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GENERAL INFORMATION

SUPPORTED MODELS

This firmware is used on the following Keithley Instruments product models:

DMM6500 6½-Digit Bench/System Digital Multimeter

INSTALLATION INSTRUCTIONS

Firmware upgrade and downgrade instructions

CAUTION

Do not turn off power or remove the USB flash drive until the upgrade process is complete.

From the front panel:

1. Copy the firmware upgrade file (.upg file) to a USB flash drive.
2. Verify that the upgrade file is in the root subdirectory of the flash drive and that it is the only firmware file in that location.
3. Disconnect any terminals that are attached to the instrument.
4. Turn the instrument power off. Wait a few seconds.
5. Turn the instrument power on.
6. Insert the flash drive into the USB port on the front panel of the instrument.
7. From the instrument front panel, press the **MENU** key.
8. Under System, select **Info/Manage**.
9. Choose an upgrade option:
 - To upgrade to a newer version of firmware: Select **Upgrade to New**.
 - To return to a previous version of firmware: Select **Downgrade to Older**.
10. When the upgrade is complete, reboot the instrument.

A message is displayed while the upgrade is in progress.

For additional firmware installation instructions, refer to the “Upgrading the firmware” topic in the “Maintenance” section of the *Model DMM6500 6½-Digit Touchscreen Multimeter System Reference Manual* (document number DMM6500-901-01). This manual is available online at tek.com/keithley.

VERSION 1.0.04

OVERVIEW

Version 1.0.04 is a maintenance release of the DMM6500 firmware. This release includes one critical fix and one noncritical fix.

CRITICAL FIXES

Reference number:	NS-1094
Symptom:	Input overload protection triggered on one channel caused overflow readings on subsequent channels during high-speed scans.
Resolution:	This issue has been corrected.

NONCRITICAL FIXES

Reference number:	NS-1217
Symptom:	The channel delay when using the Model 2000-SCAN, 2001-SCAN, and 2001-TC-SCAN Scanner cards is shorter than expected. The delay is only 90% of the specific value.
Resolution:	This issue has been corrected.

ENHANCEMENTS

There were no enhancements included in this release. See the “Critical fixes” sections for more information about release content.

VERSION 1.0.03

OVERVIEW

Version 1.0.03 is a maintenance release of the DMM6500 firmware. This release includes one critical fix and several noncritical fixes.

CRITICAL FIXES

There were no “Critical fixes” included in this release. See the “Noncritical fixes” section for more information about release content.

NONCRITICAL FIXES

Reference number:	NS-867
Symptom:	In emulation mode, setting an aperture larger than allowed by native mode commands causes an error -222, "Parameter data out of range" to be generated.
Resolution:	The instrument will record and report the aperture selected, but will internally use the largest aperture supported.
Reference number:	NS-929 NS-1016
Symptom:	The instrument does not respond properly when using Keysight VISA in some applications.
Resolution:	This issue has been corrected.
Reference number:	NS-1162
Symptom:	When writing to the Accessory Card DIO as an output port the 6 outputs transition at different times rather than simultaneously.
Resolution:	The issue has been corrected.

ENHANCEMENTS

There were no enhancements included in this release. See the “Noncritical fixes” sections for more information about release content.

VERSION 1.0.02

OVERVIEW

This Firmware Release is a result of changes to the internal production process. There were no issues or concerns that needed to be addressed in this release.

VERSION 1.0.01

OVERVIEW

Version 1.0.01 is a maintenance release of the DMM6500 firmware. This release includes two critical fixes and several noncritical fixes.

CRITICAL FIXES

Reference number:	NIHK-6215
Symptom:	In any emulation mode, a 4-wire reading may incorrectly return an overflow.
Resolution:	In all emulation modes, 4-wire readings return the correct reading.
Reference number:	NIHK-6331
Symptom:	Using the Keithley Model 7701, 7706, or 7708 to make measurements may result in overflows and inaccuracies when, without opening all of the channels in between, you make a 2-wire measurement followed by a 4-wire measurement or a 4-wire measurement followed by a 2-wire measurement. A scan with both 2-wire and 4-wire measurements may be inaccurate after the change-in-function has occurred. A scan with a single function, either 2-wire or 4-wire measurements, would contain accurate measurements. The USB interface may exhibit lockups when used for extended periods.
Resolution:	The 7701, 7706, or 7708 now make accurate measurements for all combinations of 2-wire and 4-wire measurements, whether in a scan, script, or from the display.

NONCRITICAL FIXES

Reference number:	NIHK-4779
Symptom:	The USB interface may exhibit lockups when used for extended periods.
Resolution:	The USB interface has been changed to improve performance, status byte responsiveness, and long-term reliability. There is no impact to VISA compatibility.
Reference number:	NIHK-6176
Symptom:	Using the infinite count in a trigger model can yield unexpected results.
Resolution:	The use of an infinite count in a trigger model has been improved and functions as expected.
Reference number:	NIHK-6183, NIHK-6204, NIHK-6211
Symptom:	When the KTTI-GPIB card is installed and GPIB communications are used, the SRQ line on the GPIB interface is not functional
Resolution:	The SRQ line is now properly driven on the GPIB interface.

Reference number:	NIHK-6184
Symptom:	Frequent switching using the FRONT/REAR TERMINALS switch may make the instrument inoperable.
Resolution:	The switching between front and rear terminals has been improved.
Reference number:	NIHK-6242
Symptom:	When the instrument is emulating the Keithley Model 2700 the instrument uses a different version of the moving average filter than the actual Keithley Model 2700 or 2701.
Resolution:	<p>Emulation of the Keithley Model 2700 and 2701 now uses the same version of the moving average filter as the original products. This type of filter is also available in non-emulation modes under the name Hybrid Average filter. Channels do not support the hybrid filter type.</p> <p>A hybrid filter combines characteristics of the repeating and moving filter types. A hybrid filter always averages an entire window of readings before returning the requested filtered reading. If the window is empty when the first reading is triggered, multiple readings are made to fill the window, after which the single requested filtered reading is returned. This process may take longer than a single reading. Once the window is filled, subsequent triggers make a single reading, add it to the window, and return the single requested filtered reading. This process will take the duration of a single reading.</p> <p>The TSP and SCPI commands for these filter-type options are <code>dmm.measure.filter.type = dmm.FILTER_HYBRID_AVG</code> and <code>[SENSe[1]]:<function>:AVERage:TCONtrol:HYBRid.</code></p>
Reference number:	NIHK-3957
Enhancement:	When the EXIT key is pressed, the previous screen becomes active. Previously, the instrument returned to the menu screen.
Reference number:	NIHK-5778
Resolution:	The scan time for scans with a count greater than one and autoranged functions has been improved. The instrument now retains the range learned from the first scan iteration and uses it as a basis for delays and ranging on subsequent scans. Previously, only worse case values were considered.
Reference number:	NIHK-6156
Resolution:	SCPI commands were added to programmatically control the display's active reading buffer and watch list. Additional documentation can be found in the latest reference manual under the <code>:DISPlay:WATch:CHANnels</code> and <code>:DISPlay:BUFFer:ACTive</code> commands.

Reference Number	NIHK-6158
Enhancement	The Reset Popups button on the Event Log screen and Log Settings tab now clears the error log of any suppressed warning popups. When a warning event occurs, the user interface displays a popup. You can suppress the popup so that subsequent warnings do not generate a popup. Previously, the suppression list could not be cleared.
Reference number:	NIHK-6168
Enhancement:	SCPI now allows the use of the dBm unit in a writable buffer. Additional documentation can be found in the latest reference manual under the <code>:TRACE:WRITE:FORMAT</code> command.
Reference number:	NIHK-6171, NIHK-6172
Enhancement:	A moving average filter is no longer allowed as a filter type on a channel. The moving average filter makes a reading, averages it with a previous set of readings, and returns the result. This can yield unexpected results during a scan because the averaged readings will not be sequential in time. To prevent inadvertent errors, this option has been removed for channels. It is still available for normal DMM usage.
Reference number:	NIHK-6195
Enhancement:	The time taken to switch functions using the front panel has been reduced substantially across all function.
Reference number:	NIHK-6213
Enhancement:	All emulation modes now support a beeper for continuity and limits.
Reference number:	NIHK-6221, NIHK-6236
Enhancement:	The scan screen menu has been changed as follows. The command Create New has been renamed to Create New List. Save has been renamed to Save System. The functionality is the same. There are two additional menu entries. The first is Reset Scan Settings, which clears the scan list and resets all settings associated with a scan, but not DMM settings. The other is Reset System, which redirects you to System Info and Management where the Reset button, which resets the entire instrument to power-on defaults, is located.
Reference number:	NIHK-6258
Enhancement:	TCP/IP communication speeds have been improved for short packets.
Reference number:	NIHK-6277
Enhancement:	All emulation modes now support a beeper for continuity and limits.

Reference number:	NIHK-6303
Enhancement:	In 2701 emulation mode, the following command is now supported as described in the Model 2701 User's Manual :TRACe:POINts:ACTual...
Reference number:	NIHK-6329
Enhancement:	When opening and appending a file on a USB flash drive, if the file does not exist it will be created. If the file exists, it will be appended to as before. This affects the <code>file.open()</code> and <code>io.open()</code> TSP commands.

ENHANCEMENTS

There were no enhancements included in this release. See the “Critical fixes” and “Noncritical fixes” sections for more information about release content.