



**MTS4000 and MTS4SAV3  
MPEG Test System  
Quick Start User Manual**







**MTS4000 and MTS4SAV3  
MPEG Test System  
Quick Start User Manual**

This document supports MTS4000 Installer version 3.2 and above.

Copyright © Tektronix. All rights reserved. Licensed software products are owned by Tektronix or its subsidiaries or suppliers, and are protected by national copyright laws and international treaty provisions. Tektronix products are covered by U.S. and foreign patents, issued and pending. Information in this publication supersedes that in all previously published material. Specifications and price change privileges reserved.

TEKTRONIX and TEK are registered trademarks of Tektronix, Inc.

CaptureVu and *FlexVu* Plus are registered trademarks of Tektronix, Inc.

## **Contacting Tektronix**

Tektronix, Inc.  
14150 SW Karl Braun Drive  
P.O. Box 500  
Beaverton, OR 97077  
USA

For product information, sales, service, and technical support:

- In North America, call 1-800-833-9200.
- Worldwide, visit [www.tek.com](http://www.tek.com) to find contacts in your area.

## **Warranty**

Tektronix warrants that this product will be free from defects in materials and workmanship for a period of one (1) year from the date of shipment. If any such product proves defective during this warranty period, Tektronix, at its option, either will repair the defective product without charge for parts and labor, or will provide a replacement in exchange for the defective product. Parts, modules and replacement products used by Tektronix for warranty work may be new or reconditioned to like new performance. All replaced parts, modules and products become the property of Tektronix.

In order to obtain service under this warranty, Customer must notify Tektronix of the defect before the expiration of the warranty period and make suitable arrangements for the performance of service. Customer shall be responsible for packaging and shipping the defective product to the service center designated by Tektronix, with shipping charges prepaid. Tektronix shall pay for the return of the product to Customer if the shipment is to a location within the country in which the Tektronix service center is located. Customer shall be responsible for paying all shipping charges, duties, taxes, and any other charges for products returned to any other locations.

This warranty shall not apply to any defect, failure or damage caused by improper use or improper or inadequate maintenance and care. Tektronix shall not be obligated to furnish service under this warranty a) to repair damage resulting from attempts by personnel other than Tektronix representatives to install, repair or service the product; b) to repair damage resulting from improper use or connection to incompatible equipment; c) to repair any damage or malfunction caused by the use of non-Tektronix supplies; or d) to service a product that has been modified or integrated with other products when the effect of such modification or integration increases the time or difficulty of servicing the product.

THIS WARRANTY IS GIVEN BY TEKTRONIX WITH RESPECT TO THE PRODUCT IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED. TEKTRONIX AND ITS VENDORS DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TEKTRONIX' RESPONSIBILITY TO REPAIR OR REPLACE DEFECTIVE PRODUCTS IS THE SOLE AND EXCLUSIVE REMEDY PROVIDED TO THE CUSTOMER FOR BREACH OF THIS WARRANTY. TEKTRONIX AND ITS VENDORS WILL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES IRRESPECTIVE OF WHETHER TEKTRONIX OR THE VENDOR HAS ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.

[W2 – 15AUG04]

## **Warranty**

Tektronix warrants that the media on which this software product is furnished and the encoding of the programs on the media will be free from defects in materials and workmanship for a period of three (3) months from the date of shipment. If any such medium or encoding proves defective during the warranty period, Tektronix will provide a replacement in exchange for the defective medium. Except as to the media on which this software product is furnished, this software product is provided "as is" without warranty of any kind, either express or implied. Tektronix does not warrant that the functions contained in this software product will meet Customer's requirements or that the operation of the programs will be uninterrupted or error-free.

In order to obtain service under this warranty, Customer must notify Tektronix of the defect before the expiration of the warranty period. If Tektronix is unable to provide a replacement that is free from defects in materials and workmanship within a reasonable time thereafter, Customer may terminate the license for this software product and return this software product and any associated materials for credit or refund.

THIS WARRANTY IS GIVEN BY TEKTRONIX WITH RESPECT TO THE PRODUCT IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED. TEKTRONIX AND ITS VENDORS DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TEKTRONIX' RESPONSIBILITY TO REPLACE DEFECTIVE MEDIA OR REFUND CUSTOMER'S PAYMENT IS THE SOLE AND EXCLUSIVE REMEDY PROVIDED TO THE CUSTOMER FOR BREACH OF THIS WARRANTY. TEKTRONIX AND ITS VENDORS WILL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES IRRESPECTIVE OF WHETHER TEKTRONIX OR THE VENDOR HAS ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.

[W9b – 15AUG04]

---

# Table of Contents

License agreement .....	v
Important safety information .....	ix
General safety summary .....	ix
Service safety summary .....	x
Terms in the manual .....	xi
Terms on the product .....	xi
Symbols on the product .....	xi
Compliance Information .....	xiii
EMC compliance .....	xiii
Safety compliance .....	xiv
Environmental compliance .....	xv
Preface .....	xvii

## Installation

Before installation .....	1
Operating considerations .....	1
Controls and connectors .....	2
Side connectors .....	2
Front panel controls and connectors .....	3
Option card connectors .....	4
MTS4SAV3 standalone system installation .....	6
System requirements .....	6
Options ESB, ESE and CA system requirements .....	6
Installation procedure .....	7
Powering on the instrument .....	11
Supplying power .....	11
Power on .....	11
Detaching the keyboard .....	12
Powering off the instrument .....	12
VLC media player installation .....	13
Network installation .....	13
Network troubleshooting .....	13
Basic requirements .....	14
IP parameters .....	14
Common troubleshooting procedures .....	16
NIC bandwidth limitations .....	19

Sources of network information .....	20
--------------------------------------	----

## Operation

Product description .....	21
Software applications .....	22
Starting an application .....	24
Duplex operation .....	25
Setting up loopback .....	25
Interface card status LEDs .....	26

## Procedures

Using the Multiplexer .....	27
Create a new stream using the Multiplexer .....	27
Using the Transport Stream Compliance Analyzer (TSCA) .....	41
Using the PES Analyzer .....	45
Using the T-STD Buffer Analyzer .....	48
Using the ES Analyzer .....	53
TSCA FlexVuPlus™ display .....	56
Multiple input monitoring .....	60

## Accessories

Standard accessories .....	63
Options and upgrades .....	64
Options .....	64
MTS4KUP upgrade kits .....	65

## MTS4000 system recovery

Restore the operating system .....	67
Restoring the operating system from the instrument hard disk .....	67
Restoring the operating system using the OS restore DVDs .....	68
Installing the MTS4000 system applications .....	68

## User maintenance

General care .....	71
Preventative maintenance .....	71
Cleaning the exterior .....	71



Cleaning the keyboard .....	71
In case of problems .....	72
Software problems .....	72
Hardware problems .....	73
Restoring the TSCA P1 icon .....	73
Returning the instrument for service .....	73



---

# License agreement

## IMPORTANT — READ BEFORE OPERATING EQUIPMENT

This software is provided under license from Tektronix, Inc. Retention of this program for more than thirty (30) days or use of the program in any manner constitutes acceptance of the license terms.

**CAREFULLY READ THE ENCLOSED SOFTWARE LICENSE AGREEMENT.** If you cannot agree to the license terms, promptly contact the nearest Tektronix Field Office for return assistance.

## TEKTRONIX SOFTWARE LICENSE AGREEMENT

**THE PROGRAM, OR PROGRAMS, ENCODED OR INCORPORATED WITHIN EQUIPMENT, IS FURNISHED SUBJECT TO THE TERMS AND CONDITIONS OF THIS AGREEMENT. RETENTION OF THE PROGRAM FOR MORE THAN THIRTY DAYS OR USE OF THE PROGRAM IN ANY MANNER WILL BE CONSIDERED ACCEPTANCE OF THE AGREEMENT TERMS. IF THESE TERMS ARE NOT ACCEPTABLE, THE UNUSED PROGRAM AND ANY ACCOMPANYING DOCUMENTATION SHOULD BE RETURNED PROMPTLY TO TEKTRONIX FOR A FULL REFUND OF THE LICENSE FEE PAID. (FOR INFORMATION REGARDING THE RETURN OF PROGRAMS ENCODED OR INCORPORATED WITHIN EQUIPMENT, CONTACT THE NEAREST TEKTRONIX SALES OFFICE.)**

**DEFINITIONS.** "Tektronix" means Tektronix, Inc., an Oregon corporation, or local Tektronix' legal entity that is supplying the equipment.

"Customer" means the person or organization in whose name the Program was ordered.

**LICENSE.** Customer may:

1. Use the Program on a single machine at any one time;
2. If the Program is provided in connection with a floating-user license, the Program may be used on multiple machines provided that the user is authorized, and the total number of users at any one time does not exceed the total number of licensed concurrent users;
3. Modify the Program or merge it with another for use on the single machine; and
4. Copy the Program for archival or backup purposes, provided that no more than one (1) such copy is permitted to exist at any one time. If the Program is provided in connection with a floating-user license, the Program may be copied onto multiple machines for use by authorized users.

Each copy of the Program made by Customer must include a reproduction of any copyright notice or restrictive rights legend appearing in or on the copy of the Program as received from Tektronix.

Customer may not:

1. Use the Program on more than one machine at any one time, unless covered by a floating-user license or separate site license;
2. Transfer the Program to any person or organization outside of Customer or the corporation of which Customer is a part without the prior written consent of Tektronix, except in connection with the transfer of the equipment within which the programs are encoded or incorporated;
3. Export or reexport, directly or indirectly, the program, any associated documentation, or the direct product thereof, to any country to which such export or reexport is restricted by law or regulation of the United States or any foreign government having jurisdiction without the prior authorization, if required, of the Office of Export Administration, Department of Commerce, Washington, D.C. and the corresponding agency of such foreign government;
4. For object-code Programs only, reverse compile or disassemble the Program for any purpose; or
5. Copy the documentation accompanying the Program.

For Programs designed to reside on a single-machine and support one or more additional machines, either locally or remotely, without permitting the Program to be transferred to an additional machine for local execution, the additional machines shall be considered within the definition of "single machine". For programs permitting the Program to be transferred to an additional machine for local execution, a separate license shall be required for each such machine with which the Program may be used, or each concurrent user authorized under a floating-user license.

Title to the Program and all copies thereof, but not the media on which the Program or copies may reside, shall be and remain with Tektronix or others for whom Tektronix has obtained a respective licensing right.

Customer shall pay when due all property taxes that may now or hereafter be imposed, levied or assessed with respect to the possession or use of the Program or this license and shall file all reports required in connection with such taxes.

Any portion of the Program modified by Customer or merged with another program shall remain subject to these terms and conditions.

If the Program is acquired by or for an agency of the U.S. Government, the Program shall be considered computer software developed at private expense and the license granted herein shall be interpreted as granting Customer restricted rights in the Program and related documentation as defined in the applicable acquisition regulation.

**THE PROGRAM MAY NOT BE USED, COPIED, MODIFIED, MERGED, OR TRANSFERRED TO ANOTHER EXCEPT AS EXPRESSLY PERMITTED BY THESE TERMS AND CONDITIONS.**

**UPON TRANSFER OF ANY COPY, MODIFICATION, OR MERGED PORTION OF THE PROGRAM, THE LICENSE GRANTED HEREIN IS AUTOMATICALLY TERMINATED.**

**TERM.** The license granted herein is effective upon acceptance by Customer, and shall remain in effect until terminated as provided herein. The license may be terminated by Customer at any time upon written notice to Tektronix. The license may be terminated by Tektronix or any third party from whom Tektronix may have obtained a respective licensing right if Customer fails to comply with any term or condition and such failure is not remedied within thirty (30) days after notice hereof from Tektronix or such third party. Upon termination by either party, Customer shall return to Tektronix or destroy, the Program and all associated documentation, together with all copies in any form.

**LIMITED WARRANTY.** Tektronix warrants that the media on which the Program is furnished and the encoding of the Program on the media will be free from defects in materials and workmanship for a period of three (3) months from the date of shipment. If any such medium or encoding proves defective during the warranty period, Tektronix will provide a replacement in exchange for the defective medium. Except as to the media on which the Program is furnished, the Program is provided "as is" without warranty of any kind, either express or implied. Tektronix does not warrant that the functions contained in the Program will meet Customer's requirements or that the operation of the Program will be uninterrupted or error-free.

In order to obtain service under this warranty, Customer must notify Tektronix of the defect before the expiration of the warranty period. If Tektronix is unable to provide a replacement that is free from defects in materials and workmanship within a reasonable time thereafter, Customer may terminate the license for the Program and return the Program and any associated materials for credit or refund.

**THIS WARRANTY IS GIVEN BY TEKTRONIX WITH RESPECT TO THE PROGRAM IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED. TEKTRONIX AND ITS VENDORS DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TEKTRONIX' RESPONSIBILITY TO REPLACE DEFECTIVE MEDIA, OR REFUND CUSTOMER'S PAYMENT IS THE SOLE AND EXCLUSIVE REMEDY PROVIDED TO THE CUSTOMER FOR BREACH OF THIS WARRANTY.**

**LIMITATION OF LIABILITY, IN NO EVENT SHALL TEKTRONIX OR OTHERS FROM WHOM TEKTRONIX HAS OBTAINED A LICENSING RIGHT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR CONNECTED WITH CUSTOMER'S POSSESSION OR USE OF THE PROGRAM, EVEN IF TEKTRONIX OR SUCH OTHERS HAS ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.**

**THIRD-PARTY DISCLAIMER.** Except as expressly agreed otherwise, third parties from whom Tektronix may have obtained a licensing right do not warrant the program, do not assume any liability with respect to its use, and do not undertake to furnish any support or information relating thereto.

**GENERAL.** This Agreement contains the entire agreement between the parties with respect to the use, reproduction, and transfer of the Program.

Neither this Agreement nor the license granted herein is assignable or transferable by Customer without the prior written consent of Tektronix.

This Agreement and the license granted herein shall be governed by the laws of the state of Oregon.

All questions regarding this Agreement or the license granted herein should be directed to the nearest Tektronix Sales Office.

**ADDITIONAL LICENSE GRANT FOR VIDEO TEST SEQUENCES.** The Software Product may include certain test patterns, video test sequences and video clips (together "Video Test Sequences"). If so, the following terms describe Your rights to the Video Test Sequences:

You may use, copy and modify the Video Test Sequences and display or distribute copies of individual Video Test Sequences in connection with Your video testing activity.

You are not licensed to do any of the following:

1. You may not distribute the collection of Video Test Sequences, except in connection with the sale of original equipment containing the Video Test Sequences, without prior written permission from Tektronix.
2. You may not permit third parties to distribute copies of the Video Test Sequences.
3. You may not sell, license or distribute copies of the Video Test Sequences on a standalone basis or as part of any collection, product, or service where the primary value of the product or service is the Video Test Sequences.

You must indemnify, hold harmless, and defend Tektronix from and against any claims or lawsuits, including attorneys' fees, that arise from or result from the use or distribution of Video Test Sequences as modified by You.

You must include a valid copyright notice on Your products and services that include copies of the Video Test Sequences.



---

# Important safety information

This manual contains information and warnings that must be followed by the user for safe operation and to keep the product in a safe condition.

To safely perform service on this product, see the *Service safety summary* that follows the *General safety summary*.

## General safety summary

Use the product only as specified. Review the following safety precautions to avoid injury and prevent damage to this product or any products connected to it. Carefully read all instructions. Retain these instructions for future reference.

Comply with local and national safety codes.

For correct and safe operation of the product, it is essential that you follow generally accepted safety procedures in addition to the safety precautions specified in this manual.

The product is designed to be used by trained personnel only.

Only qualified personnel who are aware of the hazards involved should remove the cover for repair, maintenance, or adjustment.

Before use, always check the product with a known source to be sure it is operating correctly.

This product is not intended for detection of hazardous voltages.

Use personal protective equipment to prevent shock and arc blast injury where hazardous live conductors are exposed.

While using this product, you may need to access other parts of a larger system. Read the safety sections of the other component manuals for warnings and cautions related to operating the system.

When incorporating this equipment into a system, the safety of that system is the responsibility of the assembler of the system.

## To avoid fire or personal injury

**Use proper power cord.** Use only the power cord specified for this product and certified for the country of use. Do not use the provided power cord for other products.

**Ground the product.** This product is grounded through the grounding conductor of the power cord. To avoid electric shock, the grounding conductor must be connected to earth ground. Before making connections to the input or output terminals of the product, ensure that the product is properly grounded. Do not disable the power cord grounding connection.

**Power disconnect.** The power switch disconnects the product from the power source. See instructions for the location. Do not position the equipment so that it is difficult to disconnect the power switch; it must remain accessible to the user at all times to allow for quick disconnection if needed.

**Observe all terminal ratings.** To avoid fire or shock hazard, observe all rating and markings on the product. Consult the product manual for further ratings information before making connections to the product.

Do not apply a potential to any terminal, including the common terminal, that exceeds the maximum rating of that terminal.

The measurement terminals on this product are not rated for connection to mains or Category II, III, or IV circuits.

**Do not operate without covers.** Do not operate this product with covers or panels removed, or with the case open. Hazardous voltage exposure is possible.

**Avoid exposed circuitry.** Do not touch exposed connections and components when power is present.

**Do not operate with suspected failures.** If you suspect that there is damage to this product, have it inspected by qualified service personnel.

Disable the product if it is damaged. Do not use the product if it is damaged or operates incorrectly. If in doubt about safety of the product, turn it off and disconnect the power cord. Clearly mark the product to prevent its further operation.

Examine the exterior of the product before you use it. Look for cracks or missing pieces.

Use only specified replacement parts.

**Use proper fuse.** Use only the fuse type and rating specified for this product.

**Wear eye protection.** Wear eye protection if exposure to high-intensity rays or laser radiation exists.

**Do not operate in wet/damp conditions.** Be aware that condensation may occur if a unit is moved from a cold to a warm environment.

**Do not operate in an explosive atmosphere.**

**Keep product surfaces clean and dry.** Remove the input signals before you clean the product.

**Provide proper ventilation.** Refer to the manual's installation instructions for details on installing the product so it has proper ventilation.

Slots and openings are provided for ventilation and should never be covered or otherwise obstructed. Do not push objects into any of the openings.

**Provide a safe working environment.** Always place the product in a location convenient for viewing the display and indicators.

Avoid improper or prolonged use of keyboards, pointers, and button pads. Improper or prolonged keyboard or pointer use may result in serious injury.

Be sure your work area meets applicable ergonomic standards. Consult with an ergonomics professional to avoid stress injuries.

Use care when lifting and carrying the product. This product is provided with handles for lifting and carrying.

## Service safety summary

The *Service safety summary* section contains additional information required to safely perform service on the product. Only



qualified personnel should perform service procedures. Read this *Service safety summary* and the *General safety summary* before performing any service procedures.

**To avoid electric shock.** Do not touch exposed connections.

**Do not service alone.** Do not perform internal service or adjustments of this product unless another person capable of rendering first aid and resuscitation is present.

**Disconnect power.** To avoid electric shock, switch off the product power and disconnect the power cord from the mains power before removing any covers or panels, or opening the case for servicing.

**Use care when servicing with power on.** Dangerous voltages or currents may exist in this product. Disconnect power, remove battery (if applicable), and disconnect test leads before removing protective panels, soldering, or replacing components.

**Verify safety after repair.** Always recheck ground continuity and mains dielectric strength after performing a repair.

## Terms in the manual

These terms may appear in this manual:



**WARNING.** Warning statements identify conditions or practices that could result in injury or loss of life.



**CAUTION.** Caution statements identify conditions or practices that could result in damage to this product or other property.

## Terms on the product

These terms may appear on the product:

- DANGER indicates an injury hazard immediately accessible as you read the marking.
- WARNING indicates an injury hazard not immediately accessible as you read the marking.
- CAUTION indicates a hazard to property including the product.

## Symbols on the product



When this symbol is marked on the product, be sure to consult the manual to find out the nature of the potential hazards and any actions which have to be taken to avoid them. (This symbol may also be used to refer the user to ratings in the manual.)

The following symbols may appear on the product:



CAUTION  
Refer to Manual



Protective Ground  
(Earth) Terminal



Mains Disconnected  
OFF (Power)



Mains Connected  
ON (Power)



Standby



---

# Compliance Information

This section lists the EMC (electromagnetic compliance), safety, and environmental standards with which the instrument complies.

## EMC compliance

### EC Declaration of Conformity – EMC

Meets intent of Directive 2004/108/EC for Electromagnetic Compatibility. Compliance was demonstrated to the following specifications as listed in the Official Journal of the European Communities:

**EN 61326-1.** EMC requirements for electrical equipment for measurement, control, and laboratory use. <sup>1 2 3</sup>

- CISPR 11. Radiated and conducted emissions, Group 1, Class A
- IEC 61000-4-2. Electrostatic discharge immunity
- IEC 61000-4-3. RF electromagnetic field immunity <sup>4</sup>
- IEC 61000-4-4. Electrical fast transient / burst immunity
- IEC 61000-4-5. Power line surge immunity
- IEC 61000-4-6. Conducted RF immunity
- IEC 61000-4-11. Voltage dips and interruptions immunity

**EN 61000-3-2.** Harmonic current emissions

**EN 61000-3-3.** Voltage changes, fluctuations, and flicker

#### Mfr. Compliance Contact.

Tektronix, Inc. PO Box 500, MS 19-045  
Beaverton, OR 97077, USA  
[www.tek.com](http://www.tek.com)

### Australia / New Zealand Declaration of Conformity – EMC

Complies with the EMC provision of the Radiocommunications Act per the following standard, in accordance with ACMA:

- CISPR 11. Radiated and conducted emissions, Group 1, Class A, in accordance with EN 61326-1.

---

<sup>1</sup> This product is intended for use in nonresidential areas only. Use in residential areas may cause electromagnetic interference.

<sup>2</sup> Emissions which exceed the levels required by this standard may occur when this equipment is connected to a test object.

<sup>3</sup> For compliance with the EMC standards listed here, high quality shielded interface cables should be used.

<sup>4</sup> The MTS4000 meets the requirements of the harmonized standards listed above when configured with all interface cards except option QB2 (QAM Annex B). Specific conditions for RF electromagnetic field immunity apply to this option as follows. When demodulating QAM-256 constellation signals, the QAM Annex B card can be susceptible to radiated electromagnetic fields at levels below those in EN 61326-1 Table 1 for IEC 61000-4-3. This only occurs in a very narrow frequency band that is 44 MHz (the QAM tuner local oscillator frequency) higher than the tuned input frequency. Because of the high sensitivity of the QAM demodulator in this mode, RF lock may be lost, or stream errors may occur. For best performance, use only high quality well shielded cables to connect to the MTS4000, and avoid the use of cable adapters.

## Safety compliance

This section lists the safety standards with which the product complies and other safety compliance information.

### EU declaration of conformity – low voltage

Compliance was demonstrated to the following specification as listed in the Official Journal of the European Union:

Low Voltage Directive 2006/95/EC.

- EN 61010-1. Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use – Part 1: General Requirements.

### U.S. nationally recognized testing laboratory listing

- UL 61010-1. Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use – Part 1: General Requirements.

### Canadian certification

- CAN/CSA-C22.2 No. 61010-1. Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use – Part 1: General Requirements.

### Additional compliances

- IEC 61010-1. Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use – Part 1: General Requirements.

### Equipment type

Test and measuring equipment.

### Safety class

Class 1 – grounded product.

### Pollution degree description

A measure of the contaminants that could occur in the environment around and within a product. Typically the internal environment inside a product is considered to be the same as the external. Products should be used only in the environment for which they are rated.

- Pollution Degree 1. No pollution or only dry, nonconductive pollution occurs. Products in this category are generally encapsulated, hermetically sealed, or located in clean rooms.
- Pollution Degree 2. Normally only dry, nonconductive pollution occurs. Occasionally a temporary conductivity that is caused by condensation must be expected. This location is a typical office/home environment. Temporary condensation occurs only when the product is out of service.
- Pollution Degree 3. Conductive pollution, or dry, nonconductive pollution that becomes conductive due to condensation. These are sheltered locations where neither temperature nor humidity is controlled. The area is protected from direct sunshine, rain, or direct wind.
- Pollution Degree 4. Pollution that generates persistent conductivity through conductive dust, rain, or snow. Typical outdoor locations.

## Pollution degree

Pollution Degree 2 (as defined in IEC 61010-1). Note: Rated for indoor, dry location use only.

## IP rating

IP20 (as defined in IEC 60529).

## Measurement and overvoltage category descriptions

Measurement terminals on this product may be rated for measuring mains voltages from one or more of the following categories (see specific ratings marked on the product and in the manual).

- Measurement Category II. For measurements performed on circuits directly connected to the low-voltage installation.
- Measurement Category III. For measurements performed in the building installation.
- Measurement Category IV. For measurements performed at the source of low-voltage installation.

---

**NOTE.** Only mains power supply circuits have an overvoltage category rating. Only measurement circuits have a measurement category rating. Other circuits within the product do not have either rating.

---

## Mains overvoltage category rating

Overvoltage Category II (as defined in IEC 61010-1)

# Environmental compliance

This section provides information about the environmental impact of the product.

## Product end-of-life handling

Observe the following guidelines when recycling an instrument or component:

**Equipment recycling.** Production of this equipment required the extraction and use of natural resources. The equipment may contain substances that could be harmful to the environment or human health if improperly handled at the product's end of life. To avoid release of such substances into the environment and to reduce the use of natural resources, we encourage you to recycle this product in an appropriate system that will ensure that most of the materials are reused or recycled appropriately.



This symbol indicates that this product complies with the applicable European Union requirements according to Directives 2012/19/EU and 2006/66/EC on waste electrical and electronic equipment (WEEE) and batteries. For information about recycling options, check the Tektronix Web site ([www.tek.com/productrecycling](http://www.tek.com/productrecycling)).

**Mercury notification.** This product uses an LCD backlight lamp that contains mercury. Disposal may be regulated due to environmental considerations. Please contact your local authorities or, within the United States, refer to the E-cycling Central Web page ([www.eiae.org](http://www.eiae.org)) for disposal or recycling information.



---

# Preface

This manual describes the functions and use of the Tektronix MTS4000 MPEG Test Systems. The following naming conventions are used in this manual:

- MTS4000 instrument – for information that applies to only the MTS4000
- MTS4000 system – for information that applies to the MTS4000 and the MTS4SAV3
- MTS4SAV3 standalone system – for information that applies to only the MTS4SAV3

## Key features





















- Industry's fastest analysis engine enables reduced time to insight, rapid development, evaluation, deployment, and diagnostics of next-generation DTV and IPTV systems and services.
- A wide range of DTV standards are supported, including MPEG, DVB, ATSC, ISDB, and ISDB-TB (Brazil); specific SI for terrestrial, cable, and satellite, plus regional variations of these standards are also supported.
- A range of interfaces and analysis capabilities provide the necessary connectivity to diagnose problems anywhere in the network environment, whether that be transmission links (RF or IP layer) or content processing (TS layer).
- Connects to both IP version 4 and 6 networks, including those using IGMP and MLD multicast protocols.
- Analysis of Constant Bit Rate Streams (CBR and VBR <sup>1</sup>).
- Integrated cross-layer fault analysis and logging provide a single-box solution for fault diagnosis, reducing time to insight when troubleshooting.
- The playout functionality provides stimulus with parametric capabilities and IP multisession replication to characterize behavior of a network or Device Under Test (DUT).
- CaptureVu® technology captures and analyzes system events in real-time and deferred-time to debug intermittent and complex problems.
- An innovative program-centric user interface brings expert power to the novice user.
- H.265 (HEVC) and H.264 buffer analysis, multiplexing, and ES compliance checking provide the most powerful suite of tools for the creation and analysis of transport streams containing H.265 (HEVC) and H.264 content.
- Video and audio quality analysis that helps distinguish between impairments resulting from network distribution versus artifacts resulting from compression.
- Multi input monitoring.

## Documentation

This manual describes the installation and basic operation of the MTS4000 system. The following information is also available for this product:

---

<sup>1</sup> Some timing-related measurements are not possible with VBR streams.

Item	Purpose	Location
MTS4000 Quick Start User Manual (071-2970-xx English, 077-0665-xx Simplified Chinese, 077-0666-xx Japanese, 077-0657-xx Russian)	Describes how to install and get started using the test systems.	 +  +  www.Tektronix.com
MTS4000 Analyzer Applications User Manual (077-0622-xx)	Describes the operation of the following analyzer applications: TSCA, PES Analyzer, T-STD Buffer Analyzer, and ES Analyzer.	 +  www.Tektronix.com
MTS4000 Generator Applications User Manual (077-0623-xx)	Describes the operation of the following generator applications: Multiplexer, MPEG Player, TS Editor, Make Seamless Wizard, Transport Stream Cutter, and Script Pad.	 +  www.Tektronix.com
MTS4000 Carousel Applications User Manual (077-0624-xx)	Describes the operation of the Carousel Analyzer and Carousel Generator applications.	 +  www.Tektronix.com
MTS4000 MPEG Test Systems Specifications and Performance Verification Technical Reference (077-0626-xx)	Provides a list of product specifications and verification procedures.	 +  www.Tektronix.com
MTS4000 Release Notes (077-0627-xx)	Describes known issues with the test systems.	 www.Tektronix.com
MTS4EAV7 HEVC / AVC Video and Compressed Audio Analyzer User Manual (077-1134-xx)	Describes the operation of the MTS4EAV7 application software.	 +  www.Tektronix.com
MTS4CC Elementary Stream Compliance Checker User Manual (071-2075-xx)	Describes the operation of the MTS4CC application software.	 +  www.Tektronix.com
PQA600C and PQASW Picture Quality Analyzer User Manual (077-1137-xx)	Describes the operation of the PQA application software.	 +  www.Tektronix.com
VQS1000 Video Quality Software Quick Start User Manual (077-0489-xx)	Describes the operation of the VQS1000 application software.	 +  www.Tektronix.com

User documents can be downloaded from the Tektronix Web site: [www.tek.com/downloads](http://www.tek.com/downloads).







The following URLs access the Web sites for the standards organizations listed (the URLs listed were valid at the time of writing):

- MPEG-2 standards (International Organization for Standards) – [www.iso.org/](http://www.iso.org/)
- DVB standards (European Technical Standards Institute) – [www.etsi.org/](http://www.etsi.org/)
- ATSC standards (Advanced Television Systems Committee) – [www.atsc.org/](http://www.atsc.org/)



# Conventions used in this manual

The following icons may be used throughout this manual.

Sequence Step	Front panel power	Connect power	Network	PS2	SVGA	USB
1						



# Installation

## Before installation

Perform the following product inspection procedure when you receive your instrument.

1. Inspect the shipping carton for external damage, which indicates possible damage to the instrument.
2. Remove the MTS4000 instrument from the shipping carton.
3. Check that the instrument has not been damaged in transit. The exterior should not have any scratches or impact marks. Before shipment, the instrument is thoroughly inspected for mechanical defects.

---

**NOTE.** Save the shipping carton and packaging materials for instrument repackaging in case shipment becomes necessary. See [Returning the instrument for service](#) on page 73.

---

4. Verify whether you received the standard accessories and any optional accessories that you ordered. See [Accessories](#) on page 63.

## Operating considerations

The following table lists the electrical operating requirements for the MTS4000 systems. The complete electrical operating requirements of the MTS4000 instrument are listed in the *MTS4000 MPEG Test Systems Specifications and Performance Verification Technical Reference*.

Requirement	Specification
Operating temperature	+ 5 °C to + 40 °C
Operating altitude	0 to 2000 m (6562 ft)
Operating humidity	20% to 80% relative humidity, non-condensing
Source voltage	100 to 240 V <sub>AC</sub> ± 10% (90 to 264 V <sub>AC</sub> RMS)
Frequency range	50/60 Hz
Maximum power consumption	220 Watts
Fuse	Not operator replaceable. Refer servicing to qualified service personnel.

## Controls and connectors

This section describes the MTS4000 system instrument controls and connectors. The analysis functions (if enabled) can be used with no installation other than providing power and making a transport stream available on the hard disk of the instrument. The monitoring and real-time analysis functions similarly require power, but also require connection to an external transport stream.

The MTS4000 system is configured with the software and hardware options that you ordered at the time of purchase. MTS4000 system options can be added using upgrade kits available from Tektronix.



**CAUTION.** To prevent instrument damage from overheating, maintain at least two inches (5.1 cm) of clearance at the rear and sides of the instrument cabinet when locating the instrument on a bench.



**CAUTION.** Do not supply power to the instrument until all other connections have been made.

### Side connectors

The following figure and table illustrates the MTS4000 system connectors.

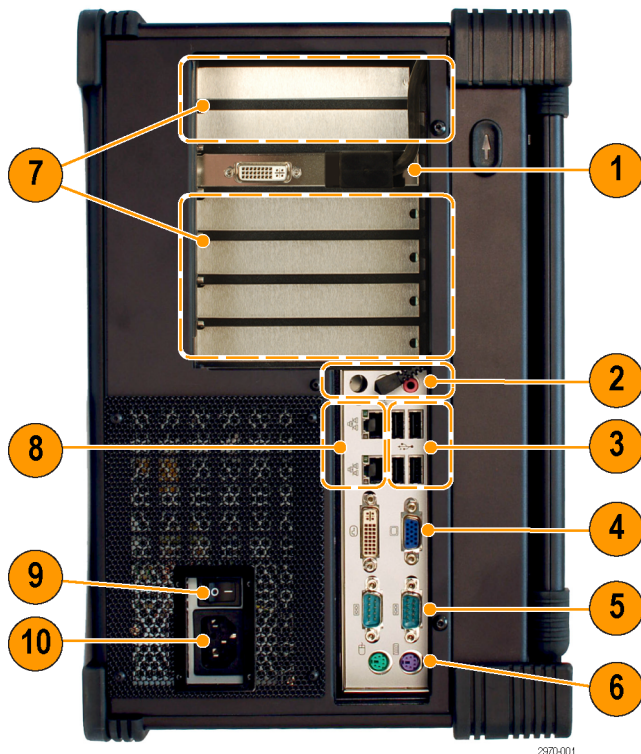
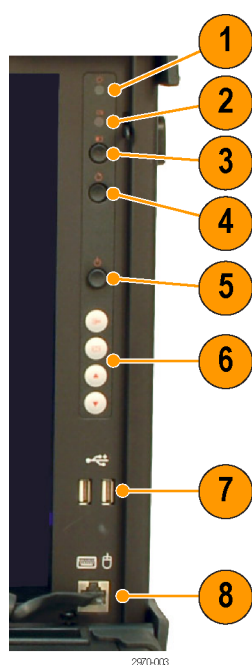


Figure reference	Description	Figure reference	Description
1	Main DVI display port (to mainframe LCD) Secondary DVI display port <sup>2</sup> , <sup>3</sup>	6	PS/2 mouse and keyboard connectors <sup>1</sup>
2	Line Out – connected to the mainframe speaker Line In – not functional Mic <sup>1</sup>	7	Optional interface card bays
3	USB host ports	8	RJ-45 LAN connectors for the Network Interface Cards (NICs)
4	DVI, VGA Video connectors – not functional	9	AC mains power switch
5	COM 1 and COM 2 serial ports	10	AC mains power plug Ensure that you use the proper power cord for your location.

### Front panel controls and connectors

The following figure and table illustrates the MTS4000 front panel controls and connectors.



<sup>2</sup> EMC performance is not tested with cables connected to this port.

<sup>3</sup> The secondary display port can be used to display or extend the MTS4000 display. The display must be connected during the instrument start up.

Figure reference	Description	Figure reference	Description
1	Power indicator. Flashes when in standby mode.	5	On/Standby button
2	Hard drive activity indicator	6	LCD controls
3	Display on/off button	7	USB host ports
4	Restart button (recessed)	8	Keyboard/mouse connector

Option card connectors

The MTS4000 System can be configured optional cards that support various transport streams, networks, and peripheral devices. This section describes each of the available option cards and their connectors.

See the *MTS4000 MPEG Test System Specifications and Performance Verification Technical Reference* for more detailed information about each connector and signal input and output formats for each of the option cards.

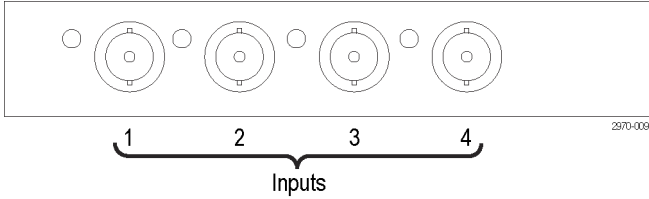
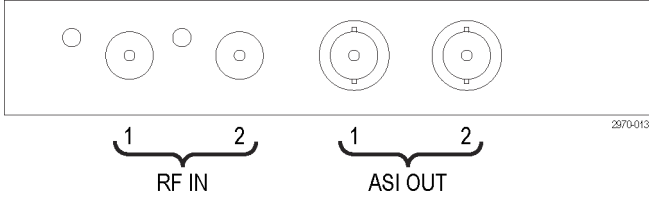
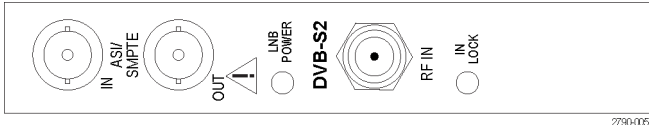
**NOTE.** Up to four option cards can be installed into the instrument, but only two of the following options: DS2, VS, QB2, IPTV.

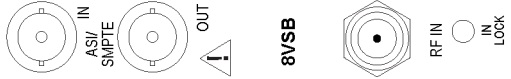


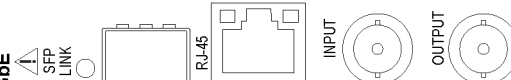

Ensure that the USB software key (dongle) is installed in one of the USB ports.

**NOTE.** The MTS4000 system applications and installed option cards require the software key.

If you return the test system to a Tektronix Service Center for upgrade or repair, include the software key.

Table 1: Option cards and connectors

<b>Multiport ASI Interface (Option ASI)</b> Connectors: BNC, 75 Ω	 2970-008
<b>Dual Input DVB-S/S2 Interface (Option DS2)</b> Supports DVB-S QPSK and DVB-S2 QPSK, 8PSK, 16APSK and 32APSK demodulation	 2970-013
<b>Single Input DVB-S/S2 Interface (Option S2)</b> Supports DVB-S QPSK and DVB-S2 QPSK, 8PSK, 16APSK and 32APSK demodulation (requires Option ASI)	 2790-005
<b>NOTE.</b> The Option S2 card is no longer available and has been replaced by the Option DS2 card shown above.	

<b>8VSB Interface (Option VS)</b> In accordance with ATSC A/53B (requires Option ASI)	 <small>2790-006</small>
<b>QAM B Interface (Option QB2)</b> 64QAM, 256QAM Interface (requires Option ASI)	 <small>2790-007</small>
<b>10GBase-SR Dual Optical Port 10GB/S NIC (Option 10GS)</b> Includes Short Reach SFP+ and Modules (850 nm)	 <small>2790-010</small>
<b>IP Video Interface (Option IPTV)</b> IPTV Gigabit Ethernet Interface with 10/100/1000 Base-T RJ45 Electrical Port (requires Option ASI)	 <small>2790-008</small>
<b>SFP Modules (Options SX, LX, ZX)</b> – 1000 Base-SX Short Wavelength Optical Port with LC Connector for IPTV Ethernet Interface (Multi Mode 850 nm) – 1000 Base-LX Long Wavelength Optical Port with LC Connector for IPTV Ethernet Interface (Single Mode 1310 nm) – 1000 Base-ZX Optical Port with LC Connector for IPTV Ethernet Interface (Single Mode 1550 nm)	
<div data-bbox="170 1207 240 1270" data-label="Image"> </div> <p><b>CAUTION.</b></p> <p><i>The optical port plug must be installed in the SFP module when no cable is connected.</i></p> <p><i>To avoid exposure to hazardous laser radiation, use only Class 1 lasers as defined in the USA Federal Regulations CDRH 21 CFR 1040 and IEC/EN 60825/A2:2001.</i></p>	

## MTS4SAV3 standalone system installation

The MTS4SAV3 standalone system makes the MTS4000 system applications available on a PC.

The MTS4SAV3 includes a USB dongle and option key. When installed on your PC, the USB dongle contains the option keys to enable various MTS4000 software options. The option keys stored on the USB dongle depends on which software options you purchased. Both the USB dongle and the option key are required for opening the MTS4SAV3.

If you ordered Option ESB or ESE (MTS4EAV7 HEVC / AVC Video and Compressed Audio Analyzer) or Option CA (MTS4EAV7 Closed Caption Analyzer), use the installation procedure provided in the *MTS4EAV7 User Manual*.

### System requirements

The following minimum PC configuration is recommended for installing the MTS4SAV3 standalone system:

- Microsoft Windows 7 or Windows 8.1, 64-bit operating system
- Processor speed >2.5 GHz
- Memory at least 4 GB RAM
- Screen resolution at least 1024 x 768
- 250 GB minimum hard disk space

### Options ESB, ESE and CA system requirements

If you ordered Option ESB or ESE (MTS4EAV7 HEVC / AVC Video and Compressed Audio Analyzer) or Option CA (MTS4EAV7 Closed Caption Analyzer), the following minimum PC configuration is recommended. Refer to the *MTS4EAV7 User Manual* for more details.

- Microsoft Windows 7 or Windows 8.1, 64-bit operating system
- Processor speed >2.5 GHz
- Memory at least 4 GB RAM
- 250 GB minimum hard disk space



## Installation procedure

1. If installed, remove the MTS4000 USB software key (dongle) from the USB port on the PC.



### CAUTION.

*To prevent installation problems, it is recommended that you remove the software key (dongle) from the PC before you install the software.*

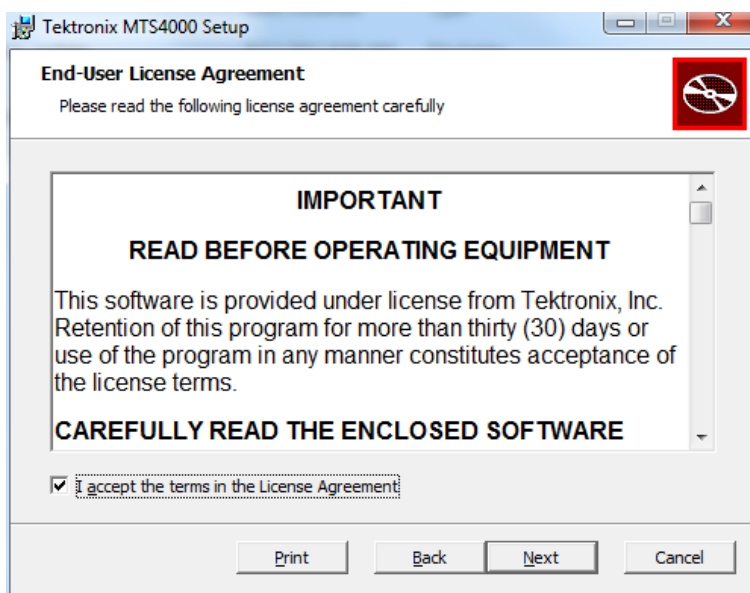
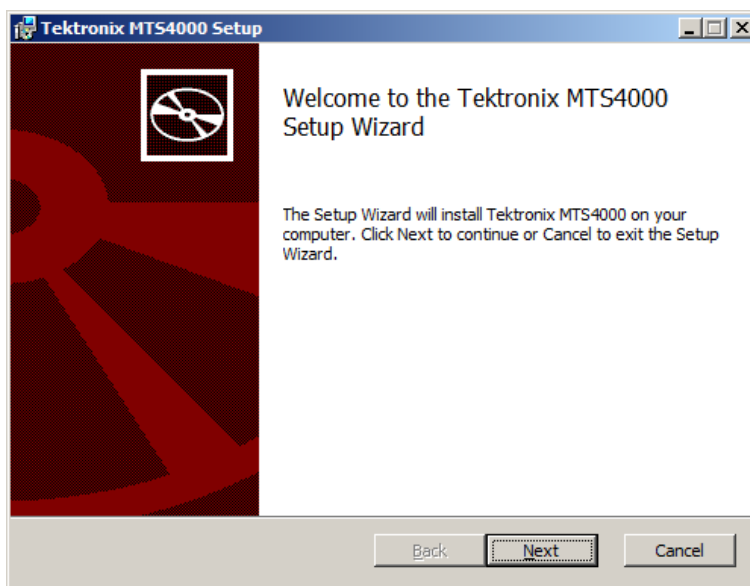
2. Place the MTS4000 Application Software media in the DVD drive on your PC.

The installation program will start and display a Welcome screen.

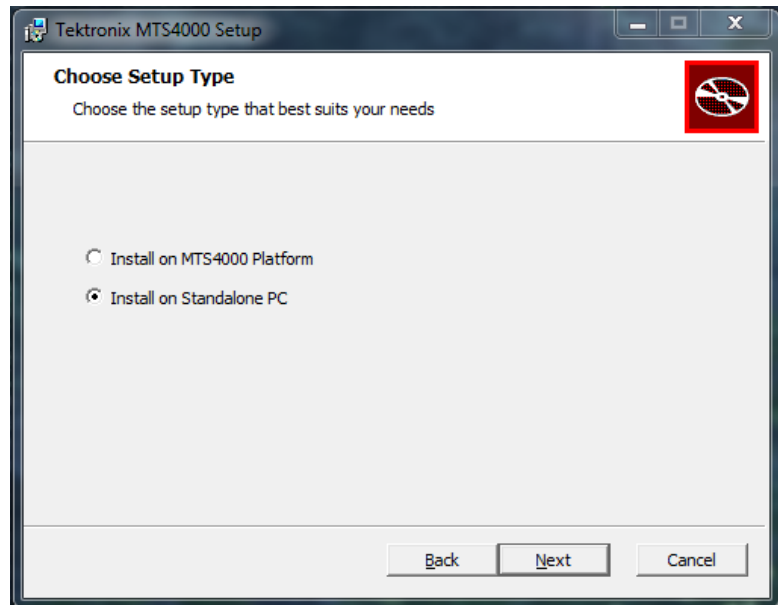
Depending on your Windows setup and security settings, the MTS4000 installation autostart may not launch.

If necessary, you can use Windows explorer to locate and run the file **MTS4000\_setup.exe** on the MTS4000 Application Software media. Be sure to right-click and select **Run as administrator**.

3. In the installation Welcome screen, select **Next**.
4. Read the End-User License Agreement. Accept the agreement and select **Next**.



5. In the Choose Setup Type screen, select **Install on Standalone PC** to install the MTS4SAV3 software on your PC.
6. Select **Next**.



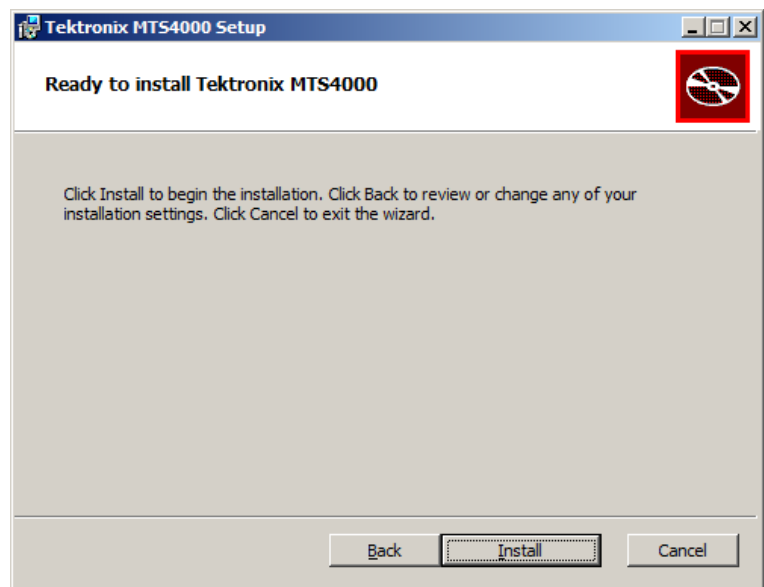
7. In the Ready to Install screen, select **Install**.

---

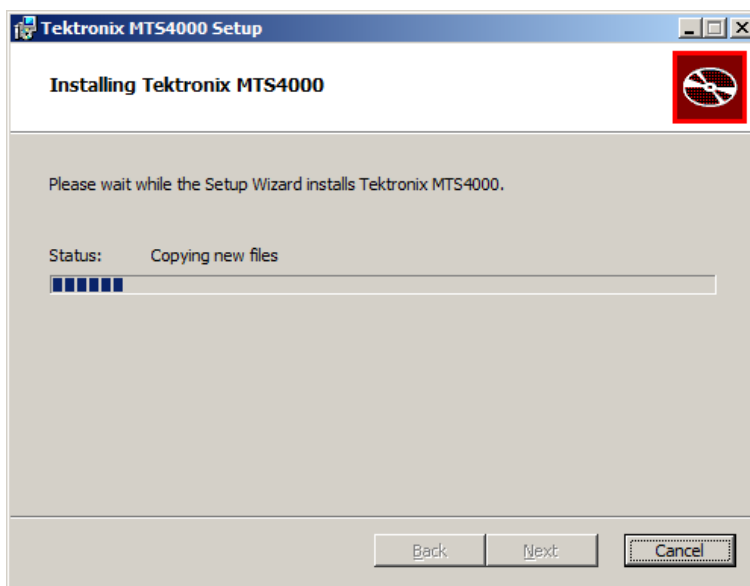
**NOTE.** A number of installation message boxes display during the installation process. Normally, no user intervention is required.

*If the installation program detects an older version of the MTS4000 software, the software is automatically uninstalled.*

---



8. Allow the installation to proceed.



9. When the DESkey installer displays, select **Next** to proceed with the DESkey installation process. Depending on the Windows security settings, you may see a Windows Security message to install device software. Select **Install**.

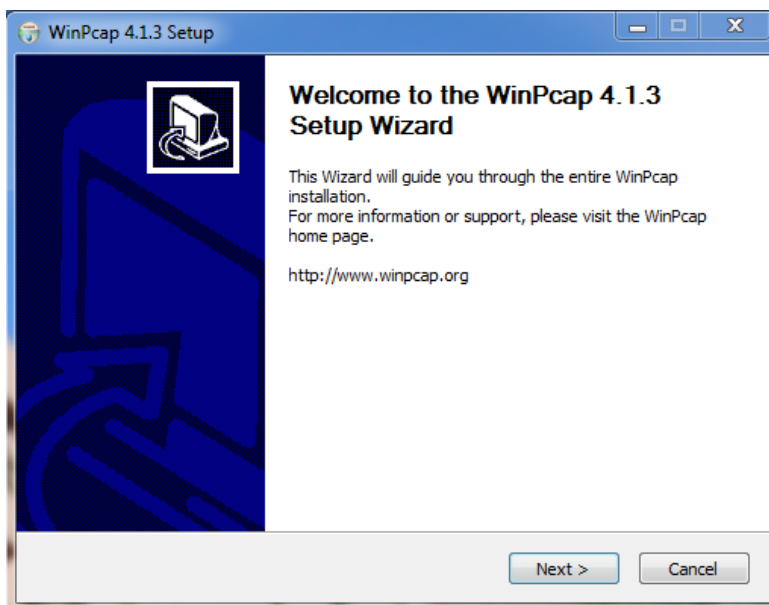
The DESkey installation is skipped if the MTS4000 installation process detects that the correct version of DESkey is already installed.



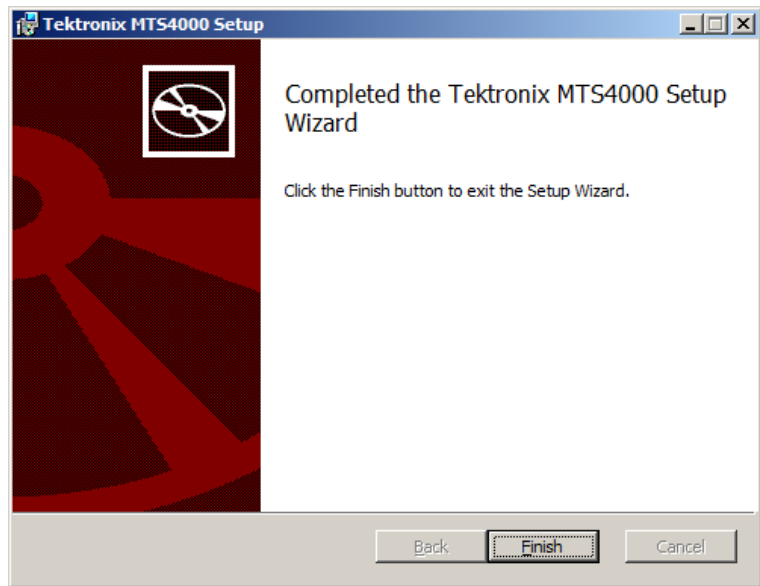
10. When the WinPcap installer displays, select **Next**.

Proceed with the WinPcap installation process.

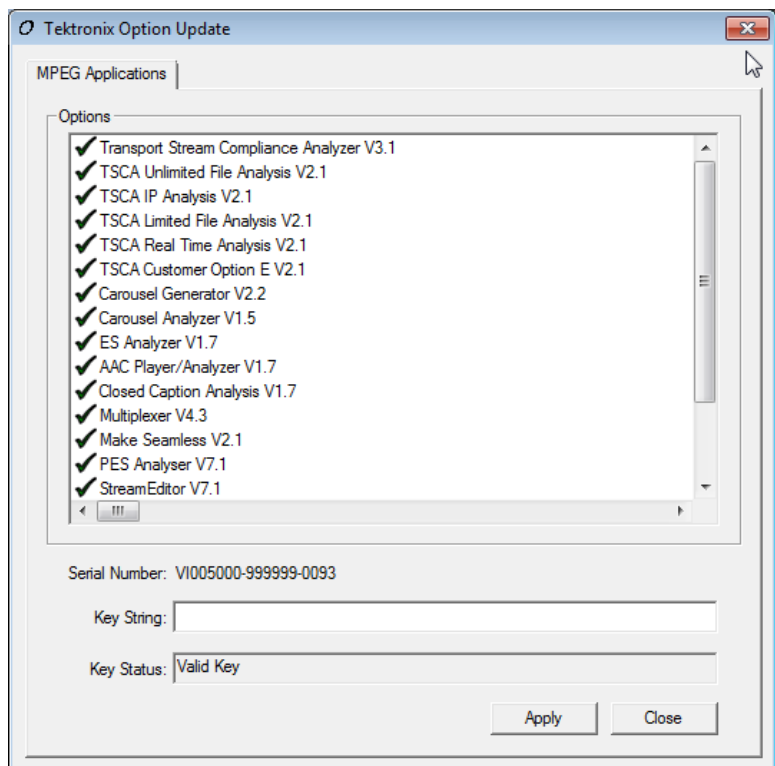
The WinPcap installation is skipped if the MTS4000 installation process detects that the correct version of WinPcap is already installed.



11. When installation completed screen displays, select **Finish**.  
  
A reboot is necessary before entering the option key or using the applications.



12. After the PC has restarted, install the MTS4000 USB software key (dongle) in a USB port on the PC.
13. After the PC detects the software key dongle, open the MTS4000 Option Key Wizard by selecting **Start > Programs > Tektronix MTS4000 > OptionKey Wizard**.
14. In the Tektronix Option Update dialog box, enter the Option Key String supplied with the installation documentation in the Key String field.
15. Click **Apply**.
16. Inspect and verify the list of licensed options.



**NOTE.** Operational access to features is controlled by the licenses that are available on the software key. Applications and features can be installed, but will not be available unless the appropriate license has been obtained. Notification of these is provided when the product or additional licenses are purchased.

The MTS4EAV7 and MTS4CC licensing is stored in the USB dongle. The VQS and PQA software require separate licensing.

17. Close the Option Key Wizard.
18. The licensed MTS4SAV3 standalone applications are now available in the Windows Start menu. See [Starting an application](#) on page 24.

## Powering on the instrument

### Supplying power

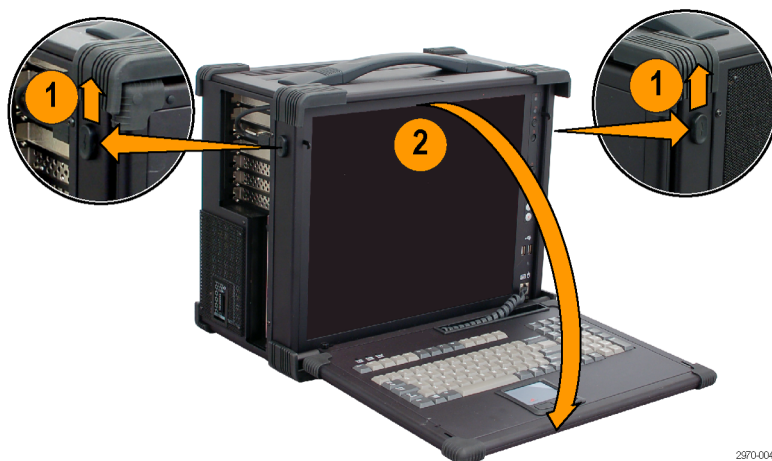
The MTS4000 systems are designed to operate from a single-phase power source having one of its current carrying conductors at or near earth ground (the neutral conductor). Power sources that have both current carrying conductors live with respect to ground, such as phase-to-phase or multiphase systems, are not recommended. A protective ground connection, by way of the grounding conductor in the power cord, is essential for safe operation.

After you have installed the MTS4000 system and completed making the signal and peripheral connections, plug the power cord into the mains power supply.

### Power on

Power on the test system as follows:

1. Slide the keyboard locks up.
2. Fold down the keyboard.



2970-004

3. Push the front-panel On/Standby switch to power on the instrument.

---

**NOTE.** Ensure the Mains switch on the rear panel is set to on.

---

Wait for the instrument to complete its power-on self-tests.

The default user name is MTS with the password mts.

---

**NOTE.** Refer to the Windows help documentation for setting up user accounts and passwords.

---



## Detaching the keyboard

1. Slide the keyboard pins towards the center.
2. Slide the keyboard out from the MTS4000 case.



2970-011

## Powering off the instrument

Push the front panel On/Standby button and release. The system will shut down and power off automatically with no further intervention.

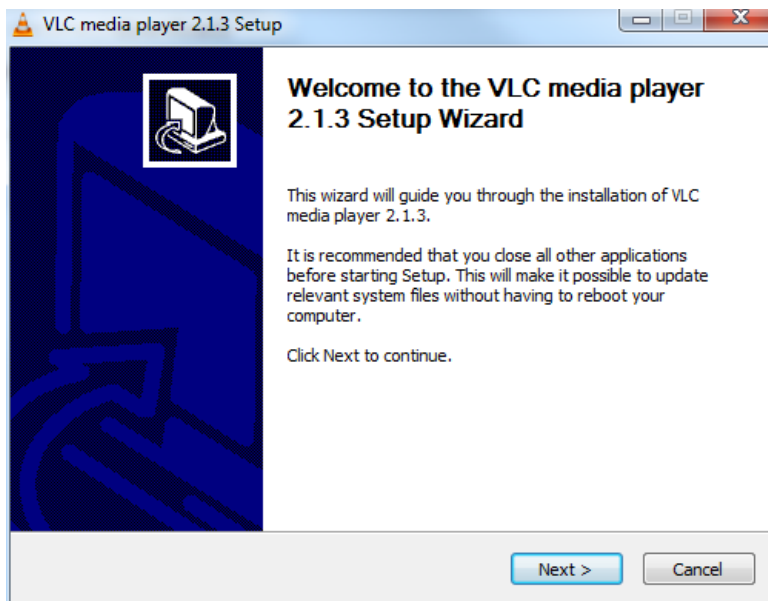
Alternately, power off the instrument using the Windows 7 shutdown process (select **Start > Shut down...**). The system (including applications) will shut down automatically.

If the instrument should become unresponsive, press and hold the On/Standby button for five seconds. This forces the instrument to shutdown, bypassing the Windows power down sequence.

## VLC media player installation

To be able to view video in the Transport Stream Compliance Analyzer (TSCA), the latest version of the VLC Media Player must be downloaded from the VideoLAN Web site and installed.

1. Using an MTS4000 instrument or PC with access to the internet, navigate to the VideoLAN home page ([www.videolan.org](http://www.videolan.org)).
2. Locate and download the Windows self-extracting VLC Media Player installer to your PC hard disk. It is recommended that you use the 32-bit version.
3. Locate the downloaded VLC Media Player file on your instrument and run it.
4. Select your preferred language. The Welcome / Setup screen appears.
5. Follow the setup procedure and allow the VLC Media Player to be installed.



No further activity is required. The VLC Media Player will be used by the TSCA application as required.

## Network installation

The MTS4000 system can be attached to a computer network. Refer to your Network Administrator for details of the correct network configuration. For installation and operating instructions, refer to the documentation supplied with your network hardware and software.

### Network troubleshooting

Networks are based on standards; however, there are many unique characteristics of each network (LAN or WAN) that make it difficult to troubleshoot without a thorough knowledge of the specific network. Consequently, an expert who knows your network characteristics should perform in-depth network troubleshooting.

This section provides some basic procedures that can eliminate some of the more common sources of network errors. If you cannot resolve problems using these procedures, contact your network administrator.

## Basic requirements

Fulfill the following requirements before troubleshooting your host machines:

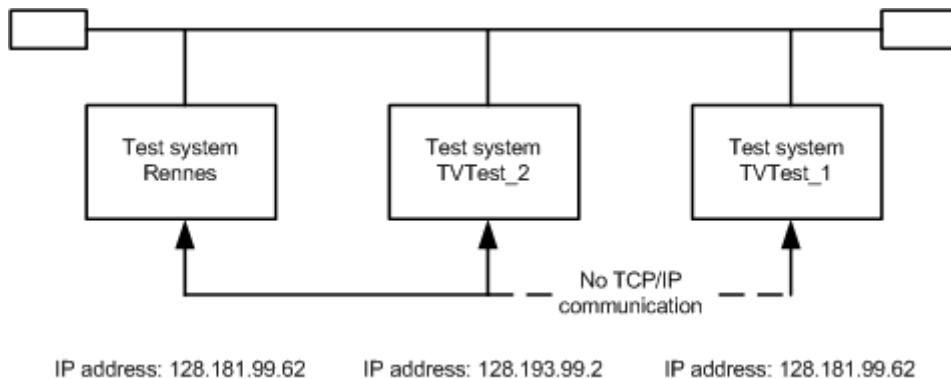
- Configure your system for use on your network. Contact your network administrator for details. The MTS4000 NICs are set to DHCP for auto address setup.
- Ensure that any applications that you may have loaded on your test system since receiving it are not using the ports assigned to the test system components.

## IP parameters

The illustrations in this section show how each IP parameter (IP address, subnet mask, and default gateway) can negatively affect network connectivity.

**Incorrect IP address.** If the IP address for your test system is incorrect (not unique), then you may not be able to communicate over the network. In the next figure, TVTest\_1 uses the same IP address as Rennes. If Rennes is started first, TVTest\_1 will recognize the IP address conflict and will not load TCP/IP; consequently, the system cannot be reached over the network.

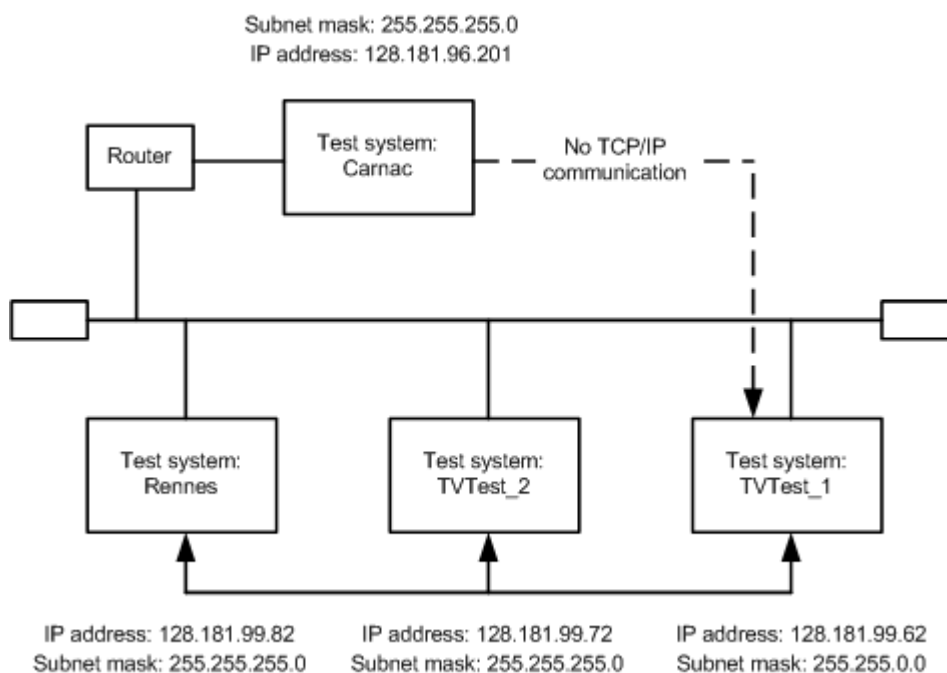
If your IP address is incorrect, and the IP address does not exist on your subnet, you may be able to communicate from the device (system or monitoring station), but you may not be able to communicate to the device.



**Incorrect subnet mask.** Subnets and subnetting networks are complex and require a thorough understanding of IP addressing. Call your network administrator if you think your networking problem involves subnets. The next figure shows a simple (and fairly common) subnet mask problem.

In the figure, the subnet mask for TVTest\_1 indicates that the network address is contained in the first two bytes of the IP address. In dotted decimal notation, the network address is 128.181. This information allows the device to communicate with any other device with the same network address without being routed through a default gateway.

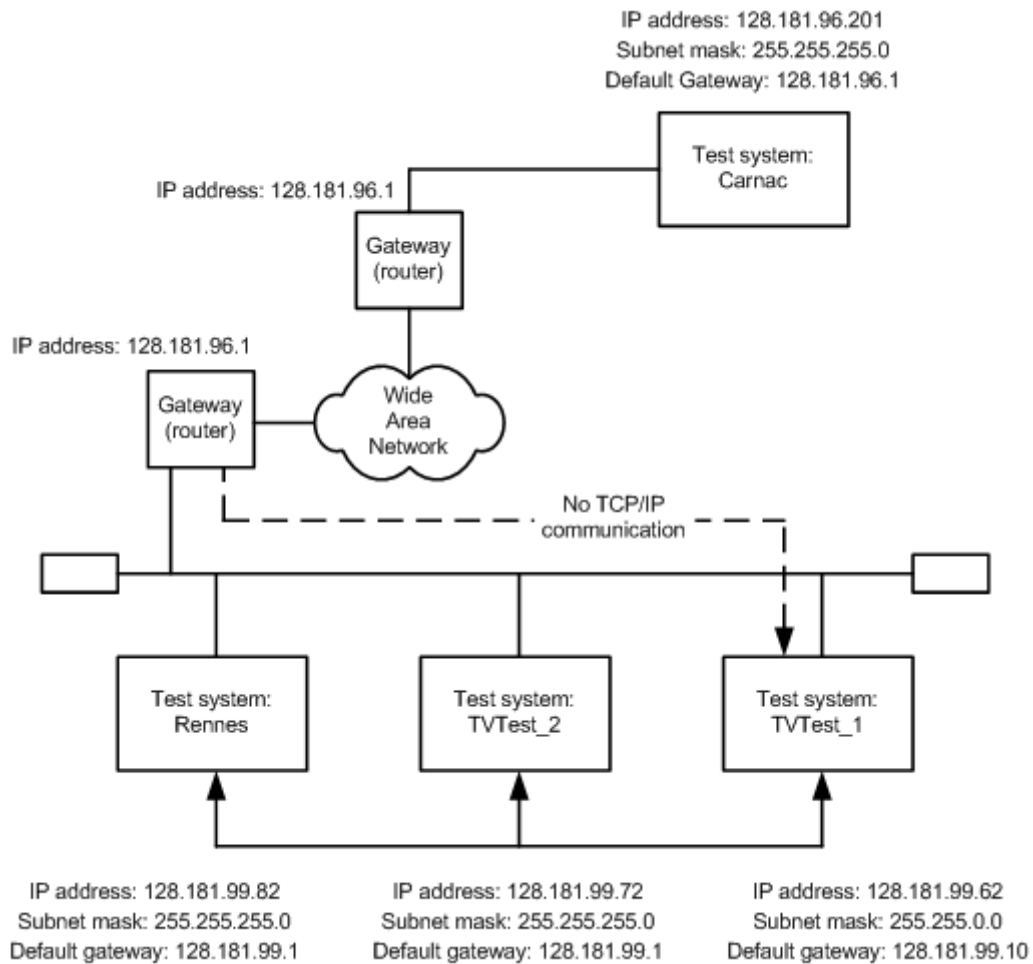




TVTest\_1 cannot communicate with Carnac, because, according to the subnet mask on TVTest\_1, Carnac and TVTest\_1 are logically on the same network. Consequently, messages sent from TVTest\_1 to Carnac are never routed. Because these two devices do not share a connection, TVTest\_1 will never find the correct address for the network card on Carnac and will not be able to reach Carnac.

TVTest\_1 can communicate with TVTest\_2 and Rennes because these three devices share a connection, so messages from TVTest\_1 do not need to be routed. TVTest\_1 is therefore able to find the correct addresses for TVTest\_2 and Rennes in spite of having an incorrect subnet mask.

**Incorrect default gateway IP address.** The default gateway you have specified in the TCP/IP Properties dialog box is the device that "knows about" your subnetwork and others on your network. When you send messages (for instance, traps from your system to a device on another subnet), the default gateway is able to route the message to the appropriate subnet. If the IP address specified in the TCP/IP Properties dialog box is incorrect, messages to devices on other subnets will not reach their destination (because they never made it to the default gateway).



## Common troubleshooting procedures


Many of the procedures performed in the following sections are common tasks.

**Pinging a host machine.** One of the utilities provided with all TCP/IP installations is ping.exe. This utility allows you to send communication packets to and record the response from a host machine. This determines whether your packets arrived at the destination.

**NOTE.** The ping utility will not work with the MTS4000 unless the Windows firewall is disabled.

To run ping, use the following procedure:

1. Press these two keys simultaneously:

- Windows key (  ) + R
- ping Machine\_Name
- ping IP\_address

This displays the Run dialog screen.

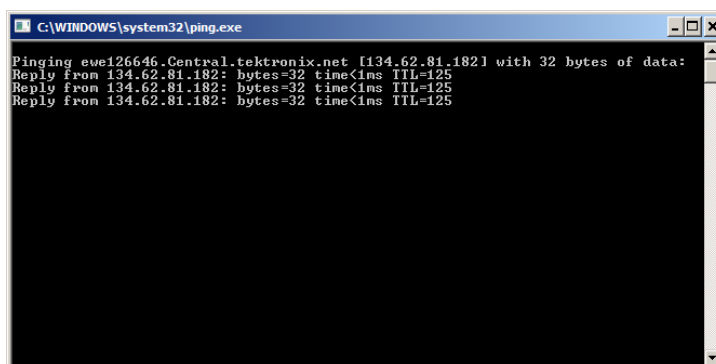
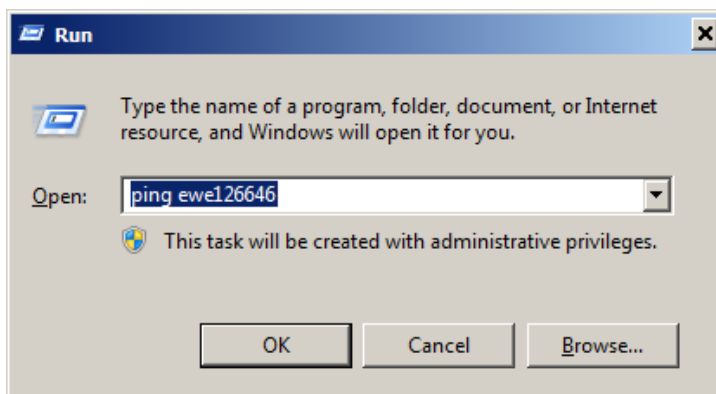
2. Type one of the following into the Run text box:

In the example, Machine\_Name and IP\_address represent the host machine name and IP address, respectively, of the networked device you are trying to ping.

3. Click **OK**.


A DOS window indicates whether or not the machine is responding to the ping.

Ping only runs briefly and the DOS window closes when the process is complete.



**Tracing the route of TCP-IP packets.** Sometimes it is helpful to know how far your packets made it on the way to a destination machine and which devices the packets pass through on the way. The utility that provides this functionality is `tracert.exe`. Tracert can also indicate a congested point in the network. To run `tracert`, use the following procedure:

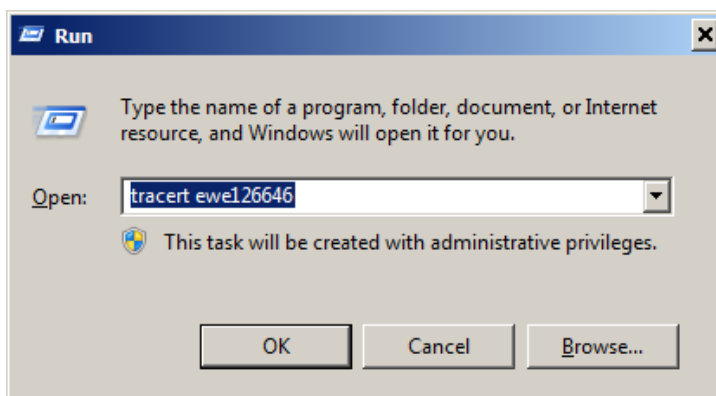
1. Press these two keys simultaneously:

- Windows key (  ) + R
- tracert Machine\_Name
- tracert IP\_address

This displays the Run dialog screen.

2. Type one of the following into the Run text box:

In the example, Machine\_Name and IP\_address represent the host machine name and IP address, respectively, of the networked device you are trying to reach.



3. Click **OK**.

A DOS window indicates the progress of your packets. The far right column indicates the IP address of the nodes on the network that successfully pass your tracer packets. This information indicates the last good node on the path to the destination device.

```

C:\WINDOWS\system32\tracert.exe
Tracing route to ewe126646.Central.tektronix.net [134.62.81.182]
over a maximum of 30 hops:
  0  <1 ms  <1 ms  <1 ms  rs3923a-vlan.dhrtn.net [134.62.86.11]
  1  <1 ms  <1 ms  <1 ms  134.62.64.148
  2  <1 ms  <1 ms  <1 ms  rs3922a-link.dhrtn.net [134.62.64.129]

```

**Finding IP addresses for devices on your network.** At times, you may need to find or confirm the IP address of a computer on your network (or find the network name if all you have is an IP address). You may want to find this information to ensure that IP addresses and network names you use in the Hosts file are correct. The utility nslookup.exe displays this information.

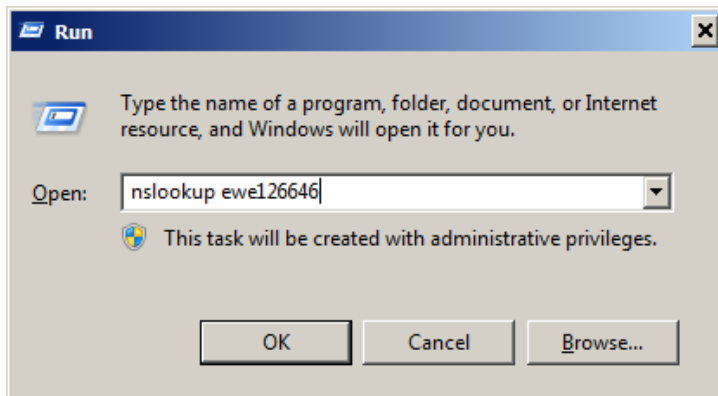
1. Press these two keys simultaneously:

- Windows key (⊞) + R
- nslookup Machine\_Name
- nslookup IP\_address

This displays the Run dialog screen.

2. Type one of the following into the Run text box:

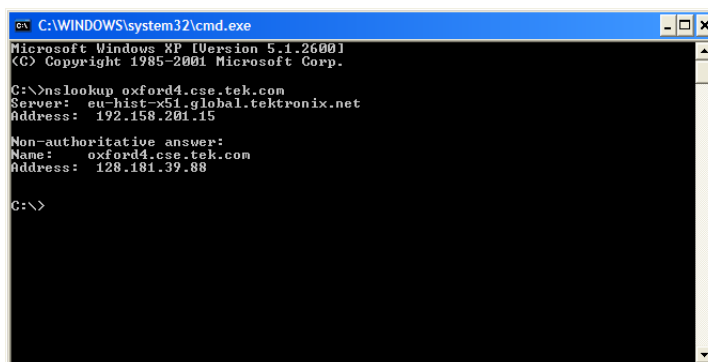
Machine\_Name or IP\_Address is the network name or IP address, respectively, of the device you are trying to look up.



3. Click **OK**.

The network name and IP address of the device you are trying to look up is displayed. If your network uses DNS, the IP address and network name of the DNS server is also displayed.

**NOTE.** Using `nslookup` from the Run command may not provide enough time to review the results. You may want to use a Command Prompt window from *Start > All Programs > Accessories > Command Prompt*.



```

C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\>nslookup oxford4.cse.tek.com
Server: eu-hist-x51.global.tektronix.net
Address: 192.158.201.15

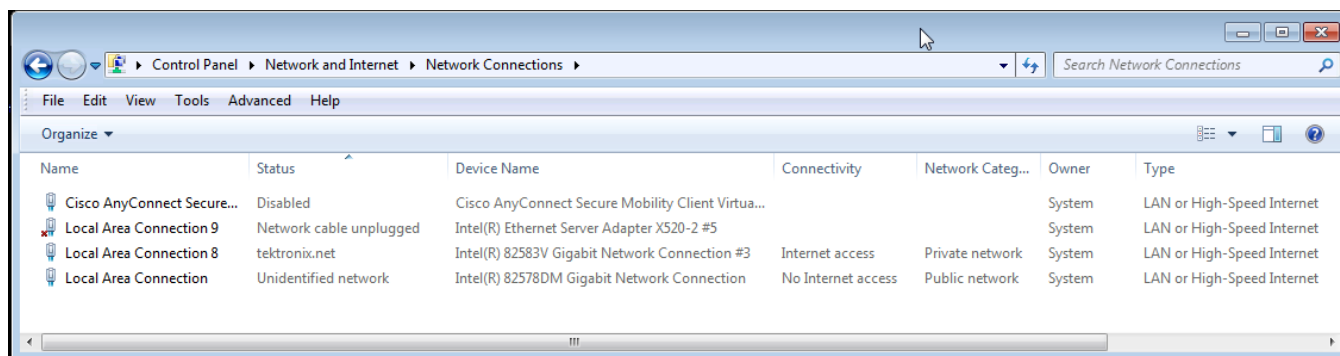
Non-authoritative answer:
Name: oxford4.cse.tek.com
Address: 128.181.39.88

C:\>

```

## NIC bandwidth limitations

The MTS4000 platform provides two CAT5 Network Interface Cards (NICs) for analyzing IP signals. See [Side connectors](#) on page 2. The NICs are slightly different in name and bandwidth. As shown below, you can use the Control Panel > Network and Internet > Network Connections view to see the available network connections.



**Upper NIC.** The upper NIC has a device name of Intel 82583V and is normally used for LAN and MS RDP remote control. The I/O bandwidth limitations of this NIC are:

- MPEG Player output of up to 80 Mbps
- TSCA IP input of up to 400 Mbps

**Lower NIC.** The lower NIC has a device name of Intel 82578DM and the I/O bandwidth limitations are:

- MPEG Player output of up to 250 Mbps
- TSCA IP input of up to 600 Mbps

**Option 10GS interface.** The Option 10GS (10 Gbps) interface card has a device name of Intel X520 and the I/O bandwidth limitations are:

- MPEG Player output of up to 300 Mbps
- TSCA IP input of up to 600 Mbps

---

**NOTE.** *The Option IPTV interface does not have these bandwidth limitations.*

---

### Sources of network information

If you need more information about network troubleshooting, some potential resources are listed below.

- Cisco Systems, Inc. – <http://www.cisco.com/>  
This site is particularly useful for networks that use Cisco devices.
- Dulaney, E; Lawrence, S; Scrimger, R; Tilke, A; White, J; Williams, R; Wolford, K. *MCSE Training Guide: TCP/IP*. Indianapolis, IN. New Riders, 1998  
This is a training guide for Microsoft Certified Systems Engineer certification, and covers TCP/IP and network troubleshooting.
- Taylor, E. *Network Troubleshooting Handbook*. New York, NY. McGraw-Hill, 1999

---

**NOTE.** *These resources may provide you with more information. Most of this information is supplied as is, with no warranty as to its fitness, written or implied. The best source of network troubleshooting help is your network administrator.*

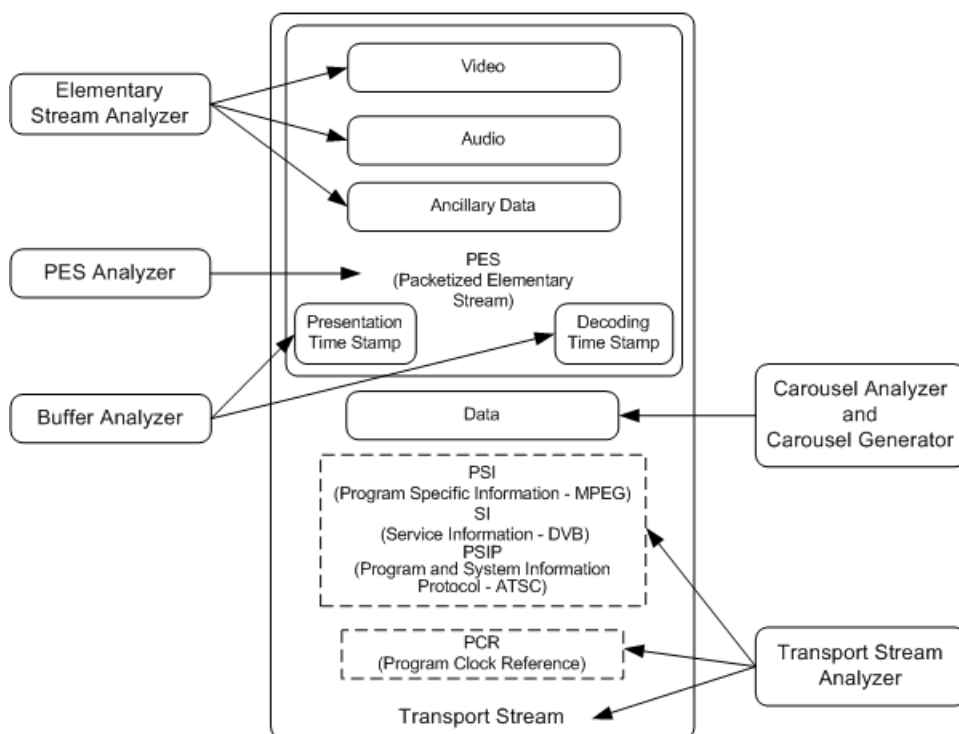
---

# Operation

## Product description

The MTS4000 MPEG Test System provides a comprehensive and integrated suite of real-time and deferred (offline) analysis tools. The tools include TS (transport stream) compliance, buffer, PES, MPEG2, and MPEG4 video and audio elementary stream analyzers. Also included are an editor and a multiplexer to create stream content, and test and error-stressing streams.

The applications in the MTS4000 analysis toolset are targeted at a specific aspect or layer of a transport stream. The following figure illustrates this principle in simplified form.










The Procedure section tells you how to start the application, how to analyze a test stream, and what results are presented. The procedures do not tell you how to interpret the results.

Standards compliance is ensured through built-in customizable scripting, which supports a broad range of ratified and evolving DTV standards. New standards and proprietary tables can easily be implemented by loading Tektronix supplied updates, or creating your own custom scripts.









## Software applications

This section provides an overview of the software applications that make up the MTS4000 MPEG Test Systems. Note that some options might not be enabled. Detailed descriptions of all applications can be found in the MTS4000 system MPEG Test System applications user manuals.

Application		Icon <sup>1</sup>
<b>Analyzers</b>		
Transport Stream Compliance Analyzer (TSCA) – Real-time and Deferred time transport stream analysis with user-selectable MPEG-2, DVB, and ATSC conformance tests. Shows transport structure, header contents, hexadecimal packet contents, PCR timing /transport rate graphs and error message logs.	The first RF/IP card installed in the MTS4000 Test System is installed above the ASI card. This RF/IP card is accessed using the TS Compliance Analyzer icon located in the Real Time Analyzers folder on the desktop and in the Start menu.	 TS Compliance Analyzer
	The second RF/IP card installed in the MTS4000 Test System is installed below the ASI card. This RF/IP card accessed using the TS Compliance Analyzer P1 icon located in the Real Time Analyzers folder on the desktop. (There is not a TSCA P1 icon in the Start menu.)	 TS Compliance Analyzer P1
Packetized Elementary Stream (PES) Analyzer – PES analysis with selectable test options. Shows PES program structure, header contents, packet contents, PTS/DTS timing graphs and analysis reports.		 PES Analyzer
Transport Stream – System Target Decoder (T-STD) Buffer Analyzer analyzes program streams modeling their behavior in, and their conformance to, the MPEG-2 T-STD Buffer Model. Includes a trace facility.		 Buffer Analyzer
Elementary Stream – Analyzer Elementary Stream analysis at video picture and audio level. This includes vector graphs and macroblock picture quality.		 ES Analyzer
Carousel Analyzer – Data analysis showing structure, bit rate, repetition rate, syntax and semantics of data items.		 Carousel Analyzer
<b>Generators</b>		
Carousel Generator – Provides in-depth, off-line generation of MPEG-2, DVB transport streams containing a range of data broadcast protocols.		 Carousel Generator

<sup>1</sup> If installed and licensed.



Application	Icon <sup>1</sup>
ISDB-T Remux – Remultiplexes an existing 188- or 204-byte transport stream file into an ISDB-T/Tb (ARIB STD-B31) compliant file (204 bytes per packet). The created file extension is .RMX and includes TMCC and IIP sections.	 ISDB-T Remux
Multiplexer – Multiplexes table information and packetized elementary streams together to synthesize new transport streams. A fine level of control is provided to allow nonconformances and test cases to be specified for new transport streams.	 Multiplexer
TS Editor – Viewing and editing of transport stream packets, using a hexadecimal view of the packet contents and semantic interpretation of the header. Provides facilities to remap PIDs, recalculate PCR values and introduce PCR inaccuracies.	 TS Editor
<b>Players</b>	
MPEG Player – Plays MPEG-2 transport streams.	 MPEG Player
<b>Utilities</b>	
Make Seamless Wizard – Guides the user through the process of creating an MPEG-2 transport stream file for use by Stream Player in continuously looped operation.	 Make Seamless Wizard
Stream Cutter – Extracts sections of MPEG-2 transport stream files to new files.	 Stream Cutter
Script Pad – Enables users to create and modify System Information (SI) scripts.	 ScriptPad
TTS Utility – Converts time stamped transport streams to standard transport stream format.	 TTS Utility

<sup>1</sup> If installed and licensed.

## Starting an application

All applications are started from Start > All Programs > Tektronix MTS4000 menus or from the shortcuts in the desktop folders (Real Time Analyzers, Deferred Time Analyzers, Generators, Player, or Utilities).

**NOTE.** In order to access the second RF/IP card (lower slot), you must use the **TS Compliance Analyzer P1** icon located in the Real Time Analyzers folder on the desktop.

The MTS4000 system application user manuals provide full descriptions of all applications. The following table shows the hierarchy of applications in the Start menu.

Start menu hierarchy		
Tektronix MTS4000 >	OptionKey Wizard	
	Analyzers >	Buffer Analyzer
		Carousel Analyzer
		ES Analyzer
		PES Analyzer
		TS Compliance Analyzer
	Generators >	Carousel Generator
		ISDB-T Remux
		Multiplexer
		TS Editor
	Player >	MPEG Player
	Utilities >	Make Seamless Wizard
		ScriptPad
		Stream Cutter
		TTS Utility

**NOTE.** Even though all applications are shown in the Start menu, you can only open those options that have been purchased and licensed.

## Duplex operation

The MTS4000 instrument can be operated in duplex mode (ASI or IP only). For example, while the Player is playing out a stream, the Transport Stream Compliance Analyzer (TSCA) can be analyzing a separate stream or, if the output is looped back to the input, the output of the Player can be monitored by the TSCA.

### Setting up loopback

With loopback in operation you can:

- Use the MPEG Player to play out a stream
- Loop the instrument output back to the input (For example, with the ASI card, loop ASI-4 back to ASI-3. With the 10G card, loop the output back to the input using an LC multimode jumper cable.)
- Monitor/analyze the incoming stream using the TSCA

Before starting:

- Identify the stream to be played out (in this example, the sym1.mpg test stream is used).
- Choose the output/input interface (ASI) and make the necessary connections (loop between the connectors).

In the following example, the stream is looped back using the ASI interface and the stream is looped in the player (to play continuously).

#### MTS4000 setup.

1. Connect a cable from the ASI-4 connector to the ASI-3 connector.

#### MPEG player setup.

1. Open the MPEG Player: **Start > All Programs > Tektronix MTS4000 > Player > MPEG Player.**
2. Open a stream: **File>Open...> Sym1.mpg.**

---

**NOTE.** The Sym1.mpg file is provided for use to help understand the MTS4000 applications. The file is available in several locations such as the hard drive of the MTS4000 (c:\TestStreams), the Tclips MPEG Test Streams DVD, and the Documentation Browser CD.

---

3. Make the following settings in the **Play** menu:

- Interface: ASI
- Packet size: 188
- Update: On
- Loop: On
- Other: Standard: DVB

4. Make the following settings in the **ASI** menu:

- ASI Out: ASI-4

#### TSCA setup.

1. Open the TSCA: **Start > All Programs > Tektronix MTS4000 > Analyzers > TS Compliance Analyzer.**
2. In the start-up dialog box (**Open Transport Stream...**), select **Change...** in Stream Interpretation and select the DVB base standard with no extensions. Close the Stream Interpretation dialog box.

3. Select **Real-time Analysis** and select **ASI-3** from the **Interfaces** drop-down list.
4. Select **OK**.

**Start the payout and analysis.**

1. Return to the MPEG Player window and play the stream by selecting: **Play>Start/Stop** or use the toolbar button.
2. In the Player window, note that the status bar is now displayed and that payout has started.
3. Return to the TSCA window and note that analysis has started.

The MPEG Player is now playing out the sym1.mpg transport stream and, through the ASI input and output on the instrument connector panel, the TSCA is monitoring and analyzing the stream.

For detailed descriptions of the MPEG Player and the TSCA, refer to the *MTS4000 Analyzer Applications User Manual*.

## Interface card status LEDs

The rear panel on the optional ASI and DVB-S2 (Option DS2) interface cards have LEDs to indicate the status of the input and output signals. The following tables list the possible status conditions.

**Table 2: ASI and DVB-S2 outputs**

LED pattern	Description
Short orange flashes	No output is generated
Long orange flashes	Null-packet stuffing only (no real data)
Solid orange	Generating live output

**Table 3: ASI and DVB-S2 inputs**

LED pattern	Description
Short green flashes	No carrier/signal detected
Long green flashes	Carrier detected but no data
Solid green	Valid signal detected
Solid red	Wrong signal connected
Five short red flashes quickly after each other	Code violations

# Procedures

## Using the Multiplexer

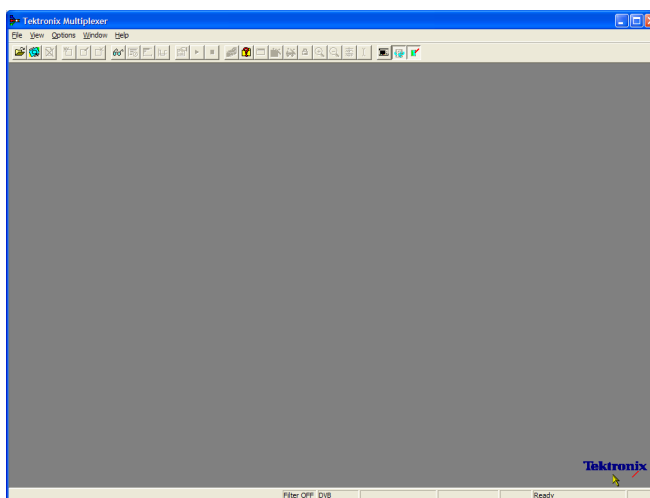
The following application example describes using the Multiplexer to create a new transport stream and add elementary streams to the transport stream.

The new transport stream created with this procedure (named TestMux.mpg) is used to complete some of the additional procedures in this manual.

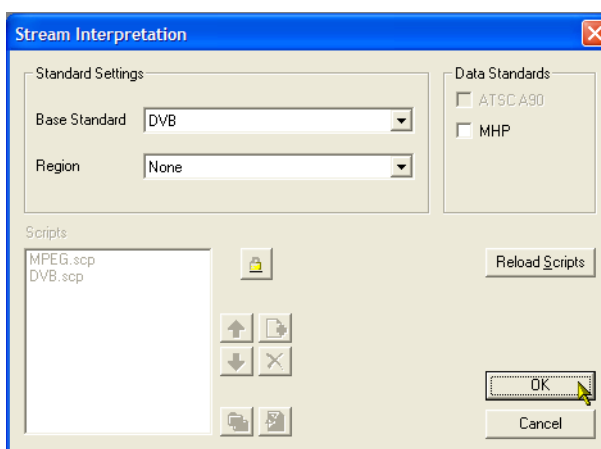
### Create a new stream using the Multiplexer

In this section of the application example, you will create a new transport stream using the Multiplexer application. You will introduce one error so that you will be able to observe it in a later section of the application example.

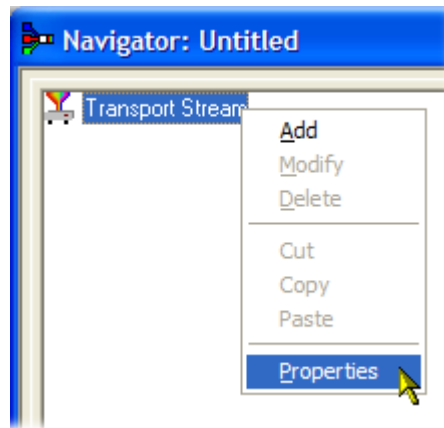
1. Open the Multiplexer application. **Start > All Programs > Tektronix MTS4000 > Generators > Multiplexer.**



2. Select **View > Interpretation.**
3. In the Stream Interpretation dialog box, ensure that the selected Base Standard is DVB and that the Region is None.
4. Select **OK** to close the Stream Interpretation dialog box.

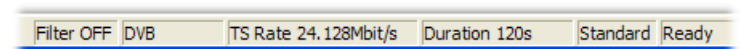
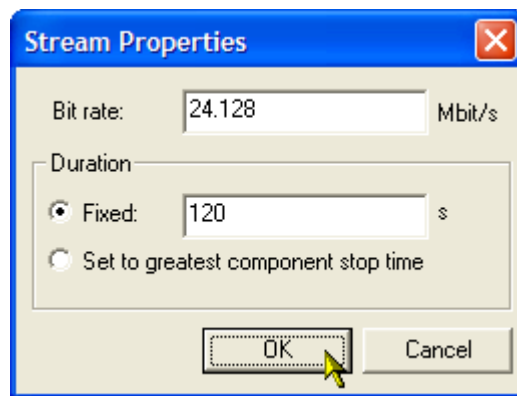


5. Select **File > New**.
6. In the Navigator window, highlight the Transport Stream node and select **Properties** from the context menu.

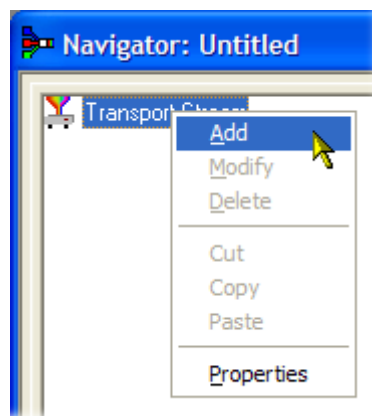


7. In the Stream Properties dialog box, enter a bit rate of 24.128 Mbit/s and a fixed duration of two minutes (120 seconds). Select OK.

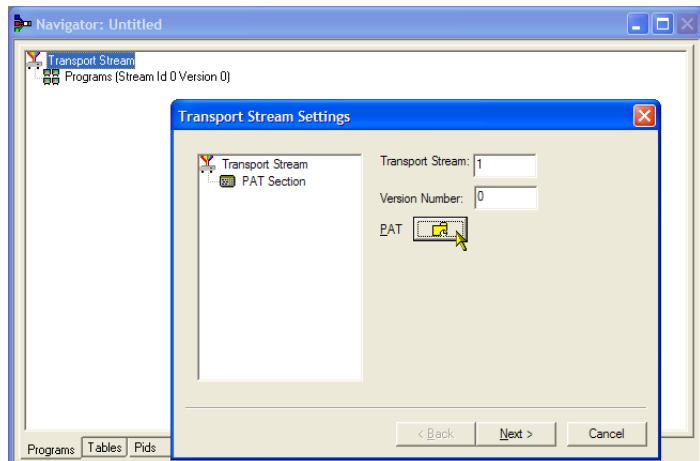
Note that the two values are displayed in the status bar.



8. In the Navigator window, highlight the Transport Stream node and select **Add** from the context menu.

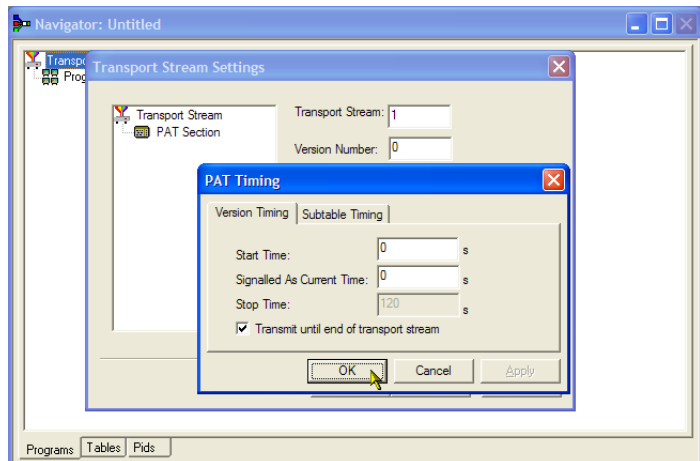


9. In the Transport Stream Settings dialog box, enter 1 as the Transport Stream identity.
10. Select the **PAT** (Program Allocation Table) folder icon button to open the PAT Timing dialog box.

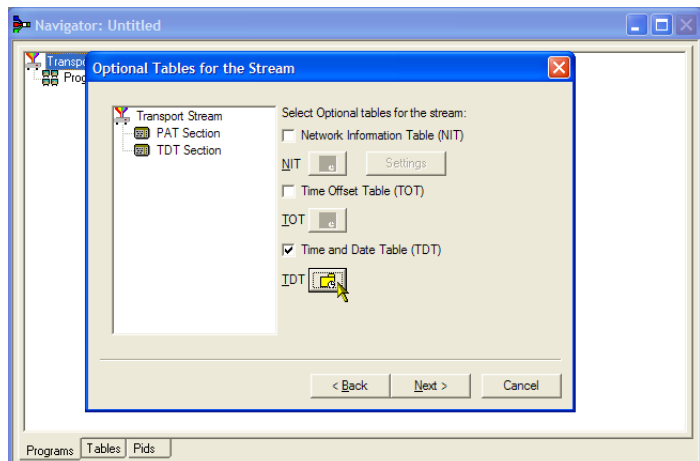


In the Version Timing tab window, note that the PAT timing Start time (0 s) and Stop time (120 s) mean that the PAT will be transmitted for the stream duration.

11. Select **OK** to close the PAT Timing dialog box.
12. In the Transport Stream Settings dialog box, select **Next**.



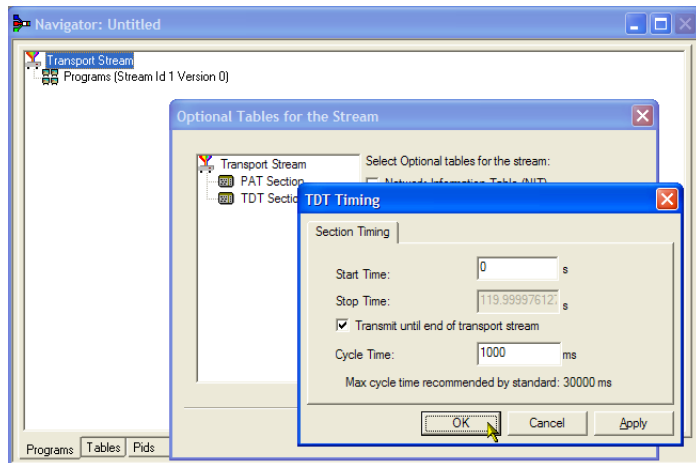
13. In the Optional Tables for the Stream dialog box, select the **TDT** (Time and Date Table) check box and select the **TDT** folder icon button.



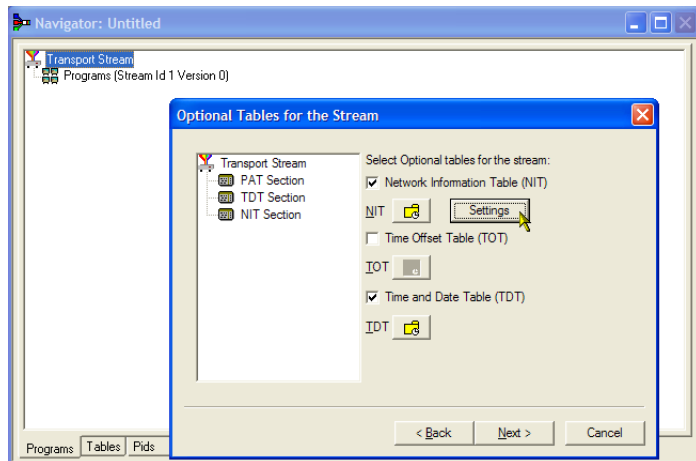
In the TDT Timing dialog box, confirm that the Start Time is zero and the Stop Time is the same as the duration previously set.

Note that the duration may have been adjusted by an insignificant amount. In this example, the set duration of 120 s is now displayed as 119.999976127.

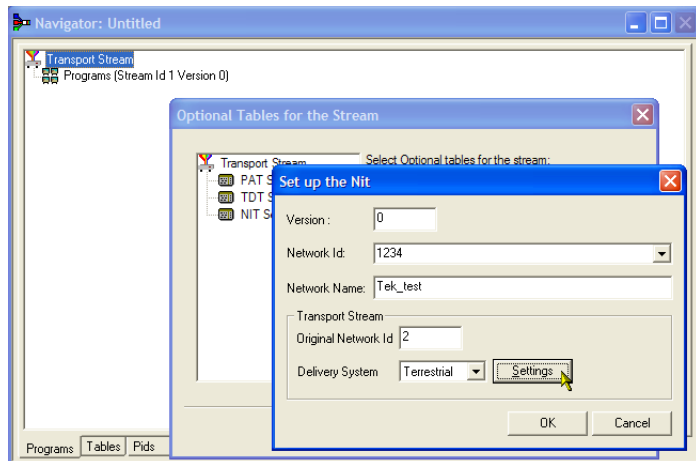
14. Enter a Cycle Time of 1000 ms.
15. Select **OK** to close the TDT Timing dialog box.



16. In the Optional Tables for the Stream dialog box, select the **NIT** (Network Information Table) check box and select the **NIT Settings** button.

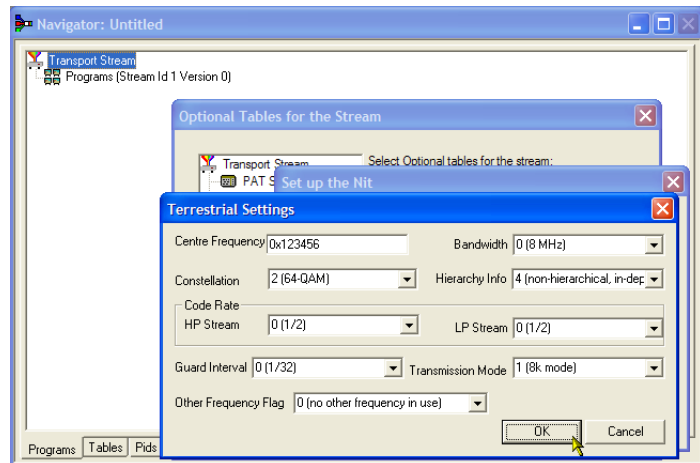


17. In the Set up the NIT dialog box, enter the Network Id 1234 and the Network Name Tek\_test.
18. Set the Original Network identity to 2 and select **Terrestrial** from the Delivery System drop-down list.
19. Select the Delivery System Settings button.





20. In the Terrestrial Settings dialog box, enter 0x123456 in the Centre Frequency field.
21. Select **2 (64-QAM)** from the Constellation drop-down list.
22. Select **4 (non-hierarchical, in-depth interleaver)** from the Hierarchy Information drop-down list.
23. Select **1 (8k mode)** from the Transmission Mode drop-down list.
24. Select **OK** to close the Terrestrial Settings dialog box.

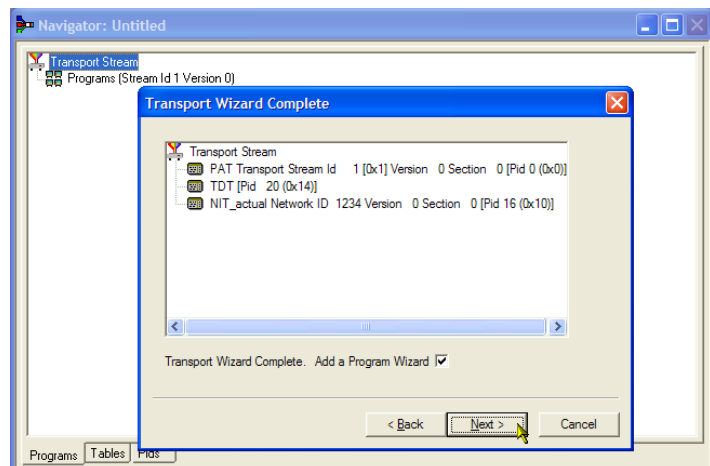


25. Select **OK** to close the Set up the NIT dialog box.

26. In the Optional Tables for the Stream dialog box, select **Next** to display the Transport Wizard Complete dialog box.

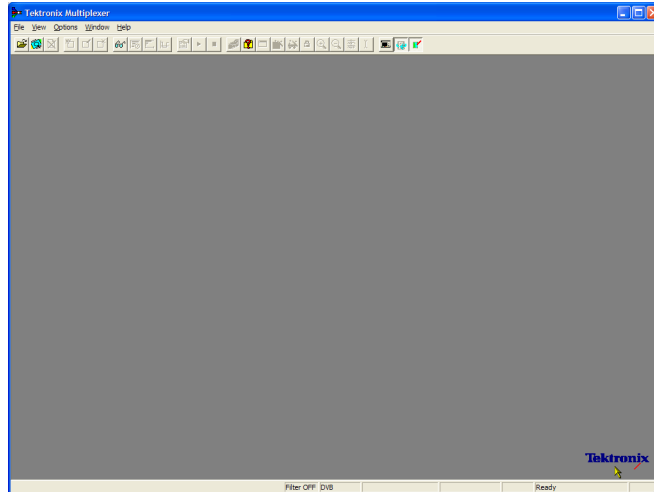
The transport stream set up is complete. Now you need to add some content in the form of video and audio elementary streams.

Do not close the Transport Wizard Complete screen.

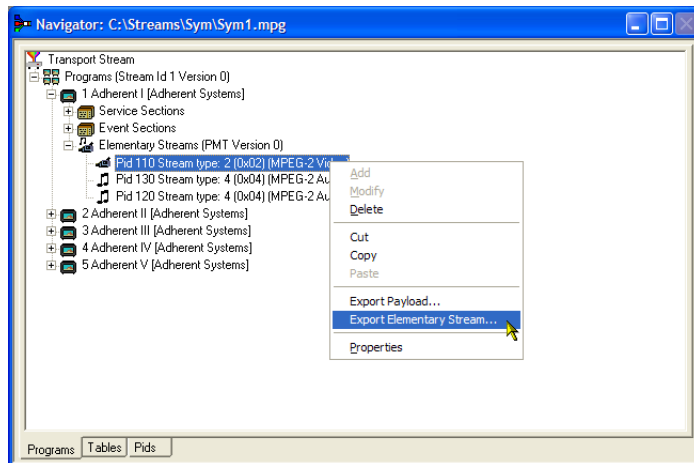


**Elementary stream acquisition.** For this example, you need to add a video and an audio elementary stream to the transport stream that you have created. You can extract suitable streams from one of the sample transport streams supplied with the MTS4000 installation. The stream used in this example is Sym1.mpg. This file is available on the hard drive of the MTS4000, the Tclips MPEG Test Streams DVD, and the Documentation CD.

1. Open a second instance of the multiplexer. **Start > All Programs > Tektronix MTS4000 > Generators > Multiplexer.**
2. Select **File > Open.**
3. In the Set MPEG File to Edit dialog box, locate and open sym1.mpg.



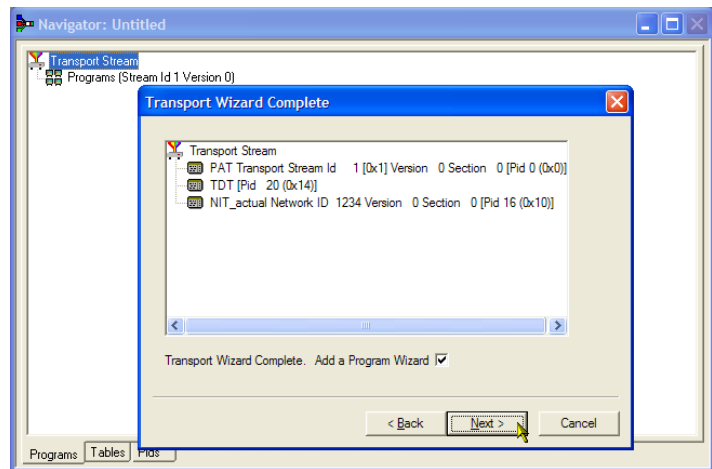
4. Expand the program 1 node and the dependent Elementary Streams node.
5. Highlight the PID 110 node. This PID is carrying an MPEG-2 video elementary stream.
6. Select **Export Elementary Stream** in the context menu.
7. In the Save As dialog box, enter a file name (Sym1pid110.es) and save the file to a suitable location.
8. Repeat the action for PID120. Name the file Sym1pid120.es.
9. Select **File > Exit** to close this instance of the Multiplexer.



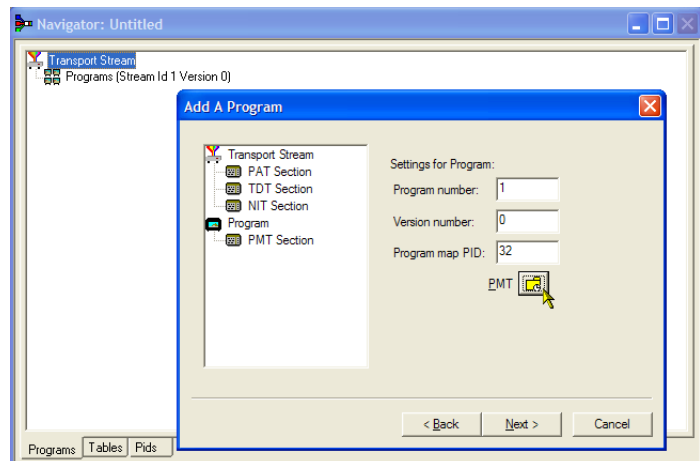
This completes the extraction of the video and audio elementary streams. You can continue with the multiplexing task.

**Add elementary streams.** Now you can return to the original multiplexer instance and add the elementary streams that you have just created.

1. Ensure that **Add a Program Wizard** is checked and select **Next**.



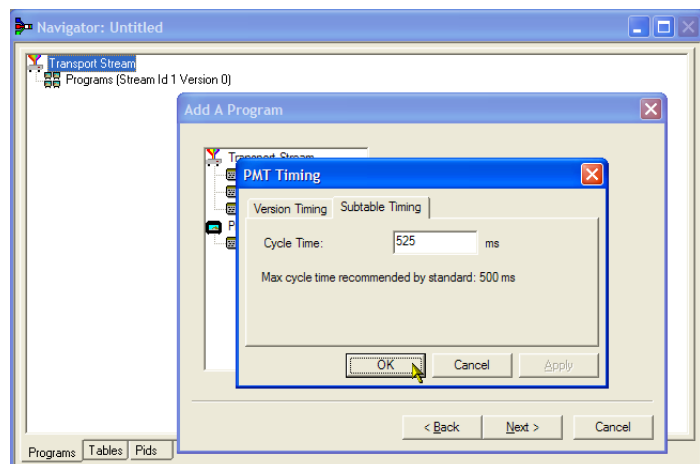
2. In the Add a Program dialog box, enter 1 as the program number.
3. Select the PMT folder icon.



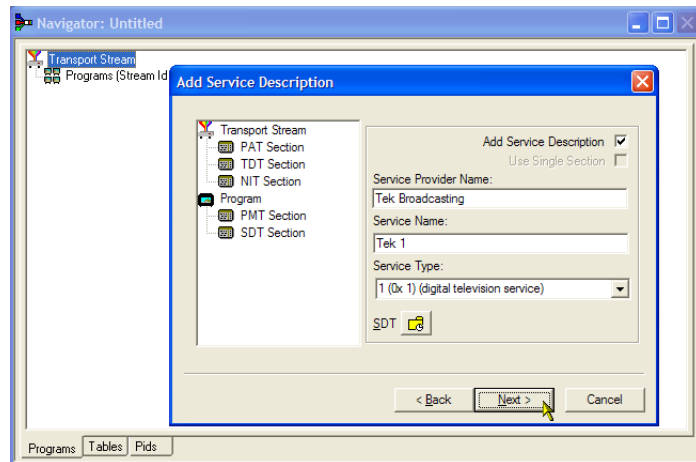
4. In the PMT Timing dialog box, select the Subtable Timing tab.

The subtable timing cycle time is the period over which a table is repeated in the stream. The maximum cycle time for the PMT in the DVB standard is 500 ms.

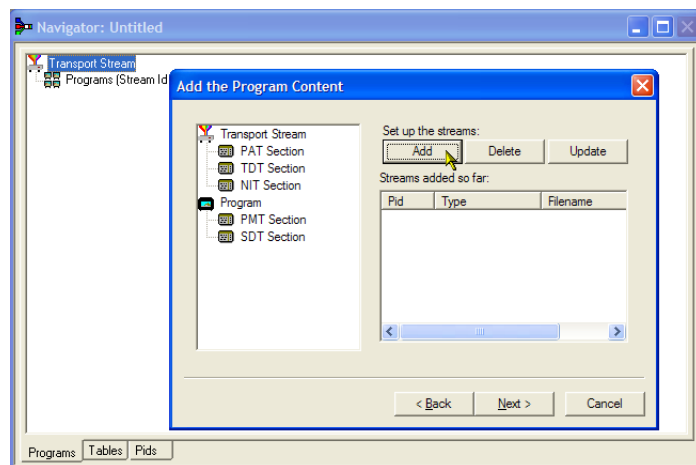
5. For this example stream, set the cycle time to 525 ms.
6. Select **OK** to close the PMT Timing dialog box.
7. In the Add a Program dialog box, select **Next**.



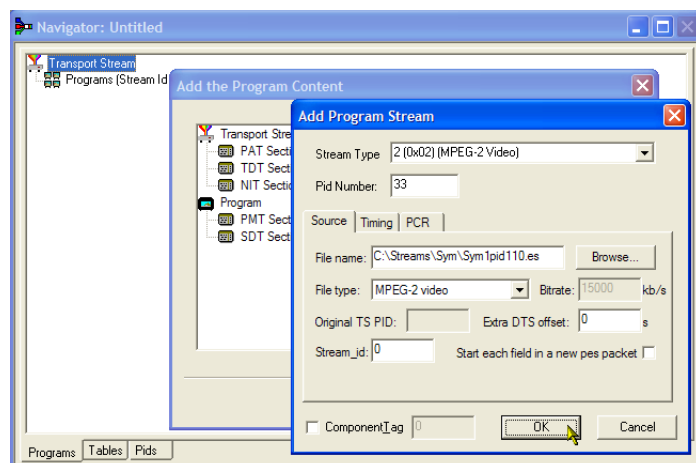
8. In the Add Service Description dialog box, select the **Add Service Description** check box.
9. Enter a **Service Provider Name**, for example, Tek Broadcasting.
10. Enter a **Service Name**, for example, Tek1.
11. Enter a **Service Type**, for example, 1 (0x1) (digital television service).
12. Select **Next**.



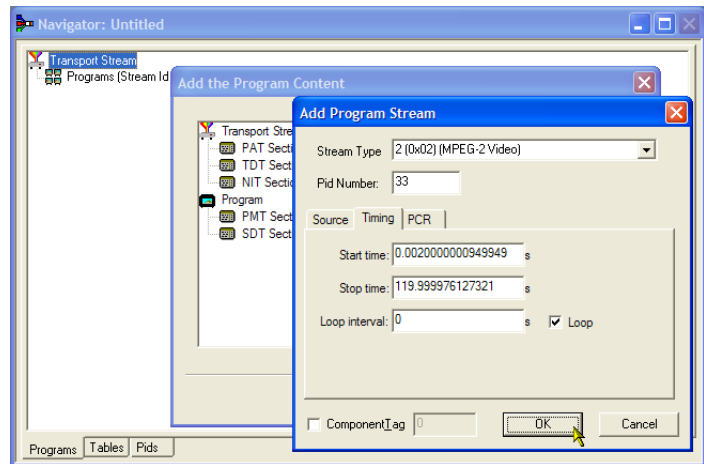
13. In the Add the Program Content dialog box, select **Add** to add a video elementary stream.



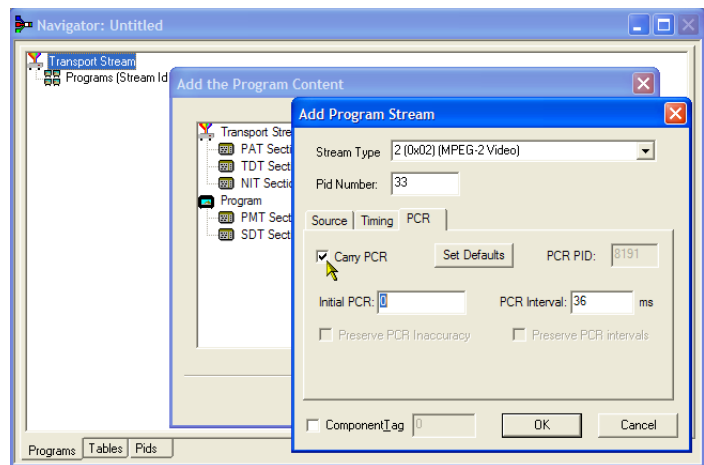
14. In the Add Program Stream dialog box, select 2 (0x02) (MPEG-2 Video) from the Stream Type drop-down list.
15. Ensure that the Source tab is selected.
16. Enter a File Name, or use **Browse** to locate the video elementary stream previously set up (Sym1pid110.es).
17. Select MPEG-2 video from the File type drop-down list. Note that the file bit rate has been entered automatically.



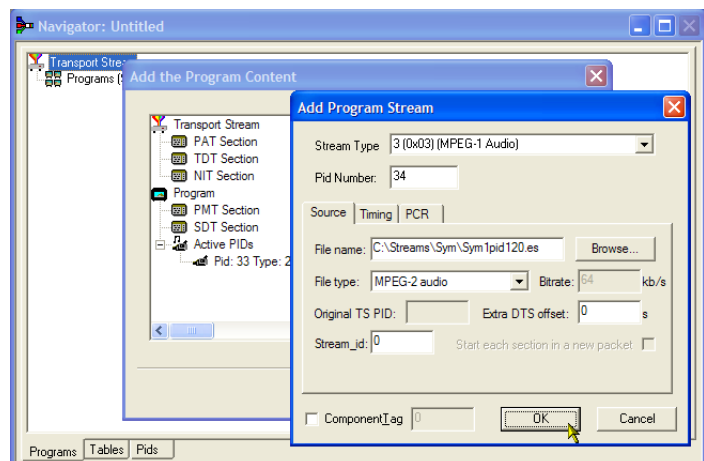
Select the Timing tab. Note that the elementary stream is going to run for the length of the stream previously set, that is, 120 s.



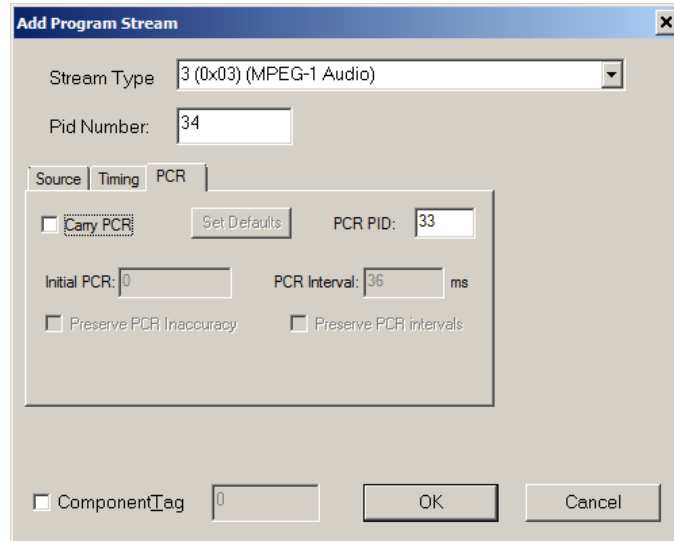
18. Select the PCR tab. Ensure that the **Carry PCR** check box is selected.



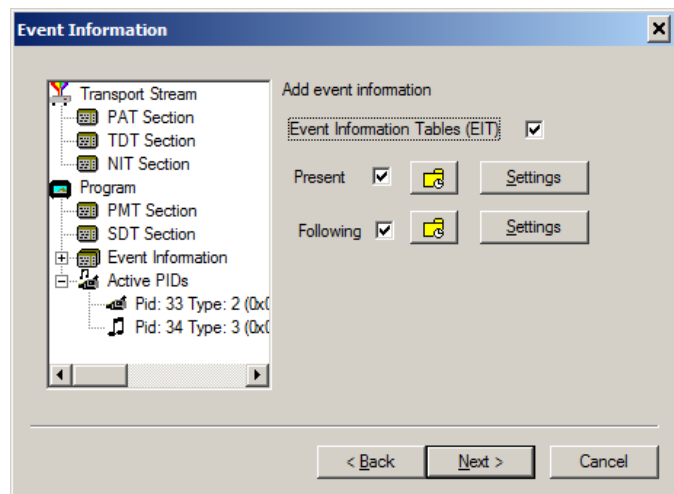
19. Select **OK** to close the Add Program Stream dialog box.
20. In the Add the Program Content dialog box, select **Add** again to add an audio elementary stream.
21. Select **3 (0x03) (MPEG-1 Audio)** from the Stream Type drop-down list.
22. In the Add Program Stream dialog box, ensure that the Source tab is selected.
23. Enter a File Name, or use the Browse button to locate the audio elementary stream previously set up (Sym1pid120.es).



24. Select **MPEG-2 audio** from the File type drop-down list. Note that the file bit rate has been entered automatically.
25. Select the **Timing** tab. Note that the elementary stream is going to run for the length of the stream previously set, that is, 120 s.
26. Select the **PCR** tab. Ensure that the Carry PCR check box is cleared.
27. Enter 33 in the PCR PID field. This is the PID that will carry the PCR information – also the video es, Carry PCR.
28. Select **OK** to close the Add Program Stream dialog box.
29. Select **Next**.

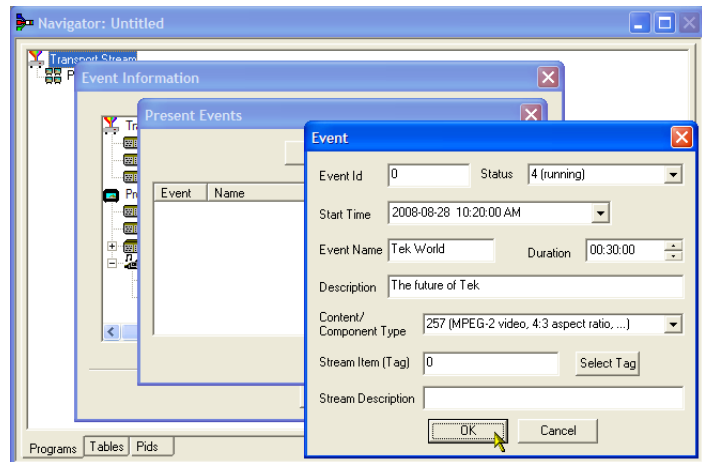


30. In the Event Information dialog box, select the Event Information Tables (EIT) check box.
31. Ensure that the Present check box is selected.
32. Select **Present Settings**.

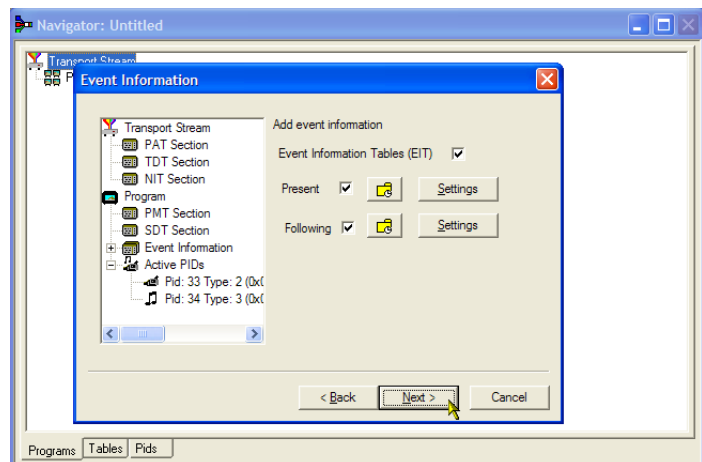


33. In the Present Events dialog box, select **Add** to set up the present event information, that is, the time of this broadcast. In the Event dialog box, select 4 (running) from the Status drop-down list.
34. Set the Start Time to 2008-08-28 10:20:00 AM.

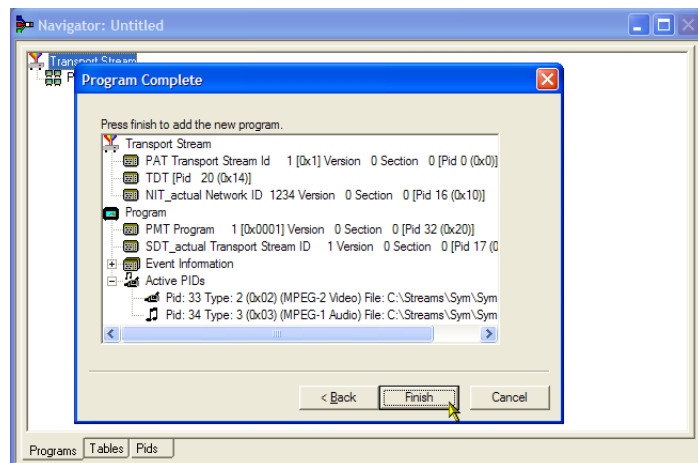
You can change the time and date by highlighting the individual field and entering the required value.



35. Enter an **Event Name**, for example, Tek World.
36. Enter a **Description**, for example, The future of Tek.
37. Enter a **Duration**, for example, 30m (00:30:00).
38. Select **257 (MPEG-2 video, 4:3 aspect ratio, ...)** from the Content/Component Type drop-down list.
39. Select **OK** to close the Event dialog box.
40. Select **OK** to close the Present Events dialog box.
41. Ensure that the **Following** check box is selected.
42. Select **Following Settings**.
43. Select **Add** to set up the following event information, that is, the event following the present event.
44. In the Event dialog box, enter 1 in the Event Id field.
45. Select **1 (not running)** from the Status drop-down list.
46. Set the Start Time to 2008-08-28 10:50:00 AM.



47. Enter an **Event Name**, for example, Tek News.
48. Enter a **Description** of the event, for example, All the latest news from Tek.
49. Enter a **Duration**, for example, 30 m (01:00:00).
50. Select **257 (MPEG-2 video, 4:3 aspect ratio, ...)** from the Content/Component Type drop-down list.
51. Select **OK** to close the Event dialog box.
52. Select **OK** to close the Following Events dialog box.
53. Select **Next** in the Event Information dialog screen.
54. In the Program Complete dialog box, select **Finish**.





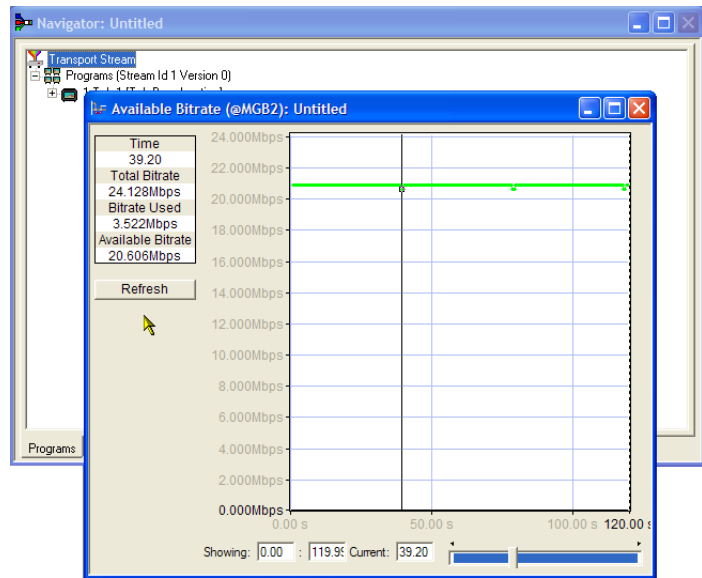
You have finished creating the structure and content of the proposed transport stream. You can now make a couple of checks to ensure that the stream will compile successfully.

**55. Select View > Available Bitrate.**

In the Available Bitrate graph, note that the bit rate remains within the required bitrate, that is, 124.128 Mbps.

You can examine the bit rate at any point on the graph, by clicking a point and reading the values from the adjacent table.

**56. Close the Available Bitrate graph.**



**57. Select Multiplex > Start to start the multiplex.**

**58. In the Set TS Output File... dialog box, enter the name TestMux.mpg for the new multiplexed transport stream. (This new transport stream is used in other procedures.)**

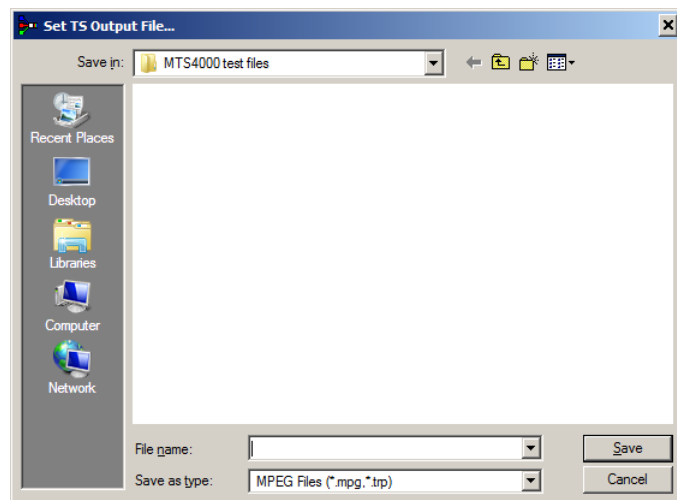
Watch the right side of the Status bar for the multiplexing progress; the progress bar may be hidden if the window is too small horizontally.

The elementary streams and structural information have now been multiplexed together to form the transport stream, TestMux.mpg.

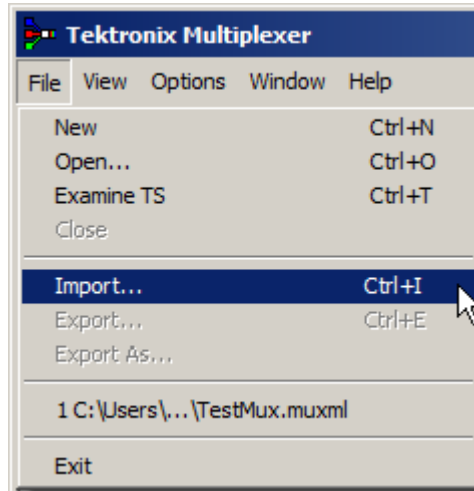
**59. It is a good idea to save the structure of the multiplex, so that it can be recalled and more information added to it as required.**

**60. Select File > Export....**

**61. In the Export File dialog box, enter a name for the multiplex structure file, for example, TestMux.muxml and select a location to save the file. Note the muxml extension.**



62. Using **File > Import**, the multiplex structure file can be reopened at any time to add elementary streams or structural information.



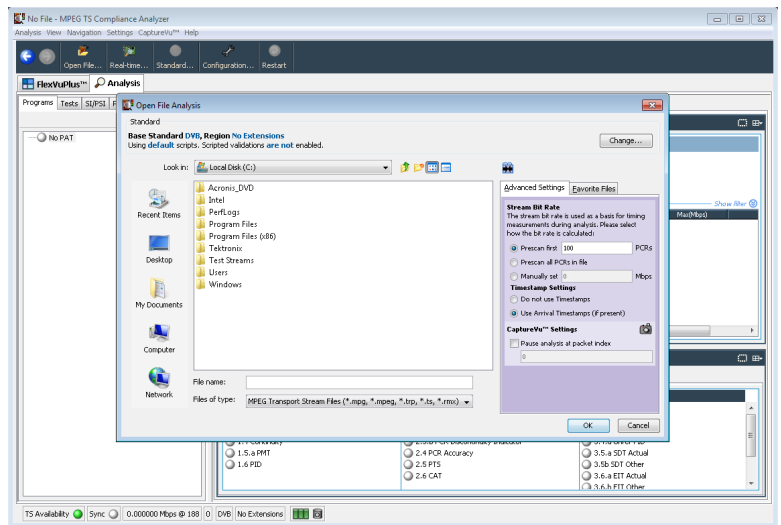
## Using the Transport Stream Compliance Analyzer (TSCA)

The following procedure examines a transport stream off-line using the File Analysis mode of the Transport Stream Compliance Analyzer (TSCA) application. The procedure uses the transport stream (TestMux.mpg) created in the *Using the Multiplexer* procedure.

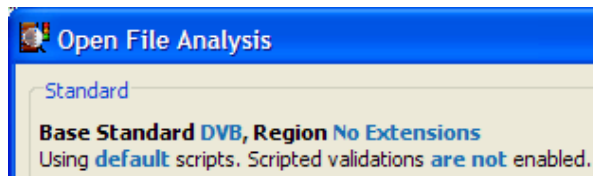
Use the Real-time Analysis to analyze live data. [Multiple input monitoring](#) on page 60

1. Open Transport Stream Compliance Analyzer. **File > Program > Tektronix MTS4000 > Analyzers > TS Compliance Analyzer.**

The Open File Analysis dialog box displays automatically. If not, select **File Analysis** in the TSCA Analysis toolbar.

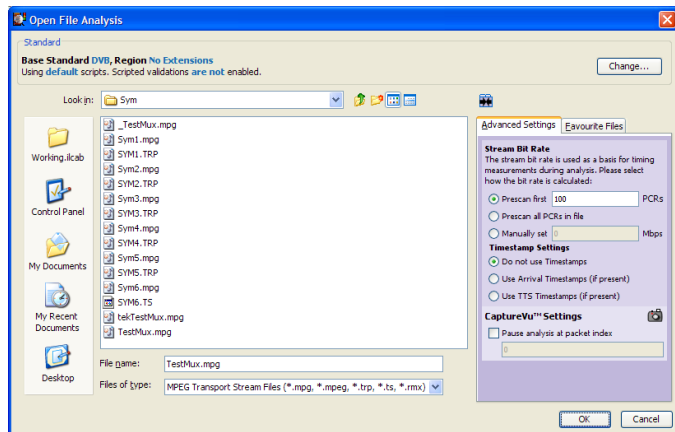


In the Open File Analysis dialog box, ensure that the Base Standard is DVB and the Region is No Extensions.

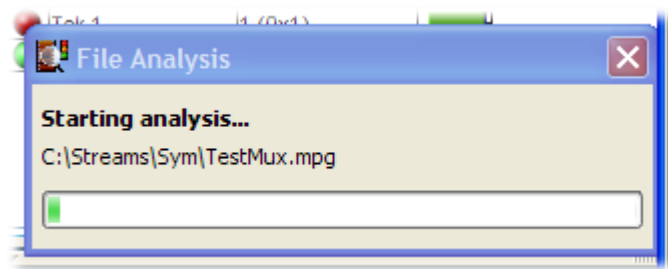


2. Locate and select the example stream, **TestMux.mpg**.

Ensure that in the Advanced Settings pane, the Stream Bit Rate and the Timestamp Settings are as shown.



- The analysis will take a moment to complete.

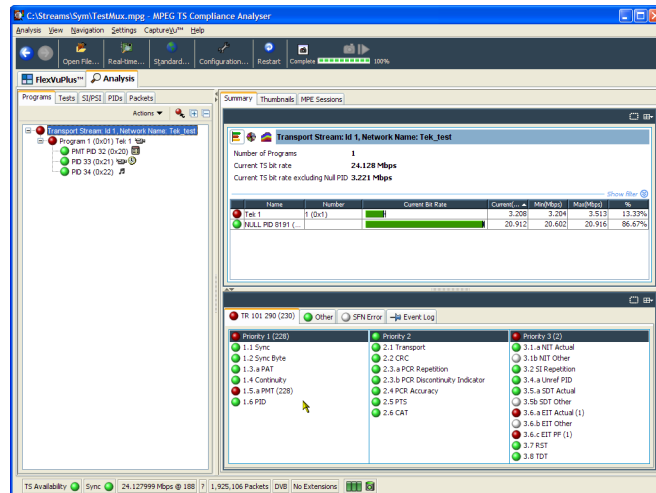


- Select the **Analysis** tab to display the navigation and related views.
- Select the **Programs** tab and expand the nodes in the navigation view by clicking the plus symbols.

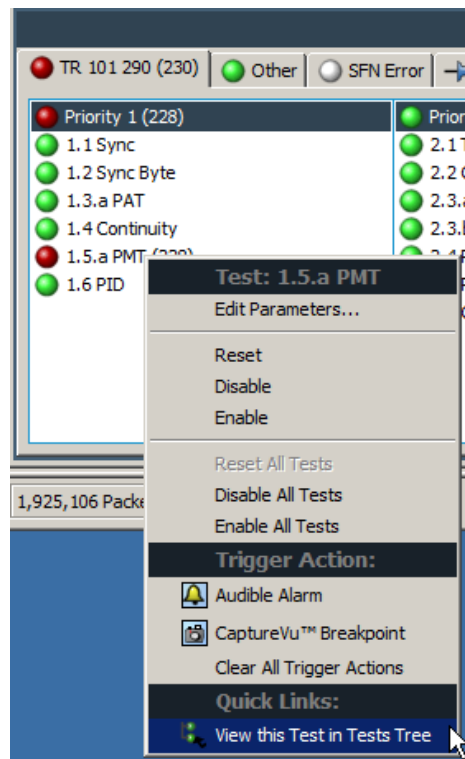
In the detail views, ensure that the Summary view and the Tests view are displayed.

The Transport Stream node and the Program node are both red. This shows that an error has occurred in the stream and is still active.

- Highlight the Transport Stream node. In the Tests Summary detail view, TR 101 290 tab, note that test 1.5.a PMT is indicating an error, that is, the associated LED is red.

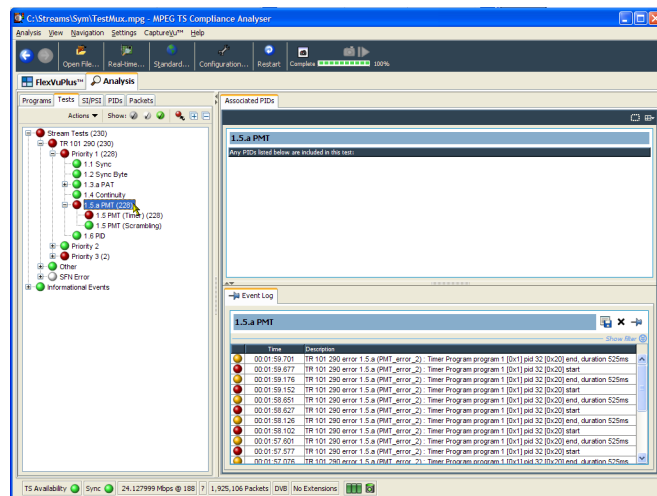


- Highlight test 1.5.a PMT and select **View this test** in the Tests tree from the context menu.

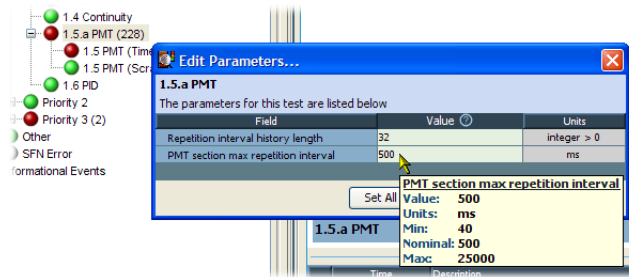


The Tests tab views are displayed. The navigation view is expanded to show the failed test. The detail view shows any PIDs associated with the highlighted test (none in this example) and the event log filtered to show only events for the highlighted test.

Examine the log entries for error information. Note that the error reports refer to a duration of 525 ms. This is the PMT section repetition rate; 525 ms was the value set in the example stream created earlier.



8. In the navigation view, highlight the 1.5 PMT (Timer) test and select **Edit Parameters** from the context menu.
9. In the Edit Parameters dialog box, note that for this stream the PMT section maximum repetition interval is set to 500 ms. Since the repetition rate found in this stream exceeds this value (525 ms), it is being reported as an error. However, by examining the maximum and minimum repetition rates shown in the Edit Parameters dialog box (hover the mouse pointer over the value field and refer to the tool tip), you can see that the rate of 525 ms is within the range recommended by the DVB standard, 40 ms to 25000 ms.

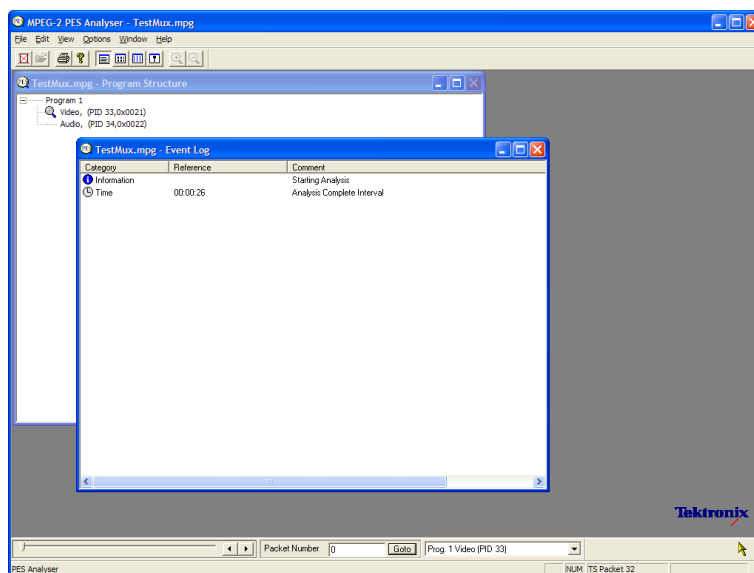


## Using the PES Analyzer

The elementary streams (including video, audio, and ancillary data) are combined into a packetized elementary stream (PES). The header associated with each PES packet in a transport stream is of particular interest, as it contains the decode and presentation timestamps (DTS and PTS) for the contained elementary streams. Errors in these timestamps may cause resets or picture freeze problems at the receiver in extreme cases.

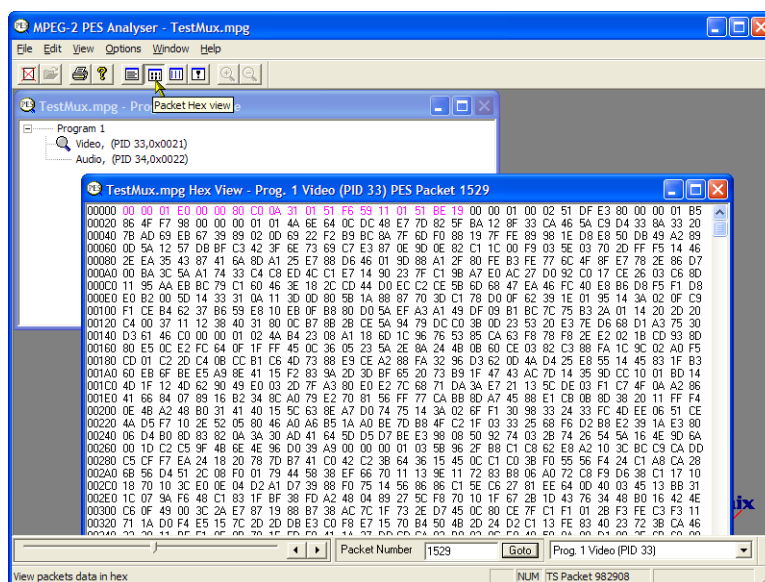
1. Open the PES Analyzer. **Start > All Programs > Tektronix MTS4000 > Analyzers > PES Analyzer.**
2. Select **File > Open**. Locate and open a transport stream. For example, the TestMux.mpg file created in the *Using the Multiplexer* procedure.

The analysis progress is displayed in the status bar and the Event Log. The Program Structure view is displayed when analysis is complete. In this example you can see that the stream carries a single program, which contains one video and one audio elementary stream on PIDs 33 and 34 respectively.



3. Select the video stream in the Program Structure view; the magnifying glass icon will indicate that it has been selected.
4. Open each view option in the View menu, that is, Event Log, Hex, Interpretation, and PTS/DTS Timing. Each action opens a new view in the PES Analyzer window. It may be useful to tile the views in the window using the **Window > Tile** option.

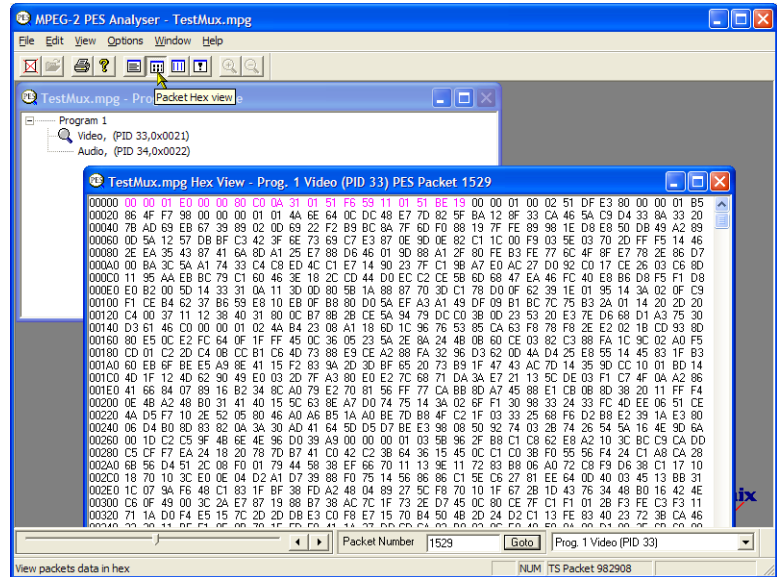
You can use the slider bar, above the status bar, to navigate to any packet in the PES stream. Packets are numbered within a PID, according to their position in the file. The slider bar displays the packet number and the PID for the current packet.



### Packet Hex View:

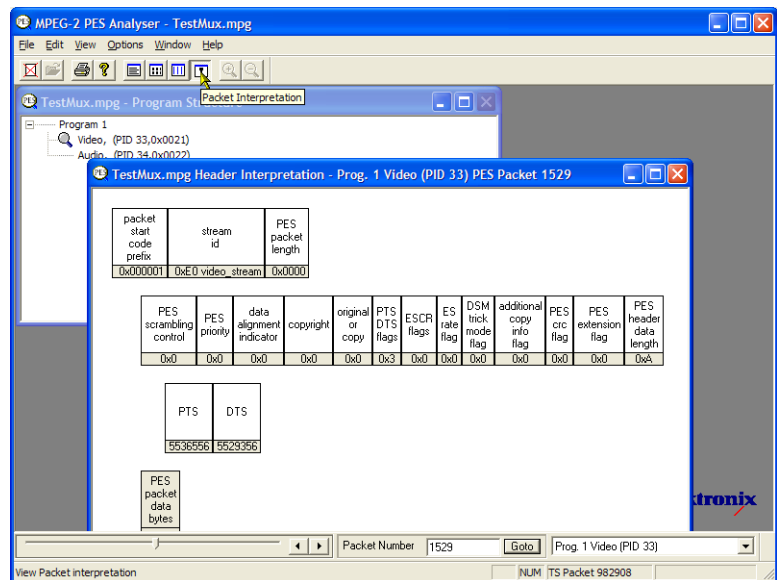
In this view, you can examine every byte in the PES.

- The four digit numbers in the left column are the addresses of the first byte in the row.
- The bytes displayed in magenta represent the PES packet header. You can view this as a graphical representation in the Packet Interpretation view.



### Packet Interpretation View:

This window interprets and displays a graphical representation of the header of the currently selected packet. The size of the header will vary depending on the packet content.



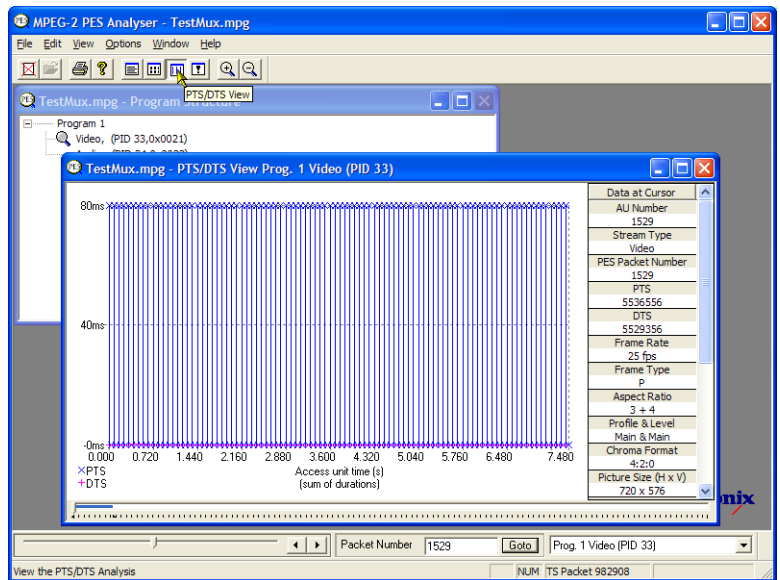


### PTS/DTS View:

This view shows a timing analysis of the selected stream. The X-axis shows the duration of the stream in seconds. The Y-axis shows the differences between the expected and actual DTS values. Vertical blue lines show the difference between the PTS and DTS for each access unit. Additional access unit information is shown in the side panel.

A compliant stream will show each DTS on the 0 ms Y-axis; streams with errors usually show a stepped graphical effect.

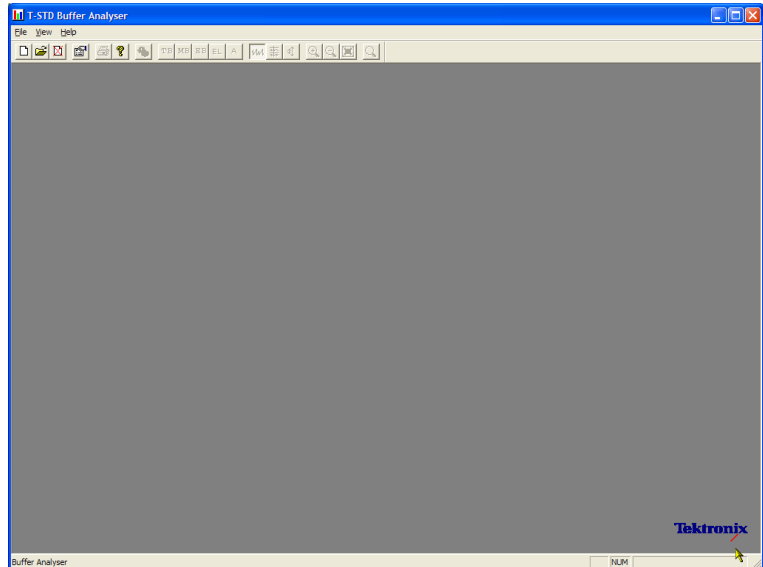
Select the toolbar magnifying glass and click on the view to zoom in and out of the graph. The slider at the bottom of this window indicates where the displayed packets are in relation to the rest of the file.



## Using the T-STD Buffer Analyzer

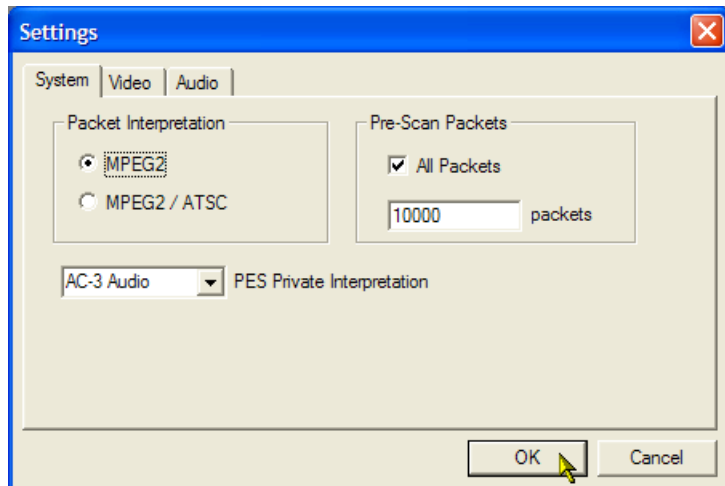
The T-STD Buffer Analyzer application models the behavior of the buffers in the hypothetical Transport Stream System Target Decoder, as specified in ISO/IEC 13818-1. It can process video, audio, and system control streams. The results of the analysis are displayed as graphs of the buffer capacity over time and a log of exceptions and noteworthy events. The consequences of non-conformance to the buffer model can include freeze frames and receiver resets.

1. Open the T-STD Buffer Analyzer. **Start > Program > Tektronix MTS4000 > Analyzers > Buffer Analyzer.**

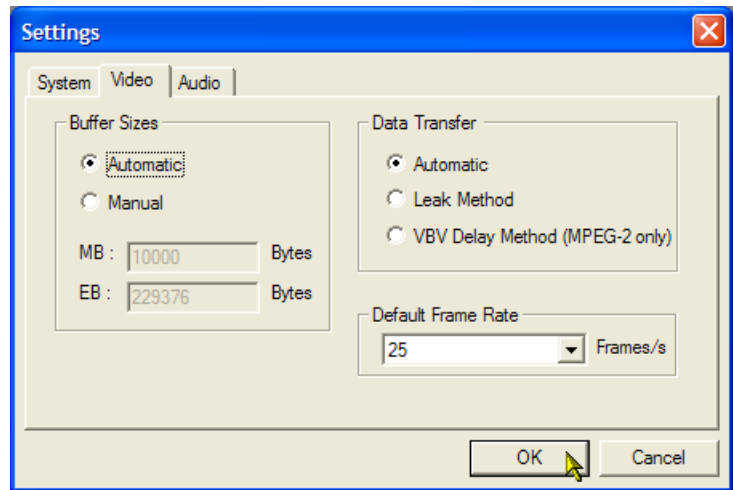


2. Review the configuration settings. **View > Settings.**

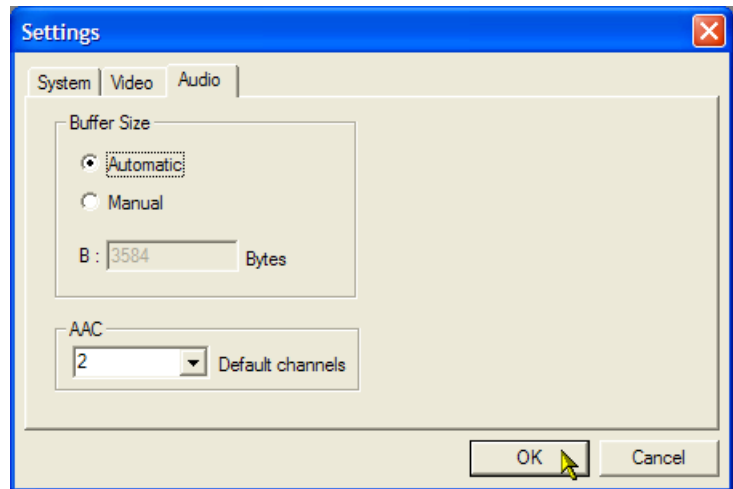
In the System tab of the Settings dialog box, select **MPEG2 Packet Interpretation** and select **Pre-Scan Packets All Packets**.



3. In the **Video** tab, select **Buffer Sizes**, **Automatic** and **Data Transfer**, **Automatic**.



4. In the **Audio** tab, select **Buffer Size**, **Automatic**.
5. Close the **Settings** dialog box.

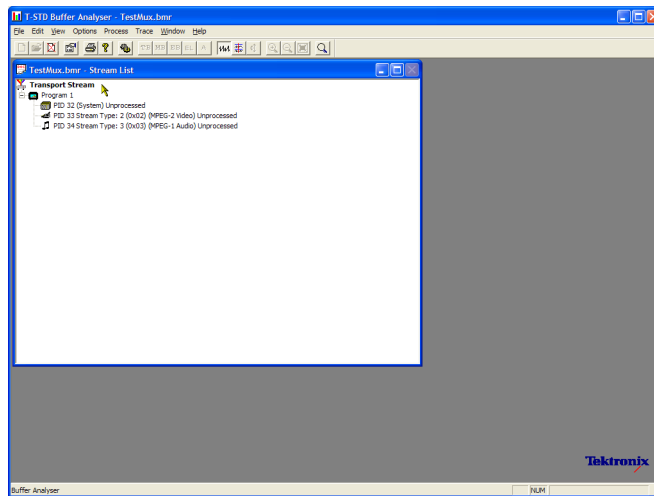


6. Select a file for analysis. **File > New.**
7. Locate and open an MPEG file. For example, the TestMux.mpg file created in the *Using the Multiplexer* procedure.

Another file selection dialog box is opened immediately. This is for you to name and open a buffer model results (BMR) file, which will hold the results of subsequent analysis.

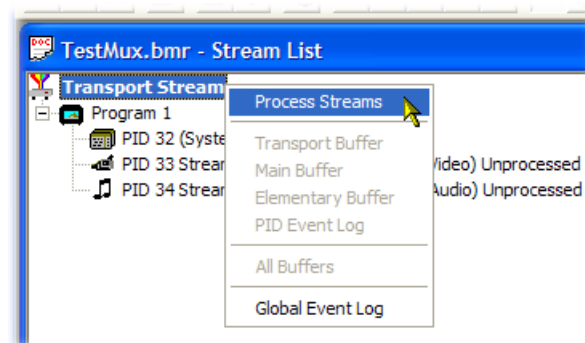
Accept the default name and open the file.

The program performs initial analysis to form a Stream List and calculate the mean transport rate. The stream list displays all of the programs and elementary streams in the file. All streams in the list are marked as Unprocessed, because no analysis has been performed on them in this session.



8. Select **Process Streams** from the transport stream context menu to start processing the stream.

Analysis progress is displayed in the status bar.



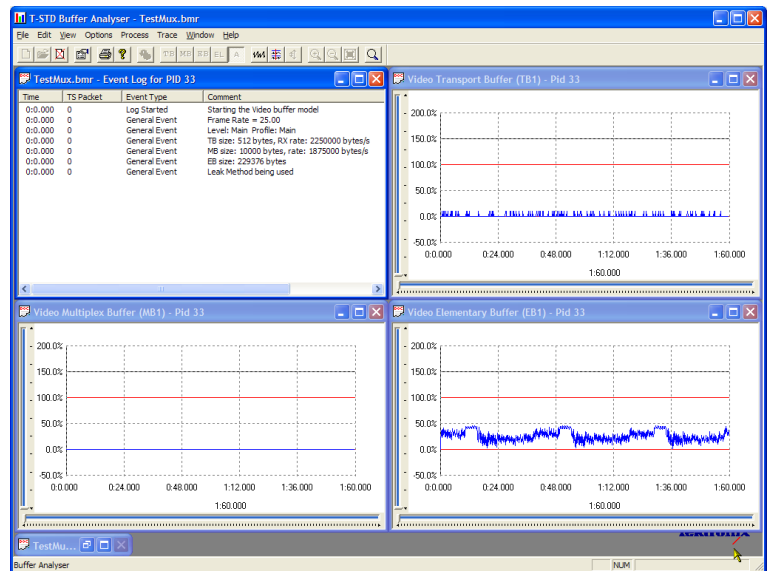
9. Highlight PID 33 and select **All Buffers** from the context menu.

The following windows will be displayed for a video elementary stream: PID Event Log, Video Transport Buffer, Video Multiplex Buffer, and Video Elementary Buffer. (The Stream List window has been minimized.)

10. Tile the resulting windows: **Window > Tile**.

#### PID Event Log:

You can open two event logs: a global event log (**View > Global Event Log**) that displays high level events occurring in the initial analysis process and a PID event log (**View > PID Event Log**) that displays events for each processed PID.



In the following buffer graph views:

- Use the toolbar magnifying glass icons to zoom in and out of the selected graph. Zoom value can be reset using the Reset Zoom toolbar button.
- All open graphs can be viewed and manipulated separately. Use the Options > Synchronize Views to synchronize all views with the currently selected view.
- Red y-axis lines indicate the 0% and 100% limits.

#### Video Multiplex / Main Buffer:

In this view, for video streams, you can see the results of modeling a multiplex buffer. For audio and system control streams, you can see the results for the main buffer. The title bar shows the stream type.

#### Video Transport Buffer:

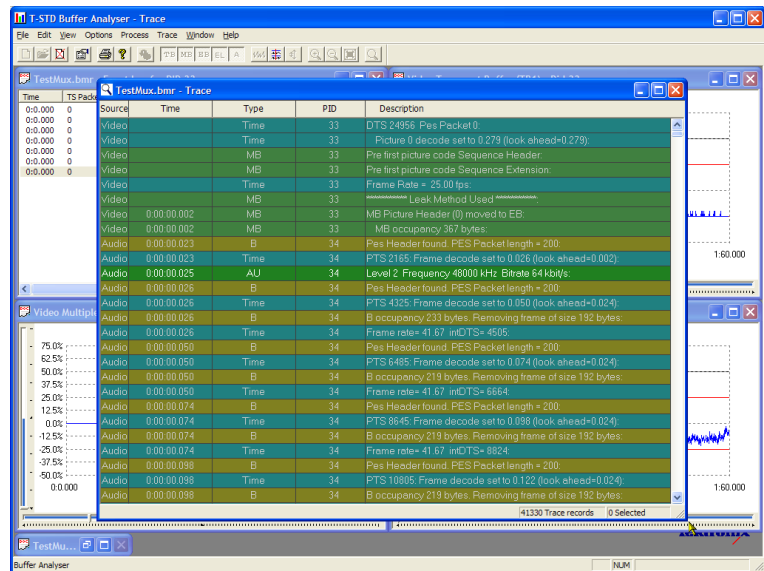
This view shows results of modeling the transport buffer for video, audio, or system control streams.

#### Video Elementary Buffer:

This view shows only applicable video elementary streams.

11. Select **View > Trace** to display the trace log.

The trace log can help you analyze the message logs produced by the Buffer Analyzer. These logs may be useful for in-depth analysis of the internal processing, particularly for the video stream type. The trace view has filtering capabilities that allow you to focus on message types of particular interest.



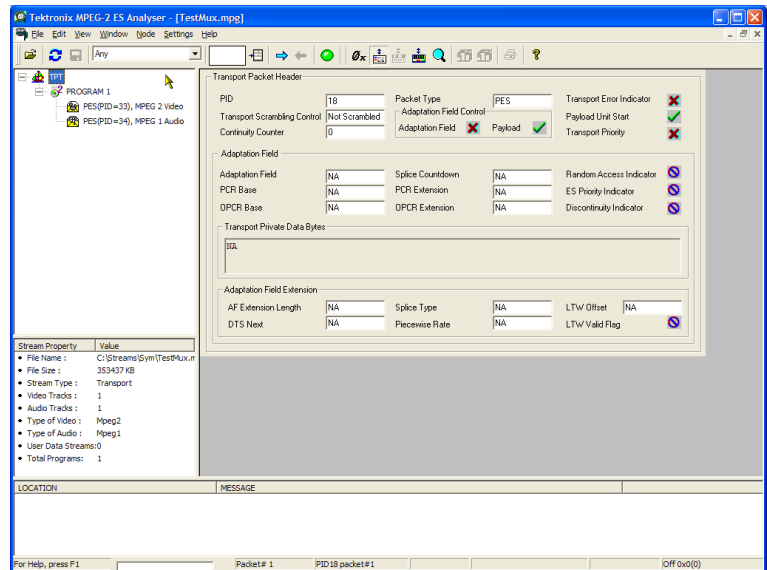
## Using the ES Analyzer

The ES (Elementary Stream) Analyzer application checks for compliance of CODECs to MPEG-2 and H.263 standards. Audio decode and waveform display of MPEG-2 audio (ISO/IEC 13818 parts 3 and 7), AC-3 and MPEG-4 AAC are also supported.

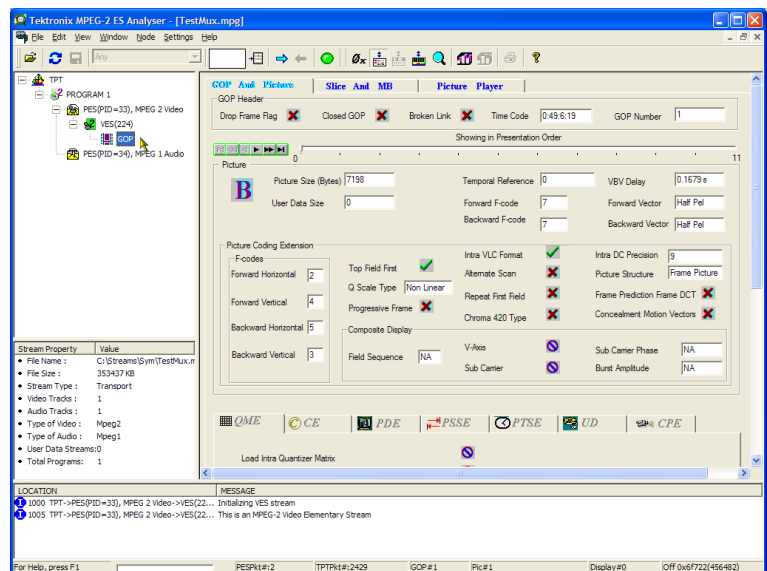
ES Analyzer is a complex application which you can use to analyze many aspects of video and audio streams. For this reason, the following procedure shows you how to access some of the analysis screens; detailed explanation of their content and meaning can be found in the *MTS4000 Analyzer Application User Manual*.

1. Open the ES Analyzer. **Start > All Programs > Tektronix MTS4000 > Analyzers > ES Analyzer.**
2. Select a file for analysis. **File > Open.**

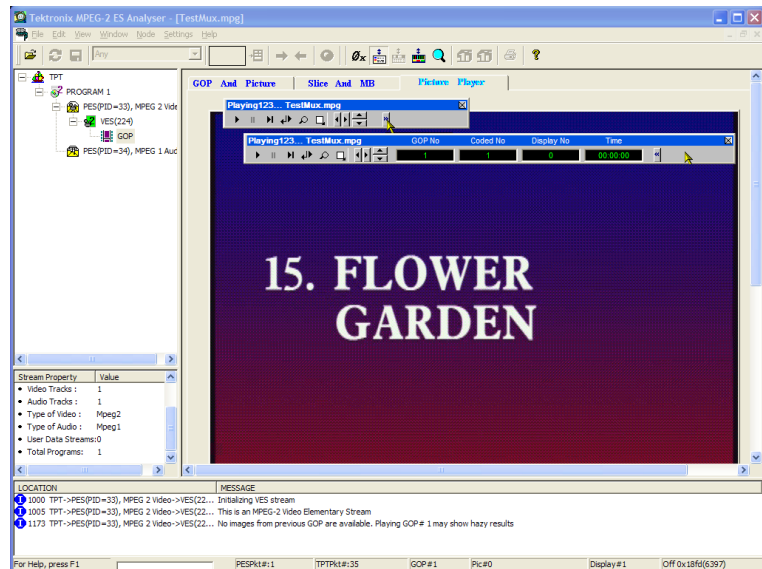
Locate and open an MPEG file. For example, the TestMux.mpg file created in the *Using the Multiplexer* procedure.



3. Click on each successive node in the navigation window until the GOP (Group of Pictures) is highlighted in the Program 1 / PES (PID 33), MPEG 2 Video branch.

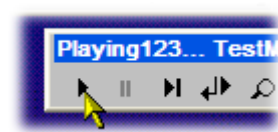


4. Select the Picture Player tab. Note that the Picture Player remote control is displayed.
5. Click the Show Information button to expand the control bar. The extra information shows the position in the file of the displayed picture; more information is shown in the status bar.

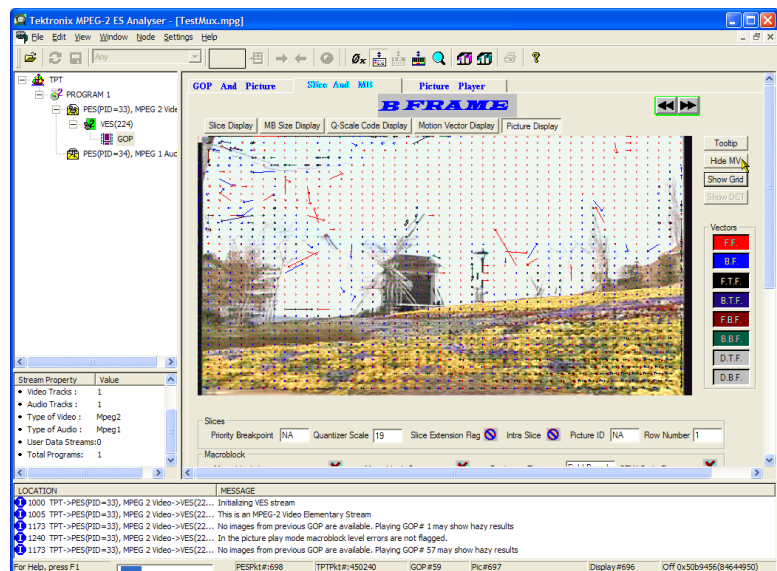


6. Start playing the stream by clicking the play button on the control bar.

If you stop the playout, you can select the other GOP tabs (GOP and Picture, Slice and MB), and examine the characteristics of that frame.

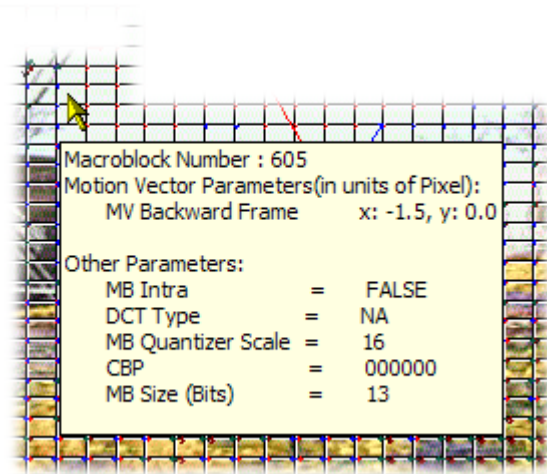


7. For example, select the **Picture Display** on the **Slice and MB** tab. The picture will correspond to the picture in the Picture Player.
8. Click **Show MV** (motion vectors) on the right of the picture display. For B and P frames, the motion vectors will be displayed as colored arrows overlaying the picture.





Additionally, you can see the characteristics of any of the macroblocks that make up the picture by hovering the mouse over a picture macroblock.



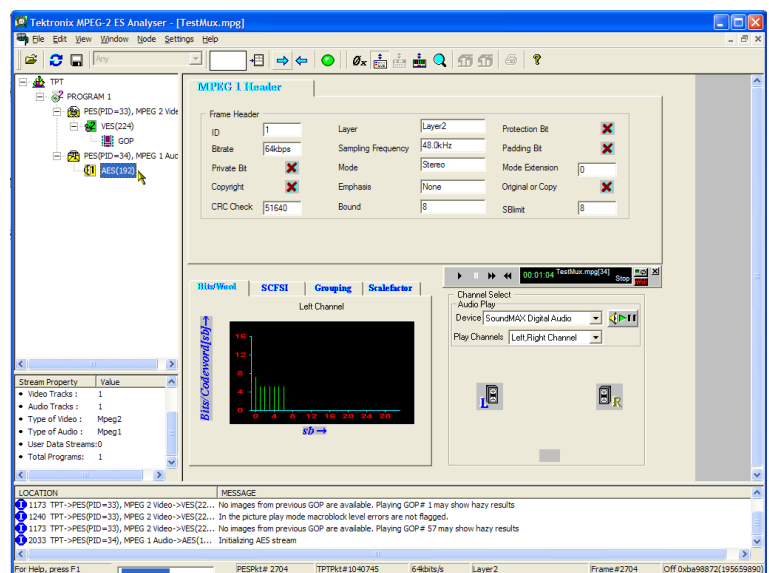
9. Use the Previous Frame and Next Frame buttons to move backward and forwards in the stream and compare the motion vectors.



You can examine the characteristics of the audio stream in a similar manner.

10. Click on each successive node in the navigation window until the GOP (Group of Pictures) is highlighted in the Program 1/PES (PID 34), MPEG 1 Audio branch.

Use the audio control bar to review the audio track. You will need to use headphones to hear the output.

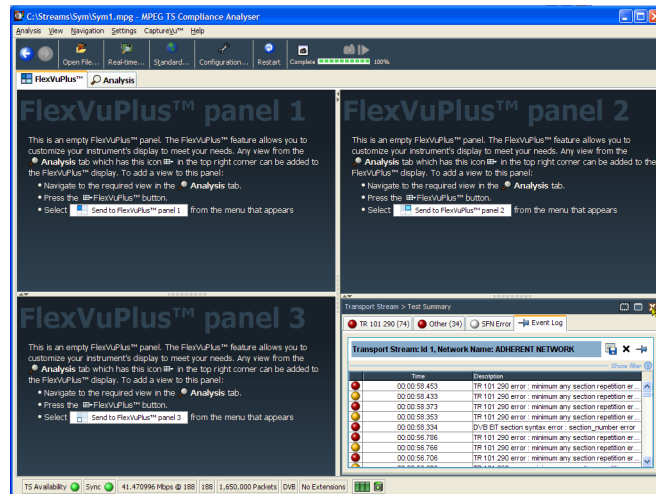


## TSCA FlexVuPlus™ display

In the Transport Stream Compliance Analyzer (TSCA), you can use the FlexVuPlus™ display to select up to four views from the analysis detail views to be displayed together to facilitate basic transport stream monitoring or more detailed diagnostic monitoring.

For this exercise, close each of the currently displayed FlexVuPlus panels by clicking the **X** in the top right corner of each panel.

This is not necessary, but it may help you visualize the following procedure more easily as each panel is populated. Note that each of the four FlexVuPlus panels are numbered.



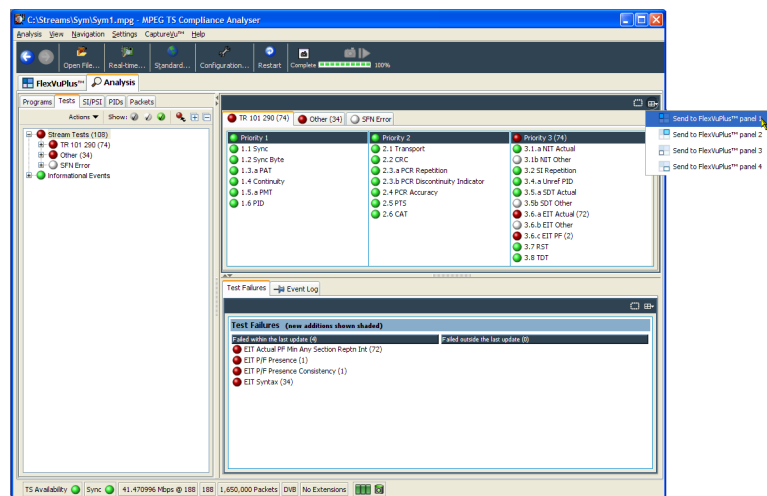
### Set up panel 1

1. Select the **Analysis** tab and then the **Tests** tab.

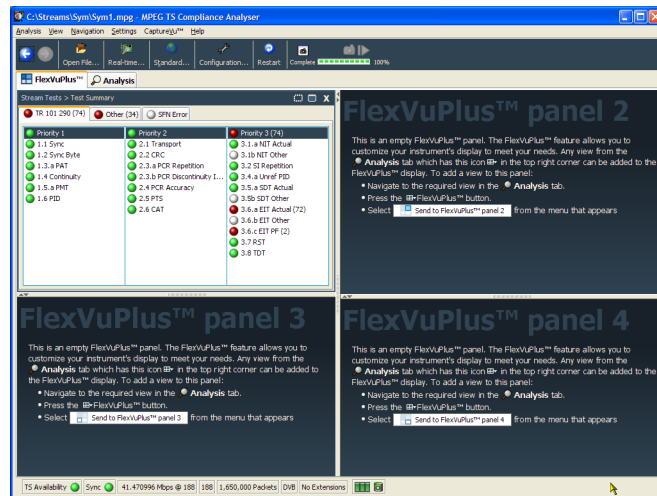


In the top right corner of all detail views is a FlexVuPlus panel select button. You can use this button to display a replica of the detail view in the selected FlexVuPlus panel.

2. In the Test Summary view, use the FlexVuPlus panel select button to replicate the view in panel 1.

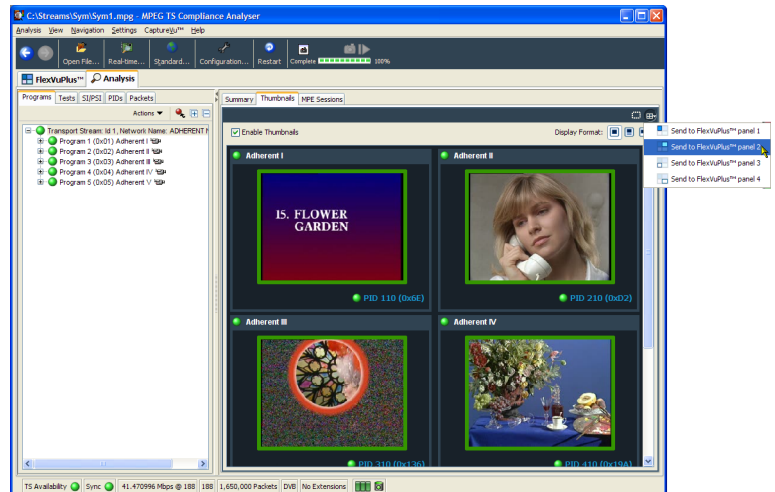


3. The FlexVuPlus display now contains the Test Summary view in panel 1.

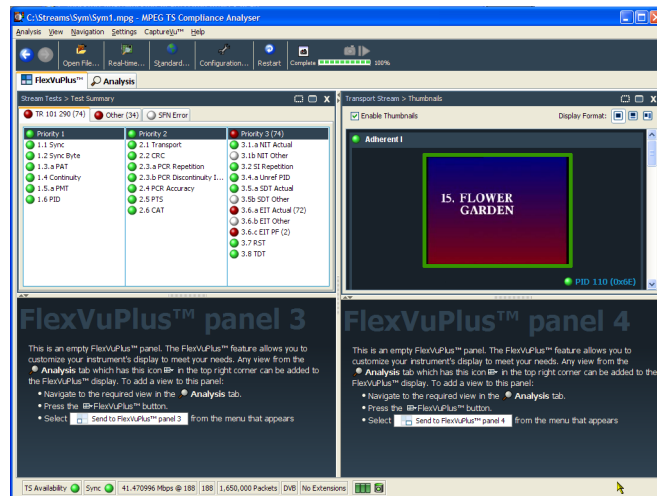


#### Set up panel 2.

4. Select the **Analysis** tab and then the **Programs** tab.
5. In the **Thumbnails** view, use the FlexVuPlus panel select button to replicate the view in panel 2.

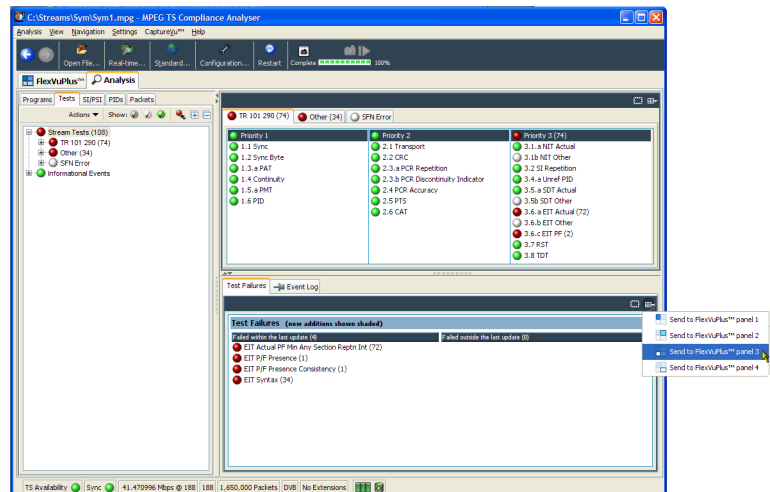


6. The FlexVuPlus display now contains the Thumbnail view in panel 2.

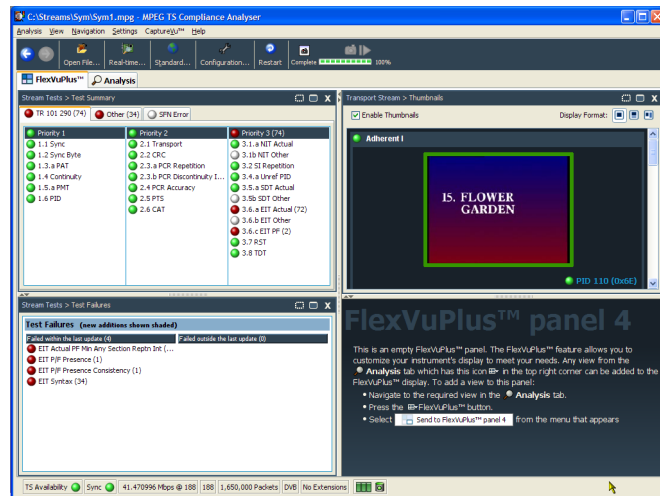


### Set up panel 3.

7. Select the **Analysis** tab and then the **Tests** tab.
8. In the **Test Failures** view, use the FlexVuPlus panel select button to replicate the view in panel 3.



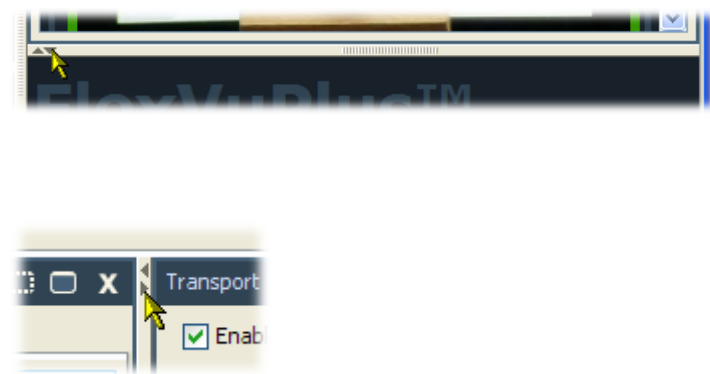
9. The FlexVuPlus display now contains the Test Failures view in panel 3.



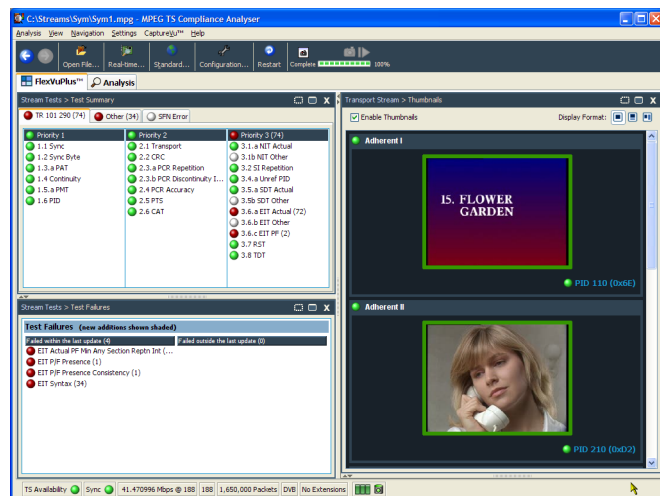
Since only three panels are used in this example, you can expand the thumbnails view to fill the right side of FlexVuPlus™.

You can expand panel 2 vertically by selecting the panel expand button.

(Similarly, you can expand panels horizontally using the horizontal panel expand button.)



10. Expand panel 2 to display the complete FlexVuPlus basic monitoring view.



To summarize, in this view you can immediately see the following:

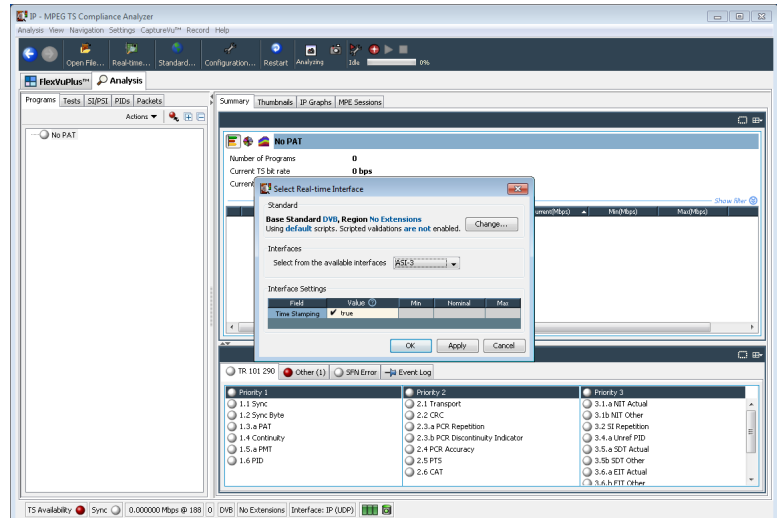
- In the Tests Summary view (FlexVuPlus panel 1), which tests have failed.
- In the Test Failures view (FlexVuPlus panel 3), which tests have failed most recently.
- In the Thumbnails view (FlexVuPlus panel 2), which elementary streams are currently carrying video content.

## Multiple input monitoring

The MTS4000 system is capable of monitoring multiple transport streams (on separate 10 G or PC NIC ports) using multiple instances of the Transport Stream Compliance Analyzer.

1. Open Transport Stream Compliance Analyzer. **File > Program > Tektronix MTS4000 > Analyzers > TS Compliance Analyzer.**

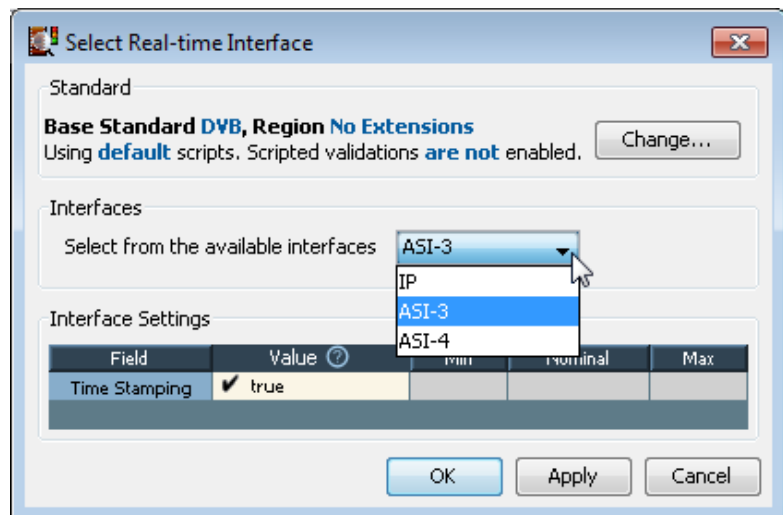
Select **Real-time Analysis...** in the TSCA Analysis toolbar.



2. In the Select Real-time Interface dialog screen, select an available input from the Interfaces pull-down menu.

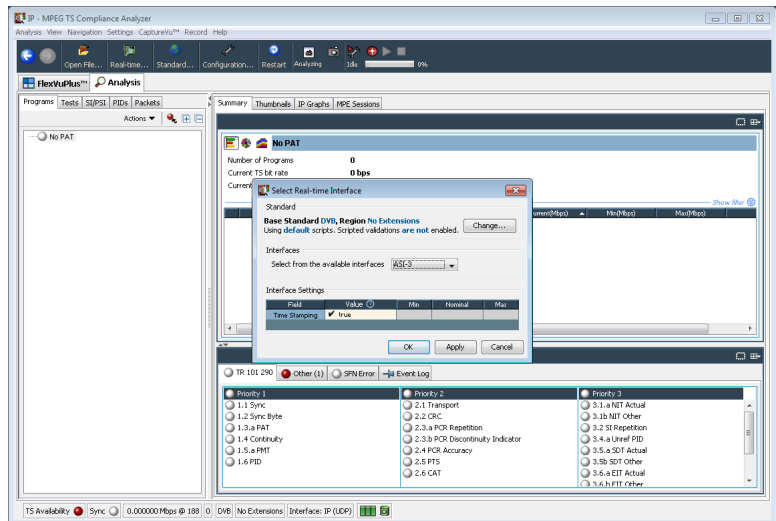
In the example the, ASI-3 input is selected to monitor for this instance of the TS Compliance Analyzer application.

The choices available are dependent on the available optional inputs.



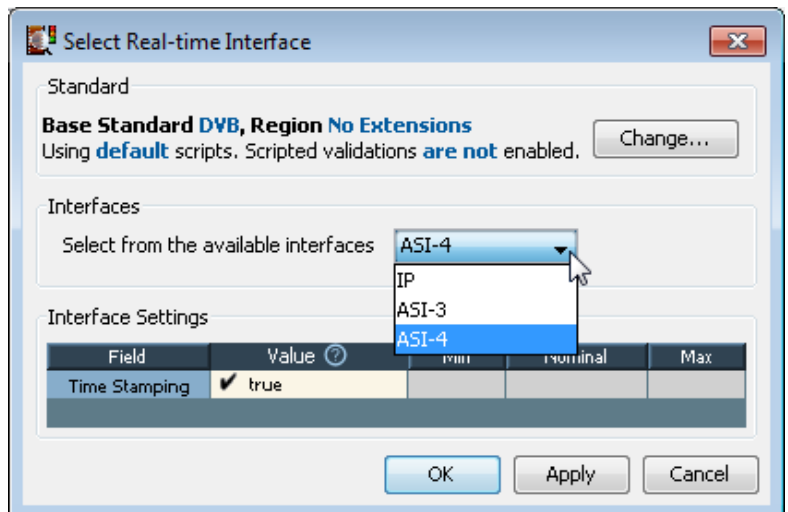
- Open a second instance of the Transport Stream Compliance Analyzer. **File > Program > Tektronix MTS4000 > Analyzers > TS Compliance Analyzer.**

Select **Real-time Analysis...** in the TSCA Analysis toolbar.



- In the Select Real-time Interface dialog screen, select an available input from the Interfaces pull-down menu.

For this instance of the TS Compliance Analyzer, ASI-4 input has been selected to monitor.







# Accessories

## Standard accessories

The following table lists the standard accessories that are shipped with the MTS4000 instrument and MTS4SAV3 software:

Description	Part number	MTS4000	MTS4SAV3
Compliance certificate	001-1180-XX	■	■
Software CD-ROM: MTS4000 Application Software Media	063-4385-XX	■	■
Certificate Of Authenticity: Microsoft Windows 7	NA	■	
Software DVD: MTS4000 Operating System Restore DVD	063-4387-XX	■	
MTS4000 and MTS4SAV3 Product Documentation CD-ROM The CD contains user documents supporting the MTS4000 and its software applications.	063-4386-XX	■	■
MTS4000 Packaging Reference	071-2969-XX	■	
MTS4000 and MTS4SAV3 Quick Start User Manual	071-2970-XX	■	■
Supplemental information sheet; China ROHS	071-2185-XX	■	■
Hardware key (dongle), USB	NA	■	■
Power Cord (one of the following options) <ul style="list-style-type: none"> <li>■ Option A0 – North America</li> <li>■ Option A1 – Universal Euro</li> <li>■ Option A2 – United Kingdom</li> <li>■ Option A3 – Australia</li> <li>■ Option A4 – North America 240 V</li> <li>■ Option A5 – Switzerland</li> <li>■ Option A6 – Japan</li> <li>■ Option A10 – China</li> <li>■ Option A11 – India</li> <li>■ Option A99 – No power cord</li> </ul>	NA	■	

## Options and upgrades

### Options

The following table lists the available hardware and software options that you can order with the MTS4000. Accessories included with the options are also listed.

Option		Description
Hardware options (MTS4000 only)	ASI	Add Multiport ASI Interface. Up to four output ports. Ports 1 and 2 reserved for RF and IP cards. Ports 3 and 4 are available to receive.
	DS2 <sup>1</sup>	Add Dual Input DVB-S/S2 Interface, supports dual-port QPSK/8PSK or single-port 16APSK/32APSK demodulation – a maximum of two Option DS2 cards can be ordered per instrument
	VS	Add 8VSB Interface (requires Option ASI). Includes BNC to BNC 75 $\Omega$ cable (Tektronix part number 174-5135-xx).
	QB2	Add QAM B Interface (requires Option ASI). Includes BNC to BNC 75 $\Omega$ cable (Tektronix part number 174-5135-xx).
	IPTV	Add IPTV Gb Ethernet Interface with 10/100/1000BASE-T RJ45 Electrical Port (requires Option ASI). Includes BNC to BNC 75 $\Omega$ cable (Tektronix part number 174-5135-xx).
	SX	Add 1000BASE-SX Short Wavelength SFP Optical Port with LC Connector for IPTV Ethernet Interface (Multi mode 850 nm).
	LX	Add 1000BASE-LX Long Wavelength SFP Optical Port with LC Connector for IPTV Ethernet Interface (Single mode 1310 nm).
	ZX	Add 1000BASE-ZX SFP Optical Port with LC Connector for IPTV Ethernet Interface (Single mode 1550 nm).
	10GS	Add 10GBASE-SR Dual Optical Port 10 Gb/s NIC. Includes Short Reach SFP+ Modules (850 nm).

<sup>1</sup> Option S2 (single-input DVB-S/S2 card) is no longer available and has been replaced by Option DS2 (dual-input DVB-S/S2 card).

Option		Description
Software Options	TCMP (MTS4SAV3 only)	Add real time (IP Interface only) and deferred time Transport Stream Compliance Analyzer, Carousel Analyzer, TS Cutter, and MPEG Player
<b>NOTE.</b> For the MTS4SAV3 only, you must order at least one of these software options.	GEN	Add Multiplexer, MPEG Player, Transport Stream Editor, ISDB-T Remux, Make Seamless Wizard, Transport Stream Cutter, and Script Pad. Includes Tclips MPEG Test Stream software media.
	ESS	Add standard ES analysis. Includes MTS4CC with all options plus MPEG-2 ES Analyzer.
	ESB	Add enhanced ES analysis. Includes MTS4EAV7 base software (AVC) plus MPEG-2 ES Analyzer.
	ESE	Add enhanced ES analysis. Includes MTS4EAV7 with all options (including HEVC) plus MPEG-2 ES Analyzer.
	VQ	Add Video Quality Software, Single Ended. Includes VQS1000 with all options.
	PQ	Add Picture Quality Analysis Software, Single and Double Ended. Includes PQASW with Option IP.
	PB	Add PES and T-STD Buffer Analyzers.
	CA	Add Closed Caption Analyzer for CEA608, CEA708, SCTE20/21. Includes MTS4EAV7 locked to CA mode.
Software Package Option (MTS4000 only)	430	Includes: Player, Multiplexer and Tclips Test Streams, PES and Buffer Analyzers, MTS4EAV7 with all options (including HEVC), and MPEG-2 ES Analyzer.

### MTS4KUP upgrade kits

The MTS4KUP upgrade kits are available to enhance the capabilities of the instrument and software after you purchase the MTS4000 or MTS4SAV3 test system. Kits may contain software, hardware, or both.

A qualified technician is required to install hardware to the instrument.

Option		Description
MTS4KUP hardware upgrades (MTS4000 only)	ASI	Multiport ASI Interface. Up to four output ports. Ports 1 and 2 reserved for RF and IP cards. Ports 3 and 4 are available to receive.
	DS2 <sup>1</sup>	Dual Input DVB-S/S2 Interface, supports dual-port QPSK/8PSK or single-port 16APSK/32APSK demodulation – a maximum of two Option DS2 cards can be ordered per instrument
	VS	8VSB Interface (requires Option ASI). Includes BNC to BNC 75 $\Omega$ cable (Tektronix part number 174-5135-xx).
	QB2	QAM B Interface (requires Option ASI). Includes BNC to BNC 75 $\Omega$ cable (Tektronix part number 174-5135-xx).
	IPTV	IPTV Gb Ethernet Interface with 10/100/1000BASE-T RJ45 Electrical Port (requires Option ASI). Includes BNC to BNC 75 $\Omega$ cable (Tektronix part number 174-5135-xx).
	SX	1000BASE-SX Short Wavelength SFP Optical Port with LC Connector for IPTV Ethernet Interface (Multi mode 850 nm).
	LX	1000BASE-LX Long Wavelength SFP Optical Port with LC Connector for IPTV Ethernet Interface (Single mode 1310 nm).
	ZX	1000BASE-ZX SFP Optical Port with LC Connector for IPTV Ethernet Interface (Single mode 1550 nm).
	10GS	10GBASE-SR Dual Optical Port 10 Gb/s NIC. Includes Short Reach SFP+ Modules (850 nm).
MTS4KUP software upgrades	TCMP (MTS4SAV3 only)	Add real time (IP Interface only) and deferred time Transport Stream Compliance Analyzer, Carousel Analyzer, TS Cutter, and MPEG Player
	GEN	Multiplexer, MPEG Player, Transport Stream Editor, ISDB-T Remux, Make Seamless Wizard, Transport Stream Cutter, and Script Pad. Includes Tclips MPEG Test Stream software media.
	ESS	Standard ES analysis. Includes MTS4CC with all options plus MPEG-2 ES Analyzer.
	ESB	Enhanced ES analysis. Includes MTS4EAV7 base software (AVC) plus MPEG-2 ES Analyzer.
	ESE	Enhanced ES analysis. Includes MTS4EAV7 with all options (including HEVC) plus MPEG-2 ES Analyzer.
	VQ	Video Quality Software, Single Ended. Includes VQS1000 with all options.
	PQ	Picture Quality Analysis Software, Single and Double Ended. Includes PQASW with Option IP.
	PB	PES and T-STD Buffer Analyzers.
	V3	Upgrade existing MTS4SA Version 2 to MTS4SAV3
	CA	Add Closed Caption Analyzer for CEA608, CEA708, SCTE20/21. Includes MTS4EAV7 locked to CA mode.

<sup>1</sup> Option S2 (single-input DVB-S/S2 card) is no longer available and has been replaced by Option DS2 (dual-input DVB-S/S2 card).

---

# MTS4000 system recovery

If you have problems with the MTS4000 system software, use the procedures in this section to restore the system to the factory default installation and configuration.

A complete system recovery involves restoring the Windows Operating System and reinstalling the MTS4000 MPEG Test System software.

A system recovery affects the primary hard drive (C:). The secondary hard drive (D:) is not affected by these procedures.

---

**NOTE.** If you are restoring software after replacing the primary hard drive with one that you ordered from Tektronix, follow the instructions provided with the hard drive replacement kit.

---

## Restore the operating system

You can restore the instrument operating system from either a file on the instrument hard disk drive or from the instrument restore DVDs. The preferred restore method is to use the hard disk restore file.



---

**CAUTION.** To avoid data loss, back up any important user files stored on the hard drive. This operating system restoration process reformats the primary hard drive (C: drive), which erases any user-installed files and applications. The secondary hard drive (D: drive) is not affected.

If Windows does not boot, you may be able to start the computer from the Last Known Good configuration.

To avoid malfunction, do not install any version of Windows that is not specifically provided by Tektronix for use with your instrument. The version of Windows is specially configured for the instrument. Other available versions of Windows will not operate properly.

---

### Restoring the operating system from the instrument hard disk

The instrument contains an operating system restore file on a separate partition of the hard drive.

1. Restart the instrument. During the boot-up process you will see the following message at the top of the screen:  
`Starting Acronis Loader... press F5 for Acronis Startup Recovery Manager`
2. Repeatedly press the F5 key until the Acronis True Image Tool opens. There is a 5-second time period from when the message appears until the instrument proceeds with the normal instrument startup. If the instrument does not open the Acronis application, power off the instrument, then power on the instrument and try again.
3. Click Recover.
4. In the Confirmation dialog box, click Yes to restore the instrument operating system, or No to exit the restore process. The restore process takes approximately 30 minutes; the actual time depends on the instrument configuration.
5. When prompted, either shutdown or restart the instrument.
6. Install the MTS4000 System Applications.

## Restoring the operating system using the OS restore DVDs

The procedure to restore the instrument system software requires the MTS4000 MPEG Test System Operating System Restore DVDs (063-4387-XX), supplied with the MTS4000 instrument.

1. Insert disk 1 of the Operating System Recovery media into the DVD drive of the instrument, and close the drive door.
2. Reboot the instrument.

If the instrument does not reboot from the DVD, reboot again:

- Repeatedly press the F11 function key during the boot process, until a boot drive menu is displayed.
- Select the CD/DVD as the boot device, and press Enter. The instrument should now boot from the DVD.

---

**NOTE.** If necessary, use the keyboard arrow keys to select the required restore option.

---

3. When prompted, select Recover the original system installation, and then press **Enter**.
4. Press Enter to proceed with the installation. The restore process begins.

---

**NOTE.** Please be patient. For the first 10 minutes while files are being copied, the progress bar will not show any activity.

---



---

**NOTE.** Follow the displayed instructions. You will need to swap disks during the procedure.

---

Each time you insert a DVD, wait for the DVD activity light to stop blinking before checking OK or Retry. Failure to wait for the blinking to stop generates a popup that pauses the install until you select OK.

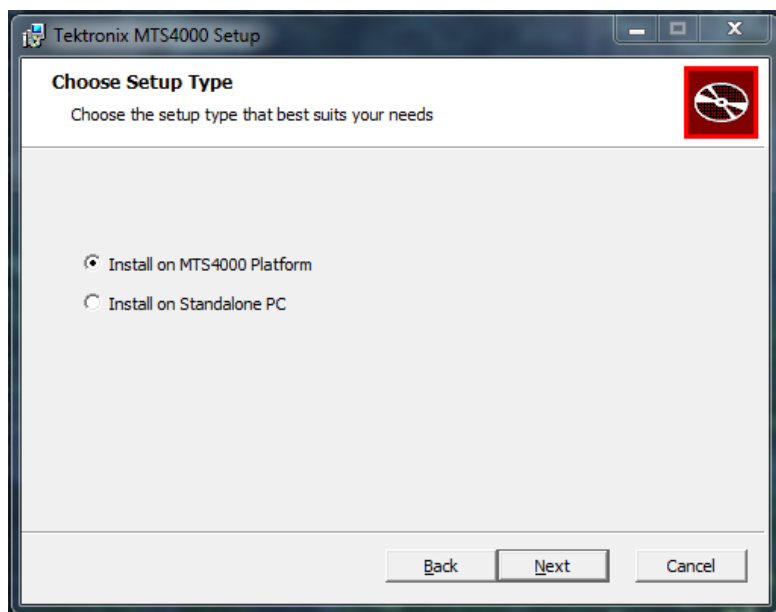
---

5. When the Acronis restore process is completed, remove the restore disc.
6. When prompted, select either restart or shutdown to complete the OS restore process and either restart or power off the instrument.
7. When prompted by Windows, select Restart Now to restart the instrument and finish installing all device drivers.
8. Install the MTS4000 System Applications.

## Installing the MTS4000 system applications

The procedure for installing the MTS4000 system applications is similar to the procedure for standalone installation.

When installing the MTS4000 applications on the MTS4000 platform, select the **Install on MTS4000 Platform** during the installation procedure and continue with the installation.



After installing the MTS4000 applications, the software license key must be reinstated – this is described in the standalone installation procedure. See [MTS4SAV3 standalone system installation](#) on page 6.





# User maintenance

This section describes general care and service procedures for the MPEG Test System.

- *Preventive maintenance* provides cleaning instructions
- *In case of problems* provides some hints for troubleshooting startup errors
- *Returning the instrument for service* gives instructions for repacking and shipping the instrument

## General care

Protect the instrument from adverse weather conditions. The instrument is not waterproof.



---

**CAUTION.** *To avoid damage to the instrument, do not expose it to sprays, liquids, or solvents.*

---

Do not use chemical cleaning agents; they may damage the instrument. Avoid chemicals that contain benzene, toluene, xylene, acetone, or similar solvents.

## Preventative maintenance

Check the electrical performance and verify that the instrument accuracy is certified (calibrated) once a year.

Preventive maintenance mainly consists of periodic cleaning. Periodic cleaning reduces instrument breakdown and increases reliability. You should clean the instrument as needed, based on the operating environment. Dirty conditions may require more frequent cleaning than computer room conditions.

### Cleaning the exterior

Clean the exterior surfaces of the instrument with a dry, lint-free cloth or a soft-bristle brush. If dirt remains, use a cloth or swab dampened with a 75% isopropyl alcohol solution. A swab is useful for cleaning in narrow spaces around the controls and connectors. Do not use abrasive compounds on any part of the instrument.



---

**CAUTION.** *Avoid getting moisture inside the instrument during external cleaning and use only enough solution to dampen the cloth or swab. Use a 75% isopropyl alcohol solution as a cleanser and rinse with deionized water.*

---

*Do not wash the front-panel On/Standby switch. Cover the switch while cleaning the instrument.*

---

### Cleaning the keyboard

Clean the exterior surfaces of the keyboard and integrated tracking device with a dry, lint-free cloth or a soft-bristle brush. A swab is useful for cleaning in narrow spaces around the controls and connectors. Do not use abrasive compounds on any part of the instrument.



---

**CAUTION.** *Avoid getting moisture inside the keyboard and integrated tracking device during external cleaning and use only enough solution to dampen the cloth or swab. Use a 75% isopropyl alcohol solution as a cleanser and rinse with deionized water.*

---

## In case of problems

This section addresses problems that you may encounter while using the test system. This section does not identify specific problems related to performance verification or adjustments. The diagnostic procedures for the MTS4000 system provided in this section can help you isolate problems. For a performance verification procedure, refer to the *MTS4000 Specifications and Performance Verification Technical Reference*, supplied as a PDF file on the *MTS4000 Product Documentation* CD-ROM.

Power-on diagnostics run when you first power on the instrument to start the test system application. These diagnostics check the operating system and hardware for correct operation. If error messages occur during the power-on diagnostics, there may be a system error that prevents the MTS4000 system software from starting.

The following table lists some of the symptoms of hardware problems (related to the operating system and peripheral devices) and possible solutions.

Symptom	Possible causes and recommended actions
Instrument does not power on	Verify that the power cord is connected to the instrument and to the power source. Check that the instrument receives power when you push the On/Standby switch; check that fan starts. Check that power is available at the power source. Contact your local Tektronix service center.
Instrument powers on but does not complete the power-on sequence	Make sure instrument boots from the hard disk drive.
Power-on diagnostics fail	Contact your local Tektronix service center.
Instrument does not recognize accessories such as external monitor, printer, or keyboard	Check that accessories are properly connected or installed. Contact your local Tektronix service center.
Instrument will not power off with On/Standby switch	Try powering off the instrument using the Windows 7 shutdown procedure. If the instrument still does not power off, use the task manager to close down tasks. Finally, try the hard shutdown procedure; push and hold the On/Standby switch for five seconds to power off the instrument.

## Software problems

Your MPEG Test System comes with software already installed. For any suspected software problems, try to isolate the problem to the test system application software or to other installed software.

Many software problems are due to corrupt or missing software files. In most cases, the easiest way to solve software problems is to reinstall the software. See [MTS4000 system recovery](#) on page 67.

If you suspect networking problems, see [Network troubleshooting](#) on page 13.

## Hardware problems

Hardware problems can have several causes. Review the installation instructions in this manual to verify that you have properly installed the instrument. There are no user serviceable parts in the MTS4000 system, so you should contact your local Tektronix Service representative if you have a hardware problem.

## Restoring the TSCA P1 icon

If the TSCA P1 icon has been inadvertently deleted from the Real Time Analysis folder on the desktop, you can restore it by following these steps.

1. Copy the TS Compliance Analyzer icon from either the Real Time Analysis folder on the desktop or the Start menu.
2. Select the icon, right-click, and select Properties.
3. Select the Shortcut tab.
4. In the Target field, add /p1 to the end of the target string. The target string should be:

`"C:\Program Files (x86)\Tektronix\mpeg\MTS4000\Apps\TSCA\bin\TSCA.exe" /p1`

---

**NOTE.** Make sure to include a space between the “ and /p1.

---

5. Rename the shortcut icon, adding P1 to the end of the name.

## Returning the instrument for service

When repacking the instrument for shipment, use the original packaging. If the packaging is unavailable or unfit for use, contact your local Tektronix representative to obtain new packaging.

1. Seal the shipping carton with an industrial stapler or strapping tape. Before returning the instrument for service, contact the Service Center to get an RMA (return material authorization) number, and any return or shipping information you may need.
2. If the instrument is being shipped to a Tektronix Service Center, enclose the following information:
  - The RMA number.
  - The owner's address.
  - Name and phone number of a contact person.
  - Type and serial number of the instrument.
  - Reason for returning.
  - A complete description of the required service.
3. Mark the address of the Tektronix Service Center and the return address on the shipping carton in two prominent locations.



---

# Index

## A

- Accessories, 63
- Add elementary streams, 33
- Analyzer applications, 22
- Applications, 21
- ATSC standards, xviii

## B

- Basic requirements, 14
- Before installation, 1

## C

- Check package contents, 1
- Cleaning
  - exterior, 71
  - keyboard, 71
- Connectors
  - cards, 4
  - front, 3
  - front panel, 3
  - side, 2
- Controls, 2, 3
- Conventions, xix
- Create a new stream, 27

## D

- Default password, 12
- Default user name, 12
- Display
  - FlexVu, 56
  - on/off button, 4
- Documentation, xvii
- Dongle, 6
- Duplex operation, 25
- DVB standards, xviii

## E

- Elementary stream acquisition, 32
- Elementary Stream analyzer
  - using, 53

- Elementary streams, 33
- ES Analyzer
  - using, 53
- Examine stream content, 41

## F

- Finding IP addresses, 18
- FlexVuPlus, 56

## G

- General care, 71
- Generator applications, 22

## H

- Hardware problems, 73

## I

- Incorrect default gateway, 15
- Incorrect IP address, 14
- Incorrect subnet mask, 14
- Inputs
  - selecting, 60
- Installation
  - network, 13
  - operating considerations, 1
  - standalone, 6
  - system requirements, 6
- IP parameters, 14

## K

- Key features, xvii
- Keyboard
  - detaching,

## L

- Loopback, 25

## M

- Maintenance, 71
- Mouse, 4
- MPEG-2 standards, xviii
- MTS4000 applications, 21
- MTS4000 installation, 68
- MTS4EAV7
  - system requirements, 6
- MTS4KUP upgrade kits, 65
- Multi input monitoring, 60
- Multiple, 60
- Multiplexer
  - using, 27

## N

- Network information, 20
- Network installation, 13
- Network troubleshooting, 13

## O

- Operating considerations, 1
- Operating System restore, 67
- Operation, 21
- Option card connectors, 4
- Option ES
  - system requirements, 6
- Option key wizard, 10, 24
- Options
  - hardware, 64
  - software, 64

## P

- Packaging, 73
- Password, 12
- PES, 45
- PES analyzer
  - using, 45
- Pinging a host machine, 16
- Player applications, 23
- Power
  - off, 12

- on, 11
  - requirements, 1
  - supplying, 11

- Preface, xvii

- Preventative maintenance, 71

- Procedures

- setting up FlexVu, 56

- Product description, 21

## R

- Reinstalling system software, 67

- Related documentation, xvii

- Related documents, xvii

- Repackaging for shipment, 73

- Restoring application software, 67

## S

- Selecting inputs, 60

- Setting up loopback, 25

- Setting up the FlexVu display, 56

- Shipping the instrument, 73

- Software

- applications list, 22

- problems, 72

- recovery, 67

- Standalone

- installation, 6

- system requirements, 6

- Standard accessories, 63

- Start menu, 24

- System recovery, 67

## T

- T-STD buffer analyzer

- using, 48

- Tracing the route, 17

- Troubleshooting

- power-on failures, 72

- Troubleshooting procedures, 16

- TSCA

- application icons, 22

- duplex setup, 25

restoring the P1 icon, 73  
using, 41

## U

Upgrade kits, 65  
User name, 12

Utility applications, 23

## V

VLC media player  
installation, 13

