.** The defects are stored in the **DefectLog.txt** file as tab separated data fields. A sample of the text from the June 10, 2001 16\_48\_14DefectLog file is shown below. Columns that do not contain data are empty, but each column is represented by a tab space in the file as shown below:

met65	June 10, 2001 14:25:18	MPEG Defects	25
met65	June 10, 2001 14:25:18	MPEG Defects	9
met65	June 10, 2001 14:25:18	MPEG Defects	15
met65	June 10, 2001 14:25:19	MPEG Defects	2
met65	June 10, 2001 14:25:19	MPEG Defects	7
met65	June 10, 2001 14:25:19	MPEG Defects	3
met65	June 10, 2001 14:25:20	MPEG Defects	7
met65	June 10, 2001 14:25:20	MPEG Defects	3
met65	June 10, 2001 14:25:20	MPEG Defects	3

The Duration (Fields) column shown in the defect log is an indication of how long a condition that exceeds the threshold exists. The duration time in number of fields is the total time the threshold was exceeded and includes the time it takes for an alarm to be indicated as illustrated in Figure 2-24.

**Check History Traces.** You can view the history of a channel (up to one week) to examine errors reported in the defect log. Connect to the identified channel, and use the History and trace controls in either the Line Graph view of the Overlay Chart Monitor or the Stack Chart Monitor to select the time frame of history to view. Refer to *Viewing History* on page 3–13 for a tutorial on how to view history traces.

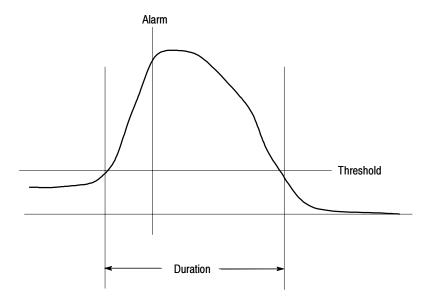


Figure 2-24: Error duration time

# Reference

# Reference

Reference provides a condensed description of the operating features of the various monitor views. The Reference information is followed by a short tutorial. The *Tutorial*, beginning on page 3–13, provides step-by-step instructions that require the user to operate most of the configuration controls for use as a learning tool.

## **Program Quality of Service Monitoring**

Use the PQM100 Program QoS Monitor to monitor serial digital video program material directly. Connect all program channels to be monitored before starting the PQM100 application. The program monitor module automatically detects the video standard of the applied signal (525 or 625 Rec. 601 serial-digital video) when the measurements start.

Monitor NTSC or PAL analog composite video programs by converting the program material to 601 serial-digital format. Use either your own high-quality analog-to-digital decoder or a Tektronix composite decoder option module installed in the PQM100 (Option 01). The Tektronix composite decoder must be preset for the applied video standard (NTSC or PAL) and configured for the type of decoder processing you want to use on the program material before the you start the measurements on a composite video channel.

The PQM100 Program QoS Monitor provides a continuous readout of MPEG defects. The PQM100 program monitor also checks for frozen or missing frames and absence of a video signal. The program monitor has these monitor displays:

- An alarm monitor display of all the channels on one connected machine with a thumbnail video of the program content on that channel
- An alarm monitor display of all channels of all the connected machines
- A stacked line graph display of each measurement on one channel
- An overlay line graph display showing up to eight selected measurement results from any connected program monitor
- A bar graph display of the same data represented in the overlay line graph

#### **Alarm View**

Use the Alarm View to provide a quick check of the alarm state of all the connected program monitors and channels.

A tab met65 met64 for each connected program monitor appears across the top of the Alarm View screen. The colored indicators on the tabs represent the alarm condition:

- A green indicator represents that the program monitor does not have an alarm condition.
- A red indicator represents that an alarm condition is present on one or more of the channels on that program monitor.
- An amber indicator represents that an alarm condition occurred, but has now passed.
- A gray indicator represents that there are no measurements configured for that program monitor.

Click on a program monitor tab at the top of the alarm view to show the connected channels for that program monitor. The background color of the program channel icon shows the alarm state of the channel. The background colors match the alarm state of the tab indicators described above. The board number or channel name along with the alarm condition reported is shown in the program channel icons as shown in the following illustration (PQM300 connection).

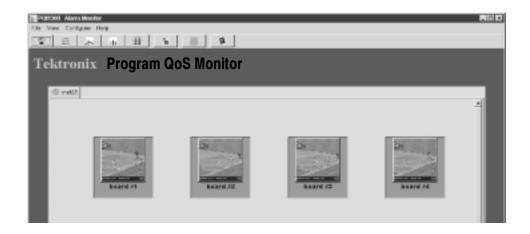




The alarm settings are key to quality of service monitoring. The level of MPEG defects, the amount of noise, and the number of missing or frozen frames allowed must be determined to set the alarm parameters for the quality of service level you determine is acceptable. Set the alarm thresholds to levels that indicate a level of program quality that provides a margin before the service becomes a customer complaint.

#### **View By Connection**

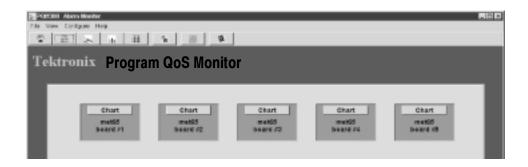
This display provides an alarm view of the channels on one connected machine. A slow update video display in the channel icon provides a means to readily identify that a channel has video applied and to identify the program content.



In the view by connection alarm view (PQM300 connection shown above), click on a program channel icon to display a stacked graph view of each enabled measurement on the program monitor channel.

#### **View All Channels**

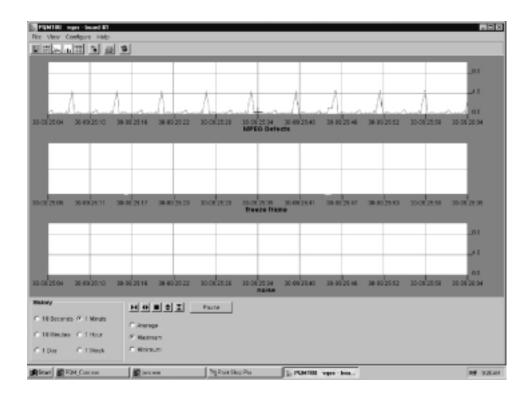
This display (PQM300 connection shown below) provides an alarm view of all the channels on every connected machine. Every channel has an icon display. If more channels are displayed than can be shown on one screen, a vertical scroll bar appears to let you see all the channels.



Click on the Chart button in the view by channel Alarm View icon to switch to a stacked graph view of the measurements of the selected channel.

#### **Stack Chart Monitor View**

Use the Stack Chart Monitor (shown below) to quickly switch to a connected program channel to check its alarm condition, program quality, and history.



Refer to *History* on page 2-37 for a description of using the history selections. Refer to *Viewing History* on page 3-13 for a tutorial on using the history feature.

The program monitor name and program channel name are shown at the top of the chart. Each measurement trace in the Stack Chart Monitor is in a separate graph for easy identification. Graphs are shown only for the active measurements on the channel. The alarm threshold is indicated in the trace display by a red bar line in the graph when an alarm threshold is crossed.

Use the trace controls below the graphs to expand the time-axis or value-axis scale of the graphs. Pick the expansion point in the trace by positioning the mouse cursor to the point of interest and clicking the mouse button. The cursor readout for the point is displayed while the mouse button is held down. When you release the mouse button, a small cursor remains displayed to show you the selected point.

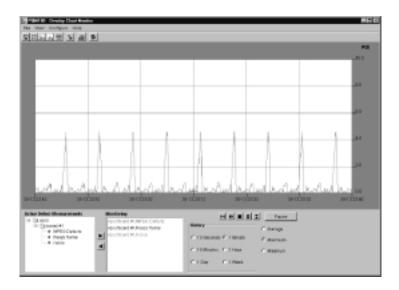
Pause the traces and expand them individually. Click on a trace you want to pause before clicking on the Pause button. The trace expansion controls work on the paused trace. The other traces continue to update.

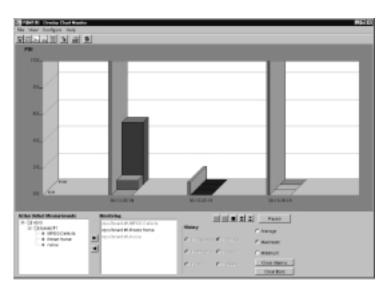
Click Resume (the Pause button changes name) to continue the real-time update of the trace and realign the paused trace to the live traces.

Click on a point of interest in time to select an expansion point. Refer to *Trace Expand/Contract* on page 2-39 for further details the trace expansion controls.

#### Overlay Chart Monitor View

Use the Overlay Chart Monitor to track the measurement of selected channels on selected machines and to view the history for quality analysis and proof of program service quality. Up to eight measurement traces from a connected PQM300 program monitor can be displayed at one time in either a line graph or a bar chart display.





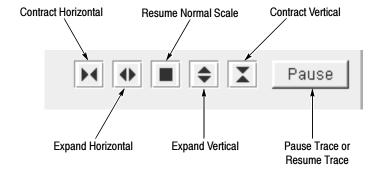
**Alarm Threshold.** In the line graph, the alarm threshold is indicated in the trace display by a red bar line across the graph at the bottom of the graph when the threshold level is crossed. In the bar graph, the alarm threshold level is shown by the height of the alarm level indicator. The alarm level indicator is also color coded to show the alarm state of the monitored channel. Refer to *Overlay Chart Monitor* on page 2–30 for further information.

Alarm levels must be established in your service to determine a defect level that is to be considered an alarm condition. Set up the threshold levels with the Measurement configuration dialog box (refer to *Setting MPEG Defects Measurement Parameters* beginning on page 2-18) for information on setting alarm levels.

**Chart Vertical Scale.** The vertical scale axis of the graphs is a Picture Defect Indicator (PDI). The PDI scale provides an immediate and continuous indication of the video image quality. PDI is derived from the industry standard PQR (Picture Quality Rating) introduced by the Tektronix PQA200 Picture Quality Analysis System. The PDI level indicated for the quality of service approximates the experience of human viewers and is an indication of the picture quality seen by the viewer.

You can select either a numerical PDI vertical scale (picture defect indicator) or a verbal picture quality rating for the graphs view. The the 5-Point verbal picture quality rating has two choices for scale labels: Quality and Impairment. You can change the range step values for the 5-Point impairment scale to values that correspond to levels that match your quality requirements. Refer to *Chart Scale* on page 2-34 for further information on the scale selection choices.

**Trace Controls.** Use the trace controls at the bottom of the graphs to expand the time-axis or value-axis scale of the graphs. Refer to *Trace Expand/Contract* on page 2-39 for further details on the trace expansion controls.



Click on a trace at a point of interest in time to select an expansion point or to get a time and defect level readout at the selected point on the graph. If the program material contains a VITC (vertical interval time code), that time also appears in the cursor time readout. The cursor readout with the time and PDI value is displayed as shown below at the cursor location while the mouse button is held down.

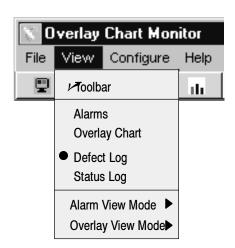
Time: 19-14:10:11 VITC: 10:13:56-32 Value: 5.4

To hold the trace stable while making measurements, pause the trace.

View the program quality of the selected measurements for selected periods of time from 10 seconds to 1 week. Refer to *Viewing History* on page 3-13 for a tutorial on using the history feature.

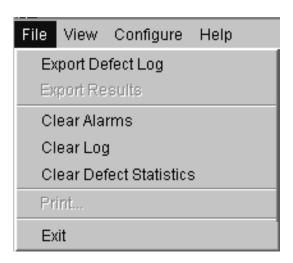
#### **Defect Log View**

Use the Defect Log entries to view alarm state entries of connected channels. The error entries point to the machine (program monitor), channel, time and date, and the alarm conditions. Use the entries to locate specific history to look at for the analysis of quality trends. Access the Defect Log using the View menu as shown below.



Save the Defect Log to a file for archiving or to obtain a print out of the log. In the File menu shown below, select Export Defect Log to save the log to the DefectLog.txt file. Each export of the Defect Log stores the contents of the Defect Log to the DefectLog.txt file in the D:\PQM100\bin\DefectsLog directory.

Previous DefectsLog.txt files are renamed with a time stamp added to the file name. Only the last 1,000 defects are stored in the DefectsLog.txt file. When the accumulated defects reach that number, the defects are written (auto exported) to a new file. The Defects Log retains the newest 100 defects for display.



**NOTE**. Over time the saved DefectLog.txt files and Results.txt files accumulate. To regain disk storage space, you should either archive the files, if they are needed, and delete them from the hard drive or, if they are not needed, just delete the extra ones. The DefectLog.txt files are in the D:\PQM100\bin\DefectsLog directory and the Results.txt files are in the D:\PQM100\bin\Results directory.

#### **History Data Extraction**

The measurement history is stored in journal files in the PQM100 file system in the D:\PQM100\bin\Results directory. The open journal file grows to a fixed size and is then written to a new file name. For example, the open journal file for board 1 of a program monitor is 00-1.dbjnl. When the size limit of the file is reached, the file is renamed 00-2.dbjnl and is time stamped to show the time the file was saved. You can extract the data from the journal file for analysis using a support tools provided with the PQM100 program monitor. Use the time stamps on the file names to determine the journal file that contains the measurement results you are interested in extracting.

An executable file called histext.exe and a batch file called HistoryExtractor.bat are in the D:\PQM100\support directory. The executable file has several argument choices to designate the data to be extracted from the journal files. The batch file is a template containing scripted text that can be used as is or modified to extract a different selection of results as you choose.

**NOTE**. The extraction tool is meant for offline operation. Running the history extractor program on a program monitor that is in use is not recommended. History extraction is processor intensive, and the extracted journal files for each measurement are large. The processing time needed will cause gaps in the picture quality measurements of an active program monitor, and the local hard disk drive can run out of storage space in a period of time if history extraction is done repeatedly.

History can be extracted from an operating program monitor and stored on a file system elsewhere. You can download the journal file or files of interest and the history extraction program to another PC to run the extraction tool, or you can run the history extraction program from a second PC over a network. To conserve hard drive space on the operating program monitor, direct the extracted output files to an external file system.

**histext.exe file.** The executable history extraction file is a command line executable with several required arguments and several optional arguments. Use the histext command with no argument to get the following terse help return:

```
histext [-j Journal file] [-o Output file] [-m Measure]
<-h Help> <-r Raw> <-s Summary> <-t starT time> <-p stoP
time> <-v Version>
```

The arguments in square brackets are required; the argument in angle brackets are optional as needed.

Get a detailed help screen return by using the histext command with the -h argument.

An example of a command line to obtain the summary of a journal file follows:

```
histext -j journal.dbjnl -s
```

where the file name (journal.dbjnl) is the one for the board and time you want to examine.

The return is the board name, a summary of the measurement types contained in the named file, the start time of the first measurement, and the stop time of the last measurement file. **Arguments.** The list of arguments are as follows:

-v Version information

```
-h Detailed help
-j Journal file to extract data from
-m Measurement types to extract
-o Output file to write extracted (and calibrated) data to
-r Returns raw (uncalibrated) data
-s Extracts a summary of the file contents
-t starTtime of the data to extract
-p stoPtime of the data to extract
```

The valid measure types for use with the -m argument are the following:

```
noiseLevel, blockyFixed, blockyAdaptive, periodAdaptive, transientPeriod, and frameActivity.
```

Another example of using the extraction command line follows:

```
histext -j board00-1.dbjnl -o output.txt -m measurement -t
starTtime -p stoPtime
```

This command extracts data between the -t starTtime and -s stoPtime of type -m measurement from file -j board00-1.dbjnl and puts the extracted data in a tab delimited list in the -o output.txt file. Determine the start and stop times in a file using the summary command and select the time frame of interest in that file to extract.

**HistoryExtractor.bat file.** The history extractor batch file performs the commands included in the file script. An example of the batch file script follows:

```
@echo off
echo PQM100 history file extractor
if not exist "%1" goto usage
histext.exe -j %1 -o %1_blockyFixed.xls -m blockyFixed
.
.
:usage
echo Enter a file name to be processed.
echo Usage: histext -j inputFile -o outputFile -m measurement
:done
```

Additional command lines are included in the supplied HistoryExtractor.bat file. You can add command lines or delete command lines as you want and save with a different name to customize the history data you want to extract. If you do not provide a file name for the input, the usage line appears.

The batch file sends tab formatted text to a text file for importing into a data base program. The file is appended with the .xls extension to aid importing into an Excel data base program. From within the data base program, you can select a column of data or a portion of a column of data to plot using the Excel graph tools as shown in Figure 3-1.

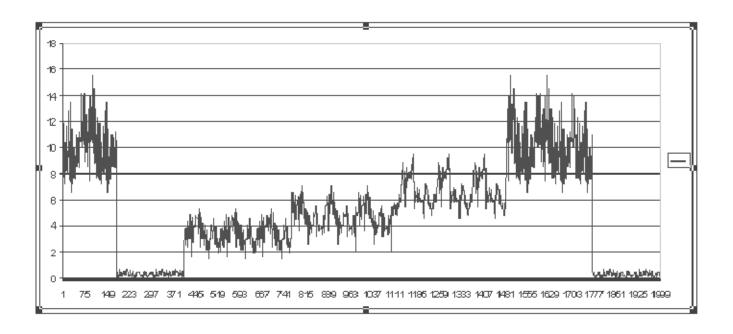


Figure 3-1: Extracted measurement data plotted using the Excel spread sheet graphing tool

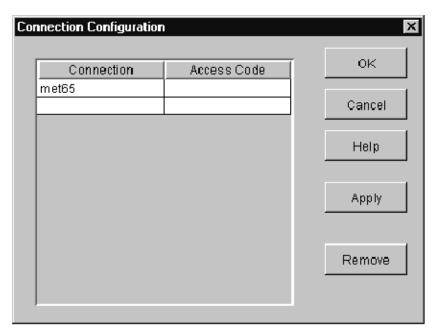
# **Tutorial**

This *Tutorial* provides step-by-step instructions for some important user tasks. Viewing History requires operating most of the configuration menus, so it can be used as a learning tool.

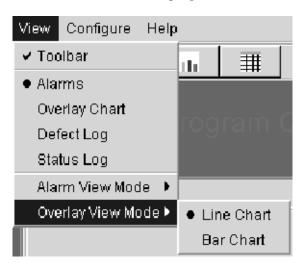
## **Viewing History**

Use the Overlay Chart Monitor graph display to view up to one week of history on selected monitored program channels. The graph can display up to eight selected traces. If you are interested in the history of a particular program channel, use the following procedure to select the stored measurement results for that channel. You can also use the Stack Chart Monitor graph to quickly view all the measurement history on a selected program channel. Refer to *Stack Chart Monitor* on page 2-28 for more information on that view.

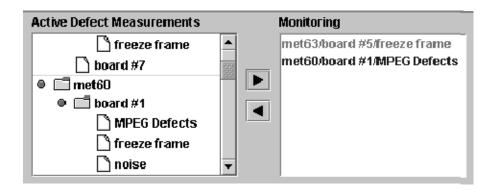
- 1. Determine the program monitor and channel that was monitoring the channel you want to view for history.
- 2. If program monitor and channel of interest are not already connected, connect them now.
  - **a.** In the task bar, select Configure and then Connections to display the Connections Configuration dialog box shown below.



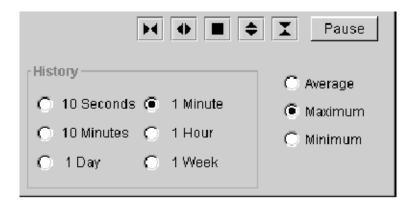
- **b.** Connect to a PQM100 program monitor by entering either its IP address or its assigned system machine name in the Connection Configuration box.
- c. If you do not know the machine name or IP address of a program monitor, check with your local system administrator for IP addresses and/or system machine names of the installed PQM100 program monitors.
- **d.** If access to a program monitor is locked, you can still view the operation of the connected program monitors, but you must enter the assigned Access Code to make any configuration changes.
- **e.** Click the Apply button to make the connection or connections.
- **f.** Disconnect a machine by selecting the machine name in the Connections list and clicking the Remove button. If you are viewing a local display, the local machine name is always displayed as a default and cannot be deleted.
- **g.** After you have made the connections you need and applied them, click on OK to exit the Connections dialog box.
- **3.** Select the channel and measurement results to view.
  - a. If you are not already viewing the Overlay Chart Monitor view, click on the View choice at the top of the screen and select the Line Graph Overlay Chart. History is not available in the Bar Chart view. The Line Graph Overlay view displays a live overlay graph of the selected measurements on selected program monitor channels.



**b.** In the Active Defect Measurements box of the Overlay Chart Monitor view, click on a machine icon button or double click on the icon itself to expand or contract the channel hierarchy for the machine as shown below (PQM300 connection).



- c. Select measurement traces to remove from the Overlay Chart Monitor graph, and then click on the left direction arrow to remove them. Removing a trace from the graph does not stop the accumulation of measurement data for the program channel.
- **d.** Select the measurement traces of the program channel you want to view for quality of service history. You can use the Defect Log to determine a time and machine name of the program monitor and channel that has the history you want to check. Refer to *Viewing the Defect Log* on page 2-40 for information on the content of the defect log.
- **e.** Click on the right direction arrow to add the trace or traces, if you have more than one selected, to the graph.
- 4. Select the amount of history, from the default of 10 seconds up to one week, you want to view for the channel traces. If you select a longer period of time to view than has been monitored for a selected channel, only the length of time of the stored data is displayed.



**NOTE**. The stored history files can be deleted if you wish to start a fresh history accumulation. You must be able to control the program monitor operating system either locally or through a network connection to run the batch file that removes the stored history data. Refer to Deleting History Data on page 2-38 for the procedure.

- 5. Select Average, Maximum, or Minimum for displaying the accumulated data points. The PQM100 application processes the data in the selected history time interval to fit in the display when a time longer than 10 seconds is chosen.
  - Average shows the average of the data in the processed time interval.
  - Maximum shows the highest value of the data (the worst quality) in the time interval.
  - Minimum shows the lowest (or best quality) value of the data in the time interval.
- **6.** Get a time and amplitude readout of a graph point by placing the mouse cursor on a point of interest and holding down the left mouse button. The cursor readout is displayed for the cursor location while the mouse button is held down as shown below.



Time: 19-14:10:11 VITC: 10:13:56-32

Value: 5.4

Time is the number of seconds back from the time of origin of the graph; value is the PDI number of the data point selected by the mouse cursor. If the program material contains a VITC (vertical interval time code), that time also appears in the cursor time readout.

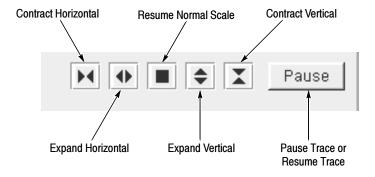
The VITC provides the hour, minute, second, and frame number of the point you select. Program material provided from a tape player usually has the time code. Original program material that is obtained after MPEG compression does not have a time code as the MPEG compressor strips it from the signal.

**NOTE**. To hold the trace stable while making measurements, pause the trace.

7. Expand the trace scale vertically or horizontally using the trace controls shown below. Select a point to expand about by clicking on the point of interest as in step 6. Revert to the normal vertical and horizontal trace scales by clicking on the square button.

Use the Pause control to stop the movement of the traces in the graph. The button name changes to Resume when the trace update is paused.

Measurements are not paused at anytime, but the data stops updating to the display until Resume is pressed.



- **8.** Select a period of history to view with higher resolution using the following procedure:
  - **a.** Select one of the longer periods in the history selection area to view the quality of service history farther back in time. Up to one week of data for every measurement enabled for every channel monitored is maintained.
  - **b.** Pause the update of the trace and click the mouse cursor on a point of interest in a history trace to select a portion of the history to expand around.
  - c. Select a shorter history period to display a trace with higher resolution (a shorter time down to 10 seconds for the highest resolution) to examine the data more closely. The displayed history traces are expanded around the selected point in time.
  - d. Export the displayed trace data to the Results.txt file in the D:\PQM100\bin\Results directory using the Export Results selection in the File choices. You can then archive the file as necessary or import the file contents into a data base application. The output is ASCII text with a header identifying the results data followed by a results line for each data point (600) in the trace. The result lines contain a time stamp and the result value. Every measurement is exported. A sample Results.txt file follows:

```
Machine ID - MET60

Channel ID - board #1

Measure Type - MPEG Defects

Decimation - 10 Minutes maximum

Maximum PDI - 15.14

Sept. 28, 1999 13:17:17 15.14

Sept. 28, 1999 13:17:17 12.70

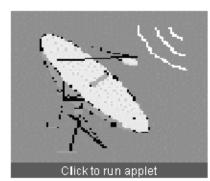
Sept. 28, 1999 13:17:16 9.18
```

## **Web Browser Remote Operation**

A centralized PC can be used to monitor any of the PQM100 or PQM300 program monitors installed on an accessible network. Use Netscape or Internet Explorer on your PC to display and control the program monitors connected to the network. Connect to a networked PQM100 or PQM300 program monitor as follows:

- 1. Start your Web Browser (either Netscape 4.5 or higher or Internet Explorer 4.0 or better).
- 2. Enter the IP address or computer name of one of the networked program monitors in the Location dialog box. An example for connecting to a PQM300 is shown in the following illustration.

# PQM300-Monitoring Station #1



- Download PQM300 Remote Application (Self Extracting 10Mb)
  - Download PQM300 Defects Log
    - Download PQM300 Results
- **3.** The applet is downloaded from the connected machine to the local PC. The display for a Netscape Web Browser is as shown above.
- **4.** When the display is finished loading, click on the icon to run the application through the applet.

**NOTE**. For faster operation for future connections, you can download and install the PQM100 application to your local control PC: Click on the "Download PQM100 Remote Application" line.

The program is self extracting and, once installed, can run the application without PQM100 modules installed in your PC. Downloading through a modem can take 30 minutes or more depending on the modem and data transfer rate of the ISP (internet service provider).

5. Use the virtual front panel display to connect to any PQM100 or PQM300 program monitor on the local network, make configuration changes (with access permission), display the selected measurement traces, and monitor for alarm conditions on any networked PQM100 program monitor.

## **Manual and Adaptive Setting of Blockiness Period**

In measuring MPEG defects, the PQM100 Program QoS Monitor relies heavily on the quantity called blockiness period for its internal computations. If the blockiness period does not have correct value, the results of measuring MPEG defects will be incorrect. The blockiness period is the width of the block of picture elements used in the Discrete Cosine Transform (DCT). This transform is the basis of MPEG compression coding. The period typically equals 8 pixels, but some compression coders alter this value by shrinking the number of pixels before sending the picture into the encoder. In spite of the loss of resolution in using this process, the picture quality can show overall improvement because there are fewer pixels to process, and the encoding task is easier for the encoder. In situations like this, when the video picture is expanded back to the original size in the decoder, the DCT block size will appear to be larger than 8.

The program monitor has two methods for setting the blockiness period parameter needed to perform the MPEG Defects measurement correctly: Fixed and Adaptive. Either of these output types has an associated MPEG Defects results trace that is displayed in the MPEG Defects graph in either the Stack Chart Monitor view or the Overlay Chart Monitor view. A third output type, Period, is a display of the detected period of the program material. Select the Output Type in the Measures Configuration window shown below.



#### **Fixed Output Type**

For the Fixed Output Type, you must know the blockiness period and enter that value manually in the period window for the MPEG Defects in the Measures configuration window. The period setting never changes in the course of the MPEG Defects measurement with the Output Type set to Fixed.

#### **Adaptive Output Type**

When Output Type is set to Adaptive, the program monitor attempts to find the blockiness period present in the video, starting with the value set in the period window. The period switches automatically if a new blockiness value is found.

The adaptive method works well in situations where MPEG artifacts of high amplitude are present (typically seen with in the MPEG transport stream at lower bit rates). When the level of MPEG artifacts are of low amplitude, the adaptive method can become unreliable. For continuous monitoring of a channel over prolonged periods of time, the best practice is to set the blockiness period manually so that the period can not inadvertently switch to a wrong value for the measurement. Set the Output Type to Fixed and enter the correct blockiness value for the program material in the Period window.

Use the adaptive method either when connecting to program material with unknown blockiness for the first time to find out what the blockiness period is or when verifying that the blockiness period still has the same value as originally determined. The adaptive method looks at the detected blockiness values over a period of time and determines the correct blockiness period to set for the MPEG Defects measurement. The time needed to make an adaptive period change depends on the amplitude of the blockiness defects in the program material.

The adaptive period changes quickly for program material with high blockiness amplitude values. If the detected blockiness amplitude values are low, the adaptive mode takes more time to make an adaptive period change. Determine the Period setting being on a seen program channel when in adaptive period mode by viewing the MPEG Defects graph in the Stack Chart Monitor view. The MPEG Defects label at the bottom of the graph has the period reported. There is no period report after the label when the fixed period mode is selected.

#### **Period Output Type**

When the Output type is set to Period, a chart of the detected blockiness period value is shown in the MPEG Defects graph. The Period display is a good tool to use for verifying the blockiness period of the incoming program video. The detected blockiness period is clearly seen during the dynamic scenes, such as during the pan, zoom and fast movement of objects. The still scenes and scenes with a lot of graphic content that have low amplitude blockiness values, will likely yield varying blockiness values. You can observe the displayed blockiness period over time to find correct period value for the video program material. Once that value is determined, set the Output Type to Fixed and enter the period value to use for the MPEG Defects measurement in the Period window.

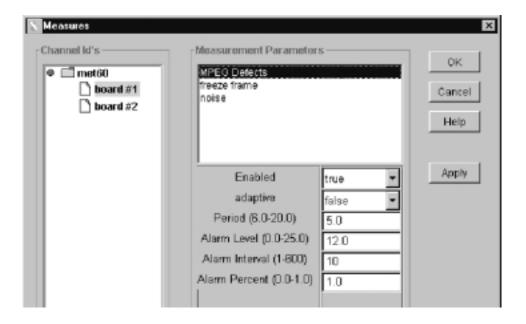
You can also use the Period Output Type to monitor the incoming program for blockiness changes that can occur when program content on a channel changes such as when the video is provided from a different source. If you want to know if the blockiness exceeds a specified value, set the Alarm Level in the Measures Configuration menu to a threshold level to catch if the changes to that value.

# **Configuring the Composite Decoder**

The Tektronix Composite Decoder module must be set for the applied video standard (NTSC or PAL) to use the correct decoding algorithm. If there is no signal connected or the incorrect video standard is applied to a decoder, error messages will appear. To avoid the error messages that will occur, do not change the video standard applied to the program monitor channel while the measurements are running. Stop all the measurements on the channel or channels that are to be changed. Set the decoder to the correct video standard before the program monitor measurements are restarted.

Use the following procedure to select the video standard and the signal processing for your program monitor operation. The composite decoder configuration changes you make apply to all the installed decoder modules. The decoders can not be configured either separately or for different video standards.

1. Click on the Configure menu and select Measures to open the Measures dialog box shown below.



- 2. Select all the composite video program monitor channels (PQM300 connections may have more than one channel).
- **3.** Select each measurement in turn in the Measurement Parameters window. Set Enabled to false and click Apply for each one.
- **4.** Click OK to exit the Measures Configuration menu.

- 5. Apply the video signal to the decoder composite input or S-Video input, as appropriate for the source, of each composite video program monitor channel. Terminate the loop-through output of the composite decoder modules using a 75  $\Omega$  BNC termination if the signal is not continued to a following 75  $\Omega$  system load.
- **6.** Click on Configure task choice and select the Decoder Configuration menu. One of the dialog boxes shown below is displayed depending on whether NTSC or PAL and Composite or S-Video is selected for the input source.





- 7. Select the appropriate video standard (NTSC or PAL) for the input program material.
- **8.** Select the appropriate input type (either composite or S-Video) for the source of the input program material. After you make that choice, the list of processing selection list shows the types available for the video standard and source selected.
  - Composite: Selects the Composite In connector of the decoder module as the source of input signal to convert to 601 digital video.
  - S-Video (Y/C): Selects the S-Video connector of the decoder module as the source of input signal to convert to 601 digital video.
- **9.** For composite video, select the Comb filter. The Comb filter minimizes the defect filtering done by the decoder and provides the best match for composite video to 601 digital signal program material and S-Video program material with similar MPEG defect levels.
- **10.** For S-Video, select the Simple filter.

- 11. Click OK to write the changes to all the composite decoder modules. This exits the Decoder Configuration menu. If any of the channels do not have a signal applied to the decoder module, one or more error messages are displayed to alert you to the missing signal.
- **12.** Click on Configure in the task bar and reselect the Measures Configuration menu.
- 13. Reselect the program monitor channel or channels to re-enable the measurements you want and make any alarm changes you want for the new program content.
- **14.** Click Apply to activate the changes for each measurement. If you do not apply the changes before selecting a new measurement to configure, the changes are not made.
- **15.** After all the changes are made, click OK to exit the Measures Configuration menu.

### Decoder Processing Information

The processing selection changes the way the decoder separates the luminance and chrominance portions of the input signal. Different processing may be better for different systems and sequences, but for the PQM100 program monitor, we want to preserve any MPEG defects in the monitored program material. The Comb filter is the best processing choice for quality of service monitoring. Information on the available decoder processing selections for general use follows:

### **Composite Processing Selections**

- Adaptive Line: This is typically the preferred selection for composite video conversion. It adapts between Comb and Notch processing to minimize the decoder artifacts.
- **Notch:** This selection provides a simple notch filter to extract the luminance portion of the composite video and a bandpass filter to generate the chrominance. Notch can be used to emulate other notch decoders that may be part of the system under test.
- Comb: This selection provides a full-time comb to separate the luminance and chrominance. In NTSC this is a 2-line comb, in PAL it is a 3-line comb. Comb can be used to emulate other comb decoders that may be part of the system under test. Comb preserves the MPEG defects in the program content for a more accurate measurement of service quality.
- Adaptive Field: This selection adapts between notch and a field delay comb. Adaptive Field is useful for sequences with low motion content or to emulate similar decoders that may be part of the system under test.
- Adaptive Frame: This selection adapts between a notch and a frame delay comb. Adaptive Frame is useful for sequences with low motion content or to emulate similar decoders that may be part of the system under test. This selection is not available for PAL video format.

#### S-Video Processing Selections

- **Simple:** This is typically the preferred selection for S-Video. It should be used when the input luminance and chrominance are well separated. Simple processing applies the components directly to the demodulator function with minimal filtering. The Simple selection is the only processing type available for PAL video format.
- Adaptive Line: This selection applies some adaptive comb filtering to the chrominance input to reduce residual luminance that may be present. Adaptive Line is needed only if the S-Video input comes from a source with poor Y/C separation.

# **Appendices**

# **Appendix A: Specifications**

This section lists the electrical, physical, and environmental characteristics of the PQM100 Program QoS Monitor. All specifications are guaranteed unless labeled typical. Typical specifications are provided for your convenience but are not guaranteed.

The following definitions describe the information you will find in the specification tables.

- **Specification:** A document or a section of a document that lists and describes characteristics and performance requirements of equipment and certain programming material.
- Characteristic: A property of the product.
- **Description:** A statement that describes a characteristic usually in limit form. This statement is considered to be binding on the company (seller), and can be verified by performing the appropriate portion of the Performance Verification Procedure, or by a separate and available procedure.
- **Supplemental information:** Statements that explain performance requirements or provide performance information. These are not considered to be statements of guaranteed performance and are not ordinarily supported by a performance check.

## **Performance Conditions**

The Performance requirements are valid within the environmental limits if the instrument was adjusted at  $25^{\circ}$  C  $\pm$   $5^{\circ}$  C and you allowed a minimum warm-up time of 20 minutes.

# **Hardware Specifications**

Table A-1: Program Monitor board

Characteristic	Description	Supplemental information
Input Signal Format	Receives 270 Mbit/s serial digital signal	Complies with ITU-R BT.601, BT.656, and SMPTE 259M
Channel A: Main In and Main Out		Active loop-through, BNC, 75 $\Omega$ terminating
Input Return Loss		At least 15 dB (1 MHz to 270 MHz), with power on.
Serial Receiver Equalization Range		Proper operation with coaxial cable up to 14.5 dB loss at 135 MHz. Typical operation; to 300 meters with Belden 8281 coaxial cable.
Active loop-through output characteristics		Meets SMPTE 259M levels and rise and fall times. No reclocking is done on loop-through output.
Loop Output Return Loss		At least 15 dB (1 MHz to 270 MHz), with power on.
Output Signal Format	270 Mbit/s serial digital signal	Complies with ITU-R BT.601, BT.656, and SMPTE 259M. Exception: output frequency accuracy only specified when not referenced to an external input signal.
Output impedance		75 Ω
Return Loss		At least 15 dB (1 - 270 MHz), with power on.
Output level	800 mV ± 50 mV	
Rise/Fall		0.3 ns to 1.2 ns, measured 20% to 80%
Jitter - Internal Reference		Less than 0.2 UI, typically 0.3 ns peak-to-peak.
Jitter - External Reference		Depends on the reference input. Typically peaking at 0.05 dB. Jitter attenuation 3 dB point is typically at 650 kHz.
Frequency	270 Mbit/s (27 MHz clock is checked)	
Frequency accuracy		±1.5 ppm over temperature range plus ±1 ppm per year drift, when using the internal oscillator.
Output connector		BNC
DSP memory		256 MB fast SDRAM

Table A-2: NTSC/PAL Composite Decoder board (Option 01)

Characteristic	Performance requirement	Supplemental information	
Input Channels			
Video Format	NTSC, NTSC No Setup, PAL (B, D, G, H, and I)		
Composite Input type		Passive loop-through, 75 $\Omega$ , compensated, BNC	
Return loss		40 dB up to 6 MHz on composite video	
Loop-through insertion loss		0.6 dB Max to 6 MHz for composite video	
Input amplitude range		+5%, -20% typical	
Hum range	0.5 V peak-to-peak		
Frequency range		±20ppm	
Genlock jitter		0.5 degree on 0 dB signal, -20 dB hum, -50 dB SNR	
S-Video Input type		Standard S-Video and connector. No loop-through, terminated.	
Return loss		25 dB typical	
601 Out (serial digital video)			
Connectors		One BNC, one SMB. Identical signals on both output connectors.	
Format	270 Mbit/s serial video component only	Complies with ITU-R BT.601, BT.656, and SMPTE 259M.	
Output level	800 mV ± 80 mV		
Rise/Fall	0.4 ns to 1.2 ns, measured 20% to 80%		
Jitter	< 0.2UI above 10 Hz		
Output impedance		75 $\Omega$ , 15 dB return loss 5 to 270 MHz	
Frequency		270 Mbit/s nominal, tracks input signal	
Output mode		8 bit or 9 bit, not user selectable	
Conversion Accuracy			
Gain	1 ± 2% low frequency		
Flatness	1% to 5 MHz for luma, relative to 500 kHz		
Luma linearity		2%	
Differential Gain		1%	
Differential Phase		1 degree	
Black Level Error		10 mV	

# **System Components**

Table A-3: System components

Characteristic	Description	
Mainframe	Intel Rack Server Platform	
Form Factor	2 unit, rack-mountable in standard 19-inch rack	
Processor	866 MHz Pentium III, 256K Cache, Flip Chip BGA package	
System Memory	128 MB, 133 MHz, 3.3 V, ECC, PC/133 compliant registered SDRAM, 168 pin DIMM	
Real Time Clock	Real-time clock/calendar with a resolution of 1 second or less	
Retention Time: Real-time clock, CMOS setup, and PnP NVRAM	Projected battery life is 10 years	
BIOS	Phoenix BIOS, field upgradable	
Bus	PCI, 32 Bit, 33MHz	
Non-volatile Storage		
Floppy Disk drive	3.5 inch PC compatible floppy disk drive; 1.44 Mbyte high-density double sided (2HD)	
CD-ROM drive	Half height IDE CDROM drive, 24X	
Hard Disk Drives	18 GB SCSI, Hot swappable	
Mainframe Interfaces	10/100 Base-TX, RJ-45 connector	
	Two RS-232	
	One 25 pin D-sub connector parallel (printer) port	
	One PS2 keyboard port	
	One PS2 mouse port	

Table A-4: Rear panel interface characteristics

Characteristic	Description	Description			
Parallel interface port (printer port)		Compliant with IEEE P1284-C/D2 for bidirectional Parallel Peripheral Interface for			
	, , , ,	Personal Computers (draft) style 1284-C.			
	Pin assignments for c	·			
	1. STROBE_L	14. AUTO_L			
	2. D0	15. ERROR_L			
	3. D1	16. INIT_L			
	4. D2	17. SELECTIN_L			
	5. D3	18. GND			
	6. D4 7. D5	19. GND 20. GND			
	8. D6	20. GND 21. GND			
	9. D7	21. GND 22. GND			
	10. ACK L	23. GND			
	11. BUSY	24. GND			
	12. PaperEnd	25. GND			
	13. SELECT				
Serial interface port 9-pin male-D-sub connector to suppor		support RS-232 serial port. Compliant to EIA/TIA 574.			
	Pin assignments (RS-232):				
	1. DCD	6. DSR			
	2. RXD	7. RTS			
	3. TXD	8. CTS			
	4. DTR	9. RIA			
	5. GND				
SVGA Output Port	15-pin female high density-D-su Table A-5 on page A-6.	ub SVGA connector. Compliant with EIA RS 343A. See			
	Pin assignments:				
	1. Red	9. (key)			
	2. Green	10. GND			
	3. Blue	11. NC			
	4. NC	12. DDCDAT			
	5. GND	13. HSYNC			
	6. GND	14. VSYNC			
	7. GND	15. DDCCLK			
	8. GND				

Table A-4: Rear panel interface characteristics (cont.)

Characteristic	Description	
USB Port	Series A USB receptacle.	
	Pin assignments:	
	1. +5 VDC 3. +Data	
	2Data 4. GND	
Ethernet Port	10 Base-T/100 Base-T on PCI bus, RJ45 Connector	
	RJ45 pin assignments:	
	1. TX+ 5. NC	
	2. TX- 6. RX-	
	3. RX+ 7. NC	
	4. NC 8. NC	

Table A-5: VGA modes

Resolution	Refresh Rate (Hz)	Colors	
640 x480	200	256	
800 x 600	200	256	
1024 x 768	150	256	
1152 x 864	120	256	
1280 x 1024	100	256	
1600 x 1200	76	256	
640 x480	200	65K	
800 x 600	200	65K	
1024 x 768	150	65K	
1152 x 864	120	65K	
640 x480	200	16.7M	
800 x 600	160	16.7M	

Table A-6: Keyboard and mouse interface characteristics

Characteristic	Description	Description		
Mouse Port	PS2 compatible mouse port utiliz	ing a mini-DIN connector		
	Pin assignments:			
	1. Data	4. +5V		
	2. NC	5. Clock		
	3. GND	6. NC		
Keyboard Port	PS2 compatible keyboard port ut	ilizing a mini-DIN connector	_	
	Pin assignments:			
	1. Data	4. +5V		
	2. NC	5. Clock		
	3. GND	6. NC		

# **Power Characteristics**

Table A-7: AC power source characteristics

Characteristic	Description	
Source Voltage 100 to 120 VAC		
	200 to 240 VAC	
Fuse Rating	6.3 A Fast / 250 V, not operator replaceable	
Power Consumption	100 Watts typical	
Inrush Surge Current	22 A peak at 120 VAC, 60 Hz	
	38 A peak at 240 VAC, 50 Hz	
Power Factor Correction	Yes	
Frequency range	50/60 Hz	

# **Mechanical (Physical) Characteristics**

**Table A-8: Mechanical characteristics** 

Characteristic	Description	
Classification	19 in rackmount, 2U high	
Overall Dimensions		
Height	3.4 in (8.8 cm) 2U	
Width	18.9 in (48.0 cm)	
Depth	24.5 in (62.2 cm)	
Depth behind vertical rack rails	22.9 in (58.2 cm)	
Weight		
PQM100 mainframe	31 lb (14.1 kg)	
Mainframe w/rackmount hardware	38 lb (17.2 kg)	
Shipping Weight	55 lb (25.0 kg)	
Construction Materials	Chassis parts are constructed of aluminum alloy and aluminized steel; front panel and trim pieces are constructed of plastic; circuit boards are constructed of glass and/or ceramic-glass laminate.	

# **Environmental Characteristics**

**Table A-9: Environmental characteristics** 

Characteristic	Description	
Cooling airflow	Intake is from the front and sides of the instrument. Exhaust is to the rear of the instrument	
Use Rating	Rated for indoor use only.	
Atmospherics		
Temperature:		
Operating	+5°C to 35°C, 30°C/hr max gradient, non-condensing	
Non-operating	-20°C to 60°C, 30°C/hr max gradient (without disk media installed in disk drives)	
Humidity		
Operating	20% to 80% relative humidity, non-condensing. Max wet bulb temperature: 29°C (derates relative humidity to $\sim$ 46% at 35°C)	
Non-operating	8% to 80% relative humidity, non-condensing. Max wet bulb temperature: 40°C (derates relative humidity to $\sim$ 55% at 50°C)	
Altitude		
Operating	Up to 6,561 ft (2000 m)	
Non-Operating	Up to 40,000 ft (12,190 m)	

# **Certification and Compliances**

Table A-10: Electromagnetic Compatibility

Category	Standards or descri	tandards or description	
EC Declaration of Conformity - EMC	Compliance was demonstrated per EN55103-1/2 Product Family Standard for Audio, Video, Audio-Video, and Entertainment Lighting Control Apparatus for Professional Use (Environment Class E4; rack-mount application), using the following specifications:		
	Emissions: <sup>12</sup>		
	EN 55022	Class A, Radiated and Conducted Emissions.	
	EN61000-3-2 (A14)	Harmonic Currents, Conducted Emissions, AC Power Port	
	EN55103-1	Radiated Magnetic Field Emissions, Annex A, rack-mount, Inrush Currents, Conducted Emissions, AC Power Port, Annex B Signal and Control Ports, Conducted Emissions, Annex E	
		s it 38 A peak at 240 VAC/50 HZ, 22 A peak at 120 VAC/60 Hz	
	Immunity: <sup>1</sup>		
	IEC 61000-4-2	Electrostatic Discharge Immunity, Performance Criterion "B"	
	IEC 61000-4-3	RF Electromagnetic Field Immunity, Performance Criterion "A"	
	IEC 61000-4-4	Electrical Fast Transient/Burst Immunity, Performance Criterion "B"	
	IEC 61000-4-5	Electrical Slow Transient (Surge) Immunity, Performance Criterion "B"	
	IEC 61000-4-6	Conducted Radio Frequency Immunity, Performance Criterion "A"	
	IEC 61000-4-11	Voltage Short Interruption Immunity, AC Power Port, Performance Criterion "C"	
	IEC 61000-4-11	Voltage Dips Immunity, AC Power Port, Performance Criterion "B" and "C"	
	EN55103-2	Radiated Magnetic Field Immunity, Annex A, Rack mount, Performance Criterion "A"	
	Performance Criterion A: The apparatus will continue to operate as intended, in the presence of the disturbing phenomena.		
		on B: The apparatus will continue to operate as intended after the disturbing yed. There will be no change of operating state or stored data.	
	disturbing phenomen	on C: Normal function of apparatus is automatically restored when the na is removed or can be restored by operation of the controls. Apparatus self-reboot or require a manual reboot.	

Table A-10: Electromagnetic Compatibility (cont.)

Category	Standards or description	
Australia Declaration of Conformity	EMC Framework, with compliance demonstrated using the following standard: <sup>1</sup>	
	AS/NZS 2064, Australian EMC Emissions Standard for Industrial, Scientific, and, Medical Equipment.	
USA, FCC Compliance	Emissions comply with FCC Code of Federal Regulations 47, Part 15, Subpart B, Class A Limits. <sup>1</sup>	

<sup>1</sup> Compliance was demonstrated using high quality, shielded interface cables.

Table A-11: Environmental Limits and Use Classification for Safety Certification Compliance

Category	Standards or description	
Safety Certification Compliance		
Temperature, operating	+5° C to +35° C	
Altitude (maximum operating)	2000 meters	
Equipment Type	Information Technology Equipment (ITE)	
Safety Class	Class 1 (as defined in IEC 60950, Clause 1.2.4.1) - grounded product.	
Installation (Overvoltage) Category	Overvoltage Category II (as defined in IEC 60664)	
Pollution Degree	Pollution Degree 2 (as defined in IEC 60950). Note: Rated for indoor use only.	
Supply Voltage Range	100 VAC to 120 VAC, 50/60 Hz, single phase	
	200 VAC to 240 VAC, 50/60 Hz, single phase	
Fuse Rating	Mains fuse is 6.3 A Fast / 250 V, not operator replaceable. Refer servicing to qualified service personnel	
Current Rating	4.6 A, maximum @ 100 VAC to 120 VAC	
	2.3 A, maximum @ 200 VAC to 240 VAC	
Relative Humidity (maximum operating)	80 % for temperatures up to 31° C, decreasing linearly to 67% at 35° C	

PQM100 Option 01 (Composite Decoder module) compliance to EN55022 Class B Radiated emissions limits was demonstrated with S-Video cables (Tektronix part number 012-1554-00), each with two clamp-on EMI Suppression Ferrites (Tektronix part number 276-0344-00) attached on the cable at the end connected to the PQM100 Option 01 S-Video input connector.

Table A-11: Environmental Limits and Use Classification for Safety Certification Compliance (cont.)

Category	Standards or description				
Pollution Degree Definition	A measure of the contaminates that could occur in the environment around and within a product. Typically the internal environment inside a product is considered to be the same as the external environment. Products should be used only in the environment for which they are rated.				
	Pollution Degree	No pollution or only dry, nonconductive pollution occurs. Products in this category are generally encapsulated, hermetically sealed, or located in clean rooms.			
	Pollution Degree	Normally only dry, nonconductive pollution occurs. Occasionally a temporary conductivity that is caused by condensation must be expected. This location is a typical office/home environment. Temporary condensation occurs only when the product is out of service.			
	Pollution Degree	Conductive pollution, or dry, nonconductive pollution that becomes conductive due to condensation. These are sheltered locations where neither temperature nor humidity is controlled. The area is protected from direct sunshine, rain, or direct wind.			
European Union Compliance	Compliance was demonstrated to the following specification as listed in the Official Journal of the European Union:				
	Low Voltage Directive 73/23/EEC, amended by 93/68/EEC				
	EN 60950 2nd E Amd. 4:1996	Safety of Information Technology Equipment.			
Listed by U.S. NRTL	UL 1950	Safety of Information Technology Equipment, Including Electrical Business Equipment.			
Canadian Certification	CSA C22.2 No. 9	Safety of Information Technology Equipment, Including Electrical Business Equipment.			
Additional Compliance	IEC 60950, 2nd Amd. 4:1996	., Safety of Information Technology Equipment.			
Installation (Overvoltage) Category	Terminals on this product may have different installation (overvoltage) category designations The installation categories are:				
		CAT III Distribution-level mains (usually permanently connected). Equipment at this level typically in a fixed industrial location.			
		CAT II Local-level mains (wall sockets). Equipment at this level includes appliances, portabl tools, and similar products. Equipment is usually cord-connected.			
	CAT I Secondary (signal level) or battery operated circuits of electronic equipment.				
Laser Classification	This product contains a CD-ROM drive which utilizes a Class 1 laser and complies with EN60825-1:94, as well as with the U.S. FDA regulations. The drive is marked with the laser's classification and the date of manufacture, as well as the following information: Complies with the DHHS rules 21 CFR Chapter 1, Subchapter J applicable at the date of manufacture.				

# **Appendix B: User Service**

This appendix describes general care and service procedures for the PQM100 Program QoS Monitor in the following sections:

- *Preventative Maintenance* provides cleaning instructions.
- A *User Verification Procedure* provides testing instructions to check the operation of the PQM100 modules for expected performance.
- *In Case There is a Problem* provides some hints for troubleshooting some possible operational errors that can occur during the operation of the program monitor.
  - Service troubleshooting procedures are located in the optional *PQM100 Program QoS Monitor Service Manual* (refer to the *Preface* for a complete list of manuals available for the PQM100).
- Repacking for Shipment gives instructions for packing and shipping the program monitor for reshipment to another location or return to Tektronix for service.

### **General Care**

Protect the instrument from adverse weather conditions. The instrument is not waterproof.



**CAUTION.** To avoid damage to the instrument, do not expose it to sprays, liquids, or solvents.

Do not use chemical cleaning agents; they may damage the instrument. Avoid chemicals that contain benzene, toluene, xylene, acetone, or similar solvents.

# **Preventive Maintenance**

Check the electrical performance and have the instrument accuracy certified (calibrated) once a year.

Preventive maintenance mainly consists of periodic cleaning. Periodic cleaning reduces instrument breakdown and increases reliability. You should clean the instrument as needed, based on the operating environment. Dirty conditions may require more frequent cleaning than computer room conditions.

#### Cleaning the Exterior

Clean the exterior surfaces of the instrument with a dry, lint-free cloth or a soft-bristle brush. If dirt remains, use a cloth or swab dampened with a 75% isopropyl alcohol solution. A swab is useful for cleaning in narrow spaces around the connectors. Do not use abrasive compounds on any part of the instrument.



**CAUTION.** Avoid getting moisture inside the instrument during external cleaning; and use only enough solution to dampen the cloth or swab. Use a 75% isopropyl alcohol solution as a cleanser and rinse with deionized water.

Do not wash the front-panel On/Standby switch. Cover the switch while cleaning the instrument.

## Cleaning the Compact Disc Drive

The compact disc drive requires routine maintenance to operate at maximum efficiency. The compact discs can be damaged if dirt and dust accumulate on the surface. Store any discs in their protective containers to keep them from being exposed to dust or dirt. Clean the face of the CD-ROM drive monthly with a cloth dampened with deionized water.



**CAUTION.** Electrostatic discharge (ESD) can damage components in the CD-ROM drive. Do not touch lens or exposed metallic parts on the platter, with the exception of the center hub.

Do not allow moisture to enter the disc drive. When power is applied, the internal components may be damaged.

# Cleaning a Keyboard and Mouse

If you have connected a keyboard and mouse to the program monitor, clean the exterior surfaces of the keyboard and mouse with a dry, lint-free cloth or a soft-bristle brush. A swab is useful for cleaning in narrow spaces around the controls and connectors.



**CAUTION.** Avoid getting moisture inside the keyboard and mouse during external cleaning and use only enough solution to dampen the cloth or swab. Use a 75% isopropyl alcohol solution as a cleanser and rinse with deionized water.

# Cleaning an External Monitor

If you have connected an external CRT monitor to the transport monitor, clean the monitor CRT using a soft cloth dampened with deionized water to remove accumulated dust or fingerprints.

# **User Performance Verification**

The user performance verification provides a few simple checks to verify the operation of the PQM100 program monitor.

### **Test Equipment Required**

The following test equipment is needed to provide the test signals used for the performance verification steps. If the program monitor does not have the optional Composite Decoder module installed, only the serial-digital video check is needed to verify operation.

Table B-1: Recommended test equipment

Description	Minimum requirement	Example test equipment	
Serial Digital Video Test Signal Generator	Generate 601-525 and 601-625 60% Sweep test signal	Tektronix TSG601 Serial Digital Generator	
NTSC Composite Video Test Signal Generator (for Composite Decoder test)	Generate NTSC composite video convergence test pattern	Tektronix TSG130A NTSC Multiformat Generator	
PAL Composite Video Test Signal Generator (for Composite Decoder test)	Generate PAL composite video convergence test pattern  Tektronix TSG131A P. Multiformat Generator		
SVGA monitor and monitor cable	Multisync SVGA monitor and connection cable with standard video cable connector	Tektronix part number 119-5696-00	
Keyboard	IBM compatible keyboard, 4-pin mini DIN connector.	Tektronix part number 118-9402-00	
Mouse	Microsoft compatible 3-button mouse	Tektronix part number 119-4330-02	
75 $Ω$ coaxial cable	Low-loss video cable, double shielded; BNC male to BNC male, 72 in.	Tektronix part number 012-0159-01	
75 $Ω$ coaxial cable	Coaxial cable; BNC male to BNC male, 24 in.	Tektronix part number 012-1339-00	
75 Ω termination (for Composite Decoder test)	Termination impedance 75 $\Omega$ ; connector BNC male.		

#### **Serial Digital Video Check**

Use the following procedure to verify the operation of the serial-digital video Program Monitor module. If the PQM100 has the optional Composite Decoder module installed, perform the *Composite Decoder Check* verification procedure that starts on page B-8 first. If that check is good, operation of the Program Monitor module is also verified.

1. With the monitor power off, connect an SVGA monitor for a display and a keyboard and mouse for user command inputs to the instrument (see Figure B-1).

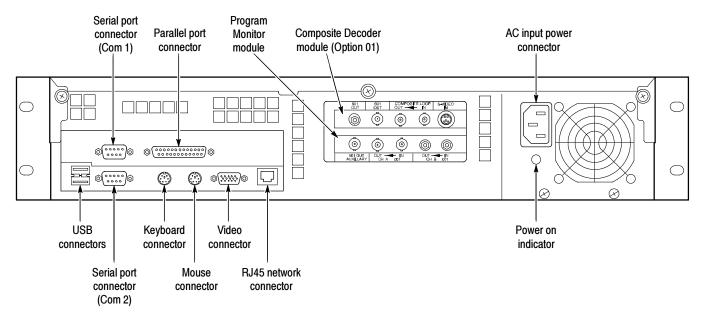


Figure B-1: Rear panel of PQM100 program monitor

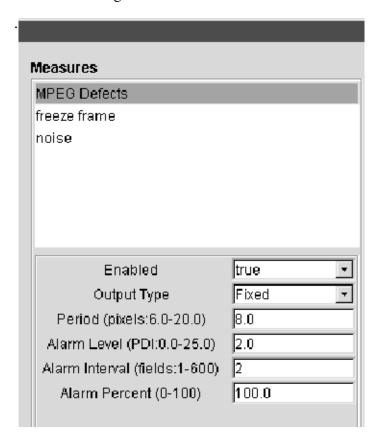
- 2. Connect the SVGA monitor power cable to the AC power source.
- 3. Connect a Convergence (CRC off, 800 mV amplitude) 601-525 digital video test signal (NTSC) from the serial digital generator to the Channel A BNC loop-through input of the program monitor module. The program monitor has an active loop-through and does not need a termination on the output BNC.
- **4.** Press the SVGA monitor power switch to apply power to the monitor, and then press the On/Standby switch to power on the PQM100 program monitor.

Whenever you power on the program monitor, it goes through the initialization and the power on diagnostics. If the diagnostics pass, the PQM100 application is loaded and starts without the need to enter a user name and password as normally required for a Windows NT operating system.

- **5.** If the power on diagnostics fail or the PQM100 application fails to start, refer the problem to a qualified service person.
- **6.** Select the Alarm View (click on View, select Alarm) if not already displayed.
- 7. Use the Configure Measures (click on Configure, select Measures) dialog box to enable all the measurements on the program monitor module. Set the measurement parameters as follows:
  - **a.** Use the mouse to select the board#1 icon in the Measure Configuration dialog box.
  - **b.** Select MPEG Defects in the dialog box as shown below and set the parameters as follows:

Enabled true
Output Type Fixed
Period value set 10.7

The Alarm settings can remain at the default values.



c. Click Apply to apply the changes to the PQM100 program monitor. If you do not apply the changes before you select a new measurement, the setting changes for the first measurement are not made.

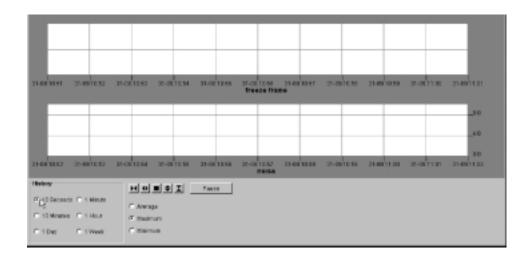
**d.** Select freeze frame in the Measures dialog box and set the parameters as follows:

Enabled true Input Type Digital

- e. Click Apply to apply the changes to the program monitor.
- **f.** Select noise in the Measures dialog box and set Enabled to true.
- **g.** Click Apply to apply the change to the program monitor.
- h. Click OK to exit the Measures dialog box.
- **8.** In the Alarm View, click on the program channel icon as shown below to switch the display to the Stack Chart Monitor View.



**9.** In the Stack Chart Monitor view, select 10 seconds in the History box as shown below.



- 10. Check that a trace is being displayed in each of the three measurement graphs. The noise trace is at the bottom of the noise graph (zero), the freeze frame trace should be a heavy line across the middle of the freeze frame graph, and the MPEG Defect trace should be near the bottom of the graph.
- 11. Place the mouse cursor on the trace in the MPEG Defect graph box, and click on the measured results trace. Hold the mouse button (either one) down to display the measurement cursor.

Time: 28-02:33:50

Value: 3.4

- 12. Check the cursor readout for value of  $3.4 \pm 1.0$  for 525 (NTSC) input video. This is the PDI value for the applied digital signal.
- 13. Click the Alarm View button to return to the Alarm View display.
- 14. Use the Configure Measures dialog to disable (set to false) all the measurements being made on the program monitor module. A screen is displayed telling you that no measures are configured when all the measurements are turned off.

**NOTE**. The PQM100 program monitor automatically recognizes the video standard that is applied when the measurements start, but it does not recognize a video standard change made while any measurements are running.

- **15.** Change the signal generator to provide a Convergence (CRC off, 800 mV) 601-625 digital video test signal (PAL). Use the following steps to change the video standard on the TSG601 signal generator:
  - **a.** Turn off the signal generator.
  - **b.** Hold down the Lock Out button and press the ON button to display the diagnostic menu.
  - **c.** Use the up and down arrow buttons to scroll through the list of selections available to item 7=Format Select.
  - **d.** Use the left and right arrow buttons to select between 525 and 625.
  - **e.** Press the Test Signals button at the top of the keypad to exit the diagnostic menu and return to normal operation of the TSG601 signal generator.
  - **f.** If Convergence is not the selected signal, press the L button in the keypad to directly select it.

- **16.** In the PQM100 program monitor screen, use the Configure Measures dialog box to enable all the measurements as in step 7.
- 17. Check for a PDI value of 2.2  $\pm$  1.0 for 625 (PAL) input video.
- **18.** If there is no Composite Decoder module installed, this ends the functional verification testing. Continue with step 19. If there is a Composite Decoder module installed, continue with the *Composite Decoder Check* beginning on page B-8.
- **19.** Press the On/Stby switch to start the shutdown of the PQM100 program monitor.
- **20.** When the program monitor turns off, turn off the SVGA monitor and disconnect the test equipment from the PQM100.

### Composite Decoder Check

The PQM100 program monitor can also have one Tektronix Composite Video Decoder module (Option 01) installed for composite video program monitoring. Use the following procedure to check the operation of an installed Composite Decoder module.

**NOTE**. This procedure is actually a check of the channel module consisting of a Composite Decoder module and a Program Monitor module. If the channel does not provide the correct PDI value for the test input signal, you can use the previous Serial Digital Video Check to verify the operation of the Program Monitor module for the channel pair.

- 1. With the monitor power off, connect an SVGA monitor for a display and a keyboard and mouse for user command inputs to the instrument (see Figure B-1 on page B-4).
- 2. Connect the SVGA monitor power cable to the AC power source.
- **3.** Connect a multiburst PAL composite video test signal to the Composite In BNC loop-through input of the Decoder Module as shown in Figure B-2.
- **4.** Terminate the Composite OUT BNC of the Decoder module with a 75  $\Omega$  BNC termination.
- **5.** Connect the 601 Out BNC connector on the Composite Decoder module to the Channel A 601 BNC connector of the Program Monitor module of the channel pair as shown in Figure B-2.
- **6.** Press the monitor power switch to apply power to the monitor, and press the On/Standby switch to power on the PQM100 program monitor.
- 7. Wait for the initialization to complete and the PQM100 application to start.

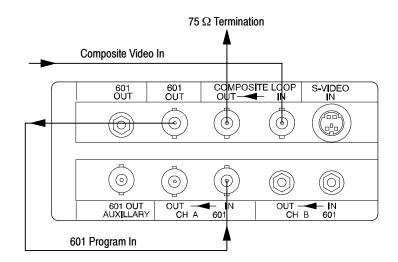


Figure B-2: Signal connections for checking the optional Composite Decoder module

**8.** Click on Configure in the top task bar and select Decoder. This displays the Decoder configuration dialog box as shown below.



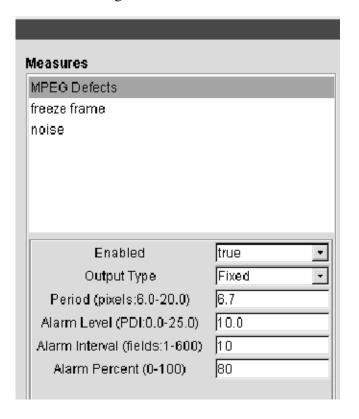
- **9.** Set the Input Standard for PAL and set the Input Selection for Composite.
- **10.** In the Processing Selection window, select Comb filtering.
- 11. Click OK to apply the changes and exit the Decoder configuration box.

**NOTE**. You will get an error message from the Composite Decoder module if you do not have a signal applied. Click on OK until all the messages are cleared. A Composite Decoder module with a signal applied should not have any error messages displayed.

- 12. Select the Alarm View (click on View, select Alarm) if not already displayed.
- **13.** Use the Configure Measures (click on Configure, select Measures) dialog box to enable all the measurements on the program monitor module. Set the measurement parameters as follows:
  - **a.** Use the mouse to select the board#1 icon in the Measure Configuration dialog box.
  - **b.** Select MPEG Defects in the dialog box as shown below and set the parameters as follows:

Enabled true
Output Type Fixed
Period value set 6.7

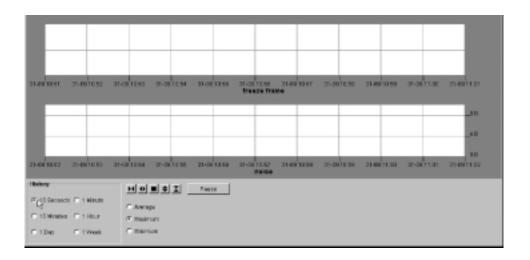
The Alarm settings can remain at the default values.



- **c.** Click Apply to write the changes to the PQM100 program monitor. If you do not apply the changes before you select a new measurement, the setting for the first measurement are not made.
- d. Select freeze frame and set Enabled to true.
- e. Click Apply to write the change to the program monitor.
- **f.** Select noise and set Enabled to true.
- **g.** Click Apply to write the change to the program monitor.
- h. Click OK to exit the Measures dialog box.
- **14.** If the Alarm View is not displayed, switch to the Alarm View now.
- **15.** In the Alarm View, click on the program channel icon as shown below to switch the display to the Stack Chart Monitor View.



**16.** In the Stack Chart Monitor view, select 10 seconds in the History box as shown below.



- 17. Check that a waveform is being updated in each of the three measurement graphs.
- **18.** Check for a frozen frame indication (a solid red line across the middle of the freeze frame graph).

- 19. In the MPEG Defect chart, place the mouse cursor on the trace and click and hold down the mouse button. (If you want to stop the trace while you are making the check, click on the Pause button.)
- **20.** Check the cursor readout for a PDI level of  $3.0 \pm 2.0$  for 625 (PAL) input video.
- **21.** Click on Configuration and select Measures.
- **22.** Use the Measures configuration dialog box to disable any measurements that are set to true.
- **23.** Connect a multiburst NTSC composite video test signal to the Composite In BNC loop-through input of the Composite Decoder module as shown in Figure B-2 on page B-9.
- 24. Click on Configure in the top task bar and select Decoder.
- **25.** Set the Input Standard for NTSC and set the Input Selection for Composite.
- **26.** In the Processing window, select Comb filtering.
- 27. Click OK to apply the changes and exit the Decoder configure window.

**NOTE**. You will get an error message from the Composite Decoder module if you do not have a signal applied. Click on OK until all the messages are cleared. A Composite Decoder module with a signal applied should not have any error messages displayed.

- 28. Click on Configure again and select Measures.
- **29.** Use the Measures Configuration window to enable all the measurements on the program channel (board#1) that is being tested. Verify that the MPEG Defects Period is set for 6.7 and the Freeze Frame Input Type is set to Analog.
- **30.** In the Alarm view, click on the Program Channel icon to bring up the Stack Chart Monitor view.
- **31.** Check that a waveform is being updated in each of the three measurement graphs.
- **32.** Check for frozen frame indication (the same video is being generated in each frame).
- **33.** In the MPEG Defect chart, place the mouse cursor on the trace and click and hold down the mouse button. (If you want to stop the trace while you are making the check, click on the Pause button.)

- **34.** Check the cursor readout for a PDI level of  $2.0 \pm 1.0$  for 525 (NTSC) input video.
- **35.** Disable the measurements on the channel being tested and disconnect the test signal from the Composite Decoder module and the Program Monitor module. Also disconnect the BNC termination.
- **36.** This completes the functional verification of the PQM100 program monitor.
- 37. Select Shutdown from the Windows NT Start menu.
- **38.** After the OK to shutdown message appears, press the On/Stby switch to put the PQM100 program monitor in standby mode.
- **39.** When the program monitor turns off, turn off the SVGA monitor and disconnect the test equipment.

### In Case of Problems

This section addresses problems that you may encounter while using the program monitor. This section does not identify specific problems related to performance verification or adjustments. The simplified performance verification procedure for the PQM100 program monitor modules provided in this section of the user manual can help you isolate problems to a specific module. For information on the indepth performance verification procedure or adjustment procedure, refer to the *PQM100 Program QoS Monitor Service Manual*, available as an optional accessory.

### **Diagnostics**

Power-on diagnostics run when you first power on the instrument to start the program monitor application. These diagnostics check the operating system and hardware for correct operation. If error messages occur during the power-on diagnostics, there may be a system error that prevents the PQM100 application from starting. If no errors are detected, the PQM100 application starts automatically after the initialization and loading of the drivers and the PQM100 program.

### Resetting Factory Defaults

Some operating problems can develop over time. The application just does not run correctly. This can be due to corrupted defect files or some operating condition that causes the application to lose track of what it is suppose to be doing. The cure for this nondescript problem is to restore the factory defaults using the following procedure:

**NOTE**. Check and set picture monitor clocks against GMT (UTC) for the best accuracy. Do not set the picture monitor clock back while the application is running. The time stamps for the files are obtained from the picture monitor clock. If conflicting times are found on the files, an error can occur. If you must reset the time, either set the time ahead, if needed, or wait until the new time setting is later than previous time setting to begin the PQM100 application again.

- 1. Shut down the PQM100 application using the orderly shutdown procedure.
  - **a.** In the PQM100 display, click on File in the display task bar and select Exit to shut down the user interface.
  - **b.** Click on the PQM\_Core.exe task in the lower task bar to display the task DOS window. At the prompt, type in exit and press the enter (return) key.
  - **c.** Right click on the java.exe task in the lower task bar and select close from the list that is displayed.

- 2. If the normal process does not shutdown the application or one of the other tasks, use control-alt-delete to display the Windows NT security box.
  - **a.** Select Task Manager to display the list of running applications.
  - **b.** Select the running PQM100 application or exe file and click End Task.
- **3.** When the PQM100 application is completely shutdown, locate the PQM100 Reset Factory Defaults shortcut icon on the desktop and double-click on the shortcut icon.
- **4.** Answer yes to the question about wanting to delete all the Defects files.
- **5.** If you are using SNMP services for networking, double click on the SNMP Agent icon to restart the SNMP services.
- **6.** Restart the PQM100 application by double clicking on the PQM100 application icon. The channel icons will appear with a gray background, as no measurements are configured.
- 7. Reconfigure any measurements you want on the channels that are connected.

#### **Software Problems**

Your PQM100 Program QoS Monitor comes with software already installed. For any suspected software problems, try to isolate the problem to the program monitor application software or to other installed software.

Many software problems can be due to corrupted or missing software files. In most cases the easiest way to solve software problems is to reinstall the software and follow the on-screen instructions. Refer to *Appendix C: Software Installation* for instructions on reinstalling software.

Refer to Table B-2 for a list of software and hardware troubleshooting information and recommended action.

If you suspect problems with the software, contact your local Tektronix representative or refer to *Contacting Tektronix* in the Preface of this manual.

#### **Hardware Problems**

Hardware problems can have several causes. The first step to identifying a problem is to review the installation instructions in this manual to verify that you have properly installed the instrument. The second step is to determine if the problem is in the mainframe or the program monitor's modules.

If you are certain that you have installed the instrument correctly, run the extended diagnostics (located under the tools menu) to identify any problems with the individual modules.

Table B-2 lists some of the symptoms of hardware problems and possible solutions.

**Table B-2: Troubleshooting** 

Symptom	Possible causes and recommended actions	
Instrument does not power on	Verify that the power cord is connected to the instrument and to the power source.	
	Check that the instrument receives power when you press the On/Standby switch; check that fans start.	
	Check that power is available at the power source.	
	Instrument failure; contact your local Tektronix service center.	
Instrument powers on but does not complete the power-on sequence	Check for and remove any disk in the floppy disk drive; make sure instrument boots from the hard disk drive.	
	Possible software failure or corrupted hard disk. Refer to <i>Software Problems</i> at the beginning of this chapter.	
Power-on diagnostics fail	Isolate problem to faulty platform or to faulty module. Contact your local Tektronix service center.	
Instrument does not recognize accessories such as monitor, printer, or keyboard	Check that accessories are properly connected or installed. Contact your local Tektronix service center.	
Windows NT comes up but the program monitor application does not start	Instrument not set up to start the program monitor application at power on; start application from the desktop by double clicking on the PQM100 icon. Reconfigure the system to auto start the PQM100 application.	
	Faulty or corrupt software, refer to Software Problems at the beginning of this chapter.	
Instrument will not power off with On/Standby switch	If the PQM100 has a monitor, keyboard, and mouse connected, try powering off the instrument using the Windows NT shutdown procedure. If the instrument still does not power off, use the task manager to close down tasks. Finally, try the priority shutdown procedure; push and hold the On/Standby switch for five seconds to power off the instrument.	

# **Error Messages During Operation**

The PQM100 operating system displays error messages to report an error in configuration or when an expected signal is missing or is incorrect in some detectable manner. A configuration error message occurs if you select the Stack Chart Monitor view for a program monitor board that has no measurements enabled for that channel. If you try to enable measurements on a channel that has no signal applied, when you click OK, you will get an error message that no signal is applied. These errors are corrected by making sure there is a valid video signal applied to the channel, and then enabling one or more measurements for the channel.

# **Composite Decoder Board Error Messages**

Composite decoder errors occur when an expected condition is not met. Some of those errors may be corrected by making a correction to input signals, such as making sure the amplitude is correct, that there is burst on the composite video or S-Video signal, or that you have the correct format signal applied.

Some error messages indicate a fatal error that prevents acquisition. Other errors indicate an out-of-range condition, but do not cause the PQM100 system to become inoperative. If the error persists after the corrective action has been tried, refer the problem to a qualified service person.

Table B-3: Decoder error messages

Error messages	Meaning	Action to take
Blanking	Indicates that the internal digital blanking circuit is making many corrections in one direction and none in the other. This is a normal condition when the circuit is stabilizing, but should not happen for more than an few seconds.	Check that the applied video is within normal range, try connecting a known good signal to test.
Burst Lock	Indicates that the internal timing circuit is not in the slow speed, low jitter mode.  Burst Lock is not a fatal error, but a warning. This allows capture and measurement of a slightly jittery signal.	Check that the correct input standard signal is applied. The input signal may not have burst or it may have excessive noise. Apply a known good signal to test.
Burst Present	Indicates that the amplitude of the burst on the input is not sufficient to allow proper timing extraction.	Check the burst on the input signal or apply a known good signal to test.
Input Video Over Range - Check for Proper Termination	This message appears when signal clipping is indicated. This normally occurs if the input is more than about 125% of normal.	Check the input signal amplitude. Check that the loop-through is properly terminated, either into a 75 $\Omega$ system or with a 75 $\Omega$ termination on the unused loop-through connector.
Master Lock	Indicates a combination of sync present, burst present, serial lock, and several more internal timing errors from the board horizontal counters, the vertical counters and color frame decision circuits. The master lock flag is held high until everything is stable and ready to measure. Master lock is considered a fatal error if it persists.	Check that video format is correct (NTSC or PAL). The error will also occur if the input is non-standard video such as from a VCR that has not been time-base-corrected. Apply a known good signal to test.
Serial Lock	Indicates that the output serializer is not locked. The message means that the 601 output from the decoder module is probably not working.	Check all the input and signal interconnections.
Sync Present	Indicates that no sync pulses are being detected on the input. The error happens when there is no signal connected or it is very low in amplitude. It can also happen when the signal source is incorrectly selected, such as asking for a S-Video signal when the input is really a composite signal and visa-versa.	Check that the decoder is correct set for the type of signal applied. Apply a known good signal to test.

# Repacking for Shipment

If a instrument is to be shipped to a Tektronix field office for repair, attach a tag to the instrument showing the following:

- Owner's name and address
- Serial number
- Description of the problem(s) encountered and/or service required.

The PQM100 Program QoS Monitor is shipped in cartons designed to provide it with the maximum protection. If you ship the instrument subsequently, you will need to use these cartons, the spacer pads, the protective bag, and the instrument support inserts to provide adequate protection.



**CAUTION.** To prevent the loss of your instrument's warranties, Tektronix strongly recommends that you use an actual PQM100Program QoS Monitor shipping carton (that is in good condition) when you ship your instrument to another location or when you return the instrument to a Tektronix service center for repair.

Tektronix cannot honor the instrument's warranties if the program monitor arrives at the service center damaged and it was not shipped in its original carton or in a replacement carton (and its supporting packaging material) purchased from Tektronix. If you lose your original packaging material, contact your Tektronix representative to obtain replacement packaging.

## **Replacement Packaging**

New packaging material is available from Tektronix. The part numbers are in Table B-4 and in the *Replaceable Mechanical Parts List* in the service manual. Packaging components are shown in Figure B-3. Each component has an index number, which also appears in Table B-4. To obtain these items, contact your nearest Tektronix office or representative.

Table B-4: Packaging material

Item	Tektronix part number	Figure B-3 Index number
Top tray (cardboard insert)	004-5121-00	1
Instrument support inserts (2)	004-5122-00	2
Rackmount kit	016-1906-00	3
Outer shipping box (without internal subparts)	004-5120-00	4

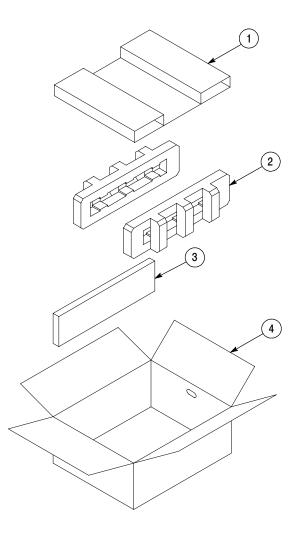


Figure B-3: Repackaging the program monitor

## **Repackaging Instructions**

When the program monitor is shipped, it is important to provide it with the maximum protection. Figure B-3 shows how to repackage the measurement set for shipment. As the figure shows, it is not necessary to have the accessories received with the program monitor in the package for reshipment to repair. If you are shipping to another site for reinstallation, the accessories are packed last in accessory trays at the top of the box.

- 1. Place the program monitor in the protective bag. The bag prevents dust, moisture, or other small packaging debris from entering the cabinet.
- 2. Fold the top of the bag neatly over the top of the program monitor to make it as flat as possible and seal with packing tape.
- **3.** Place the two instrument supports (item 2 in Figure B-3) over each side of the program monitor.

- **4.** Place the rackmount kit box (item 3) in the program monitor box as indicated.
- **5.** Place the bagged program monitor and instrument supports (item 2) into the box.
- **6.** Place the top tray (item 1) on top of the program monitor.
- 7. Close and tape the shipping box (item 4).
- **8.** Attach the appropriate shipping documents needed to ship the program monitor to its destination (either to Tektronix for repair or to another location).

# **Appendix C: Software Repair and Installation**

There are three parts to this appendix:

- Software Repair Strategy
- Restoring the Operating System
- Installing the PQM100 Software

# **Software Repair Strategy**

Depending on the severity of the suspected software problem, you may need to restore only a portion of the PQM100 Program QoS Monitor system software. Repair suspected software problems in the following order:

- 1. Restore the individual device driver or configuration setting that appears corrupt.
- 2. Restore the PQM100 system application software.
- **3.** Restore the PQM100 operating system. Since restoring the operating system destroys data on the hard drive, you will have to restore the PQM100 system application software.

This appendix provides procedures to restore the operating system (re-installing device drivers and restoring default system settings) and application software.

# Restoring the PQM100 Operating System

In some situations, such as a power interruption or accidental deletion of files, the transport monitor may fail to boot from the hard drive. To recover, you must use the *PQM100 Program QoS Monitor Operating System Recovery CD-ROM* to restore the hard drives back to their factory-default installation status.



**CAUTION.** Restoring the operating system software will destroy all existing data on all or part of the program monitor 18 GB hard drive and will restore only the system and drivers that were originally factory installed on the program monitor. As described in step 2, you can choose to restore either the C: partition only or both the C: and D: partitions using this procedure.

If you restore the operating system, you must also reinstall the PQM100 application software.

To restore the content of the program monitor hard drive, which includes the Microsoft Windows NT 4.0 operating system, Windows NT Service Pack 6a, and the PQM100 application software, perform the following steps:

**NOTE**. This procedure will be effective only if the hard drive is still functional. If the program monitor does not boot after you perform this procedure, contact a Tektronix, Inc. representative for assistance.

1. Install the *PQM100 Program QoS Monitor Operating System Recovery* CD-ROM in the CD-ROM drive of the program monitor, and then boot the program monitor.

**NOTE**. If the program monitor does not boot from the CD-ROM drive, re-seat the CD-ROM in the drive and make sure to allow the instrument time to recognize the CD-ROM before you reboot.

If the program monitor still does not boot from the CD-ROM drive, verify that the boot order is properly set. Refer to the PQM100 Program QoS Monitor Service Manual (Tektronix part number 071-1007-xx) for information on setting the Boot Order.

If the program monitor fails to boot from the CD-ROM drive after several attempts, contact a Tektronix, Inc. representative for assistance.

- **2.** After you read the displayed instructions, enter one of the following commands at the DOS prompt:
  - **RESTSYS** restores the primary partition (the C: drive), including the Windows NT 4.0 operating system, device drivers, services, and system settings.



**CAUTION.** Using RESTDISK will destroy all of the contents on both system drives.

- **RESTDISK** restores both partitions (the C: and D: drives).
- **3.** Read the PowerQuest (R) EasyRestore (TM) End User License Agreement. You can press any key to continue reading through the software license.
- **4.** After you finish reading the license agreement, click **Continue** to start the software recovery process, or click **Cancel** to exit the recovery program.
- 5. A Warning dialog appears to warn you that continuing the recovery process will destroy all data on the IDE hard drive. This is your last opportunity to exit the operating system recovery process. Click **Yes** to continue the recovery process or click **No** to exit the process.

**NOTE**. During the operating system recovery process, you may see a message box with Resizing past cylinder 1023 in the title bar. Ignore this message by pressing OK. The system will boot properly after the recovery process.

- **6.** When the operating system recovery starts, a window displays the progress of the recovery process. The DOS prompt returns when the process is completed. The restore process should take less than 15 minutes.
- 7. Remove the operating system recovery CD-ROM from the CD-ROM drive, and then reboot the program monitor.
- **8.** After the program monitor reboots, you must install the PQM100 application software as described next.

# Reinstalling the PQM100 Application Software

If your program monitor software is accidently deleted or becomes corrupted, use the following procedures to reinstall the software. The PQM100 application software is supplied on CD-ROM.

**NOTE**. The following procedure is only for reinstalling the program monitor application software; if you are installing a software upgrade, follow the instructions provided with the upgrade kit.

Reinstalling the PQM100 application software will not result in the loss of data stored on the hard drives of the instrument.

## Uninstalling the Existing Application Software

Before you reinstall the PQM100 application software, you should uninstall the existing PQM100 software installation. Perform the following steps to uninstall the existing application software:

- 1. If necessary, shut down the PQM100 application.
- 2. From the Windows NT Start menu, open the Control Panel.
- **3.** Double-click on the Add/Remove Programs icon.
- **4.** Select PQM100 from the programs list in the Install/Uninstall tab of the dialog box, and then click the Add/Remove button.

# Installing the Application Software

Perform the following procedure to reinstall the PQM100 application software:

- 1. Insert the PQM100 application software CD-ROM into the CD-ROM drive of the instrument. The system reads the CD-ROM and displays the Install Wizard.
- **2.** Read the software agreement and then click Next.
- **3.** The Install Wizard displays the default destination path for the software. You can change this default path, but it is not recommended.
- **4.** Click Next to accept the destination path for the software. After you click Next, the software installs.
- **5.** After the software is installed, a window appears asking you to reboot the instrument.
- **6.** Remove the CD-ROM from the instrument, select Yes, and then click Finish to reboot the instrument.
- 7. The reinstallation of the PQM100 application software is now complete.

# **Appendix D: SNMP Networking**

You can use third party software for SNMP network control for the management application. If you have an SNMP network manager installed to control your networked devices, the PQM100 MIB and SNMP agent supplied with the application software can be added to the system. An SNMP networking icon appears on the desktop of the program monitor. Start the SNMP server by clicking on the icon and pressing enter.

**NOTE**. The PQM100 program monitor uses the same MIB and SNMP agent as the PQM300program monitor. Any references in this section to PQM300 SNMP networking also apply to the PQM100.

## **SNMP Installation**

The PQM100 Program QoS Monitor comes preconfigured for SNMP networking. However, certain of the files have to be modified for the system in which it is installed. Use the following steps to made the file modifications needed if not already done as part of the installation process.

- 1. Use the explorer to navigate to the "c:\etc\srconf" directory. Open and modify the file "c:\etc\srconf\agt\snmpdm.cnf" as follows:
  - **a.** From the dos prompt issue the command "net stop snmp" to stop the Microsoft SNMP service.
  - **b.** From the dos prompt issue the command "snmpdm -stop" to stop SNMP Research Master Agent.
  - **c.** From the dos prompt issue the command "msnsaagt -stop" to stop SNMP Research Master Agent Adapter.
  - **d.** Undo the Read Only properties of the "c:\etc\srconf\agt\snmpdm.cnf" file so that you can modify it.
  - **e.** Edit the sections "#Entry type: snmpNotifyEntry" and "#Entry type: snmpTargetAddrEntry" to add as many snmpNotifyEntry and snmpTargetAddrEntry lines as your notify/trap destinations.

Make sure the snmpNotifyTags are unique integers for each line. Follow the same syntax as the previous lines.

This is basically all that is needed to be modified for manager to send and receive traps. For MIB browsing, the only entry that you may need to modify is the "sysName." It needs to be assigned the same name as the system which it is residing on. For example, the machine name is "MET63" which is its network name.

- **f.** Save the "snmpdm.cnf" file. Change its properties back to Read Only.
- **g.** From the dos prompt issue the command "net start snmp" to start the Microsoft SNMP service.
- **h.** From the dos prompt issue the command "snmpdm -start" to start SNMP Research Master Agent.
- i. From the dos prompt issue the command "msnsaagt -start" to start SNMP Research Master Agent Adapter.
- 2. If you are going to monitor PQM100 program monitors operating in different locations, it is important that a unique community name be given to the PQM100 so that it can be readily identified. Set up a community name plan so that you can identify the monitor site and the PQM100 when making connections and channel measurement configurations. Assign the PQM100 program monitor a community name as follows:
  - **a.** Use the explorer to navigate to the D:\PQM100 directory. Open the pqm100Snmp.dbsnap file and modify the value= line to change the community name from the factory default.

```
names={
   Snmp={
   CommunityName
}
},
   values={
   Snmp.CommunityName={
   perm=_RWRW,
   DbString={
   value="PQM2"
   }
}
```

**b.** Save and close the file.

**NOTE**. If you change the name of the computer from the factory default, you should also change the name in file used to locate the computer through the Web and through the WindowsNT network. See Configure the Network Properties on page 1-15 for that procedure.

# **Summary of SNMP Terms**

SNMP uses many terms to name its elements. These terms are defined in detail throughout the rfc source documents. Definitions of some terms excerpted from the source documents are included in the *Glossary* section of this manual.

## **SNMP Agent**

An SNMP agent is a processing entity that conveys the management information between the agent and the management station.

### MIB

The PQM100 management information base (MIB) provides the information needed to control the operation, configure the measurements, and monitor the activity of the program monitor from a management station.

**NOTE**. The MIB file shipped with the PQM100 application contains the dual-channel measurements that are not yet supported in the product. Those terms are omitted from the manual MIB tables and from the on-line help MIB tables.

Management information is viewed as a collection of managed objects. Collections of related objects are defined in MIB modules that comply with the protocols for SNMPv2.

The PQM100 MIB uses the following SNMPv2 documents:

Structure of Management Information - SNMPv2 - SMI (rfc1902) Textual Conventions - SNMPv2 - TC (rfc1903) Conformance Statements - SNMPv2 - CONF (rfc1904)

You can access the reference documents through the Internet at the following URLs:

http://www.cis.ohio-state.edu/Services/rfc/index.html
http://www.ietf.org/rfc.html

#### **PQM100 MIB Definitions**

The following imports are included:

Module-Identity, Object-Type, Notification-Type, Integer 32, enterprises from SNMPv2-SMI

Textual-Conventions, RowStatus, DisplayString from SNPMv2-TC

Module-Compliance, Object Groups from SNMPv2-Conf

**Object Descriptions.** Descriptions for Group and Table are as follows:

```
tek OBJECT IDENTIFIER ::= { enterprises 128 }
tvt OBJECT IDENTIFIER ::= { tek 5 }
tvt products OBJECT IDENTIFIER ::= { tvt 1 }
tvtmibs OBJECT IDENTIFIER ::= { tvt 2 }
pqm300 OBJECT IDENTIFIER ::= { tvtproducts 5 }
```

**MIB Tables.** The MIB module tables describe the control statements for the program monitor. The management information base tables begin with the PQM100 Textual Conventions.

Table D-1: PQM Objects textual conventions

Object identifier	Description	Syntax
PqmString	Pqm 65 kb Octet String	OCTET STRING (SIZE(0 63535))
PqmFloatString	Type to represent floating point values. The value is express as the ASCII representation of the floating point value in the format sD.DDDDDEsDD where 's' is a plus or minus sign, 'D' is a digit, 'E' is a letter E. For example, -3.17234E+10 and +5.00005E-02.	DisplayString(SIZE(12))
PqmStopType	Pqm Start/Stop Status	INTEGER {     undefined (-1)     stop (1)   }
PqmMeasureStartType	Pqm measure Start command	INTEGER {      undefined (-1)      start (1)      }
PqmMeasureStopType	Pqm measure Stop command	INTEGER {     undefined (-1)     stop (1)   }

Table D-1: PQM Objects textual conventions (Cont.)

Object identifier	Description	Syntax
PqmBoardType	Number of boards in the PQM system	INTEGER {  undefined (-1) boardOne (1) boardTwo (2) boardThree (3) boardFour (4) boardFive (5) boardSix (6) boardSeven (7) boardEight (8) }
PqmMeasureActiveType	Whether a particular measurement is Active or Not	INTEGER {      undefined (-1)      notActive (0)      active (1)     }
PqmSlotType	Number of slots in the PQM system	INTEGER {      undefined (-1)      slotOne (1)      slotTwo (2)      slotThree (3)      slotFour (4)      slotFive (5)      slotSix (6)      slotSeven (7)      slotEight (8)      }
PqmInputChannelsType	Number of Input Channels per board	INTEGER {     undefined (-1)     one (1)     two (2)   }
PqmOutputChannelsType	Number of Output Channels per board	INTEGER {     undefined (-1)     one (1)     two (2)   }
PqmMeasureType	Type of Measurement - single channel or dual channel	INTEGER {     undefined (-1)     single (1)     dual (2)     }
PqmMeasureAutoManual	Measurement - Automatic or Manual	INTEGER {     undefined (-1)     auto (0)     manual (1)   }

Table D-1: PQM Objects textual conventions (Cont.)

Object identifier	Description	Syntax
PqmSingleChanneMeasurements	Measurement algorithms for single-channel measurements	INTEGER {      undefined (-1)      blockiness (0)      freezeFrame (1)      noise (2)      videoAbsent (3)      }
PqmVideoStandardType	Video standards supported by the PQM	INTEGER {
PqmFileType	Directory types for PQM files - regular, directory, special	INTEGER {     unspecified (-1)     regular (0)     directory (1)     special (2)     }
PqmFileAccessType	Directory access types for PQM files - readable, writable, read-writable	INTEGER {     unspecified (0)     readable (1)     writable (2)     readWritable (3)   }
PqmAlarmType	PQM100 alarms	INTEGER {      undefined (-1)      alarmOff (0)      alarmOn (1)      }
PqmSubsystemStatus	PQM100 core layer ready / notReady	INTEGER {     undefined (-1)     notReady (0)     ready (1)   }
PqmVideoType	PQM100 Video type analog / digital	INTEGER {     undefined (-1)     analog (0)     digital (1)     }

Table D-2: PQM general information group

Object identifier	Object type	
pqmGenInofGroup OBJECT IDENTIFIER ::= { pqm300Objects 1 )		
pqmIndexTrap	{ pqinooobjects 1 )	
SYNTAX	Unsigned32	
MAX-ACCESS	read-only	
DESCRIPTION		
	"Trap Group Index"	
::= { pqmGenInfoGroup 1 }		
pqmCommunityName SYNTAX	DamCtring	
	PqmString	
MAX-ACCESS	read-only	
DESCRIPTION	"Pqm Community Name"	
::= { pqmGenInfoGroup 2 }	The Community Name can be assigned as part of the installation of the PQM100 onto a network. The name is passed from a file that you can edit to assign a name other than the default name assigned at the factory (refer to SNMP Installation on page D-1).	
pqmStopSystem		
SYNTAX	PqmStopType	
MAX-ACCESS	read-write	
DESCRIPTION	"Pqm100 Stop only, for future implementation.	
	Pqm100 start is measurement dependent so there is NO global start. System starts measurements on invocation of system logon."	
::= { pqmGenInfoGroup 3 }		
pqmLastDataErr		
SYNTAX	DateAndTime	
MAX-ACCESS	read-only	
DESCRIPTION	"Last Date and Time Error"	
::= { pqmGenInfoGroup 4 }		
pqmMachineName		
SYNTAX	PqmString	
MAX-ACCESS	accissible-for-notify	
DESCRIPTION	"The machine name or network name of the PQM100 from where the SNMP client or the Java server or the pqmCore is running."	
::= { pqmGenInfoGroup 5 }		

Table D-2: PQM general information group (Cont.)

Object identifier	Object type
pqmChannelName	
SYNTAX	PqmString
MAX-ACCESS	accessible-for-notify
DESCRIPTION	"The channel name (logical board name) of the PQM100 on which the SNMP trap occurs (for example CBS, ABC, CSPAN, etc.)"
::= { pqmGenInfoGroup 6 }	
pqmListSlots	
SYNTAX	PqmString
MAX-ACCESS	accessible-for-notify
DESCRIPTION	"The Slot Number string containing slot numbers of the PQM100 boards. For example, boards 1, 2, and 3 are in slots 1, 5, 7."
::= { pqmGenInfoGroup 7 }	
pqmNumBoards	
SYNTAX	INTEGER (1 8)
MAX-ACCESS	accessible-for-notify
DESCRIPTION	"The Total number of channels or boards on the PQM100. One to one correspondence currently."
::= { pqmGenInfoGroup 8 }	

Table D-3: PQM state group

Object identifier	Object type	
pqmStateInofGroup OBJECT IDENTIFIER ::= { pqm300Objects 2 )		
pqmCoreReady		
SYNTAX	PqmSubsystemsStatus	
MAX-ACCESS	read-only	
DESCRIPTION	"Check if PQM100 database subsystem is up and running."	
::= { pqmStateInfoGroup 1 }		
pqmIpReady		
SYNTAX	PqmSubsystemsStatus	
MAX-ACCESS	read-only	
DESCRIPTION	"Check if PQM100 IP subsystem is up and running."	
::= { pqmStateInfoGroup 2 }		
pqmSnmpReady		
SYNTAX	PqmSubsystemsStatus	
MAX-ACCESS	read-only	
DESCRIPTION	"Check if PQM100 SNMP subsystem is up and running."	
::= { pqmStateInfoGroup 3 }		

Blockiness Measurement Configuration Table. The next table characterizes the Blockiness measurements of the PQM100 program monitor. For a given board number and the input channel number, all the blockiness measurement parameters for measurement configuration, status, and output (measurement results) can be described. Similar tables are defined for all measurement algorithms. When you make measurement configurations in SNMP, it is recommended that you configure only one measurement per board at a time.

Table D-4: PQM Blockiness configuration table

Object identifier	Object type
pqmBlockinessConfigTable	
SYNTAX	Sequence of PqmBlockinessConfigEntry
MAX-ACCESS	not accessible
DESCRIPTION	"This read-create table describes all the blockiness measurements possible per board and input channel. The manager creates the blockiness measurement entry given two resources - the board and the input channel. A stream entity is created through a row creation process, governed by the RowStatus object. Refer to RFC1093 for details. Currently this row status is not implemented"
::= { pqmObjects 3 }	
pqmBlockinessConfigEntry	
SYNTAX	PqmBlockinessConfigEntry
MAX-ACCESS	not accessible
DESCRIPTION	"This entry defines double indexing based on the number of boards, from 1 to 8, and the number of channels, 1 or 2 per board. Each board and input channel combination will have all the configurations defined for the combination. The list of configurations is defined in the PqmBlockiness-ConfigEntry section."
INDEX	{ pqmBlockinessBoardNum, pqmBlockinessIn-putChan }
::= { pqmBlockinessConfigTable 1 }	
PqmBlockinessConfigEntry : : = SEQUENCE {	
pqmBlockinessBoardNum pqmBlockinessInputChan pqmBlockinessMeasureStatus pqmBlockinessStart pqmBlockinessStop pqmBlockinessVideoStdOnInput pqmBlockinessPeriod pqmBlockinessAdaptive pqmBlockinessAlarmLevel pqmBlockinessAlarmInterval pqmBlockinessAlarmPercent }	INTEGER (1 8) PqmInputChannelsType PqmMeasureActiveType PqmMeasureStartType PqmMeasureStopType PqmVideoStandardType Integer32 INTEGER (0 1) Integer32 Integer32 Integer32 Integer32

Table D-4: PQM Blockiness configuration table (Cont.)

Object identifier	Object type	
pqmBlockinessBoardNum		
SYNTAX	INTEGER (1 8)	
MAX-ACCESS	read-only	
DESCRIPTION	"The board index number from BoardOne (1) to BoardEight (8)."	
::= { pqmBlockinessConfigEntry 1 }		
pqmBlockinessInputChan		
SYNTAX	PqmInputChannelsType	
MAX-ACCESS	read-only	
DESCRIPTION	"Board input channel designation - One (1) or Two (2)."	
::= { pqmBlockinessConfigEntry 2 }		
pqmBlockinessMeasureStatus		
SYNTAX	PqmMeasureActiveType	
MAX-ACCESS	read-only	
DESCRIPTION	"Indicates whether the Blockiness measurement is active or not active for the given board and input channel combination. It is assumed that the board and the input channel uniquely identify all the measurement types."	
::= { pqmBlockinessConfigEntry 3 }		
pqmBlockinessStart		
SYNTAX	PqmMeasureStartType	
MAX-ACCESS	read-write	
DESCRIPTION	"Start the Blockiness measurement - start (1). This is a transient trigger type command. On reading, the value returned is always 0."	
::= { pqmBlockinessConfigEntry 4 }		
pqmBlockinessStop		
SYNTAX	PqmMeasureStopType	
MAX-ACCESS	read-write	
DESCRIPTION	"Stop the Blockiness measurement - stop (1). This is a transient trigger type command. On reading, the value returned is always 0."	
::= { pqmBlockinessConfigEntry 5 }		

Table D-4: PQM Blockiness configuration table (Cont.)

Object identifier	Object type
pqmBlockinessVideoStdOnInput	
SYNTAX	PqmVideoStandardType
MAX-ACCESS	read-only
DESCRIPTION	"Video standard for the incoming video on the input channel."
::= { pqmBlockinessConfigEntry 6 }	
pqmBlockinessPeriod	
SYNTAX	Ineger32
MAX-ACCESS	read-write
DESCRIPTION	"Block period that describes the block width in pixels."
::= { pqmBlockinessConfigEntry 7 }	
pqmBlockinessAdaptive	
SYNTAX	INTEGER (01)
MAX-ACCESS	read-write
DESCRIPTION	"Block period is adaptive - on or off."
::= { pqmBlockinessConfigEntry 8 }	
pqmBlockinessAlarmLevel	
SYNTAX	Integer32
MAX-ACCESS	read-write
DESCRIPTION	"The Alarm Level value is the value of the amount of blockiness above which an alarm is generated."
::= { pqmBlockinessConfigEntry 9 }	
pqmBlockinessAlarmInterval	
SYNTAX	Integer32
MAX-ACCESS	read-write
DESCRIPTION	"When the number of successive frames with a blockiness value above the Alarm Level exceeds the Alarm Interval number, report an alarm."
::= { pqmBlockinessConfigEntry 10 }	
pqmBlockinessAlarmPercent	
SYNTAX	Integer32
MAX-ACCESS	read-write
DESCRIPTION	"When the peak blockiness value reported exceeds the Alarm Level a certain number of times per unit of time (#exceed/time), report an alarm."
::= { pqmBlockinessConfigEntry 11 }	

Noise Configuration Table. The Noise Configuration table characterizes the Noise measurement on the PQM100 system. For a given board number, and the input channel number, all the Noise measurement parameters for measurement configuration, status, and output (measurement results) can be described throughout the PQM100 system. When you make measurement configurations in SNMP, it is recommended that you configure only one measurement per board at a time.

**Table D-5: PQM Noise configuration table** 

Object identifier	Object type
pqmNoiseConfigTable	
SYNTAX	Sequence of PqmNoiseConfigEntry
MAX-ACCESS	not-accessible
DESCRIPTION	"This read-create table describes all the noise measurements possible per board and input channel. The manager creates the noise measurement entry given two resources - the board and the input channel. A stream entity is created through a row creation process, governed by the RowStatus object. Refer to RFC1093 for details. Currently, this RowStatus is not implemented"
::= { pqm300Objects 4 }	
pqmNoiseConfigEntry	
SYNTAX	PqmNoiseConfigEntry
MAX-ACCESS	not-accessible
DESCRIPTION	"This defines double indexing based on the number of boards - from 1 to 8 and the number of inputs channels - either 1 or 2 per board. Each board and input channel combination will have all the configurations defined for it. The list configurations are defined in the PqmNoiseConfigEntry section. "
INDEX	{ pqmNoiseBoardNum, pqmNoiseInputChan }
::= { pqmNoiseConfigTable 1 }	

Table D-5: PQM Noise configuration table (Cont.)

Object identifier	Object type
pqmNoiseConfigEntry : : = SEQUENCE {	
pqmNoiseBoardNum pqmNoiseInputChan pqmNoiseMeasureStatus pqmNoiseStart pqmNoiseStop pqmNoiseVideoStdOnInput pqmNoiseAlarmLevel pqmNoiseAlarmPercent }	INTEGER (1 8) PqmInputChannelsType PqmMeasureActiveType PqmMeasureStartType PqmMeasureStopType PqmVideoStandardType Integer32 Integer32 Integer32
pqmNoiseBoardNum	
SYNTAX	INTEGER (1 8)
MAX-ACCESS	read-only
DESCRIPTION	"The board index number - BoardOne (1) to BoardEight (8)."
::= { pqmNoiseConfigEntry 1 }	
pqmNoiseInputChan	
SYNTAX	PqmInputChannelsType
MAX-ACCESS	read-only
DESCRIPTION	"Board input channel designation - One (1) or Two (2)"
::= { pqmNoiseConfigEntry 2 }	
pqmNoiseMeasureStatus	
SYNTAX	PqmMeasureActiveType
MAX-ACCESS	read-only
DESCRIPTION	"Indicates whether the Noise measurement is active or not active for the given board and input channel combination. It is assumed that the board and the input channel uniquely identify all the measurement types."
::= { pqmNoiseConfigEntry 3 }	
pqmNoiseStart	
SYNTAX	PqmMeasureStartType
MAX-ACCESS	read-write
DESCRIPTION	"Start the Noise measurement - start (1). Start is a transient trigger type command. On reading, the value returned is always 0."
::= { pqmNoiseConfigEntry 4 }	

Table D-5: PQM Noise configuration table (Cont.)

Object identifier	Object type
pqmNoiseStop	
SYNTAX	PqmMeasureStopType
MAX-ACCESS	read-write
DESCRIPTION	"Stop the Noise measurement - stop (1). Stop is a transient trigger type command. On reading, the value returned is always 0."
::= { pqmNoiseConfigEntry 5 }	
pqmNoiseVideoStdOnInput	
SYNTAX	PqmVideoStandardType
MAX-ACCESS	read-only
DESCRIPTION	"Video standard for the incoming video on the input channel."
::= { pqmNoiseConfigEntry 6 }	
pqmNoiseAlarmLevel	
SYNTAX	Integer32
MAX-ACCESS	read-write
DESCRIPTION	"Threshold value is the amount of noise above which an alarm is generated."
::= { pqmNoiseConfigEntry 7 }	
pqmNoiseAlarmInterval	
SYNTAX	Integer32
MAX-ACCESS	read-write
DESCRIPTION	"When a number of frames with a noise value above the alarm level threshold exceed the percent setting of the alarm interval number, report an alarm."
::= { pqmNoiseConfigEntry 8 }	
pqmNoiseAlarmPercent	
SYNTAX	Integer32
MAX-ACCESS	read-write
DESCRIPTION	"When the peak noise value reported exceeds the alarm level threshold for a certain number of times per unit of time (#exceed/time), report an alarm."
::= { pqmNoiseConfigEntry 9 }	

Freeze Frame Configuration Table. The Freeze Frame Configuration table characterizes the Freeze Frame measurement on the PQM100 system. For a given board number, and the input channel number, all the repeated frame measurement parameters for measurement configuration, status, and output (measurement results) can be described throughout the PQM100 system.

Freeze Frame Alarm Interval indicates an integer number of frames that need to be repeated to generate an Alarm condition. Freeze Frame Alarm Percent indicates how many times per unit time these Alarm Level number of frames are repeated. Freeze Frame Video Type is used to indicate if the program source is digital or analog.

When you make measurement configurations in SNMP, it is recommended that you configure only one measurement per board at a time.

Table D-6: PQM Freeze Frame configuration table

Object identifier	Object type
pqmFreezeFrameConfigTable	
SYNTAX	Sequence of PqmFreezeFrameConfigEntry
MAX-ACCESS	not-accessible
DESCRIPTION	"This read-create table describes all the Freeze Frame measurements possible per board and input channel. The manager creates the Freeze Frame measurement entry given two resources - the board and the input channel. A stream entity is created through a row creation process, governed by the RowStatus object. Refer to RFC1093 for details. Currently, this RowStatus is not implemented."
::= { pqmObjects 5 }	
pqmFreezeFrameConfigEntry	
SYNTAX	PqmFreezeFrameConfigEntry
MAX-ACCESS	not-accessible
DESCRIPTION	"This defines double indexing based on the number of boards - from 1 to 8 and the number of inputs channels - either 1 or 2 per board. Each board and input channel combination will have all the configurations defined for it. The list of configurations are defined in the PqmFreezeFrameConfigEntry."
INDEX	{ pqmFreezeFrameBoardNum, pqmFreezeFrameInputChan }
::= { pqmFreezeFrameConfig Table 1 }	

Table D-6: PQM Freeze Frame configuration table (Cont.)

Object identifier	Object type
pqmFreezeFrameConfigEntry : : = SEQUENCE {	
pqmFreezeFrameBoardNum pqmFreezeFrameInputChan pqmFreezeFrameMeasureStatus pqmFreezeFrameStart pqmFreezeFrameStop pqmFreezeFrameVideoStd OnInput pqmFreezeFrameAlarmInterval pqmFreezeFrameAlarmPercent pqmFreezeFrameVideoInputType }	INTEGER (1 8) PqmInputChannelsType PqmMeasureActiveType PqmMeasureStartType PqmMeasureStopType PqmVideoStandardType Integer32 Integer32 PQMVideoType
pqmFreezeFrameBoardNum	
SYNTAX	INTEGER (1 8)
MAX-ACCESS	read-only
DESCRIPTION	"The board index number - BoardOne (1) to BoardEight (8)."
::= { pqmFreezeFrameConfig Entry 1 }	
pqmFreezeFrameInputChan	
SYNTAX	PqmInputChannelsType
MAX-ACCESS	read-only
DESCRIPTION	"Board input channel designation - One (1) or Two (2)"
::= { pqmFreezeFrameConfig Entry 2 }	
pqmFreezeFrameMeasureStatus	
SYNTAX	PqmMeasureActiveType
MAX-ACCESS	read-only
DESCRIPTION	"Indicates whether the Freeze Frame measurement is active or not active for the given board and input channel combination. It is assumed that the board number and the input channel uniquely identify all the measurement types."
::= { pqmFreezeFrameConfig Entry 3 }	

Table D-6: PQM Freeze Frame configuration table (Cont.)

Object identifier	Object type
pqmFreezeFrameStart	
SYNTAX	PqmMeasureStartType
MAX-ACCESS	read-write
DESCRIPTION	"Start the Freeze Frame measurement - start (1). This ia a transient trigger type. On reading, the value returned is always zero (0)."
::= { pqmFreezeFrameConfig Entry 4 }	
pqmFreezeFrameStop	
SYNTAX	PqmMeasureStopType
MAX-ACCESS	read-write
DESCRIPTION	"Stop the Freeze Frame measurement - stop (0). This ia a transient trigger type. On reading, the value returned is always zero (0)."
::= { pqmFreezeFrameConfig Entry 5 }	
pqmFreezeFrameVideoStdOnInput	
SYNTAX	PqmVideoStandardType
MAX-ACCESS	read-only
DESCRIPTION	"Video standard for the incoming video on the input channel."
::= { pqmFreezeFrameConfig Entry 6 }	
pqmFreezeFrameAlarmInterval	
SYNTAX	Integer32
MAX-ACCESS	read-write
DESCRIPTION	"The Alarm Interval value is time interval in which, if the percentage of frozen frames is above the Alarm Percent, an alarm is generated."
::= { pqmFreezeFrameConfig Entry 7 }	
pqmFreezeFrameAlarmPercent	
SYNTAX	Integer32
MAX-ACCESS	read-write
DESCRIPTION	"The Alarm Percent is the amount of frozen frame time per unit of time (Alarm Interval) permitted without an alarm being generated."
::= { pqmFreezeFrameConfig Entry 8 }	

Table D-6: PQM Freeze Frame configuration table (Cont.)

Object identifier	Object type
pqmFreezeFrameVideoInputType	
SYNTAX	PqmVideoType
MAX-ACCESS	read-write
DESCRIPTION	"Input video type for the freeze frame algorithm - analog (0) or digital (1)."
::= { pqmFreezeFrameConfig Entry 9 }	

**Signal Absent Configuration Table.** The Signal Absent Configuration table characterizes the Signal Absent indication for an input channel. For a given board number and input channel number, the video standard is checked.

Signal absent is typically not a measurement. It is an indication of whether or not a 601 digital video signal is present. If the video standard is "standardUnspecified(0)" or "standardNone(1)," the signal is absent on the input.

Table D-7: PQM Signal Absent configuration table

Object identifier	Object type
pqmSignalAbsentConfigTable	
SYNTAX	Sequence of PqmSignalAbsentConfigEntry
MAX-ACCESS	not-accessible
DESCRIPTION	"This read-create table describes all the Signal Absent measurements possible per board and input channel. The manager creates the Signal Absent measurement entry given two resources - the board and the input channel. A stream entity is created through a row creation process, governed by the RowStatus object. Refer to RFC1903 for details. Currently, this RowStatus is not implemented."
::= { pqm3000bjects 6 }	

Table D-7: PQM Signal Absent configuration table (Cont.)

Object identifier	Object type
pqmSignalAbsentConfigEntry	
SYNTAX	PqmSignalAbsentConfigEntry
MAX-ACCESS	not-accessible
DESCRIPTION	"This defines double indexing based on the number of boards - from 1 to 8 and the number of inputs channels - either 1 or 2 per board. Each board and input channel combination will have all the configurations defined for it. The list of configurations is defined in the PqmSignalAbsentConfigEntry. "
INDEX	{ pqmSignalAbsentBoardNum, pqmSignalAbsentInputChan }
::= { pqmSignalAbsentConfig Table 1 }	
pqmSignalAbsentConfigEntry : : = SEQUENCE {	
pqmSignalAbsentBoardNum	INTEGER (1 8)
pqmSignalAbsentInputChan pqmSignalAbsentVideoStd	PqmInputChannelsType
OnInput }	PqmVideoStandardType
pqmSignalAbsentBoardNum	
SYNTAX	INTEGER (1 8)
MAX-ACCESS	read-only
DESCRIPTION	"The board index number - BoardOne (1) to BoardEight (8)."
::= { pqmSignalAbsentConfig Entry 1 }	
pqmSignalAbsentInputChan	
SYNTAX	PqmInputChannelsType
MAX-ACCESS	read-only
DESCRIPTION	"Board input channel designation - One (1) or Two (2)"
::= { pqmSignalAbsentConfig Entry 2 }	
pqmSignalAbsentVideoStdOnInput	
SYNTAX	PqmVideoStandardType
MAX-ACCESS	read-only
DESCRIPTION	"Video standard for the incoming video on the input channel."
::= { pqmSignalAbsentConfig Entry 3 }	

**Channel Name Configuration Table.** This table characterises the PQM channel naming for the input channel on a program monitor board. For a given board number, name the channel name, for example "ABC", "NBC", "PAX", etc.

Table D-8: PQM Channel Name configuration table

Object identifier	Object type
pqmChannelNameTable	
SYNTAX	Sequence of PqmChannelNameEntry
MAX-ACCESS	not-accessible
DESCRIPTION	"A description of all the PQM Channel Names that can be set per board."
::= { pqm3000bjects 10 }	
pqmChannelNameEntry	
SYNTAX	PqmChannelNameEntry
MAX-ACCESS	not-accessible
DESCRIPTION	"This defines single indexing based on the number of boards, which is fixed in the range 1 to 8. The list of configurations is defined in the PQMChannelNameEntry section."
INDEX	(pqmBoardNum)
::= { pqmChannelNameTable 1}	
pqmChannelNameEntry ::= SEQUENCE {	
pqmBoardNum pqmInputChanName	INTEGER (1 8) PqmString
}	
pqmBoardNum	
SYNTAX	INTEGER (1 8)
MAX-ACCESS	read-only
DESCRIPTION	"The board index number, which goes from BoardOne (1) to BoardEight (8)."
::= { pqmChannelNameEntry 1 }	
pqmInputChanName	
SYNTAX	PqmString
MAX-ACCESS	read-write
DESCRIPTION	"Board input channel name - user enters this string."
::= { pqmChannelNameEntry 2 }	

# **Trap Description**

pqmTraps Object Identifier ::= { pqm300MIB 2 }
pqmTrapPrefix Object Identifier ::= { pqmTraps 0 }
pqmTrapFilterGroup Object Identifier ::= { pqmTraps 1 }

## Table D-9: Trap descriptions

DESCRIPTION "P ::= { pqmTrapPrefix 1 }  pqmStopV2Trap OBJECTS { p	pqmIndexTrap, pqmCommunityName, pqmNum- oards, pqmListSlots } Pqm Started Trap."  pqmIndexTrap, pqmCommunityName }
DESCRIPTION "P ::= { pqmTrapPrefix 1 }  pqmStopV2Trap OBJECTS { p	oards, pqmListSlots } Pqm Started Trap."
::= { pqmTrapPrefix 1 } pqmStopV2Trap OBJECTS { p	<u> </u>
pqmStopV2Trap OBJECTS {p	pgmIndexTrap_pgmCommunityName }
OBJECTS { ;	ngmIndexTrap_ngmCommunityName }
	pamIndexTrap_pamCommunityName }
DESCRIPTION "P	pqaox.rap, pqooay.taoj
	Pqm StoppedTrap."
::= { pqmTrapPrefix 2 }	
pqmBlockinessTrap	
	pqmIndexTrap, pqmCommunityName, pqmBlocki- essBoardNum }
se	Oqm Trap generated based on the blockiness alarm et in the database. This alarm is set if the blockiness alue exceeds the Blockiness Alarm Level value."
::= { pqmTrapPrefix 3 }	
pqmNoiseTrap	
	pqmIndexTrap, pqmCommunityName, pqmNoise- hreshold }
the	Oqm Trap generated based on the Noise alarm set in the database. This alarm is set if the noise value exceeds the Noise Alarm Level value."
::= { pqmTrapPrefix 4 }	
pqmFreezeFrameTrap	
	pqmIndexTrap, pqmCommunityName, pqmFreeze- rameThreshold }
ala nu	Oqm Trap generated based on the Freeze Frame larm set in the database. This alarm is set if the umber of repeat frames exceeds the Freeze Frame larm Interval value."
::= { pqmTrapPrefix 5 }	

Table D-9: Trap descriptions (Cont.)

Information traps	Notification type
pqmSignalAbsentTrap	
OBJECTS	{ pqmIndexTrap, pqmCommunityName, pqmSignalAbsentThreshold }
DESCRIPTION	"Pqm Trap generated based on the Signal Absent alarm set in the database. This alarm is set if the video standard on the input channel is standardUnspecified or standardNone."
::= { pqmTrapPrefix 6 }	

# **Conformance Group Descriptions**

pqmConformance	Object Identifier ::= { pqm100MIB 3 }
pqmGroups	Object Identifier ::= { pqmConformance 1 }
pqmCompliances	Object Identifier ::= { pqmConformance 2 }

Table D-10: Conformance group descriptions

Object identifier	Object group
pqmGenGroup	
OBJECTS	{     pqmCommunityName     pqmStopSystem     pqmLastDateErr     pqmCoreReady     pqmIpReady     pqmSnmpReady     pqmMachineName     pqmChannelName     pqmListSlots     pqmNumBoards     }
DESCRIPTION	"A collection of objects providing information applicable to PQM General Resources."
::= { pqmGroups 1 }	

Table D-10: Conformance group descriptions (Cont.)

Object identifier	Object group
pqmBlockinessConfigGroup	
OBJECTS	{     pqmBlockinessBoardNum     pqmBlockinessInputChan     pqmBlockinessMeasureStatus     pqmBlockinessStart     pqmBlockinessStop     pqmBlockinessVideoStdOnInput     pqmBlockinessPeriod     pqmBlockinessAdaptive     pqmBlockinessAlarmLevel     pqmBlockinessAlarmInterval     pqmBlockinessAlarmPercent     }
DESCRIPTION	"A collection of objects providing information applicable to PQM Blockiness Measurement configuration items. Each measurement is defined in terms of hardware board and the input channel number where the incoming video is measured."
::= { pqmGroups 2 }	
pqmNoiseConfigGroup	
OBJECTS	{     pqmNoiseBoardNum     pqmNoiseInputChan     pqmNoiseMeasureStatus     pqmNoiseStart     pqmNoiseStop     pqmNoiseVideoStdOnInput     pqmNoiseAlarmLevel     pqmNoiseAlarmPercent     }
DESCRIPTION	"A collection of objects providing information applicable to PQM Noise Measurement configuration items. Each measurement is defined in terms of hardware board and the input channel number where the incoming video is measured."
::= { pqmGroups 3 }	

Table D-10: Conformance group descriptions (Cont.)

Object identifier	Object group
pqmFreezeFrameConfigGroup	
OBJECTS	{     pqmFreezeFrameBoardNum     pqmFreezeFrameInputChan     pqmFreezeFrameMeasureStatus     pqmFreezeFrameStart     pqmFreezeFrameStop     pqmFreezeFrameVideoStdOnInput     pqmFreezeFrameAlarmInterval     pqmFreezeFrameAlarmPercent     pqmFreezeFrameVideoInputType
DESCRIPTION	A collection of objects providing information applicable to PQM Freeze Frame Measurement configuration items. Each measurement is defined in terms of hardware board and the input channel number where the incoming video is measured."
::= { pqmGroups 4 }	
pqmSignalAbsentConfigGroup	
OBJECTS	{     pqmSignalAbsentBoardNum     pqmSignalAbsentInputChan     pqmSignalAbsentVideoStdOnInput     }
DESCRIPTION	"A collection of objects providing information applicable to PQM Signal Absent measurement configuration items. Each measurement is defined in terms of hardware board and the input channel number where the incoming video is measured."
::= { pqmGroups 5 }	
pqmChannelNameConfigGroup	
OBJECTS	{ pqmBoardNum pqmInputChanName }
DESCRIPTION	"A collection of objects providing information applicable to PQM Channel Name configuration items."
::= { pqmGroups 9 }	

# **Conformance Trap Group**

Table D-11: Conformance trap descriptions

Conformance trap	Notification group
pqmGenV2TrapGroup	
NOTIFICATIONS	{     pqmStartV2Trap     pqmStopV2Trap     pqmBlockinessTrap     pqmNoiseTrap     pqmFreezeFrameTrap     pqmSignalAbsentTrap   }
DESCRIPTION	"A collection of objects providing information applicable PQM Trap General Resources."
::= { pqmGroups 10 }	

# **Conformance Compliance**

Table D-12: Compliance descriptions

Conpliance identifier	Module compliance
pqmBasicCompliance	
DESCRIPTION	"The basic compliance statement for the PQM."
MODULE	This module
MANDATORY GROUPS	{     pqmGenGroup     pqmGenV2TrapGroup     pqmBlockinessConfigGroup     pqmNoiseConfigGroup     pqmFreezeFrameConfigGroup     pqmSignalAbsentConfigGroup     pqmChannelNameConfigGroup }
::= { pqmCompliances 1 }	

# **SNMP Support Commands**

Software for the SNMP support commands is provided as part of the SNMP networking feature of the PQM100 Program QoS Monitor. The executable files are located in the D:\PQM100\snmp\SnmpMgrCmds\w32.bin directory shown in Figure D-1.

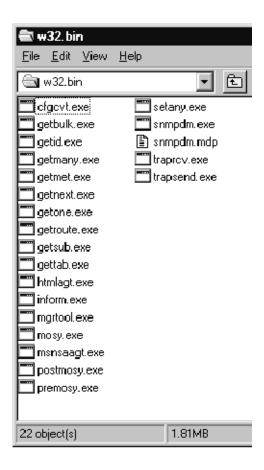


Figure D-1: W32.bin directory with SNMP commands

## **Get Commands**

The get commands let you find out parameters settings on a connected PQM100 program monitor.

### SetAny Command

The setany command lets you set PQM100 parameters on a connected program monitor.

## TrapSend and TrapRcv Commands

The traprcv utility permits you to monitor SNMP trap responses on the PC screen. The trapsend utility demonstrates how to send trap messages to trap monitoring stations.

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# **Setany Command**

The **setany** command is used to set the value of a variable on an SNMP entity. The **setany** utility performs a Set request on the variable passed to it.

**NOTE**. SetAny commands to the PQM100 program monitor are cached locally, not individually executed. The cached commands are sent to the addressed POM100 when a measurement is started or restarted.

## **Synopsis**

setany [-v1|-v2c|-v2] [-ctx v2ContextName][-ctxid
v2ContextSnmpID] [-d] [-timeout secs ] [-retries num] agent\_addr
userName| community variable\_name type value [variable\_name type
value] ...

# **Arguments**

The arguments to **setany** and their descriptions are given in Table D-13.

Table D-13: SetAny command arguments

setany Arguments	Description
-v1   -v2c   -v2	The SNMP version to use when sending the request.
	If the SR_UTIL_SNMP_VERSION environment variable is set to a version argument, the user does not need to specify -v1, -v2c, or -v2 on the command line.
-ctx v2ContextName	By default, the utility sends all requests in the 'default' context. If the user wishes to send a request in a different context, the context is specified using the -ctx v2ContextName argument where v2ContextName is a printable ASCII string.
-ctxid v2ContextSnmpID	By default, the utility assumes that the response to a request should be provided by the agent residing at agent_addr. If the user wishes to send a request in a proxy context, the snmpID of the agent which should provide the response is specified using the -ctxid v2ContextSnmpID argument where v2ContextSnmpID is a printable ASCII string.
-d	The -d argument turns on message logging. When this feature is selected, the utility prints messages containing important information at milestone points of execution, and this is useful for problem diagnosis.
-timeout secs	By default, the utility will wait a total of ten(10) seconds to receive a response from an SNMP agent. If no response is received without that timeout period, the utility may try again to send the request. The -timeout secs (or -t secs ) argument can be used to change the length of the timeout period where 'secs' is the time in seconds.
-retries num	By default, if the utility receives no response from the SNMP agent, it will try again five(5) more times to send the request. The -retries num (or -r num) argument can be used to change the number of times the utility will send the request where 'num' is the number of retries.

Table D-13: SetAny command arguments (Cont.)

setany Arguments	Description
agent_addr	The address of the SNMP agent.
userName community	Either an SNMPv1/SNMPv2C community string or an SNMPv2 user name.
	If the SR_UTIL_COMMUNITY environment variable is set, the user does not need to specify a community string on the command line for SNMPv1 and SNMPv2C requests.
	If the SR_UTIL_USERNAME environment variable is set, the user does not need to specify a his or her user name on the command line for SNMPv2* requests.
variable_name type value	variable: the name of the variable to set.
	type: one of:
	-i - integer, -o - octet, -d - object identifier -a - ip_addr -c - counter -g - gauge -t - time_ticks -D - Display String -N - NULL
	value: the desired value.
	<b>Note:</b> type is an optional field for all but -D (Display String). The type may still be put on the command line, but it is only necessary in the case of display strings.
	<b>Note:</b> if type is -N (NULL), the value field is ignored but must be present. Use '0'.

### **Examples**

For **setany** to succeed, the variable's MAX-ACCESS as defined by the MIB must be read-write (or read-create), and the userName or community string must be authorized to perform a Set request on the indicated variable.

In the following example, the SNMPv1 community string 'public' is authorized to get the value of sysContact.0 but is not authorized to set the value:

```
% getone -v1 localhost public sysContact.0
sysContact.0 = SNMP Research, Inc. (423) 573-1434
% setany -v1 localhost public sysContact.0 -D
"support@snmp.com" Error code set in packet - No such variable name. Index: 1.
```

In the following example, the SNMPv2 user, Guest, is not authorized to send Set requests to this SNMP entity but can Get the value of sysContact.0:

```
% getone -v2 localhost Guest sysContact.0
Enter Authentication password :
sysContact.0 = SNMP Research, Inc. (423) 573-1434
% setany -v2 localhost Guest sysContact.0 -D
"support@snmp.com"
Enter Authentication password :
Error code set in packet - NO_ACCESS_ERROR: 1.
```

In the following example, the variable is sysContact.0 and the SNMPv2 user is AnneXPert. This user is authorized to send Set requests to this SNMP entity, but the variable is not in the user's MIB view for Get or Set requests:

```
% getone -v2 localhost AnneXPert sysContact.0
Enter Authentication password :
Error code set in packet - AUTHORIZATION_ERROR: 1.
% setany -v2 localhost AnneXPert sysContact.0 -D
"support@snmp.com"
Enter Authentication password :
Error code set in packet - AUTHORIZATION ERROR: 1.
```

In the following example, the SNMPv2 user is EarlERiser. This user is authorized to send Set requests to this SNMP entity, and the user's MIB view for Get and for Set requests includes both sysContact.0 and sysDescr.0. The value of sysDescr.0 can not be set because the variable's MAX-ACCESS as defined by the MIB is read-only:

```
% getone -v2 localhost EarlERiser sysContact.0 sysDescr.0
Enter Authentication password :
sysContact.0 = SNMP Research, Inc. (423) 573-1434
sysDescr.0 = SNMPv2 agent from SNMP Research, Inc.
% setany -v2 localhost EarlERiser sysContact.0 -D
"support@snmp.com"
Enter Authentication password :
sysContact.0 = support@snmp.com
% setany -v2 localhost EarlERiser sysDescr.0 -D "SNMPv2
agent"
Enter Authentication password :
Error code set in packet - NOT WRITABLE ERROR: 1.
```

In the following example for the PQM100 program monitor, the SNMPv2c user is ControlRoom. However, the system is not access controlled, so the user name is not required to send Set request to the PQM100 that is being monitored.

```
% setany -snmpversion ipaddress CommunityName mibVariable
-i(integer) value
```

```
% setany -v2c 128.181.39.65 PQM0
pqmFreezeFrameAlarmInterval.2.1 -i 6000
% setany -v2c 128.181.39.65 PQM0
pqmFreezeFrameAlarmPercent.2.1 -i 500
% setany -v2c 128.181.39.65 PQM0 pqmFreezeFrameStart .2.1
```

**NOTE**. Set the SNMP version and CommunityName environment variables to make the command lines shorter. Once these environment variables are set, you do not have to include them in the SNMP command line.

#### **Environment**

The following environment variables affect the behavior of the **setany** command.

Table D-14: Setany environment variables

Variables	Description
SR_MGR_CONF_DIR	This variable changes the location where setany expects to find the configuration files mgr.cnf and snmpinfo.dat.  Normally this location is /etc/srconf/mgr/.
SR_SNMP_TEST_PORT	This variable changes the UDP port where setany sends SNMP requests (normally 161).
SR_UTIL_SNMP_VERSION	This variable sets the default SNMP version to use for all subsequent requests. The value of this environment variable may be '-v1', '-v2c', or '-v2'.
	If this variable is set, the user does not need to specify -v1, -v2c, or -v2 on the command line.
SR_UTIL_COMMUNITY	This variable sets the default community string for all subsequent SNMPv1 and SNMPv2C requests.
	If this variable is set, the user does not need to specify a community string on the command line for SNMPv1 and SNMPv2C requests.
	Note: The PQM100 MIB supports three (3) community names: PQM0, PQM1, and PQM2. There is no limit to the number of PQM100 program monitors that can be included in each community.

Table D-14: Setany environment variables (Cont.)

Variables	Description
SR_UTIL_USERNAME	This variable sets the default user name for all subsequent SNMPv2* requests.
	If this variable is set, the user does not need to specify a his or her user name on the command line for SNMPv2* requests.
SR_UTIL_AUTH_PASSWORD	This variable sets the authentication password for all subsequent requests.
	If this variable is set to NULL string, the user will not be prompted for a password and a request with no authentication and no privacy will be sent; otherwise, the user will be prompted only for a privacy password.
SR_UTIL_PRIV_PASSWORD	This variable sets the privacy password for all subsequent requests.
	If SR_UTIL_AUTH_PASSWORD is not set, this variable is ignored.

# Files

/etc/srconf/mgr/mgr.cnf /etc/srconf/mgr/snmpinfo.dat

# **Diagnostics**

Diagnostic error messages and their meaning are given in Table D-15.

Table D-15: Diagnostic messages

Error message	Description
Cannot translate MIB variable:	This message indicates that the snmpinfo.dat(5) configuration file does not contain OID translation information for the indicated MIB variable's English name.
Failure in snmpinfo.dat	This message indicates that there is a problem with the named configuration file. Check to see that there is an snmpinfo.dat(5) file located in the default directory or in the directory indicated by the environment variable SR_MGR_CONF_DIR.
	If the file exists, ensure that the file is readable and contains the correct information.

### **Getbulk Command**

The getbulk command is used to retrieve scalar and table entries from an SNMPv2 entity.

### **Synopsis**

getbulk [ -v1 | -v2c | -v2 ][ -ctx v2ContextName ][ -ctxid v2ContextSnmpID ] [ -d] [ -timeout secs] [ -retries num ] agent addr userName|community non-reps max-reps variable name ...

### **Description**

The **getbulk** utility performs bulk retrieval of information from an entity which supports SNMPv2C and/or SNMPv2.

**NOTE**. This utility will NOT work with SNMPv1-only entities; there is no SNMPv1 version of the GetBulk operator.

The **getbulk** utility uses the **GetBulk** operator instead of the **GetNext** operator. The more efficient **GetBulk** operator produces less traffic on the network than the **GetNext** operator.

The arguments to **getbulk** are given in Table D-16.

Table D-16: Getbulk command arguments

GetBulk arguments	Description
-v1   -v2c   -v2	The SNMP version to use when sending the request.
	If the SR_UTIL_SNMP_VERSION environment variable is set to a version argument, the user does not need to specify -v1, -v2c, or -v2 on the command line.
-ctx v2ContextName	By default, the utility sends all requests in the 'default' context. If the user wishes to send a request in a different context, the context is specified using the -ctx v2ContextName argument where v2ContextName is a printable ASCII string.
-ctxid v2ContextSnmpID	By default, the utility assumes that the response to a request should be provided by the agent residing at agent_addr. If the user wishes to send a request in a proxy context, the snmpID of the agent which should provide the response is specified using the -ctxid v2ContextSnmpID argument where v2ContextSnmpID is a printable ASCII string.
-d	The -d argument turns on message logging. When this feature is selected, the utility prints messages containing important information at milestone points of execution, and this is useful for problem diagnosis.

Table D-16: Getbulk command arguments (Cont.)

GetBulk arguments	Description
-timeout secs	By default, the utility will wait a total of ten(10) seconds to receive a response from an SNMP agent. If no response is received without that timeout period, the utility may try again to send the request. The -timeout secs (or -t secs) argument can be used to change the length of the timeout period where 'secs' is the time in seconds.
-retries num	By default, if the utility receives no response from the SNMP agent, it will try again five(5) more times to send the request. The -retries num (or -r num ) argument can be used to change the number of times the utility will send the request where 'num' is the number of retries.
agent_addr	The address of the SNMP agent.
userName community	Either an SNMPv1/SNMPv2C community string or an SNMPv2* user name.
	If the SR_UTIL_COMMUNITY environment variable is set, the user does not need to specify a community string on the command line for SNMPv1 and SNMPv2C requests.
	If the SR_UTIL_USERNAME environment variable is set, the user does not need to specify a his or her user name on the command line for SNMPv2* requests.
non-reps	The number of variables in the VarBind list that are to return exactly one value (non-repeaters). The value may be zero.
max-reps	The maximum number (maximum repetitions) of values to return for each of the variables remaining in the VarBind list after the non-reps list has been exhausted. The value of max-reps may be zero; if it is zero, getbulk behaves exactly like the getnext utility.
variable_name	One or more variables to retrieve. One "next" value is returned for each of the first non-reps number of variables, and then max-reps values are returned beginning at each of the remaining variables.

# **Examples** The following request:

```
getbulk -v2c localhost public 1 0 ifIndex.1
or
getbulk -v2 localhost WyleUSleep 1 0 ifIndex.1
```

will return the next variable after if Entry.

In this example, it happens to be:

ifIndex.2 = 2

#### The request:

```
getbulk -v2c localhost public 2 20 ifEntry system iso
or
getbulk -v2 localhost WyleUSleep 2 20 ifEntry system iso
will return up to 22 variable bindings with that one request:
   ifIndex.1 = 1
   sysDescr.0 = SNMPv2 agent from SNMP Research, Inc.
   sysDescr.0 = SNMPv2 agent from SNMP Research, Inc.
   sysObjectID.0 = 0.0
```

sysContact.0 = SNMP Research, Inc. (423) 573-1434
sysName.0 =

sysLocation.0 = Down on the farm
sysServices.0 = 72

sysUpTime.0 = 613962

sysORLastChange.0 = 0

ifNumber.0 = 2

ifIndex.1 = 1
ifIndex.2 = 2

ifDescr.1 = le0

ifDescr.2 = 100

ifType.1 = ethernet-csmacd(6)

ifType.2 = softwareLoopback(24)

ifMtu.1 = 1500 ifMtu.2 = 1536

ifSpeed.1 = 10000000

ifSpeed.2 = 10000000

#### **Environment**

The following environment variables affects the behavior of **getbulk**. They are the same as those for the **setany** command.

Table D-17: Getbulk environment variables

Variables	Description
SR_MGR_CONF_DIR	This variable changes the location where getbulk expects to find the configuration files mgr.cnf and snmpinfo.dat.  Normally this location is /etc/srconf/mgr/.
SR_SNMP_TEST_PORT	This variable changes the UDP port where getbulk sends SNMP requests (normally 161).
SR_UTIL_SNMP_VERSION	This variable sets the default SNMP version to use for all subsequent requests. The value of this environment variable may be '-v1', '-v2c', or '-v2'.
	If this variable is set, the user does not need to specify -v1, -v2c, or -v2 on the command line.

Table D-17: Getbulk environment variables (Cont.)

Variables	Description
SR_UTIL_COMMUNITY	This variable sets the default community string for all subsequent SNMPv1 and SNMPv2C requests.
	If this variable is set, the user does not need to specify a community string on the command line for SNMPv1 and SNMPv2C requests.
	Note: The PQM100 MIB supports three (3) community names: PQM0, PQM1, and PQM2. There is no limit to the number of PQM100 program monitors that can be included in each community.
SR_UTIL_USERNAME	This variable sets the default user name for all subsequent SNMPv2* requests.
	If this variable is set, the user does not need to specify a his or her user name on the command line for SNMPv2* requests.
SR_UTIL_AUTH_PASSWORD	This variable sets the authentication password for all subsequent requests.
	If this variable is set to NULL string, the user will not be prompted for a password and a request with no authentication and no privacy will be sent; otherwise, the user will be prompted only for a privacy password.
SR_UTIL_PRIV_PASSWORD	This variable sets the privacy password for all subsequent requests.
	If SR_UTIL_AUTH_PASSWORD is not set, this variable is ignored.

# **Diagnostics**

See the diagnostic messages in Table D-15.

### Limitations

The **getbulk** utility only works with SNMPv2C and/or SNMPv2 entities. There is no corresponding SNMPv1 utility.

## **Getid Command**

Use the **getid** command to retrieve system group MIB variables from an SNMP entity.

### **Synopsis**

getid agent\_addr clustername getid [ -v1 | -v2c | -v2 ] [ -ctx
v2ContextName ] [ -ctxid v2ContextSnmpID ] [ -d ] [ -timeout secs
] [ -retries num ] agent addr userName|community

### **Description**

The primary purpose of this application is to demonstrate SNMPv2 error codes. As such, this utility is designed to fail under SNMPv1. The getid utility is an SNMP application to retrieve the variables sysDescr.0, sysObjectID.0, sysUp-Time.0, sysUpTime.2, and iso.2.0 from a SNMP entity. The variables sysUp-Time.2 and iso.2.0 are included to illustrate the following SNMPv2 error codes:

```
NO_SUCH_INSTANCE_EXCEPTION and NO SUCH OBJECT EXCEPTION.
```

Table D-18: Getid command arguments

Getid arguments	Description
-v1   -v2c   -v2	The SNMP version to use when sending the request.
	If the SR_UTIL_SNMP_VERSION environment variable is set to a version argument, the user does not need to specify -v1, -v2c, or -v2 on the command line.
-ctx v2ContextName	By default, the utility sends all requests in the 'default' context. If the user wishes to send a request in a different context, the context is specified using the -ctx v2ContextName argument where v2ContextName is a printable ASCII string.
-ctxid v2ContextSnmpID	By default, the utility assumes that the response to a request should be provided by the agent residing at agent_addr. If the user wishes to send a request in a proxy context, the snmpID of the agent which should provide the response is specified using the -ctxid v2ContextSnmpID argument where v2ContextSnmpID is a printable ASCII string.
-d	The -d argument turns on message logging. When this feature is selected, the utility prints messages containing important information at milestone points of execution, and this is useful for problem diagnosis.
-timeout secs	By default, the utility will wait a total of ten(10) seconds to receive a response from an SNMP agent. If no response is received without that timeout period, the utility may try again to send the request. The -timeout secs (or -t secs ) argument can be used to change the length of the timeout period where 'secs' is the time in seconds.

Table D-18: Getid command arguments (Cont.)

Getid arguments	Description
-retries num	By default, if the utility receives no response from the SNMP agent, it will try again five(5) more times to send the request. The -retries num (or -r num) argument can be used to change the number of times the utility will send the request where 'num' is the number of retries.
agent_addr	The address of the SNMP agent.
userName community	Either an SNMPv1/SNMPv2C community string or an SNMPv2* user name.
	If the SR_UTIL_COMMUNITY environment variable is set, the user does not need to specify a community string on the command line for SNMPv1 and SNMPv2C requests.
	If the SR_UTIL_USERNAME environment variable is set, the user does not need to specify a his or her user name on the command line for SNMPv2* requests.

## Example

This example shows the results of running **getid** with an SNMPv2C or SNMPv2\* agent.

An SNMPv1 request fails on the fourth variable in the VarBind list, sysUp-Time.2. This is because sysUpTime does not have an instance 2.

% getid -v1 localhost public

Error code set in packet - No such variable name. Index: 4.

An SNMPv2C request 'succeeds' with robust reporting of errors on the last two VarBinds.

% getid -v2c localhost public

```
sysDescr.0 = SNMPv2 agent from SNMP Research, Inc.
sysObjectID.0 = 0.0
sysUpTime.0 = 7982
sysUpTime.2 = NO_SUCH_INSTANCE_EXCEPTION
iso.2.0 = NO_SUCH_OBJECT_EXCEPTION
```

An SNMPv2\* request 'succeeds' with robust reporting of errors on the last two VarBinds.

```
% getid -v2 localhost Guest
Enter Authentication password :
sysDescr.0 = SNMPv2 agent from SNMP Research, Inc.
sysObjectID.0 = 0.0
sysUpTime.0 = 8672
sysUpTime.2 = NO_SUCH_INSTANCE_EXCEPTION
iso.2.0 = NO_SUCH_OBJECT_EXCEPTION
```

### **Diagnostics**

Diagnostic error messages for the **getid** command and their meaning are given in Table D-19.

Table D-19: Diagnostic messages

Error message	Description
Failure in snmpinfo.dat	This message indicates that there is a problem with the named configuration file. Check to see that there is an snmpinfo.dat(5) file located in the default directory or in the directory indicated by the environment variable SR_MGR_CONF_DIR.
	If the file exists, ensure that the file is readable and contains the correct information.
Error code set in packet - No such variable name. Index: 4.	This message should be printed for SNMPv1 executions of getid. This message indicates that there is a problem with the fourth VarBind, sysUpTime.2. The problem is that there is no instance 2 for the variable sysUpTime. Because SNMPv1 does not have a robust error-reporting facility, the entire request fails.

# **Getmany Command**

Use the **getmany** command to retrieve classes of variables from an SNMP entity.

### **Synopsis**

```
getmany [ -v1 | -v2c | -v2 ] [ -ctx v2ContextName ] [ -ctxid v2ContextSnmpID ] [ -d ] [ -timeout secs ] [ -retries num ] agent_addr userName|community variable_name...
```

#### **Arguments**

The arguments to **getbulk** are the same as those for the **getid** command shown in Table D-18 with one addition shown below:

Getmany arguments	Description
variable_class	MIB variable class name(s).

### **Example**

The **getmany** utility retrieves variables by sending GetNext requests to the SNMP entity. The first request contains variable\_class to get the first variable in the class. To retrieve the next variable in the class, subsequent requests to the entity contain the variable name returned in the previous **Get** response.

The request

```
getmany -v1 myagent public system
or
getmany -v2 myagent Guest system
```

will traverse the network entity's system variable class. The traversing of the variable space stops when all of the classes being polled return a variable of a class different than what was requested. Note that a network entity's entire variable tree can be traversed with a call of:

```
getmany -v1 myagent public iso
or
getmany -v2 myagent Guest iso
```

Also note that

```
getmany -v1 myagent public sysDescr.0
and
getmany -v2 myagent Guest sysDescr.0
```

will retrieve nothing, because sysDescr.0 is not a variable class.

#### Environment

The environment variables shown in Table D-17 on page D-36 also affect the behavior of **getmany** as described in that table.

### **Diagnostics**

Diagnostic error messages and their meaning are given in Table D-15 on page D-33.

#### Limitations

If more than one variable class is requested and any one of the classes does not exist, nothing will be returned for any of the classes.

If more than one variable class is requested, odd effects may be seen. Specifically, since "The traversing of the variable space stops when all of the classes being polled return a variable of a class different than what was requested," once the first variable class completes, everything quits whether all the variables were returned or not. Another side effect of this behavior is if the first variable class is "large," the other variable classes will continue to be retrieved whether they are finished or not. This can result in "End of MIB" or other errors being displayed within the values from other requests.

### **Getmet Command**

Use the **getmet** command to get routing information from SNMP entity.

### **Synopsis**

### **Description**

The **getmet** utility is an SNMP application that retrieves routing information from an entity by traversing the ipRouteDest, ipRouteMetric1, ipRouteMetric2, ipRouteMetric3, and ipRouteMetric4 variable classes for each subnet found.

#### **Command Arguments**

The arguments to **getmet** are the same as those for the getid command shown in Table D-18 on page D-38 with one addition shown below:

Getmet arguments	Description
subnet	A partial IP address. This value is interpreted as first octet(s) of the IP address. In other words "128" will match addresses 128.xxx.xxx.xxx, but not addresses with xxx.128.xxx.xxx or xxx.xxx.128.xxx, etc. Only those portions of the routing table which match the subnet address qualifier are retrieved.
	If no subnet is specified, the behavior is the same as a getroute(I).

## **Examples** The request

```
getmet -v1 myagent public 192.244
or
getmet -v2c myagent public 192.244
or
getmet -v2 myagent EarlERiser 192.244
would retrieve all entries beginning with 192.244. Similarly,
getmet -v1 myagent public 128.139.4
```

```
getmet -v1 myagent public 128.139.4
or
getmet -v2c myagent public 128.139.4
or
getmet -v2 myagent EarlERiser 128.139.4
```

would retrieve all entries beginning with 128.139.4.

#### Finally,

```
getmet -v1 myagent public
or
getmet -v2c myagent public
or
getmet -v2 myagent EarlERiser
```

would retrieve the entire routing table (operate just like a getroute(l)).

#### **Environment**

The environment variables shown in Table D-17 on page D-36 also affect the behavior of **getmet** as described in the table except for the following command which is not available for **getmet**.

This variable changes the UDP port where getbulk sends SNMP requests (normally 161).

### **Diagnostics**

Failure in snmpinfo.dat.

This message indicates that there is a problem with the named configuration file. Check to see that there is an snmpinfo.dat(5) file located in the default directory or in the directory indicated by the environment variable SR\_MGR\_CONF\_DIR. If the file exists, ensure that the file is readable and contains the correct information.

### **Getnext Command**

Use the **getnext** command to retrieve one variable's value from an SNMP entity.

#### **Synopsis**

```
getnext [ -v1 | -v2c | -v2 ] [ -ctx v2ContextName ] [ -ctxid v2ContextSnmpID ] [ -d ] [ -timeout secs ] [ -retries num ] agent_addr userName|community variable_name ...
```

#### **Description**

The **getnext** utility is a SNMP application to retrieve the lexicographically "next" value after the specified variable from an SNMP entity using a GetNext request.

#### **Command Arguments**

The arguments to **getnext** are the same as those for the **getid** command shown in Table D-18 on page D-38 with one addition shown below:

Getnext arguments	Description
variable_name	One or more variables to retrieve

### **Examples**

The request

```
getnext -v1 myagent public sysDescr snmp
or
getnext -v2 myagent Guest sysDescr snmp
```

would return the variables sysDescr.0 snmpInPkts.0, but the call

```
getnext -v1 myagent public snmpInPkts.0
or
getnext -v2 myagent Guest snmpInPkts.0
```

would return snmpOutPkts.0, the "next" variable after snmpInPkts.0.

#### **Environment**

The environment variables shown in Table D-17 on page D-36 also affect the behavior of **getnext** as described in the table.

### **Diagnostics**

Diagnostic error messages and their meaning are given in Table D-15 on page D-33.

#### Limitations

If any one of the variables in the list has a malformed OID, no request will be sent, and an error will be displayed.

### **Getone Command**

Use the **getone** command to retrieve one variable's value from an SNMP entity.

**Synopsis** 

```
getone [ -v1 | -v2c | -v2 ] [ -ctx v2ContextName ] [ -ctxid
v2ContextSnmpID ] [ -d ] [ -timeout secs ] [ -retries num ]
agent addr userName|community variable name ...
```

**Description** 

The **getone** utility is an SNMP management application to retrieve a set of individual variables from an SNMP entity using a Get request.

**Command Arguments** 

The arguments to **getone** are the same as those for the **getid** command shown in Table D-18 on page D-38 with one addition shown below:

Getone arguments	Description
variable_name	One or more variables to retrieve

### **Examples**

Variables may be in name form, number form, or as they appear in the MIB document. It should be noted that since the function is a Get as opposed to a Getnext, the variable MUST be fully qualified for the request to be successful. For instance,

```
getone -v1 myagent public sysDescr.0 snmpInPkts.0 or getone -v2 myagent Guest sysDescr.0 snmpInPkts.0
```

would return the variables sysDescr.0 and snmpInPkts.0, but the call

```
getone -v1 myagent public system
or
getone -v2 myagent Guest system
```

would return an error from the entity since it is not a fully qualified SNMP variable.

#### **Environment**

The environment variables shown in Table D-17 on page D-36 also affect the behavior of **getone** as described in the table.

#### **Diagnostics**

Diagnostic error messages and their meaning are given in Table D-15 on page D-33.

#### Limitations

If any one of the variables in the list has a malformed OID, no request will be sent, and an error will be displayed.

### **Getroute Command**

Use the getroute command to extract routing information from an SNMP entity.

#### **Synopsis**

```
getroute [ -v1 | -v2c | -v2 ] [ -ctx v2ContextName ] [ -ctxid v2ContextSnmpID ] [ -d ] [ -timeout secs ] [ -retries num ] agent_addr userName|community
```

#### **Description**

The **getroute** utility is an SNMP application that retrieves routing information from an entity by traversing the ipRouteDest, ipRouteIfIndex, ipRouteMetric1, ipRouteNextHop, ipRouteType, and ipRouteProto variable classes for each route found.

### **Command Arguments**

The arguments to **getroute** are the same as those for the **getid** command shown in Table D-18 on page D-38 with one addition shown below:

Getroute arguments	Description
variable_name	One or more variables to retrieve

### **Examples**

The request

```
getroute -v1 myagent public
or
getroute -v2c myagent public
or
getroute -v2 myagent EarlERiser
will return
```

```
Route to: 0.0.0.0 via: 1.2.3.1 on if: 1 ...
Route to: 127.0.0.1 via: 127.0.0.1 on if: 2 ...
Route to: 1.2.3.0 via: 1.2.3.4 on if: 1 ...
```

#### **Environment**

The environment variables shown in Table D-17 on page D-36 also affect the behavior of **getroute** as described in the table.

### **Diagnostics**

Diagnostic error messages and their meaning are given in Table D-15 on page D-33.

## **Getsub Command**

Use the **getsub** command to extract the routing information from an SNMP entity.

#### **Synopsis**

### **Description**

The **getsub** utility is an SNMP application that retrieves routing information from an entity by traversing the ipRout- eDest, ipRouteMetric1, ipRoute-Metric2, ipRouteMetric3, and ipRouteMetric4 variable classes for each subnet found.

### **Command Arguments**

The arguments to **getsub** are the same as those for the **getid** command shown in Table D-18 on page D-38 with one addition shown below:

Getsub arguments	Description
subnet	A partial IP address. This value is interpreted as first octet(s) of the IP address. In other words "128" will match addresses 128.xxx.xxx.xxx, but not addresses with xxx.128.xxx.xxx or xxx.xxx.128.xxx, etc. Only those portions of the routing table which match the subnet address qualifier are retrieved.
	If no subnet is specified, the behavior is the same as a getroute

### **Examples** The request

```
getsub -v1 myagent public 192.244
or
getsub -v2c myagent public 192.244
or
getsub -v2 myagent EarlERiser 192.244
```

would retrieve all entries beginning with 192.244.

#### Similarly, the request

```
getsub -v1 myagent public 128.139.4
or
getsub -v2c myagent public 128.139.4
or
getsub -v2 myagent EarlERiser 128.139.4
```

would retrieve all entries beginning with 128.139.4.

In addition, the request

```
getsub -v1 myagent public
or
getsub -v2c myagent public
or
getsub -v2 myagent EarlERiser
```

would retrieve the entire routing table (operate just like a getroute(l)).

### **Environment**

The environment variables shown in Table D-17 on page D-36 also affect the behavior of **getroute** as described in the table.

### **Diagnostics**

Diagnostic error messages and their meaning are given in Table D-15 on page D-33.

### **Gettab Command**

The **gettab** command is a utility for table retrieval from an SNMP entity.

### **Synopsis**

gettab [ -v1 | -v2c | -v2 ] [ -ctx v2ContextName ] [-ctxid v2ContextSnmpID ] [ -d ] [ -timeout secs ] [-retries num ] agent addr userName|community table name

### **Description**

The **gettab** utility is an SNMP application that retrieves an entire table and prints the values of the MIB variables by row. For SNMPv1, this is accomplished using the GetNext operator. For SNMPv2C and SNMPv2\*, this is accomplished using the GetBulk operator. The **gettab** utility retrieves chunks of the table with each request and uses part of the response to form the request.

### **Command Arguments**

The arguments to **gettab** are the same as those for the **getid** command shown in Table D-18 on page D-38 with one addition shown below:

Gettab arguments	Description	
table name	The name of the table to retrieve.	
	ifTable atTable ipAddrTable ipRouteTable Some valid SNMF ifTable	v1/SNMPv2C table names are: ipNetToMediaTable tcpConnTable udpTable egpNeighTable v2* table names are: communityTable
	atTable ipAddrTable	v2ContextTable viewTreeTable
	ipRouteTable ipNetToMediaTabl tcpConnTable	
	udpTable egpNeighTable snmpTrapTable	notifyInformParametersTable proxyForwardingTable userNameTable

#### **Examples**

The following example is based on MIB-II (RFC 1907). The request:

```
gettab -v1 myagent public ifTable
or
gettab -v2c myagent public ifTable
or
gettab -v2 myagent EarlERiser ifTable
```

would retrieve the interfaces table. The following example is based on an SNMP Research example MIB called the VCR-MIB. The request:

```
gettab -v1 myagent public vcrProgramTable or gettab -v2c myagent public vcrProgramTable or gettab -v2 myagent Guest vcrProgramTable
```

would retrieve the vcr program table.

#### **Environment**

The environment variables shown in Table D-17 on page D-36 also affect the behavior of **gettab** as described in the table.

#### **Diagnostics**

Diagnostic error messages and their meaning are given in Table D-15 on page D-33.

#### Limitations

The **gettab** program in intended only as an example and not as a production utility. The **gettab** utility is designed to traverse tables and present the information by rows in a generic way. It does this by sending a single VarBind in each request (the utility does not know how may rows each table has). This process is very inefficient.

Presenting information from a table by rows is much more efficient when the management utility knows the names of the variables which make up the columns of the table. By sending requests containing all of the column variables in the VarBind list, the network traffic can be reduced for both **getnext** and **getbulk** requests.

For example, it is much more efficient to traverse the vcr program table by repeating the command

```
% getnext -v2c myagent public vcrProgramChannel.n \
vcrProgramStartTime.n vcrProgramStopTime.n \
vcrProgramSpeed.n vcrProgramStatus.n
```

(incrementing 'n' until "End of MIB" is returned) than to use the command:

% gettab -v2c myagent public vcrProgramTable

# **Traprcv Command**

**TrapRcv** is a utility that receive traps from remote SNMP trap-generating entities.

Synopsis trap

traprcv [ -d ]

**Description** 

The **traprcv** utility is a program that receives traps from remote SNMP trap-generating entities. It binds to the SNMP trap port 162 (UDP) to listen for the traps, and thus must be run as root. It prints to standard output messages about the traps it has received. The primary purpose of this program is to demonstrate how traps are parsed using the SNMP library.

### **Command Arguments**

There is only one option to traprcv:

traprcvArguments	Description
-d	The -d argument turns on message logging. When this feature is selected, the utility prints messages containing important information at milestone points of execution, and this is useful for problem diagnosis.

### **Environment**

The following environment variables affects the behavior of **traprcv**.

Table D-20: Traprcv environment variables

Variables	Description
SR_MGR_CONF_DIR	This variable changes the location where traprcv expects to find the configuration file snmpinfo.dat. Normally this location is /etc/srconf/mgr/.
SR_SNMP_TEST_PORT	This variable changes the UDP port where other SNMP Research utilities send SNMP requests (normally 161). This variable also affects the UDP port where traprcv receives SNMP traps (normally 162). When this environment variable is set, the default trap port number is one greater than the value of this environment vari- able.
SR_TRAP_TEST_PORT	This variable changes the UDP port where traprcv receives SNMP traps (normally 162). This variable takes precedence over SR_SNMP_TEST_PORT.

Limitations

Only works on UNIX machines. Must be run as root.

# **Trapsend Command**

Use the **trapsend** command to send SNMP traps to a monitoring station.

### **SNMPv1 Synopsis**

```
trapsend -v1 [ -d ] agent_addr community gen-trap [
spec-trap ] enterprise [ sysUpTime [
variable_name type value ] ... ]
```

**SNMPv2C Synopsis** 

```
trapsend -v2c [ -d ] agent_addr community snmpTrapOID.0 [
sysUpTime [ variable name type value ] ... ]
```

**SNMPv2\* Synopsis** 

trapsend -v2 [ -d ] agent\_addr userName snmpTrapOID.0 [ sysUpTime
[ variable name type value ] ... ]

### Description

The **trapsend** utility demonstrates how to send trap messages to trap monitoring stations. This utility can send SNMPv1 and SNMPv2 traps and only works on UNIX machines. The arguments to **trapsend** are:

Table D-21: Trapsend command arguments

Trapsend arguments	Description
-v1   -v2c   -v2	The SNMP version to use when sending the request.
	If the SR_UTIL_SNMP_VERSION environment variable is set to a version argument, the user does not need to specify -v1, -v2c, or -v2 on the command line.
-d	The -d argument turns on message logging. When this feature is selected, the utility prints messages containing important information at milestone points of execution, and this is useful for problem diagnosis.
agent_addr	The destination address of the trap.
community	An SNMPv1/SNMPv2C community string.
	If the SR_UTIL_COMMUNITY environment variable is set, the user does not need to specify a community string on the command line for SNMPv1 and SNMPv2C requests.
userName	An SNMPv2* user name.
	If the SR_UTIL_USERNAME environment variable is set, the user does not need to specify a his or her user name on the command line for SNMPv2* requests.
variable_name	One or more variables to retrieve.
gen-trap	The generic trap number (SNMPv1 only).

Table D-21: Trapsend command arguments (Cont.)

Trapsend arguments	Description	
spec-trap	The specific trap number (SNMPv1 only). enterprise The enterprise (SNMPv1 only).	
sysUpTime	The value of the variable sysUpTime.	
snmpTrapOID.0	The OID which uniquely identifies this trap. Name forms such as 'coldstart' or 'myWonderfulEntTrap' are permitted.	
variable_name type value	variable: the name of a variable in the trap's VarBind list.	
	type: one of:	
	-i - integer, -o - octet, -d - object identifier -a - ip_addr -c - counter -g - gauge -t - time_ticks -D - Display String -N - NULL	
	value: the value of the variable.	
	<b>Note:</b> type is an optional field for all but -D (Display String). The type may still be put on the command line, but it is only necessary in the case of display strings.	
	<b>Note:</b> if type is -N (NULL), the value field is ignored but must be present. Use '0'.	

## **Examples** Generic traps:

To send an SNMPv1 cold-start trap to the machine mymgr:

```
trapsend -v1 mymgr public 0
```

To send an SNMPv2c warm-start trap to the machine mymgr:

```
trapsend -v2c mymgr public snmpTraps.2
```

To send an SNMPv2\* linkUp trap to the machine mymgr:

```
trapsend -v2 mymgr CharlieDChief linkUp
```

Enterprise-specific traps:

The following examples are based on an SNMP Research example MIB called the SURGE-PROTECTOR-MIB. This is an SNMPv2 MIB, so to obtain the values for enterprise and spec-trap, run mostly(1) with the -1 argument.

To send an SNMPv1 enterprise-specific trap with enterprise of 'surgeProtector', spec-trap of 5, sysUpTime of 4974123, and the approriate variable in the VarBind list:

```
trapsend -v1 localhost public 6 5 surgeProtector \ 4974123 surgeBreakerStatus -i closed
```

To send an SNMPv2c enterprise-specific trap, surgeBreakerAlarm, with sysUpTime of 4974123 and the approriate variable in the VarBind list:

```
trapsend -v2c localhost public surgeBreakerAlarm \ 4974123 surgeBreakerStatus -i open
```

To send an SNMPv2\* enterprise-specific trap, surgeBreakerAlarm, with sysUpTime of 4974123 and the approriate variable in the VarBind list:

```
trapsend -v2 localhost CharlieDChief surgeBreakerAlarm \ 4974123 surgeBreakerStatus -i unknown
```

# **Environment**

The following environment variables affects the behavior of **trapsend**.

Table D-22: Trapsend environment variables

Variables	Description
SR_MGR_CONF_DIR	This variable changes the location where trapsend expects to find the configuration files mgr.cnf and snmpinfo.dat.  Normally this location is /etc/srconf/mgr/.
SR_SNMP_TEST_PORT	This variable changes the UDP port where other SNMP Research utilities send SNMP requests (normally 161). This variable also affects the UDP port where trapsend sends SNMP traps (normally 162). When this environment variable is set, the default trap port number is one greater than the value of this environment variable.
SR_TRAP_TEST_PORT	This variable changes the UDP port where trapsend sends SNMP traps (normally 162). This variable takes precedence over SR_SNMP_TEST_PORT.
SR_UTIL_SNMP_VERSION	This variable sets the default SNMP version to use for all subsequent requests. The value of this environment variable may be '-v1', '-v2c', or '-v2'.
	If this variable is set, the user does not need to specify -v1, -v2c, or -v2 on the command line.
SR_UTIL_COMMUNITY	This variable sets the default community string for all subsequent SNMPv1 and SNMPv2C requests.
	If this variable is set, the user does not need to specify a community string on the command line for SNMPv1 and SNMPv2C requests.
	Note: The PQM100 MIB supports three (3) community names: PQM0, PQM1, and PQM2. There is no limit to the number of PQM100 program monitors that can be included in each community.
SR_UTIL_USERNAME	This variable sets the default user name for all subsequent SNMPv2* requests.
	If this variable is set, the user does not need to specify a his or her user name on the command line for SNMPv2* requests.

Table D-22: Trapsend environment variables (Cont.)

Variables	Description
SR_UTIL_AUTH_PASSWORD	This variable sets the authentication password for all subsequent requests.
	If this variable is set to NULL string, the user will not be prompted for a password and a request with no authentication and no privacy will be sent; otherwise, the user will be prompted only for a privacy password.
SR_UTIL_PRIV_PASSWORD	This variable sets the privacy password for all subsequent requests.
	If SR_UTIL_AUTH_PASSWORD is not set, this variable is ignored.

# **Diagnostics**

Diagnostic error messages for the **trapsend** command and their meaning are given in Table D-23.

Table D-23: Diagnostic messages

Error message	Description
Cannot translate MIB variable	This message indicates that the snmpinfo.dat(5) configuration file does not contain OID translation information for the indicated MIB variable's English name.
Failure in snmpinfo.dat	This message indicates that there is a problem with the named configuration file. Check to see that there is an snmpinfo.dat(5) file located in the default directory or in the directory indicated by the environment variable SR_MGR_CONF_DIR.
	If the file exists, ensure that the file is readable and contains the correct information.

### **Limitations**

Only works on UNIX machines.

### **Inform Command**

Use **inform** to send InformRequest PDUs to an SNMP entity.

### **Synopsis**

inform [ -v2c | -v2 ] [ -ctx v2ContextName ]
[-ctxid v2ContextSnmpID ] [ -d ] [ -timeout secs ]
[-retries num ] dst\_addr userName|community informName
informValue [variable\_name type value] ...

### **Description**

The **inform** utility program illustrates how to send InformRequest PDUs. It is only meant as an example and does not actually use the Manager-to-Manager MIB. This example sends the InformRequest PDU and then waits for a response. If it receives a response, the response is printed out and the program exits. Otherwise, the program tries to resend the PDU until either it gets a response or the maximum number of retries is reached.

### **Command Arguments**

The arguments for **inform** are shown in Table D-24.

Table D-24: Inform command arguments

Inform arguments	Description
-v2c   -v2	The SNMP version to use when sending the request.
	If the SR_UTIL_SNMP_VERSION environment variable is set to a version argument, the user does not need to specify -v1, -v2c, or -v2 on the command line.
-ctx v2ContextName	By default, the utility sends all requests in the 'default' context. If the user wishes to send a request in a different context, the context is specified using the -ctx v2ContextName argument where v2ContextName is a printable ASCII string.
-ctxid v2ContextSnmpID	By default, the utility assumes that the response to a request should be provided by the agent residing at agent_addr. If the user wishes to send a request in a proxy context, the snmpID of the agent which should provide the response is specified using the -ctxid v2ContextSnmpID argument where v2ContextSnmpID is a printable ASCII string.
-d	The -d argument turns on message logging. When this feature is selected, the utility prints messages containing important information at milestone points of execution, and this is useful for problem diagnosis.
-retries num	By default, if the utility receives no response from the SNMP agent, it will try again five(5) more times to send the request. The -retries num (or -r num) argu- ment can be used to change the number of times the utility will send the request where 'num' is the number of retries.

Table D-24: Inform command arguments (Cont.)

Inform arguments	Description
-timeout secs	By default, the utility will wait a total of ten(10) seconds to receive a response from an SNMP agent. If no response is received without that timeout period, the utility may try again to send the request. The -timeout secs (or -t secs) argument can be used to change the length of the timeout period where 'secs' is the time in seconds.
dst_addr	The destination of the inform.
userName community	Either an SNMPv1/SNMPv2C community string or an SNMPv2* user name.
	If the SR_UTIL_COMMUNITY environment variable is set, the user does not need to specify a community string on the command line for SNMPv1 and SNMPv2C requests.
	If the SR_UTIL_USERNAME environment variable is set, the user does not need to specify a his or her user name on the command line for SNMPv2* requests.
informName	The event's ID, an instance-level object identifier.
informValue	The event's value, an object identifier.
variable_name type value	variable: the name of a variable in the inform's VarBind list.
	type: one of:
	-i - integer, -o - octet, -d - object identifier -a - ip_addr -c - counter -g - gauge -t - time_ticks -D - Display String -N - NULL
	<b>Note:</b> type is an optional field for all but -D (Display String). The type may still be put on the command line, but it is only necessary in the case of display strings.
	<b>Note:</b> if type is -N (NULL), the value field is ignored but must be present. Use '0'.

# **Examples** The request:

% inform -v2c -retries 4 -timeout 1 localhost public \
surgeBreakerAlarm 0.0 surgeBreakerStatus.0 -i unknown

will send an InformRequest and wait for the receiver to send back an acknowledgment (ACK). After waiting a certain amount of time (or timeout), the PDU

will be sent again. This cycle will repeat until either an ACK is received or the maximum number of retries is reached (in this case 4).

### **Environment**

The following environment variables affect the behavior of **inform**.

Table D-25: Inform environment variables

Variables	Description
SR_MGR_CONF_DIR	This variable changes the location where inform expects to find the configuration files mgr.cnf and snmpinfo.dat.  Normally this location is /etc/srconf/mgr/.
SR_SNMP_TEST_PORT	This variable changes the UDP port where inform sends SNMP requests (normally 161).
SR_UTIL_SNMP_VERSION	This variable sets the default SNMP version to use for all subsequent requests. The value of this environment variable may be '-v1', '-v2c', or '-v2'.
	If this variable is set, the user does not need to specify -v1, -v2c, or -v2 on the command line.
SR_UTIL_COMMUNITY	This variable sets the default community string for all subsequent SNMPv1 and SNMPv2C requests.
	If this variable is set, the user does not need to specify a community string on the command line for SNMPv1 and SNMPv2C requests.
	Note: The PQM100 MIB supports three (3) community names: PQM0, PQM1, and PQM2. There is no limit to the number of PQM100 program monitors that can be included in each community.
SR_UTIL_USERNAME	This variable sets the default user name for all subsequent SNMPv2* requests.
	If this variable is set, the user does not need to specify a his or her user name on the command line for SNMPv2* requests.
SR_UTIL_AUTH_PASSWORD	This variable sets the authentication password for all subsequent requests.
	If this variable is set to NULL string, the user will not be prompted for a password and a request with no authentication and no privacy will be sent; otherwise, the user will be prompted only for a privacy password.
SR_UTIL_PRIV_PASSWORD	This variable sets the privacy password for all subsequent requests.
	If SR_UTIL_AUTH_PASSWORD is not set, this variable is ignored.

**Diagnostics** Diagnostic error messages for the **inform** command and their meaning are given

in Table D-23.

**Limitations** This utility only works with SNMPv2C/SNMPv2\*. There is no corresponding

SNMPv1 utility.

# **Snmpdm**

This is the EMANATE master SNMP agent daemon.

```
Synopsis snmpdm [ -apall ] [ -aperror ] [ -aptrace ] [ -apwarn ] [ -d] [ -daemonize ] [ -pr ] [ -proxy_trap_bind ]
```

```
HP/UX Synopsis snmpdm [ -a ] [ -apall ] [ -aperror ] [ -aptrace ] [ -apwarn ] [ -authfail ] [ -C contact ] [ -Contact contact ] [ -h ]
```

[ -authfail ] [ -C contact ] [ -Contact contact ] [ -h ]
[-help ] [ -L location ] [ -Location location ] [ -l logfile]
[ -logfile logfile ] [ -m val ] [ -mask val ] [ -n ]

[-nodaemonize] [ -sys description ] [ -sysDescr description ]

snmpdm [ -apall ] [ -aperror ] [ -aptrace ] [ -apwarn ]
[ -c] [ -configure ] [ -h ] [ -help ] [ -k ] [ -kill ] [ -M val ]
[ -Mask val ]

pSOS Synopsis osboot 20008

mode high restart go

**VRTX Synopsis** source kernel.xsh

source snmpdm.xsh
source vrtx\_net.xsh

**VXWorks Synopsis** 1d < snmpdm

```
sp snmpdm_main [,"-apall"] [,"-aperror"] [,"-aptrace"]
[,"-apwarn"] [,"-d"] [,"-daemonize"] [,"-pr"]
```

[,"-proxy\_trap\_bind"]

### **Description**

The snmpdm program is an SNMP application which listens for and responds to network management queries and commands from logically remote network management stations. The snmpdm program accesses the supported variables in the instrumentation of the protocol layers and the kernel. These parameters are made accessible via the Simple Network Management Protocol (SNMP). The command snmpdm starts the daemon that handles SNMP requests.

Subagents are MIB extensions to snmpdm. Subagents can be executable programs or shared libraries (on systems that support shared libraries).

### **Options**

The following options are available on all operating systems (specific exceptions are noted).

**Table D-26: Snmpdm options** 

Options	Description
-apall	Log all error messages, warning messages, and trace message. This option forces snmpdm to run in the foreground (except on HP/UX).
-aperror	Log all error messages. This option may be used in conjunction with -aptrace and -apwarn.
-aptrace	Log all trace messages. This option may be used in conjunction with -aperror and -apwarn.
-apwarn	Log all warning messages. This option may be used in conjunction with -aperror and -aptrace.
-daemonize	
-d	Normally snmpdm puts itself into the background as a daemon or system service. This option inhibits that behavior (NOTE: This option has no meaning on embedded systems. On HP/UX, this option is replaced with -nodaemonize.).
-proxy_trap_bind	
-pr	If the Master Agent has been compiled with the Proxy Agent Option, this causes snmpdm to bind to UDP port 162 so that the agent can act as a proxy for traps and informs. If the option is not used, snmpdm will only proxy for Get, Set, GetNext, and GetBulk requests. If this option is used when snmpdm is started, then a manager application running on the same system cannot bind to port 162 and receive traps.
The following options are available only on HP/UX.	
-authfail	
-a	Suppress sending authenticationFailure traps.

Table D-26: Snmpdm options (Cont.)

Options	Description
-configure	
-c	Send a special SNMP message to the running snmpdm which causes it to reconfigure itself (force the running snmpdm to re-read /etc/SnmpAgent.d/snmpd.conf). This does not reset the Subagents. To reset a Subagent you must stop the Subagent and then restart it. This option should not be used when starting up the Master Agent. Attempting to start snmpdm with this option will generate an error message since there is no agent running to receive the message.
-Contact contact	
-C contact	Specify the contact person responsible for the network management agent. This option overrides the contact person specified in the Master Agent configuration file /etc/SnmpAgent.d/snmpd.conf. It does not alter the value in /etc/SnmpAgent.d/snmpd.conf. By default, the agent's contact is a blank string. To configure the agent's contact, add the contact to /etc/SnmpAgent.d/snmpd.conf or use the -C option.
-help	
-h	Display command line options and log mask values.
-kill	
-k	Send a special SNMP message to the running snmpdm which causes it to terminate. This will also terminate all shared library Subagents which have connected to the Master Agent. The subsequent behavior of separate process Subagents is Subagent dependent. This option should not be used when starting up the Master Agent. Attempting to start snmpdm with this option will gen- erate an error message since there is no agent running to receive the message.
-Location location	
-L location	Specify the location of the agent. This option over- rides the location specified in /etc/SnmpAgent.d/snmpd.conf. It does not alter the value in /etc/SnmpAgent.d/snmpd.conf. By default, the agent's location is a blank string. To configure the agent's location, add the location to /etc/SnmpAgent.d/ snmpd.conf or use the -L option.
-logfile logfile	
-l logfile	Use logfile for logging rather than the default logfile, /usr/sbin/subagt. A value of - will direct logging to stdout.

Table D-26: Snmpdm options (Cont.)

Options	Description
-Mask val	
-M val	Send a message to the currently running snmpdm to change its logging mask to val. Valid values for val are 0x00000000 (no messages), 0x00800000 (trace mes- sages), 0x10000000 (warning messages), 0x20000000 (error messages), and the logical OR of these values for combinations of messages. To set the snmpdm log- ging mask at startup, see option -m. This option should not be used when starting up the Master Agent. Attempting to start snmpdm with this option will gen- erate an error message since there is no agent running to receive the message.
	This command line option only changes the logging mask within the Master Agent. Subagents typically read the Master Agent's logging mask when they connect to the Master Agent. Whether a particular Subagent subse- quently re-reads the Master Agent's logging mask is Subagent dependent.
-mask val	
-m val	Sets the initial logging mask to val. Valid values for val are 0x00000000 (no messages), 0x00800000 (trace messages), 0x10000000 (warning messages), 0x20000000 (error messages), and the logical OR of these values for combinations of messages. This argument only takes effect as you are starting the agent. To change the mask of an agent that is already running use option -M.
-nodaemonize	
-n	Normally snmpdm puts itself into the background as if the command was terminated with an ampersand. This option inhibits that behavior.
-sysDescr description	
-sys description	Allows the user to specify the value for the system.sysDescr MIB object. The format is a text string enclosed in quotes. This option overrides the sysDescr specified in /etc/SnmpAgent.d/snmpd.conf.

# **Environment**

The following environment variables affect the behavior of the Master Agent.

Table D-27: Snmp master agent environment variables

Variables	Description
SR_MGR_CONF_DIR	This variable changes the location where snmpdm expects to find the configuration file snmpd.cnf (snmpd.conf on HP/UX). Normally this location is:  /etc/srconf/agt/ Most UNIX Systems /etc/SnmpAgent.d/ HP/UX /etc/snmp/agt Siemens-Nixdorf delivered systems /home/vxworks/snmp-dev/config/agt/ VxWorks \ETC\SRCONF\AGT\ (current drive) MS-DOS
SR_SNMP_TEST_PORT	This variable changes the UDP port where snmpdm listens for SNMP requests (normally 161). This variable also changes the UDP port where snmpdm sends SNMP traps (normally 162). The trap port number is one greater than the value of this environment variable.
SR_TRAP_TEST_PORT	This variable changes the UDP port where snmpdm sends SNMP traps (normally 162). This variable takes precedence over SR_SNMP_TEST_PORT.
SR_LOG_DIR	This variable changes the location where snmpdm creates the snmpd.log file. Normally this location is:
	/tmp/ Most UNIX Systems /var/adm/ HP/UX
	<b>Note:</b> On Microsoft Windows 3.1, there is no snmpd.log file, because log message are printed to the agent's window instead.

#### **Files**

/etc/srconf/agt/snmpd.cnf /tmp/snmpd.log mib2agt shlib\_mib2.so

#### **HP/UX only**

/usr/sbin/snmpd
/usr/sbin/snmpdm
/usr/lib/libSaMib2.sl
/usr/lib/libSaHpunix.sl
/usr/sbin/subagt\_ld
/usr/sbin/subagt\_unld
/etc/SnmpAgent.d/snmpd.conf
/var/adm/snmpd.log
/opt/OV/snmp\_mibs/
/sbin/SnmpAgtStart.d/

#### pSOS only

ram.x

#### VRTX only

kernel.xsh snmpdm.xsh vrtx\_net.xsh

#### **VXWORKS** only

/home/vxworks/snmp-dev/config/agt/snmpd.cnf lmib2agt

# Glossary

## **Glossary**

#### **Algorithm**

A well-defined set of rules for processing data to arrive at a result in a finite number of steps. The final result may be only a good approximation of the exact result that can be obtained using a more rigorous and lengthy mathematical method that either cannot be duplicated exactly by a computer or would take excessive time to solve for an exact solution.

#### **Analog to Digital Conversion**

The process of sampling an analog signal and converting the samples to discrete digital values that represent the analog signal.

#### **Artifact**

A term used to describe a change from the original or a defect that results from processing a video signal.

#### ASN.1

Abstract Syntax Notation One

#### **Block Distortion**

Distortion of the received image characterized by the appearance of an underlying block encoding structure.

#### **Blockiness**

The level of block distortion in a video program.

#### **Capability Statements**

Information modules that make use of the AGENT-CAPABILITIES macros for agent implementations.

#### **CCIR 601**

International Radio Consultative Committee (CCIR) Recommendation 601. This is a standards recommendation for the formatting of digital video signals. The CCIR 601 recommendation is now ITU-R BT 601.

#### Chroma (chrominance)

The color information used to create the colors seen in the display. The RGB (red, green, and blue) color information is mathematically mixed with the luminance (Y) information to produce the R-Y and B-Y signals sent along with the Y signal in a video signal.

#### **Compliance Statements**

Information modules that make use of MODULE-COMPLIANCE and OBJECT-GROUP macros.

#### **Component Video Signal**

A method of separating the video color (R, G, B) and luminance (Y) information into separate channels for transmission.

#### **Composite Coding**

The composite (complete) video signal is digitized and coded into a digital signal format.

#### **Composite Video Signal**

A video signal that has the chrominance (R, G, B) and luminance (Y) of a video image combined with the horizontal and vertical synchronization to provide the complete picture information in a single channel. On a waveform monitor, a standard amplitude composite video signal in NTSC or PAL format measures from -40 IRE to +100 IRE units sync tip to reference white level.

#### **Compression Artifacts**

Changes or defects to a video signal that are introduced by transformation, quantization, and transmission compression. The common defects are loss of resolution, block errors, and quantization noise.

#### **Distortion**

Undesired change in the signal waveform while passing through a transmission system or path.

#### **Digital to Analog Conversion**

Changing the digital values representing an analog signal back into discrete analog amplitudes (either current or voltage values). These analog values are further processed by filtering techniques to restore the beginning analog signal as accurately as possible.

#### **Enterprise-Specific Information Module**

Information modules developed to describe the controls and capabilities of a networking subsystem so that it may be added to the managed system.

#### **FAT**

A file allocation table (FAT) is a file that the operating system maintains on a hard disk drive. The file provides a map of the drive clusters (the basic logical storage unit) that a file has been stored in. Files may be stored across many clusters, not necessarily next to each other. The FAT stores the location and order that the clusters are to be read to assemble the file.

#### Frame

All the information required for a complete picture. For interlaced scan systems, there are two fields in a frame.

#### Gaussian Noise

Noise that has a frequency distribution which follows the Gaussian curve (a bell-shaped curve corresponding to a population that has a normal distribution).

#### **Information Module**

An ASN.1 module that defines information related to network management.

#### ITU

International Telecommunications Union. A specialized agency of the United Nations for Telecommunications whose goal is cooperation to improve the rational use of telecommunications. Members of the organization include governments, private companies, scientific and industrial institutions.

#### **ITU-R BT.601**

*International Telecommunications Union Recommendation BT.601*. Studio encoding parameters of digital television for standard 4:3 and wide-screen 16:9 aspect ratios. ITU-R BT.601 replaced CCIR 601.

#### Limits

As used in this context, the acceptable range of difference from a standard or reference value.

#### **Management Station**

A control point that executes management applications which monitor and control managed elements. A managed element can be any device on the network that can be monitored and controlled using its management information.

#### **Management System**

A network of nodes, each with a processing entity (an agent) that has access to management instrumentation; at least one management station; and a management protocol that is used to convey management information between the agents and the management stations.

#### MIB Modules

Information modules that contain definitions of inter-related managed objects. The modules make use of OBJECT-TYPE and NOTIFICATION-TYPE macros.

#### **MIB**

Management Information Base. The management information is views as a collection of managed objects that reside in a virtual information store. This store is termed the Management Information Base. Collections of related objects are defined in MIB Modules.

#### **Module Definitions**

Information module descriptions. An ASN.1 macro, MODULE-IDENTITY, is used to concisely convey the semantics of a managed object.

#### **Motion-Related Artifacts**

Distortion of moving video images that may be seen by a viewer. Sometimes the distortion increases with more rapid motion in the video scene. The distortion may be seen as smearing, block distortion, jerkiness, or other defect.

#### **Notification Definitions**

Describe unsolicited transmissions of management information. An ASN.1 macro, NOTIFICATION-TYPE is used to concisely convey the syntax (how it is stated) and semantics (what it means or interpreted to mean) of a notification.

#### **Object Definitions**

Describe managed objects. An ASN.1 macro, OBJECT-TYPE, is used to concisely convey the syntax and semantics of a managed object.

#### **Object Identifier**

An ordered list of non-negative numbers. Each number in the list is referred to as a sub-identifier.

#### **PDI (Picture Defects Indicator)**

The vertical axis scale indicator for the MPEG Defects graph in the PQM300 Program QoS Monitor. The PDI scale provides an immediate and continuous indication of the video image quality. The PDI scale is derived from the industry standard Picture Quality Rating (PQR) scale introduced by the Tektronix PQA200 Picture Quality Analysis System. The PDI level indicated for the quality of service approximates the experience of human viewers and is an indicator of the picture quality seen by the viewer.

#### Quantizing

The sampling process done to an analog signal to obtain discrete analog values to convert to digital value representing the analog signal.

#### **Quantizing Error/Noise**

Digital values obtained from an A-to-D converter that do not accurately reflect the analog signal values applied to the input of the converter.

#### **Rec. 601**

An International Telecommunications Union recommendation for the standardization of formatting of a digital video signal. See ITU-R BT.601.

#### **RFCxxxx**

Request for Comment. A document of the Network Working Group that specifies an Internet standards track protocol for the Internet community. Requests for discussion and suggestions for change or improvements are encouraged.

#### **SMI**

Structure of Management Information. The SMI describes how to use a subset of ASN.1 to define an information module. The SMI is divided into three parts: module definitions, object definitions, and notification definitions.

#### **SNMP Agent**

An SNMP agent is a processing entity that conveys the management information between the agent and the network management station.

#### **SNMP**

Simple Network Management Protocol.

#### S-Video

Separate video, also called Y/C. The luminance (Y) and the chrominance (C) signals are sent separately to decrease the chance of crosstalk between the two signals that is possible when they are sent as a composite signal. It also eliminates the need to separate the Y and C signals later for the separate processing circuitry.

#### **Termination**

The impedance that ends a signal path through a transmission line. To accurately send a signal through a transmission line, there must be an impedance at the end that matches the impedance of the source and of the line itself. Amplitude errors and reflections will otherwise result. Video is a 75  $\Omega$  system, so a 75  $\Omega$  terminator is required at the end of the signal path.

#### **Threshold**

A level or point that divides one condition of operation or position from another and perceptually different condition of operation or position. For example, the black threshold is the level that divides those objects that are above the threshold and visible in a display from those that are below the threshold and are not visible.

## Index

## Index

A	color
	alarm state, 3-2
About PQM100, 2-16	alarm view, 2-5, 2-25
Accessories, 1-4	color coding, trace, 2-36
Adaptive Output Type, 2-18	color selections, 2-13
Address, Tektronix, xii	Comb filtering, for composite video, 3-23
Alarm monitor, 2-5	composite decoder, 1-1
alarm setting, 2-20	connections, 1-10
Audio Alarm, 2-23	error messages, B-17
interval, 2-20	initialization, 3-22
level, 2-20	processing selection, 3-25
percentage, 2-20	composite processing selections, 3-25
alarm state, color, 3-2	Computer name, 1-16
Alarm View, 2-24	computer name change, 1-15
icon color, 2-5, 2-25	Configuration, 2-7
View, 2-9	configure window, 2-10
View by Channel, 2-26	connecting, channels, 2-11, 3-14
View by Connection, 2–24	Connecting power, 1-7
application shutdown, 1-24	connecting power, 1-7
Audio Alarm, 2-23	making, 2-11
automatic standard recognition, 1-8	network limits, 1-18, 2-1
Average, data decimation, 2-38	program monitor, 1-9
	Connectors, rear-panel, 1-8
В	Contacting Tektronix, xii
	contract trace, 2-39
Bar Chart, Overlay Chart Monitor, 2-32	Cursor, Time and Value Readout, 2-29
Blockiness Measurement Configuration Table, SNMP,	customization
D-9	color, 2-13
blockiness period, 2-18, 3-20	graph grid on/off, 2-14
adaptive, 2-18	trace direction, 2-14
fixed, 2-18	
manual setting, 2-18	D
board number, 2-12	U
browser, help, 2-16	data decimation, 2-38
browser connections, 2-2	data length, history, 2-38
browser connections, 2-2	decimation, trace data, 2–38
	Decoder
C	connections, 1-10
	•
Change the computer name, 1-15	error messages, B-17
changing video standard, 1-8	input selection, 3-23
channel	processing selections, 3-23
connections, 2-11, 3-14	setup, 3-23
ID, 2-12	Defect Log
naming, 2-12	File, 2-8
Channel Name Table, SNMP, D-21	View, 2-10
chart axis, 3-6	defect log
Cleaning, B-2	auto export, 2-40
Clear Alarms button, 2-25	export, 3-7
Clear Defects Log, 2-8	view, 2-40, 3-7
Civil Dolotto Log, 2 0	

DefectsLog.txt file, 2-41	
Delete history, 2-39	
Diagnostics gap, trace interruptions, 2-	31
descriptions, B-14 General care, B-1	
power-on, 1-22 get commands, D-27	
graph	
custom trace color, 2-14 grid on/off, 2-14	ļ
emergency shutdown, 1-23 trace direction, 2-14	
empty slots 2-12 graph expansion point, 3-1	
error messages, B-17 graph view, Overlay Chart,	2-6
composite decoder, B-17	
Measures Not Configured, 2-25	
no measurement, B-16	
warning box, 2-22 Hardware installation, 1-6	
Ethernet, connector, 1-8 Hardware problems, B-15	
expand point, 3-17 Help	
expand trace, 2-39 Online, 2-15	
export Reload button, 2-15	
defect log, 2-8, 3-8 help browser controls, 2-10	6
Results, 2-8 history, 2-37, 2-41	
results data, 3-18 delete, 2-39	
extract history, 3-9 extraction, 3-8	
extractor batch file, history, 3-10 host name, 1-20	
F I	
•	
factory defaults, resetting, B-14 icon	
Factory Defaults icon, 2-39 alarm states, color, 2-5,	2-25
factory service, 1-24 color, 3-2	
field service, 1-24 Incoming inspection, 1-22	
File Input and output connector	s, 1-9
Clear Log, 2-8 Installation, 1-6	
Export, 2-8 application software, C-	4
Export Results, 2-8 hardware, 1-6	1 20
File menu, 2-8 Internet Explorer, browser,	1-20
Fixed Output Type, 2-18 IP address, 1-15	
freeze frame	
analog source, 2-21	
Input Type, 2-21 journal files, history data, 3	3-8
parameter settings, 2-21 Freeze Frame Configuration Table, SNMP, D-16	
Front panel, 2-3	

L	0
LAN connector, 1-8	On/Standby switch, 1-13
Line graph, Overlay Chart Monitor, 2-30	Online Help, 2-15
local command entry, 1-13	Operating problem, undefined, B-14
local operation, 1-13	operation, local, 1-13
PQM100 application shutdown, 1-24	Optional accessories, 1-4
login, administrator, 1-14	Options, 1-4
loss of signal, error message, 2-22	Output Type
1055 of Signat, error message, 2–22	Adaptive, 2-18
	Fixed, 2-18
M	Period, 2-18
	Overlay Chart, View, 2-9
machine connection, 2-11, 3-14	overlay chart, trace addition or deletion, 2-35
Maintenance, preventive, B-1	Overlay Chart Monitor, 2–30
Management Information Base, SNMP, D-3	•
Maximum, data decimation, 2-38	Bar Graph, 2-32
Measurement Parameters	
Freeze Frame, 2-21	Р
MPEG Defects, 2-18	•
Noise, 2-23	packaging for shipment, B-18
menus	parameters, 2-17
Decoder Configuration, 3-23	freeze frame, 2-21
File, 2-8	MPEG Defects, 2-18
MIB, SNMP, D-3	noise measurement, 2-23
MIB Tables, SNMP, D-4	PC Requirements, suggested, 1-20
Minimum, data decimation, 2-38	PDI scale, 2-34, 3-6
missing signal, error message, 3-24	Period Output Type, 2-18
monitor channel selection, 2-11, 3-14	Period setting, 2-19
Monitor connector, 1-8	Phone number, Tektronix, xii
Mouse connector, 1-8	power off, 1-23
MPEG Defects	power on, 1-13
Adaptive Output Type, 2-18	Power requirements, 1-7
Fixed Output Type, 2-18	PQM100 application shutdown, 1-24
parameter setting, 2-18	PQM100 Picture Quality Monitor, description, 1-1
Period Output Type, 2-18	Preventive maintenance, B-1
Period setting, 2-19	cleaning, B-2
Terrod setting, 2 19	compact disk drive, B-2
	display, cleaning, B-2
N	keyboard, B-2
	mouse, B-2
naming a channel, 2-12	Printer connector, 1-8
Netscape, browser, 1-20	Problems
network	hardware, B-15
access, 1-18	software, B-15
computer name, 1-15	Product description, 1-1
configuration, 1-15	Product support, contact information, xii
connection limits, 1-18, 2-1	* * '
monitor connections, 2-11	program monitor
properties, 1-15	clock, 1-15
Noise, parameter settings, 2-23	connecting on a network, 2-11
Noise Configuration Table, SNMP, D-13	Program monitor connectors, 1-9, 1-11
normal shutdown, 1-23	properties, network, 1-15

Q	Software repair strategy, C-1
Outlies of Coming was it as a impact of the contract of the co	Stack Chart Monitor, 2-6, 2-28, 3-3
Quality of Service, monitor views, 2-5	Standard accessories, 1-4
	Status Log, View, 2-10
R	Support directory, history extraction files, 3-9
11	support tools
Rear-panel, interface characteristics, A-5	history deletion, 2-38
Reload, help page, 2-15	history extractor batch file, 3-10
remote connections, limits, 1-18, 2-1	system time setting, 1-15
remote control	
LAN (local area network), 1-21	T
SNMP, 1-20	•
Web Browser, 1-20	Technical support, contact information, xii
remote operation, 2-1	Tektronix, contacting, xii
Repacking for shipment, B-18-B-20	Thresholds, alarm setting, 2-20
repair, 1-24	Time cursor, in graphs, 2-29
Resetting measurement parameters, 2-17	trace
Restoring the OS and application software, C-2	color coding, 2-36
Results Log, export, 2-8	data decimation, 2-38
Results.txt file, 3-18	data interruptions, 2-31
	data resolution, 2-37
C	expansion, 2-39
<b>S</b>	trace decimation, Average, Maximum, and Minimum, 2-38
S-Video, 1-10	trace expansion, in Stack Chart Monitor, 2-29, 3-4
S-Video processing selections, 3-25	Trap Descriptions, SNMP, D-22
scale, vertical (PDI), 2-34, 3-6	trap receive command, D-28
select	Troubleshooting, B-14
composite processing, 3-25	<b>O</b> ,
S-video processing, 3-25	••
selecting measurement, 2-17	U
self-diagnostics, 1-22	IIDI Taletaanin nii
Service support, contact information, xii	URL, Tektronix, xii
Service, user, preventive maintenance, B-1	User service
servicing the program monitor, 1-24 setany command, D-27	general care, B-1
	preventive maintenance, B-1
setup the composite decoder, 3-22 Shipping, B-18	resetting factory defaults, B-14
shutdown	
emergency, 1-23	V
normal, 1-23	•
PQM100 application, 1-24	version number, 2-16
Signal Absent Configuration Table, SNMP, D-19	vertical axis scale, 3-6
SNMP	video absent, warning, 2-22
agent, 1-20	video standard
MIB (management information base), 1-20	changing, 1-8
remote control, 1-20	composite decoder settings, 1-10
support commands, D-27	recognition, 1-8
SNMP Agent, D-3	View, 2-9
soft shutdown, 1-23	View by Channel, Alarm View, 2-26
software, installation, C-4	View by Connection, Alarm View, 2-24
Software problems, B-15	VITC, Vertical Time Interval Code, 2-29
Software recovery, Windows NT operating system, C-2	
J,	

### W

warning, video absent, 2-22
Web Browser
access, 1-20
remote control, 1-20
requirements, 1-20
Web computer name, 1-16
Web site address, Tektronix, xii
Windows NT, operating system, C-2